

NHS Vale of York Clinical Commissioning Group
Quality and Performance Assurance Data:
Quarter 4 2015/16

Report produced: May 2016

Latest public data: March 2016

Quarter 4 2015/16: Full Data Update

Contents

NHS 111	3
Yorkshire Ambulance Service (YAS) Response Times	4
Yorkshire Ambulance Service (YAS) Handover Times	5
Yorkshire Ambulance Service (YAS) Ambulance Quality Indicators (AQI)	6
A&E 4 hour target.....	7
GP Out of Hours (OOH)	8
Diagnostics.....	9
Referral to Treatment (RTT)	10
Cancer 14 day targets	11
Cancer 31 & 62 day targets.....	12
Delayed Transfers of Care (DTCO).....	13
Improving Access to Psychological Therapies (IAPT).....	14
Healthcare Associated Infections (HCAI)	15
Serious Incidents (SIs)	16
Summary Hospital-level Mortality Indicator (SHMI)	17

Standards applied to performance data throughout:

To assist with at a glance identification, colour coding applied to level description as below:

All data at England level highlighted in	purple
All data at Vale of York CCG level highlighted in	blue
All data at York Trust level highlighted in	pink

RAG ratings are based on the following standard unless otherwise indicated:

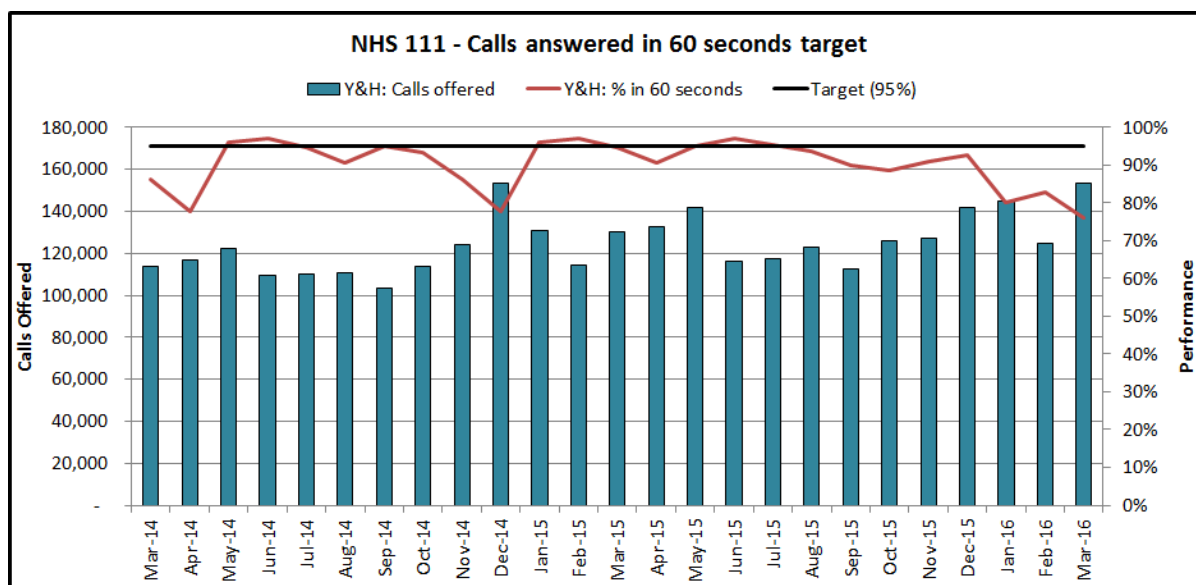
At or above target	✓
Up to 5% away from meeting target	⚠
More than 5% away from meeting target	✗

NHS 111

6 month actual & comparison to national

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Yorkshire & Humber	Calls Offered	-	125,941	127,202	141,756	144,837	124,843	153,286
England			1,083,628	1,160,300	1,362,161	1,366,094	1,218,365	1,515,031
Yorkshire & Humber	% answered in 60 seconds	>95%	⊗ 88.6%	⊕ 90.9%	⊕ 92.5%	⊗ 80.2%	⊗ 82.9%	⊗ 75.9%
England	% answered in 60 seconds		⊕ 91.4%	⊗ 89.6%	⊗ 86.1%	⊗ 82.2%	⊗ 79.7%	⊗ 70.7%
Yorkshire & Humber	Disposition: 999	-	9.3%	9.7%	9.2%	9.8%	9.7%	8.8%
Yorkshire & Humber	Disposition: A&E	-	7.3%	7.0%	6.8%	7.2%	7.5%	7.1%
Yorkshire & Humber	Disposition: PCC	-	62.1%	62.0%	63.0%	61.9%	61.8%	63.0%
Yorkshire & Humber	Disposition: Self Care	-	17.3%	17.2%	16.8%	16.6%	17.1%	16.6%

