

# Public Performance Report

July 2018

**Our ultimate objective** To be trusted to deliver safe, effective and sustainable healthcare within our communities.



## Performance Report Chapter Index

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	Trust Unplanned Care - Adult Admissions
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## Activity Summary: Trust

Operational Performance: Unplanned Care	Target/ Threshold 2018/19	Monthly Target/ Threshold	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Emergency Care Attendances			17438	17134	15979	16570	15158	16236	14712	13719	15845	16374	17985	17242
Emergency Care Breaches			2268	2033	2697	2222	1263	2766	2728	2499	2983	2439	1786	1722
Emergency Care Standard Performance	95%	95%	87.0%	88.1%	83.1%	86.6%	91.7%	83.0%	81.5%	81.8%	81.2%	85.1%	90.1%	90.0%
ED Conversion Rate: Proportion of ED attendances subsequently admitted			35.9%	36.5%	37.7%	37.7%	39.0%	40.8%	40.9%	40.0%	39.0%	38.6%	37.9%	37.6%
ED Total number of patients waiting over 8 hours in the departments			323	274	528	371	152	791	833	668	872	607	195	159
ED 12 hour trolley waits	0	0	2	1	1	2	0	5	14	15	40	13	0	0
ED: % of attendees assessed within 15 minutes of arrival			70.7%	68.8%	67.9%	66.7%	69.3%	57.1%	63.1%	61.2%	57.2%	63.9%	67.0%	62.7%
ED: % of attendees seen by doctor within 60 minutes of arrival			36.6%	43.6%	34.7%	35.5%	42.1%	40.5%	44.7%	42.7%	40.2%	41.1%	42.4%	40.1%
Ambulance handovers waiting 15-29 minutes	0	0	360	446	469	745	649	823	702	679	784	702	762	765
Ambulance handovers waiting 30-59 minutes	0	0	215	258	331	368	172	537	424	360	471	325	317	260
Ambulance handovers waiting >60 minutes	0	0	96	106	207	257	55	548	390	367	419	302	152	110
Non Elective Admissions (excl Paediatrics & Maternity)			4421	4411	4251	4411	4304	4575	4515	4092	4525	4442	4791	4607
Non Elective Admissions - Paediatrics			616	495	673	790	800	934	736	654	844	703	734	641
Delayed Transfers of Care - Acute Hospitals			806	1238	965	932	958	865	660	885	1010	1134	1092	1020
Delayed Transfers of Care - Community Hospitals			352	234	445	312	439	506	483	357	266	464	358	240
Patients with LoS >= 7 Midnights (Elective & Non-Elective)			1063	1015	1048	1057	1045	1130	1153	1034	1108	1002	1069	982
Ward Transfers - Non clinical transfers after 10pm	300 per Qtr	100	110	70	84	67	57	113	99	106	94	106	58	71
Emergency readmissions within 30 days			772	745	712	738	796	876	771	763	798	774	2 months behind	2 months behind

Operational Performance: Planned Care	Target/ Threshold 2018/19	Monthly Target/ Threshold	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Outpatients: All Referral Types			17686	16977	16599	18088	17966	14977	17804	15711	17026	17475	18349	17330
Outpatients: GP Referrals			9386	9134	9044	9751	9758	7794	9672	8637	9452	9435	9853	9198
Outpatients: Consultant to Consultant Referrals			2286	2240	2007	2314	2215	1894	2143	1936	1968	2076	2201	2090
Outpatients: Other Referrals			6014	5603	5548	6023	5993	5289	5989	5138	5606	5964	6295	6042
Outpatients: 1st Attendances			11979	11741	11721	12797	12665	10091	12309	11116	11657	11223	12578	12300
Outpatients: Follow Up Attendances			26708	26558	26826	28311	29312	24019	29717	25312	26855	26899	28903	27837
Outpatients: 1st to FU Ratio			2.23	2.26	2.29	2.21	2.31	2.38	2.41	2.28	2.30	2.40	2.30	2.26
Outpatients: DNA rates			7.0%	6.7%	6.6%	6.1%	6.1%	6.1%	6.3%	6.2%	6.3%	5.7%	5.8%	5.9%
Outpatients: Cancelled Clinics with less than 14 days notice	180	180	129	121	188	176	167	133	210	213	194	168	149	145
Outpatients: Hospital Cancelled Outpatient Appointments for non-clinical reasons			834	823	817	862	780	702	949	757	844	849	728	885
Diagnostics: Patients waiting <6 weeks from referral to test	99%	99%	98.9%	99.1%	98.9%	98.3%	98.5%	97.5%	98.1%	97.9%	97.0%	96.1%	96.1%	96.3%
Elective Admissions			715	721	683	790	790	597	568	604	531	636	781	754
Day Case Admissions			5896	6047	5846	6254	6151	5179	6069	5538	5827	5549	6185	6146
Cancelled Operations within 48 hours - Bed shortages			23	12	38	27	2	74	118	129	168	59	18	7
Cancelled Operations within 48 hours - Non clinical reasons			64	57	84	91	65	169	191	189	205	117	103	89
Theatres: Utilisation of planned sessions			88.4%	89.6%	89.2%	88.4%	92.5%	86.4%	82.7%	84.8%	84.0%	87.6%	92.4%	92.1%
Theatres: number of sessions held			629	590	619	704	718	542	599	543	520	565	628	636
Theatres: Lost sessions < 6 wks notice (list available but lost due to leave, staffing etc)			72	56	77	57	54	76	74	50	105	76	60	61