2 year view of key target

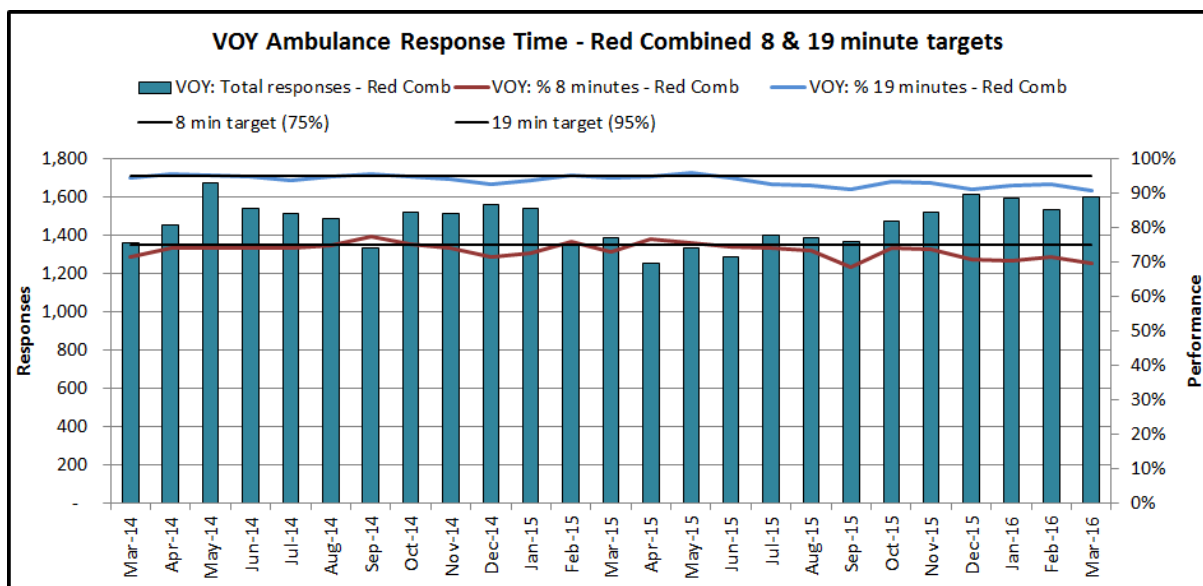


Yorkshire Ambulance Service (YAS) Response Times

6 month actual & comparison to YAS overall

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Vale of York CCG	Total Responses - all types	-	3,414	3,392	3,523	3,480	3,398	3,519
YAS		-	60,804	60,842	64,505	63,921	59,752	64,646
NHS Vale of York CCG	Total Responses - Red Combined	-	1,473	1,517	1,608	1,592	1,531	1,597
YAS		-	26,576	26,788	29,342	28,978	27,088	29,759
NHS Vale of York CCG	% in 8 minutes	>75%	73.9%	73.5%	70.6%	70.4%	71.2%	69.5%
YAS			72.5%	73.3%	70.9%	71.7%	71.2%	69.4%
NHS Vale of York CCG	% in 19 minutes	>95%	93.1%	92.8%	90.8%	92.0%	92.5%	90.6%
YAS			95.3%	95.3%	93.9%	94.7%	95.1%	93.7%

2 year view of key targets



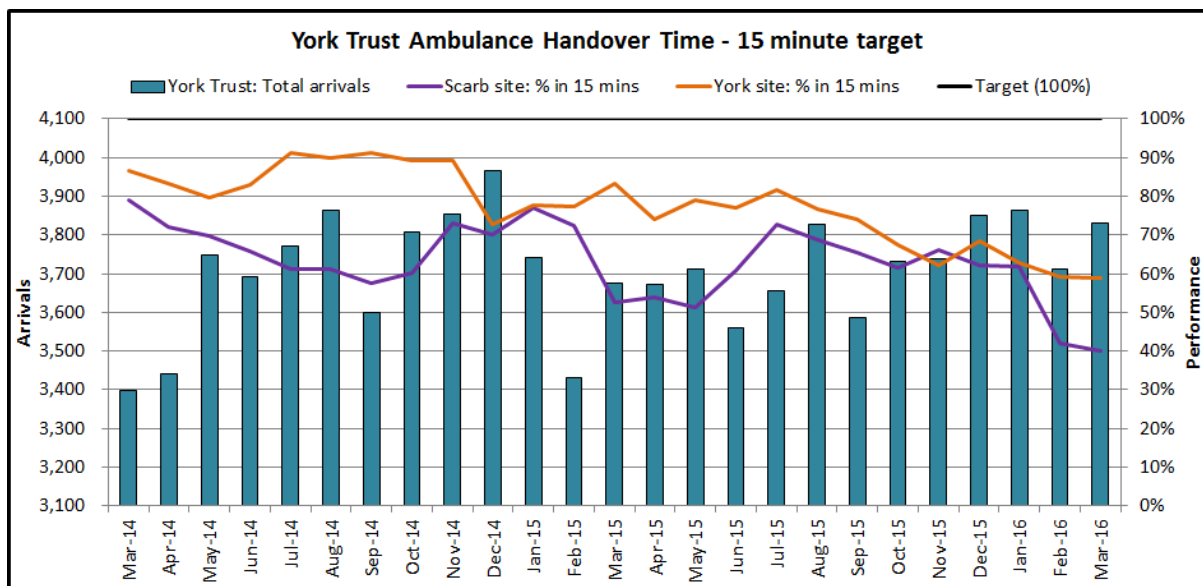
Yorkshire Ambulance Service (YAS) Handover Times

6 month actual

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Scarborough site	% handovers in 15 minutes	100%	61.5%	66.1%	62.0%	61.7%	42.1%	40.1%
	Average handover time		00:18:19	00:15:32	00:18:31	00:19:19	00:33:03	00:38:42
York site	% handovers in 15 minutes		67.3%	62.2%	68.4%	62.9%	59.2%	59.0%
	Average handover time		00:17:31	00:19:31	00:16:06	00:20:42	00:23:38	00:21:11
York Trust	% handovers in 15 minutes		64.9%	63.8%	65.8%	62.4%	52.4%	51.6%

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Scarborough site	Total Arrivals	-	1,591	1,530	1,584	1,597	1,502	1,586
York site	Total Arrivals		2,142	2,207	2,265	2,267	2,210	2,243
York Trust	Total Arrivals		3,733	3,737	3,849	3,864	3,712	3,829

2 year view of key targets

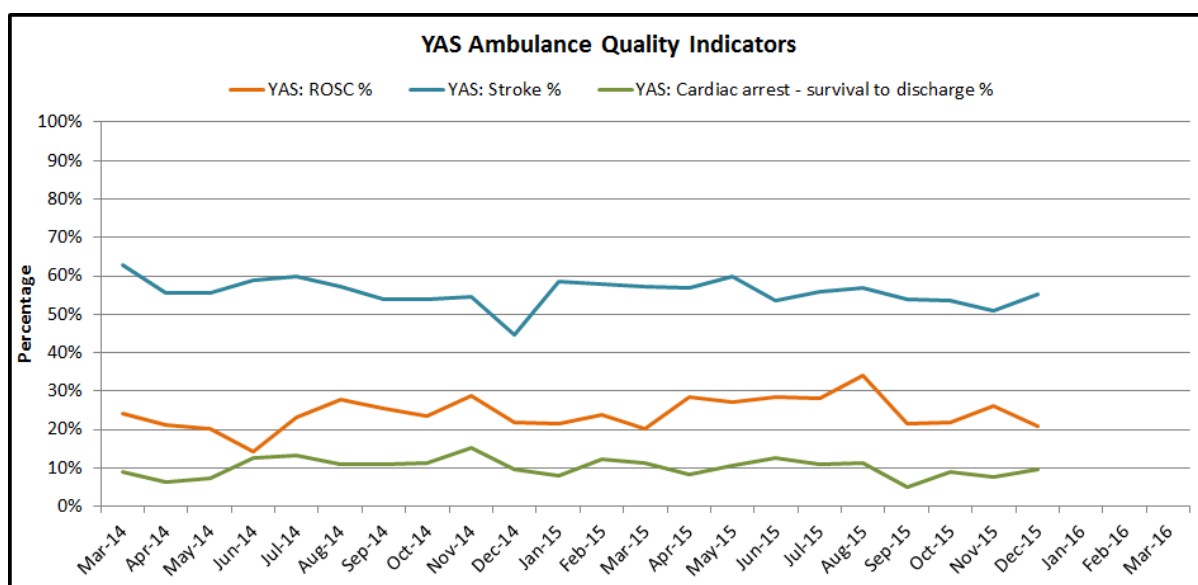


Yorkshire Ambulance Service (YAS) Ambulance Quality Indicators (AQI)

6 month actual & comparison to national

Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
YAS	% ROSC (Return of spontaneous circulation) on arrival at hospital	-	28.1%	34.1%	21.7%	21.9%	26.1%	20.7%
England			27.5%	28.1%	28.3%	27.6%	27.7%	26.9%
YAS	% FAST (Face Arm Speech Test) positive patients arriving at hyperacute stroke unit	-	55.8%	57.0%	54.0%	53.6%	51.1%	55.2%
England			58.6%	58.2%	56.4%	55.9%	54.4%	54.9%
YAS	% Survival to Discharge rate following cardiac arrest	-	11.0%	11.3%	4.9%	8.9%	7.5%	9.7%
England			9.5%	8.3%	8.2%	8.0%	8.0%	7.2%

2 year view of key targets



Comments related to the data:

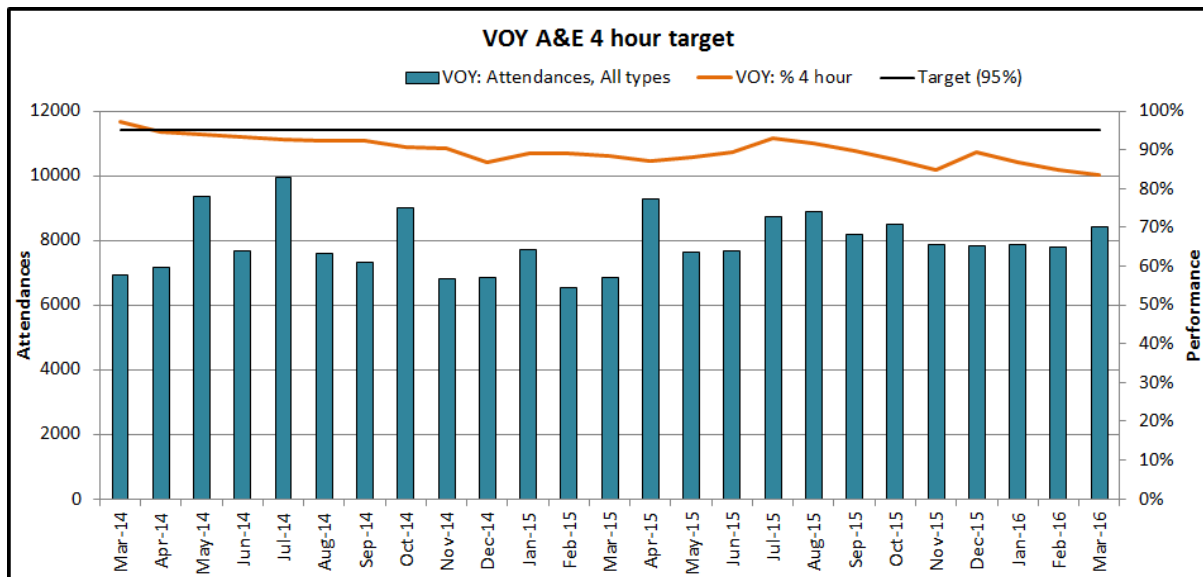
AQI data is based on validated figures from NHSE which are published with a greater lag than other data sets; therefore the AQI figures will consistently be one quarter behind.

A&E 4 hour target

6 month actual & comparison to York Trust

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Vale of York CCG	% meeting 4 hour target	>95%	✘ 87.3%	✘ 84.7%	✘ 89.3%	✘ 86.8%	✘ 84.9%	✘ 83.5%
York Trust			✘ 87.3%	✘ 84.6%	✘ 89.3%	✘ 86.8%	✘ 84.8%	✘ 83.4%
NHS Vale of York CCG	Number of A&E attendances, All Types	-	8,475	7,853	7,810	7,859	7,791	8,423
York Trust			16,892	15,654	15,567	15,662	15,527	16,781
NHS Vale of York CCG	Number of A&E attendances, Type 1 only	-	5,067	4,780	4,741	4,765	4,812	5,091
York Trust			10,073	9,502	9,424	9,471	9,506	10,116

2 year view of key target

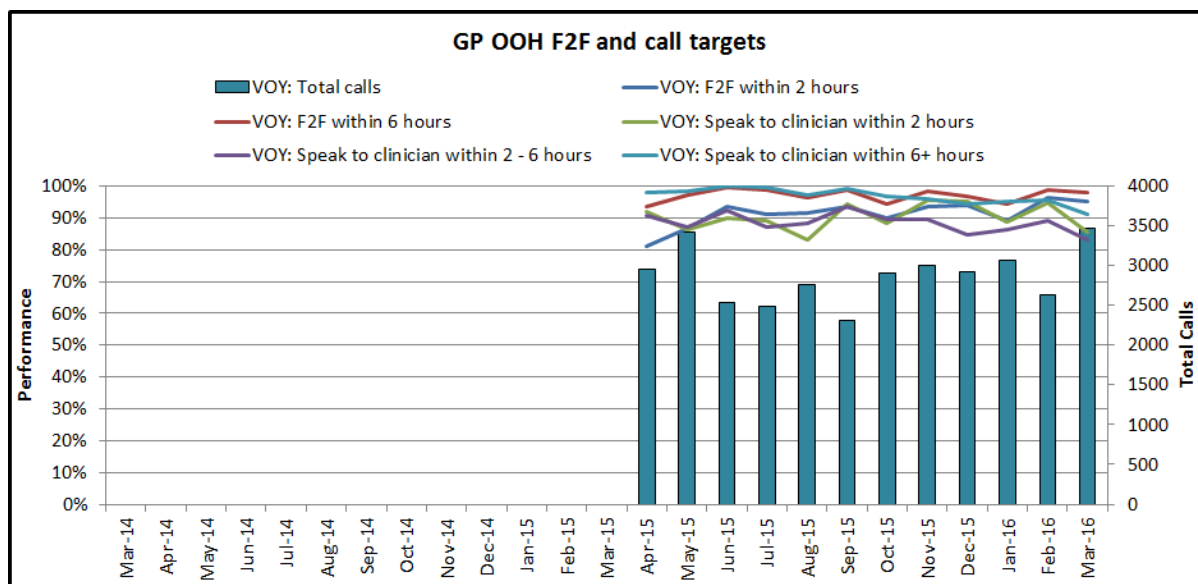


GP Out of Hours (OOH)

6 month actual

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Vale of York CCG	Total Calls	-	2,899	3,006	2,914	3,064	2,631	3,475
	Dispositions within 2 hours	-	1,532	1,582	1,500	1,641	1,386	1,767
	Urgent Face to Face consultation within 2 hours	>95%	89.9%	93.4%	93.9%	89.1%	96.3%	95.1%
	Less urgent Face to Face consultation within 6 hours	>95%	94.3%	98.3%	97.0%	94.4%	98.7%	98.0%
	Speak to clinician within 2 hours	>95%	88.3%	95.7%	95.3%	88.8%	94.9%	85.7%
	Speak to clinician within 2 - 6 hours	>95%	89.6%	89.4%	84.7%	86.4%	89.3%	83.1%
	Speak to clinician within 6+ hours	>95%	96.6%	96.1%	94.5%	95.2%	95.6%	91.1%

Key targets since start of contract



Comments related to the data:

Data shown begins when Yorkshire Doctors Urgent Care (YDUC) took over the GP OOH contract in April 2015.