## Activity Summary: Trust

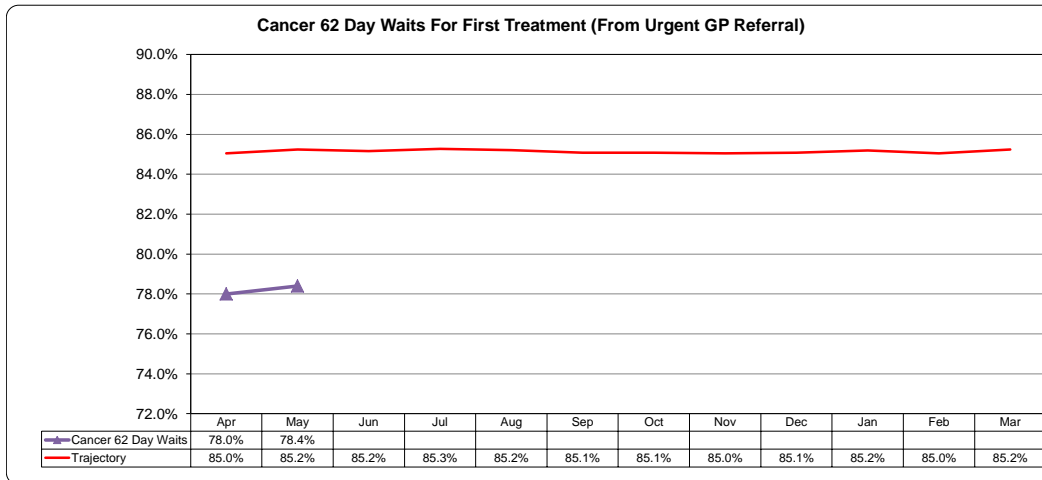
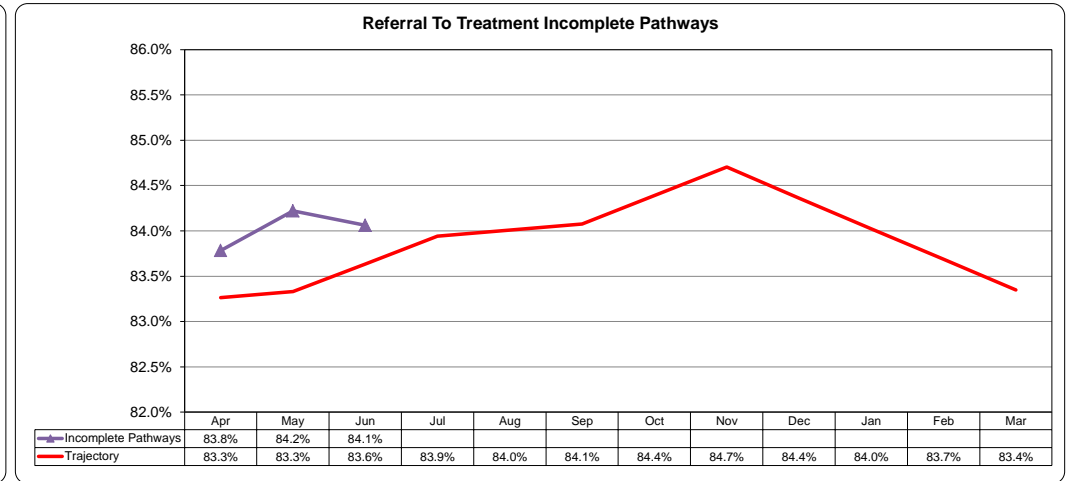
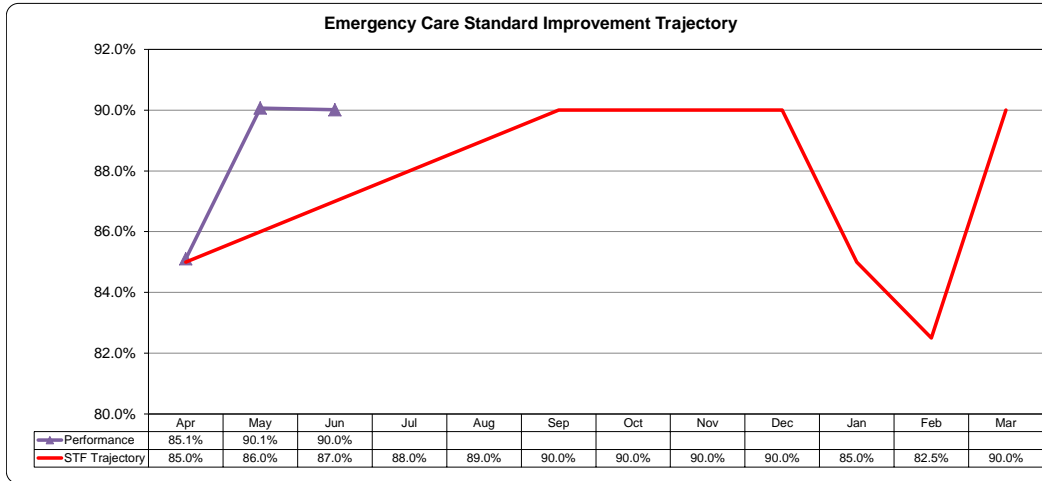
18 Weeks Referral To Treatment	Target/ Threshold 2018/19	Monthly Target/ Threshold	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Incomplete Pathways	92%	92%	88.2%	87.5%	86.9%	87.4%	87.2%	85.8%	85.3%	84.8%	83.3%	83.8%	84.2%	84.1%
Waits over 52 weeks for incomplete pathways	0	0	1	1	0	1	0	0	0	1	2	1	14	9
Waits over 36 weeks for incomplete pathways	0	0	152	197	197	199	202	238	260	297	356	409	450	438
Total Admitted and Non Admitted waiters	< 26303	< 26303	26499	26148	25526	25174	24894	25006	25185	25334	26303	26967	27480	27425
Number of patients on Admitted Backlog (18+ weeks)	-	-	1418	1353	1457	1465	1448	1623	1818	1928	2223	2303	2334	2330
Number of patients on Non Admitted Backlog (18+ weeks)	-	-	1720	1976	1884	1699	1761	1816	1880	1921	2179	2070	2002	2041