Diagnostics

6 month actual & comparison to national

Note - Due to small target RAG rating for Diagnostics is set at:

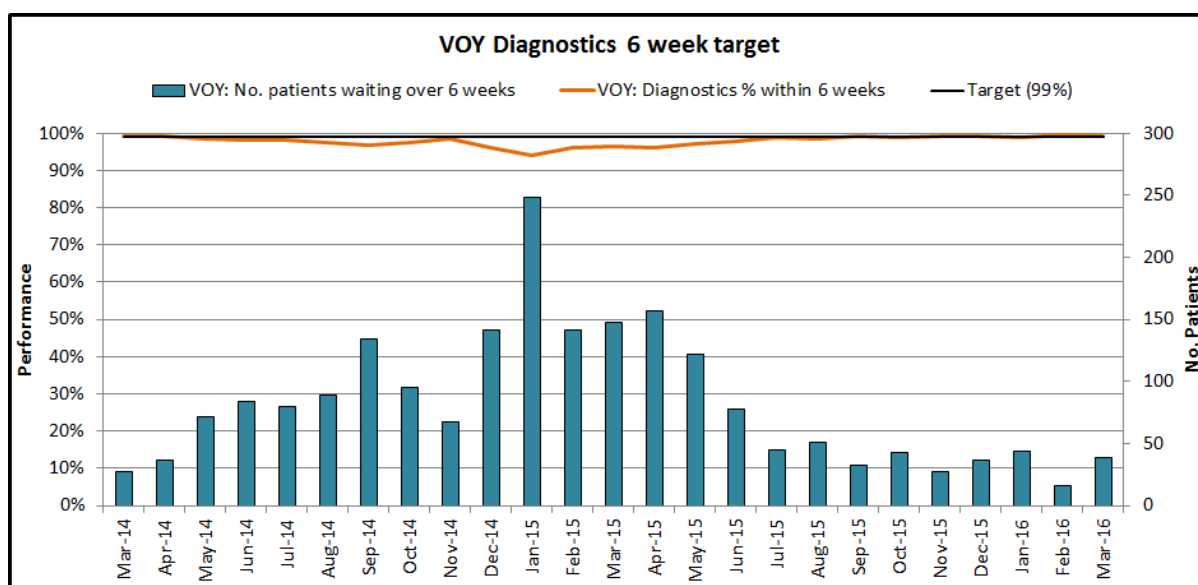
G = At or above target

A = Up to 1% away from meeting target

R = More than 1% away from meeting target

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Vale of York CCG	% waiting over 6 weeks	<1%	● 1.2%	● 0.7%	● 1.0%	● 1.2%	● 0.4%	● 0.9%
England			● 1.7%	● 1.6%	● 2.2%	● 2.1%	● 1.3%	● 1.7%
NHS Vale of York CCG	Number waiting over 6 weeks	-	43	27	36	44	16	39
NHS Vale of York CCG	Total waiting list	-	3,589	3,805	3,646	3,826	4,160	4,181

2 year view of key target



Referral to Treatment (RTT)

6 month actual & comparison to national

Note - Due to small target RAG rating for 52 week breaches is set at:

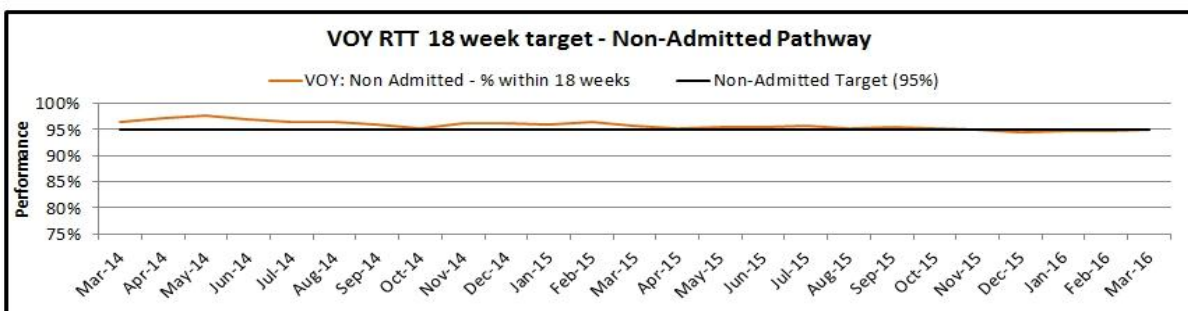
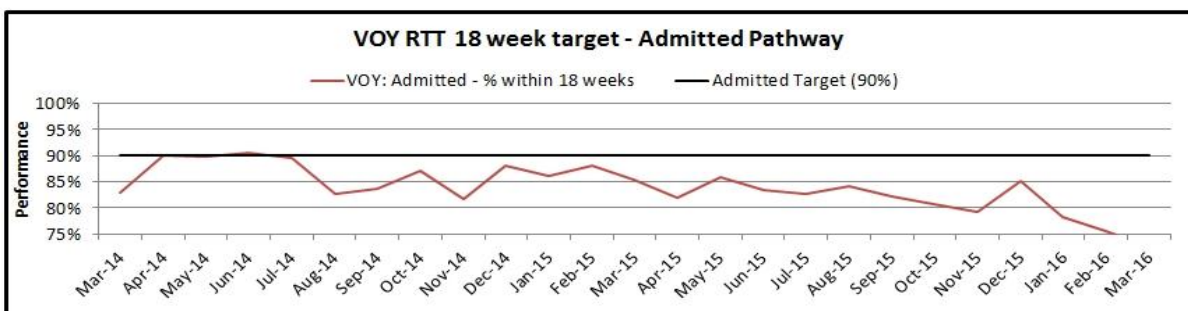
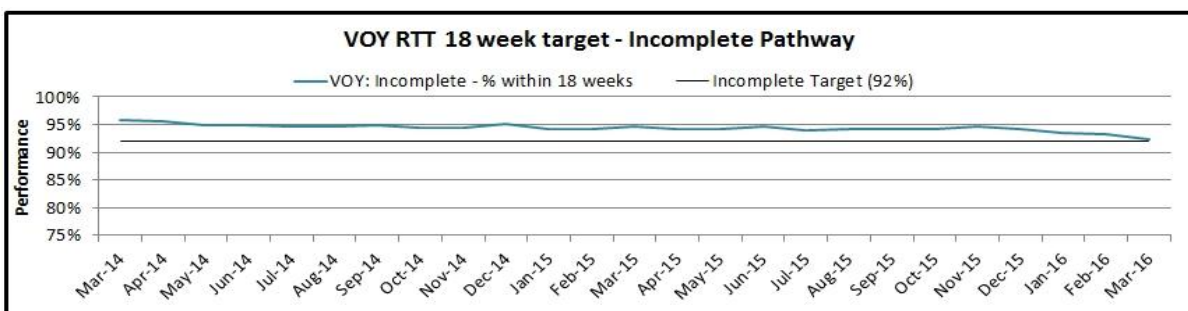
G = At target