Cancer (one month behind due to national reporting timetable)	Target/ Threshold 2018/19	Quarterly target	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Cancer 2 week (all cancers)	93%	93%	80.7%	83.4%	84.8%	86.8%	93.4%	92.5%	94.4%	94.7%	93.6%	93.9%	93.7%	1 month behind
Cancer 2 week (breast symptoms)	93%	93%	97.1%	98.2%	98.6%	97.0%	94.5%	94.0%	94.6%	99.1%	98.9%	96.2%	96.1%	1 month behind
Cancer 31 day wait from diagnosis to first treatment	96%	96%	98.3%	97.7%	97.9%	96.8%	98.7%	99.6%	99.2%	98.6%	98.7%	98.2%	99.2%	1 month behind
Cancer 31 day wait for second or subsequent treatment - surgery	94%	94%	95.2%	97.1%	95.7%	82.5%	97.4%	96.9%	93.9%	100.0%	97.1%	96.6%	97.4%	1 month behind
Cancer 31 day wait for second or subsequent treatment - drug treatments	98%	98%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	1 month behind
Cancer 62 Day Waits for first treatment (from urgent GP referral)	85%	85%	82.4%	83.2%	76.4%	73.9%	86.3%	87.2%	85.0%	81.0%	85.9%	78.0%	78.4%	1 month behind
Cancer 62 Day Waits for first treatment (from NHS Cancer Screening Service referral)	90%	90%	86.8%	98.5%	93.1%	90.9%	90.6%	89.5%	95.5%	95.1%	93.6%	90.9%	84.3%	1 month behind