A = Up to 1

R = More than 1

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Vale of York CCG	% within 18 weeks - Incomplete Pathway	>92%	94.3%	94.8%	94.1%	93.4%	93.4%	92.4%
England			92.3%	92.4%	91.8%	92.0%	92.1%	91.5%
NHS Vale of York CCG	Total patients on Incomplete pathway	-	15,176	16,000	15,972	16,028	14,808	15,450
NHS Vale of York CCG	52 week breaches - Incomplete pathway	0	-	-	-	-	-	-
NHS Vale of York CCG	% within 18 weeks - Admitted Pathway	>90%	80.7%	79.2%	85.1%	78.3%	75.5%	72.7%
England			83.0%	82.5%	83.7%	81.0%	80.7%	80.7%
NHS Vale of York CCG	52 week breaches - Admitted pathway	0	-	-	1	-	1	1
NHS Vale of York CCG	% within 18 weeks - Non-Admitted Pathway	>95%	95.3%	95.0%	94.6%	94.7%	94.6%	95.0%
England			93.5%	93.0%	93.3%	92.5%	92.7%	92.7%
NHS Vale of York CCG	52 week breaches - Non-Admitted pathway	0	-	1	-	-	-	-

2 year view of key target by pathway

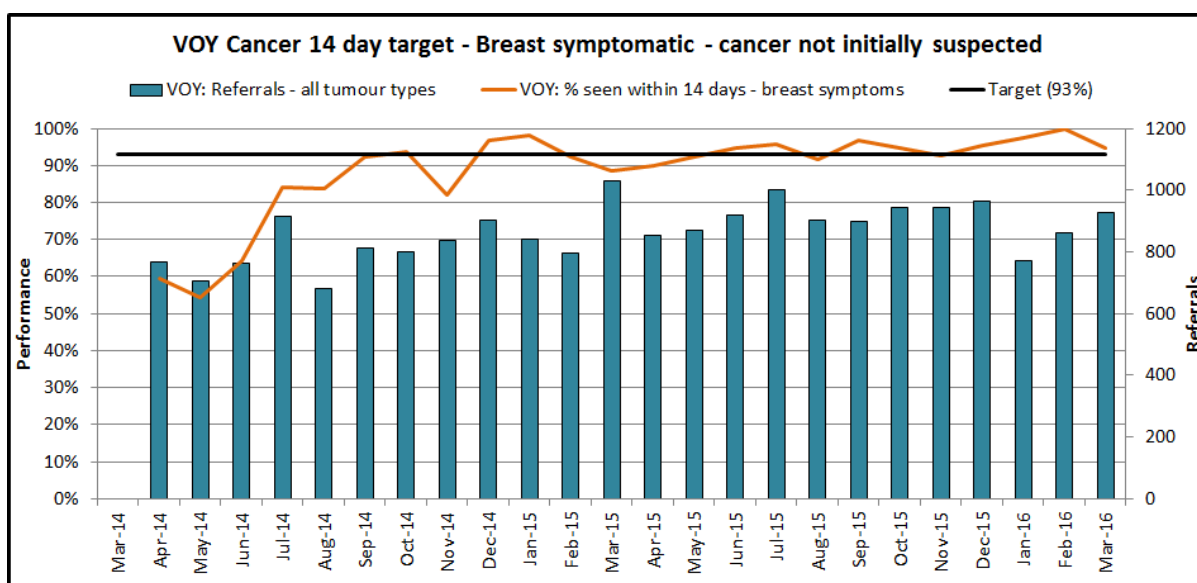
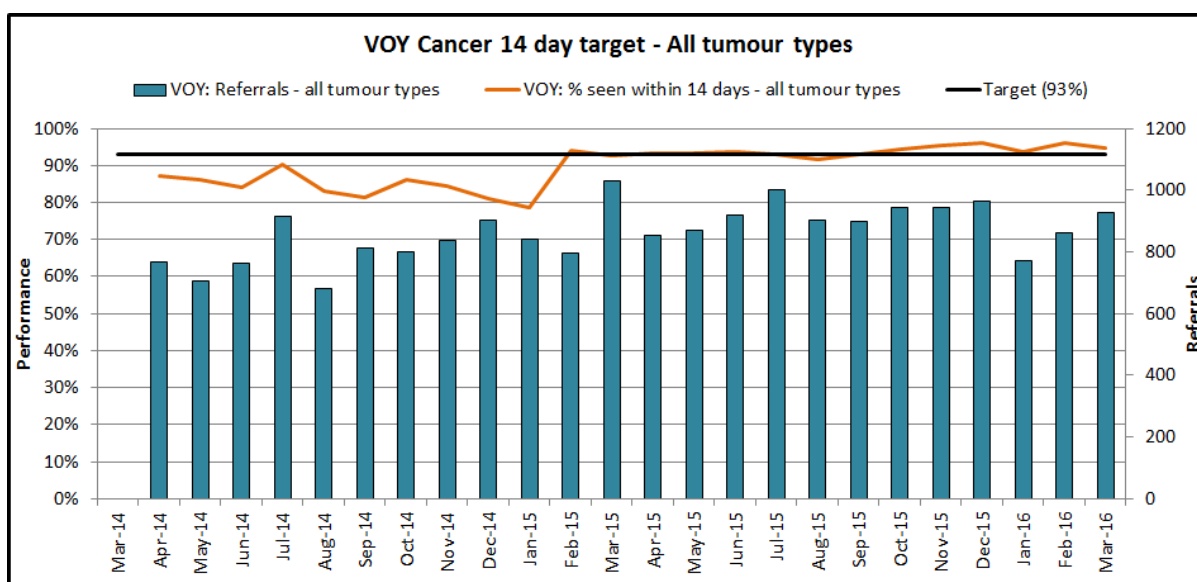


Cancer 14 day targets

6 month actual & comparison to national

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Vale of York CCG	% seen within 14 days - All Tumour Types	>93%	✓ 94.5%	✓ 95.4%	✓ 96.2%	✓ 93.8%	✓ 96.2%	✓ 94.7%
England			✓ 94.7%	✓ 94.7%	✓ 94.8%	✓ 93.6%	✓ 95.4%	✓ 94.9%
NHS Vale of York CCG	% seen within 14 days - Breast symptomatic	>93%	✓ 94.6%	⚠ 92.8%	✓ 95.4%	✓ 97.4%	✓ 100.0%	✓ 94.7%
England			✓ 94.4%	✓ 93.5%	⚠ 92.4%	⚠ 92.4%	✓ 94.5%	✓ 93.7%
NHS Vale of York CCG	Number of referrals - All Tumour Types	-	945	942	962	772	863	926
NHS Vale of York CCG	Number of referrals - Breast symptomatic	-	74	69	65	77	80	75

2 year view of key targets

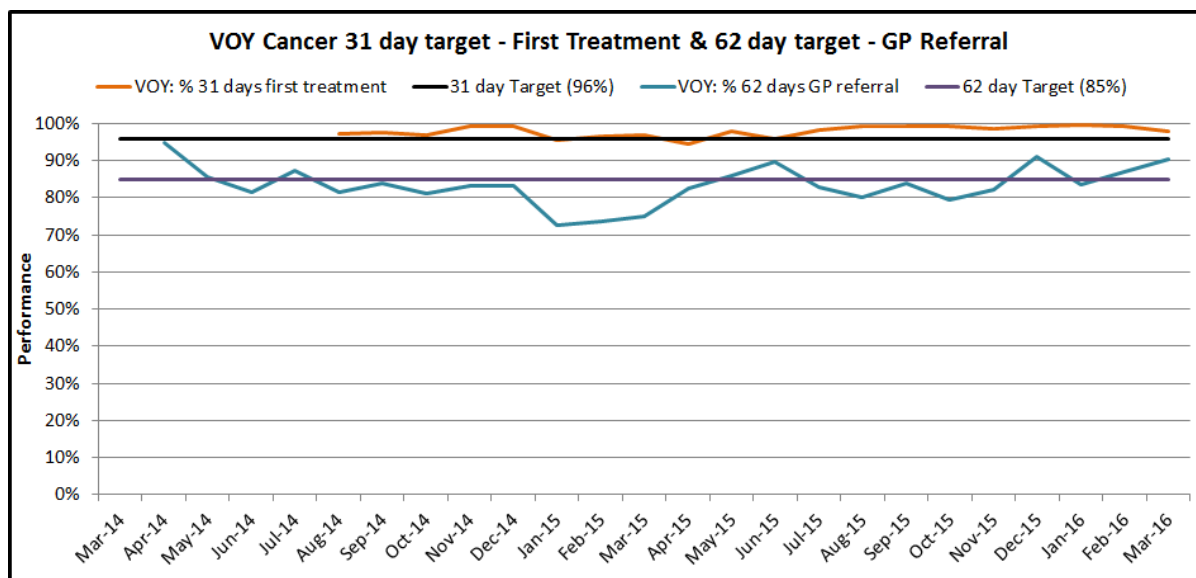


Cancer 31 & 62 day targets

6 month actual & comparison to national

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Vale of York CCG	% 31 days first treatment	96%	✓ 99.4%	✓ 98.7%	✓ 99.4%	✓ 99.5%	✓ 99.3%	✓ 98.0%
England			✓ 97.8%	✓ 97.7%	✓ 98.0%	✓ 96.9%	✓ 97.7%	✓ 97.7%
NHS Vale of York CCG	% 31 days subsequent treatment - surgery	94%	✓ 95.8%	✓ 97.1%	✓ 96.2%	✓ 97.2%	✓ 99.4%	✓ 97.0%
England			✓ 96.1%	✓ 95.8%	✓ 96.5%	✓ 94.5%	✓ 95.8%	✓ 95.4%
NHS Vale of York CCG	% 31 days subsequent treatment - drug	98%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%
England			✓ 99.7%	✓ 99.5%	✓ 99.5%	✓ 98.5%	✓ 99.6%	✓ 99.5%
NHS Vale of York CCG	% 31 days subsequent treatment - radiotherapy	94%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%
England			✓ 97.7%	✓ 97.8%	✓ 98.3%	✓ 96.0%	✓ 98.1%	✓ 97.8%
NHS Vale of York CCG	% 62 days GP referral	85%	✗ 79.3%	⚠ 82.3%	✓ 91.0%	⚠ 83.5%	✓ 86.9%	✓ 90.5%
England			⚠ 81.5%	⚠ 83.1%	⚠ 84.8%	⚠ 80.7%	⚠ 80.6%	⚠ 83.7%
NHS Vale of York CCG	% 62 days screening referral	90%	✓ 100.0%	✓ 100.0%	✓ 100.0%	✓ 100.0%	⚠ 87.5%	⚠ 87.5%
England			✓ 93.4%	✓ 93.0%	✓ 93.9%	✓ 92.7%	✓ 90.0%	✓ 92.8%

2 year view of key targets

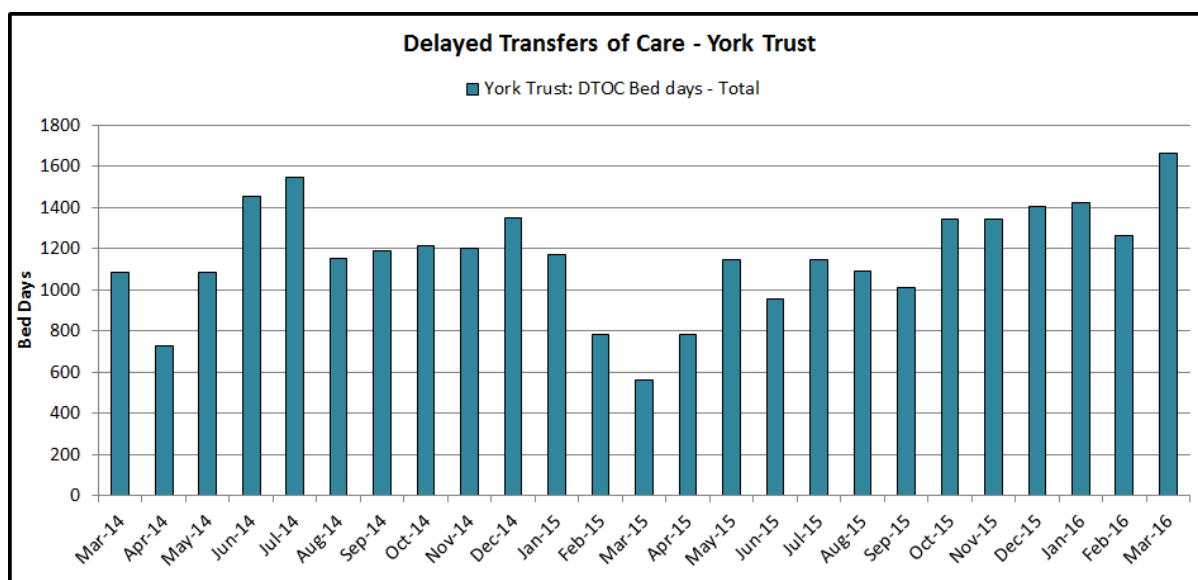


Delayed Transfers of Care (DTOC)