## Sustainability and Transformation Fund Trajectory (STF) and Performance Recovery Trajectories

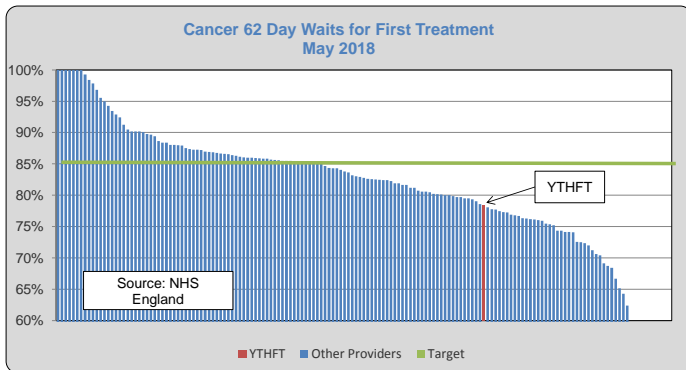
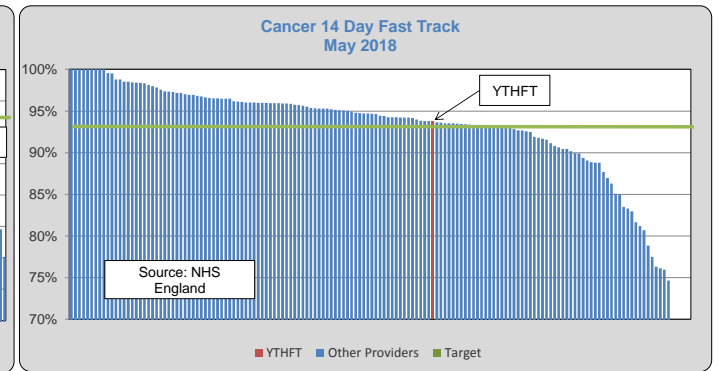
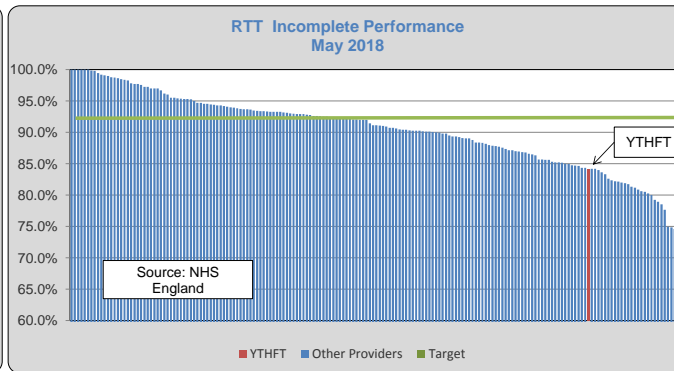
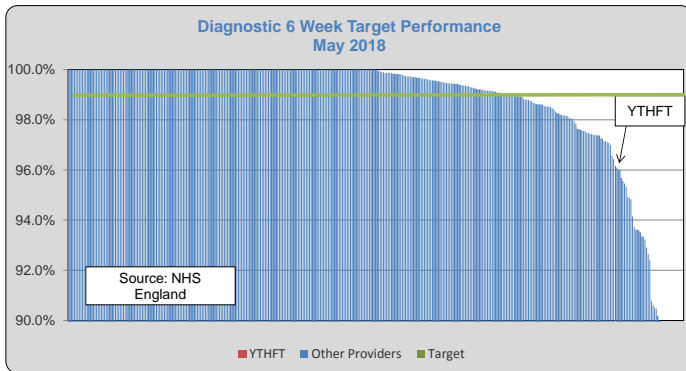
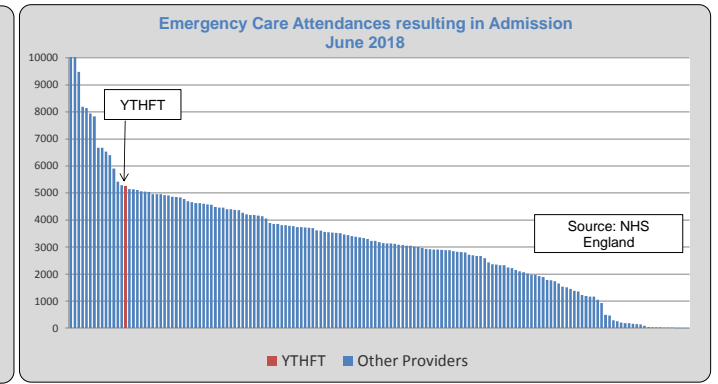
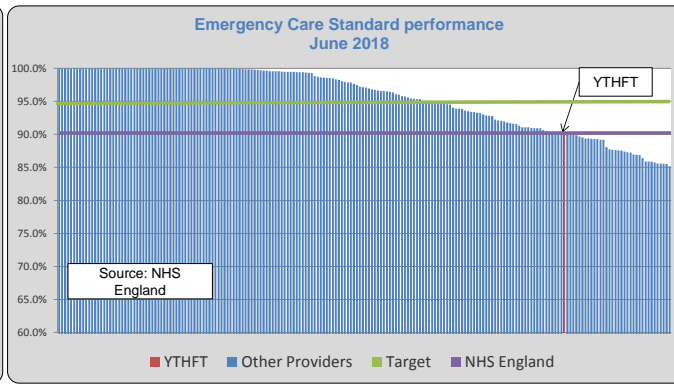
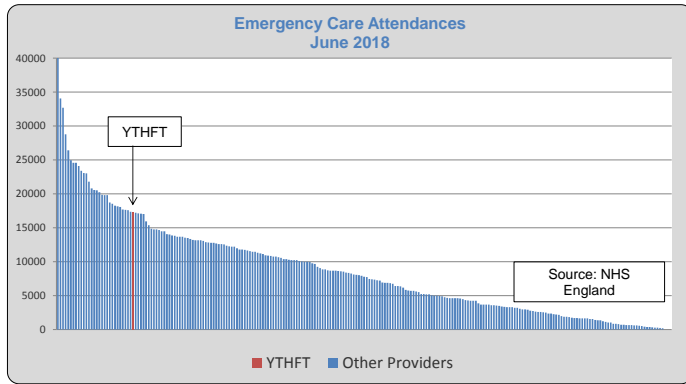
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## Performance Benchmarking