6 month actual & comparison to national

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
York Trust	Number of DTOC (Delayed Transfer of Care) patients at month end	-	41	55	35	56	26	45
Tees, Esk and Wear Valleys NHS Foundation Trust			11	15	13	18	17	11
England			5,328	5,583	5,009	5,799	5,743	5,703
York Trust	DTOC (Delayed Transfer of Care) bed days	-	1,344	1,342	1,407	1,426	1,264	1,662
Tees, Esk and Wear Valleys NHS Foundation Trust			366	369	409	476	435	372
England			160,094	153,191	154,060	159,089	157,569	169,928

2 year view of key target



Comments related to the data:

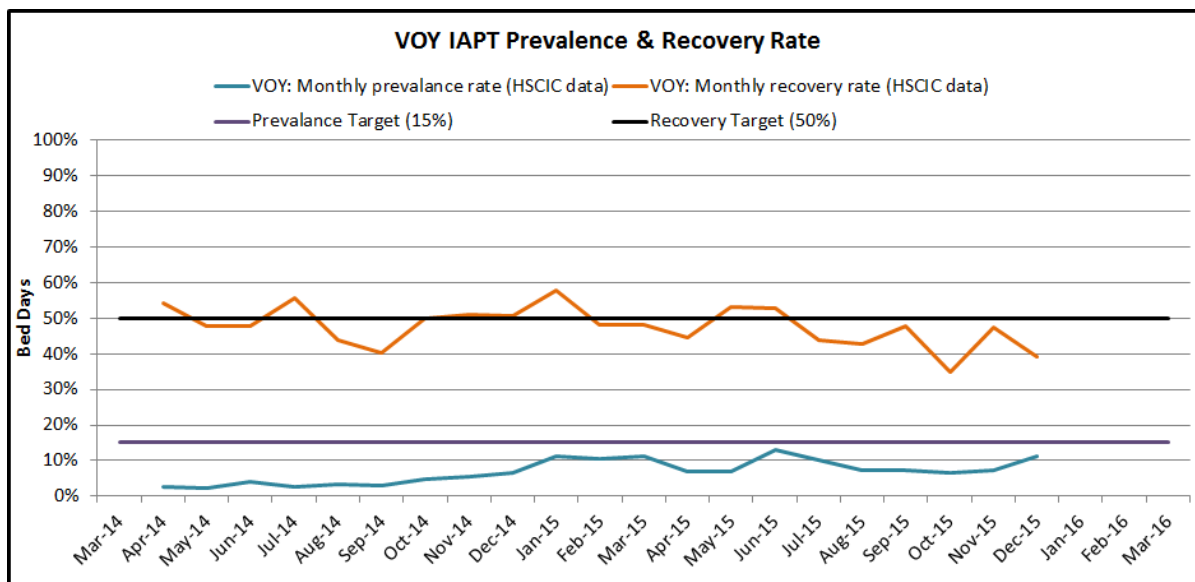
Please note that these figures apply to York Trust and Tees, Esk and Wear Valleys as a whole and are not available broken down to VOY CCG patient level.

Improving Access to Psychological Therapies (IAPT)

6 month actual

Level:	Measure:	Target	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
NHS Vale of York CCG	Prevalence: Number of referrals	-	443	383	473	517	453	430
NHS Vale of York CCG	Prevalence: Number entering Treatment	-	264	193	193	170	187	295
NHS Vale of York CCG	Prevalence: Monthly prevalence rate	>15%	10.1%	7.4%	7.4%	6.5%	7.2%	11.3%
NHS Vale of York CCG	Recovery: Number completing treatment	-	197	160	213	125	120	160
NHS Vale of York CCG	Recovery: Number moving to recovery	-	77	60	90	40	50	55
NHS Vale of York CCG	Recovery: Number not at caseness	-	22	20	25	10	15	20
NHS Vale of York CCG	Recovery: Monthly recovery rate	>50%	44.0%	42.9%	47.9%	34.8%	47.6%	39.3%

2 year view of key target



Comments related to the data:

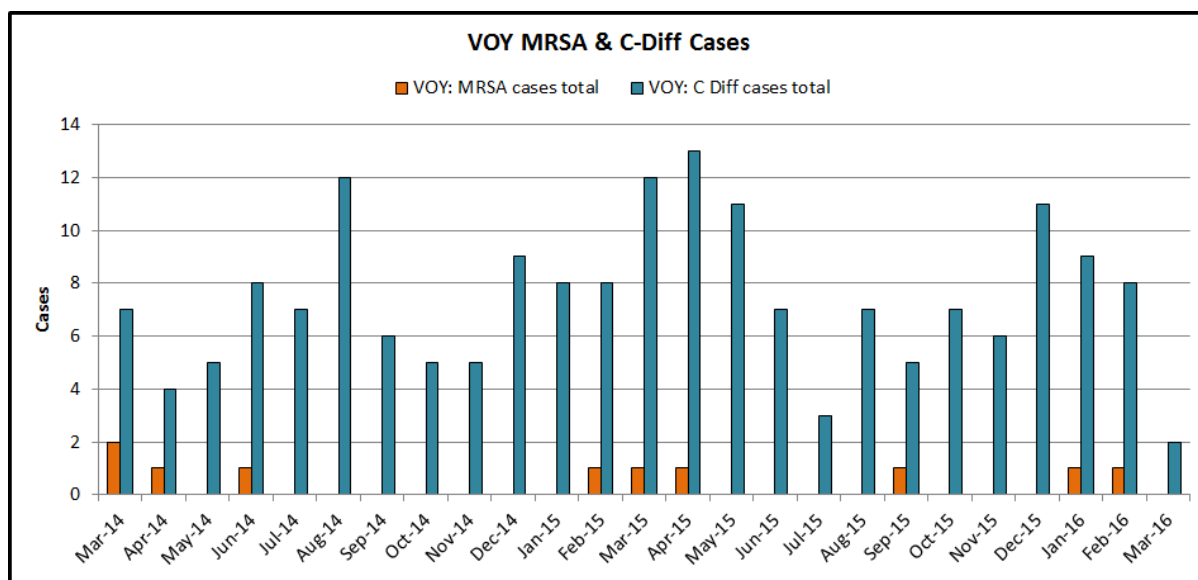
IAPT data is based on validated figures from HSCIC which are published with a greater lag than other data sets; therefore the IAPT figures will consistently be one quarter behind.