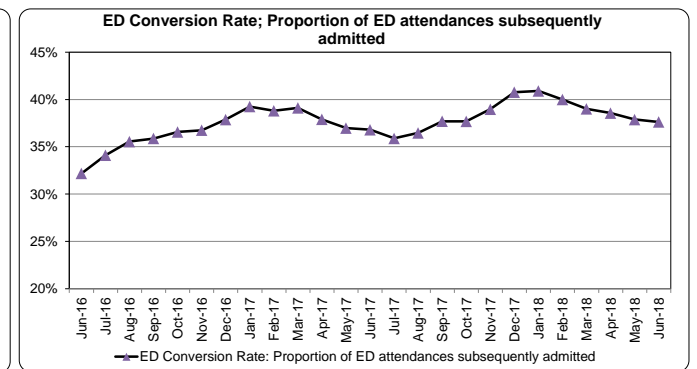
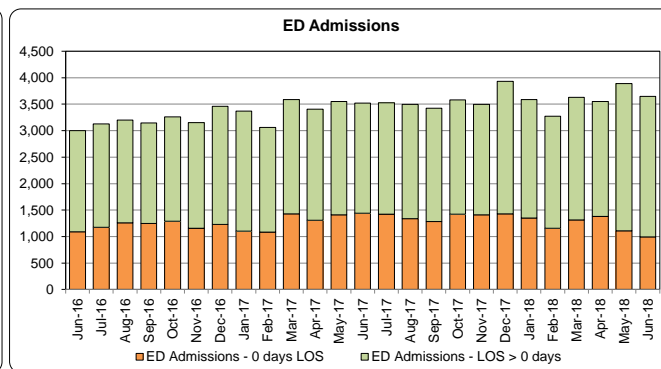
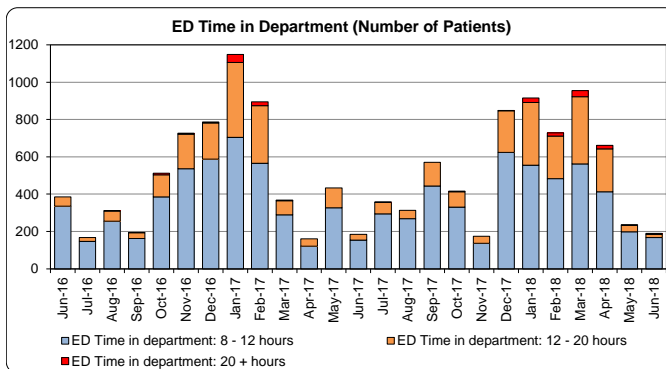
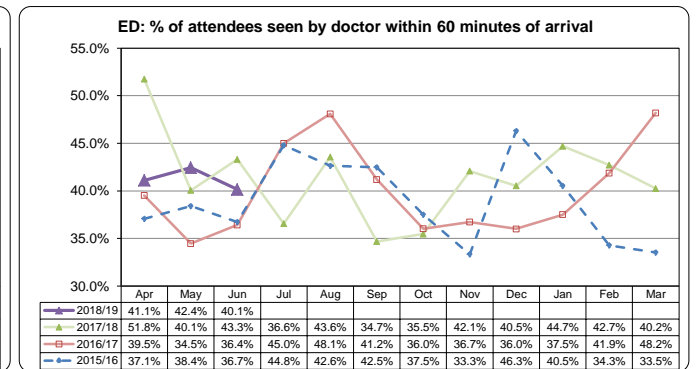
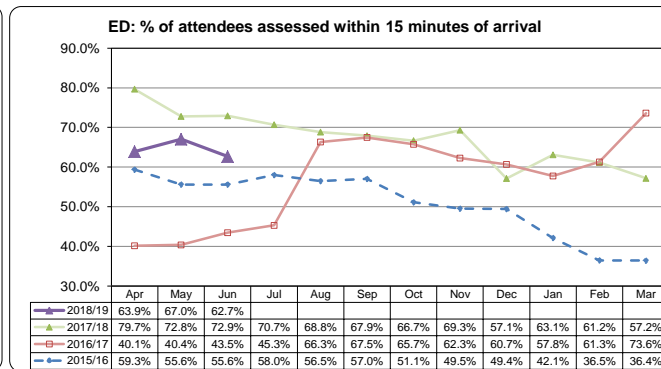
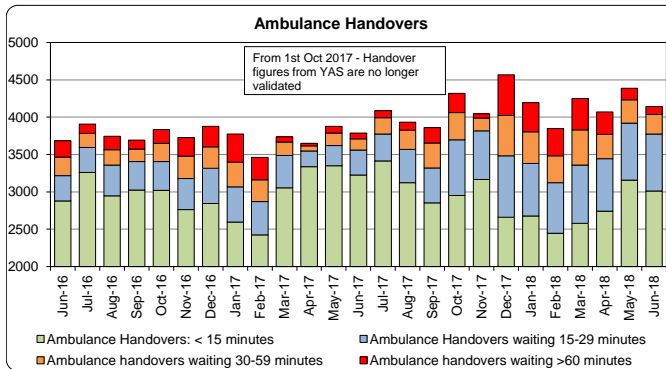