Healthcare Associated Infections (HCAI)

6 month actual

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
York Trust	Total MRSA cases (All CCGs)	0	0	0	0	1	1	0
NHS Vale of York CCG	Total VOYCCG MRSA cases	0	0	0	0	1	1	0
York Trust	Total C Diff cases (All CCGs)	48 (full year)	5	3	7	7	5	3
York Trust	Number of C Diff cases due to 'lapse in care'	tbc	tbc	tbc	tbc	tbc	tbc	tbc
NHS Vale of York CCG	Total VOYCCG C Diff cases	tbc	7	6	11	9	8	2

2 year view

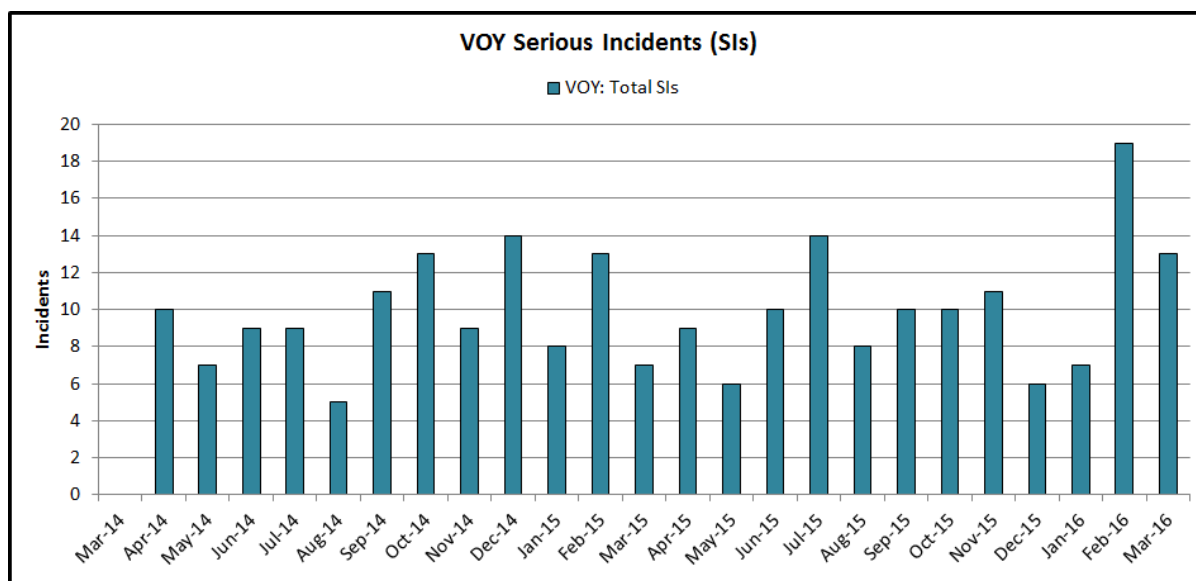


Serious Incidents (SIs)

6 month actual

Level:	Measure:	Target	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
NHS Vale of York CCG at York Trust	VOY: York Trust: York & Scarborough acute, community & community hospitals	-	8	11	6	3	17	8
NHS Vale of York CCG at HDFT	VOY: Harrogate and District NHS FT - acute and community	-	0	0	0	0	0	0
NHS Vale of York CCG at STFT	VOY: South Tees NHS FT - acute and community	-	0	0	0	0	0	0
NHS Vale of York CCG at LTHFT	VOY: Leeds Teaching Hospitals NHS Trust - acute	-	0	0	0	0	0	0
NHS Vale of York CCG at LYPFT	VOY: Leeds York Partnership NHS FT	-	0	0	0	0	0	0
NHS Vale of York CCG at YAS	VOY: Yorkshire Ambulance Service	-	0	0	0	2	1	1
NHS Vale of York CCG at TEWW	VOY: Tees, Esk & Wear Valleys NHS FT	-	1	0	0	2	1	3
NHS Vale of York CCG at Private Provider	VOY: Private Provider	-	0	0	0	0	0	0
VOY Primary Care & CCG	VOY: Co-commissioning Primary Care & CCG SIs	-	1	0	0	0	0	0
VOY Primary Care & CCG	Humber FT	-	0	0	0	0	0	1
NHS Vale of York CCG Total	VOY: Total SIs	-	10	11	6	7	19	13
NHS Vale of York CCG Total	VOY: Never Events		0	0	0	0	0	0

2 year view

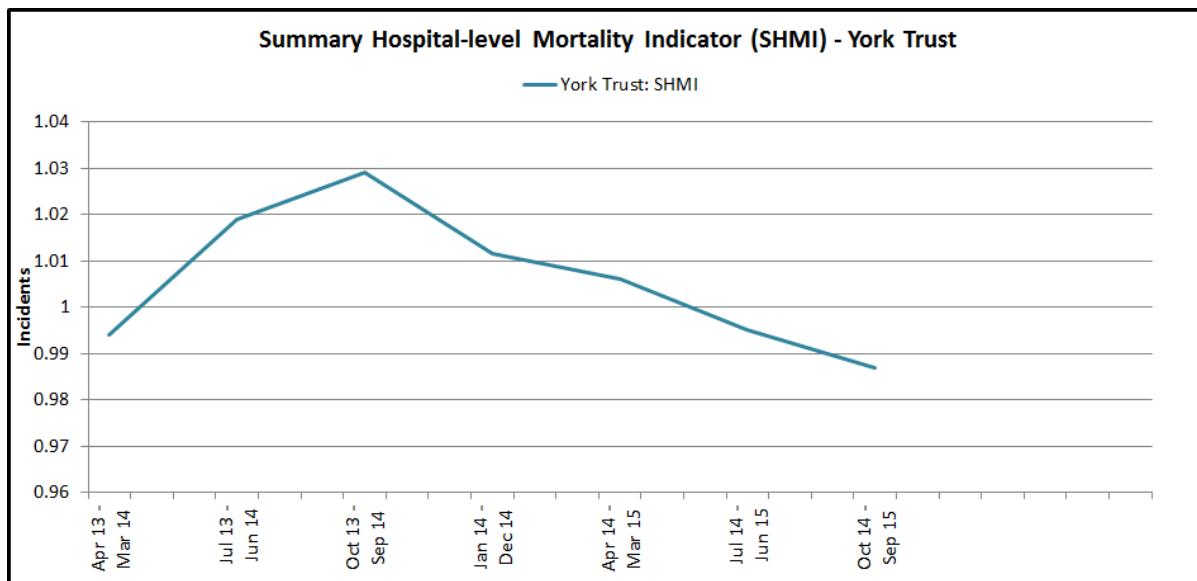


Summary Hospital-level Mortality Indicator (SHMI)

6 period actual

Level:	Measure:	Target	Jul 13 - Jun 14	Oct 13 - Sep 14	Jan 14 - Dec 14	Apr 14 - Mar 15	Jul 14 - Jun 15	Oct 14 - Sep 15
York Trust	Summary Hospital-level Mortality Indicator (SHMI)	-	1.019	1.029	1.012	1.006	0.995	0.987

2 year view



Comments related to the data:

SHMI data is based on validated figures from HSCIC which are published with a greater lag than other data sets; therefore the SHMI figures will consistently be two quarters behind.