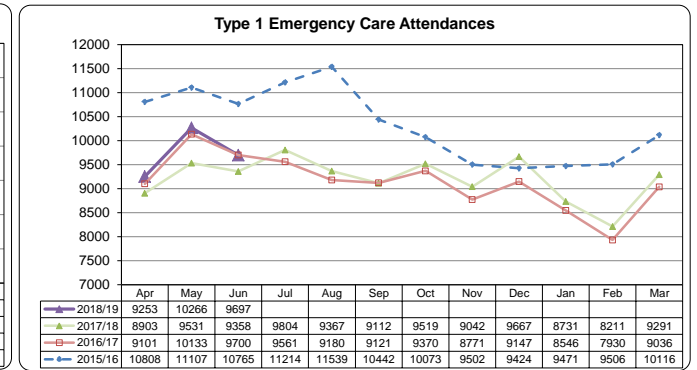
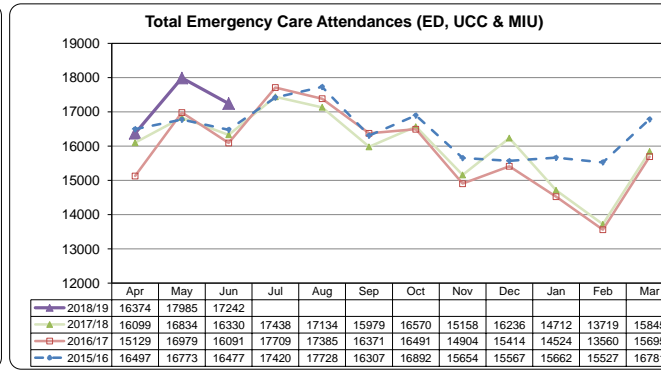
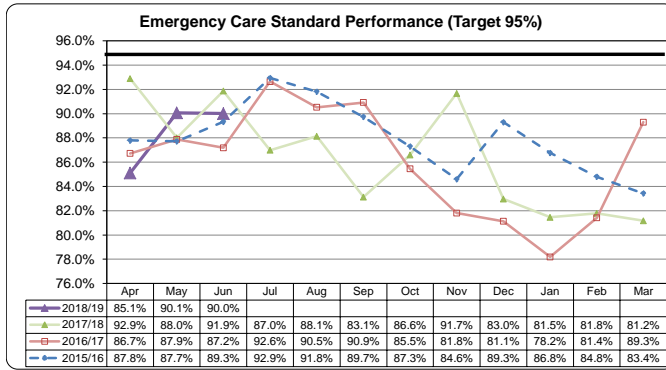
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All graphs are benchmarked against latest available national data



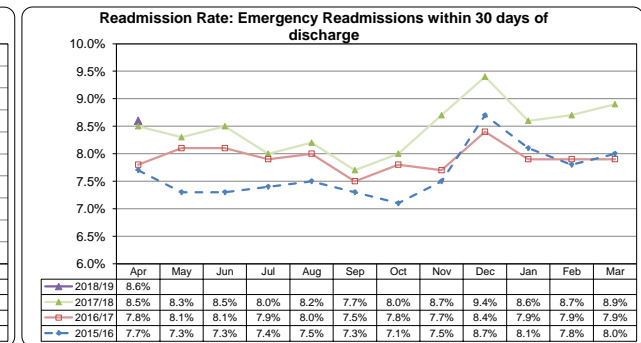
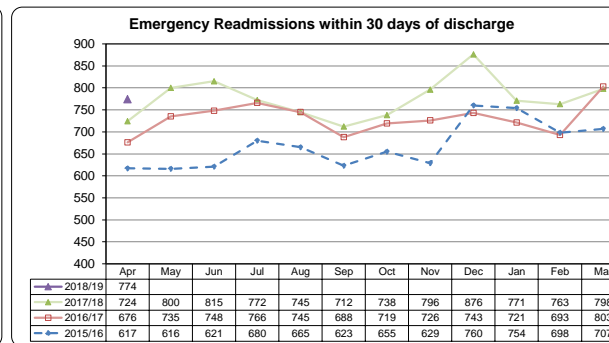
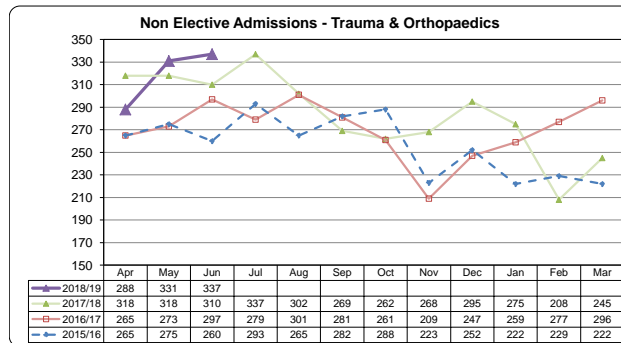
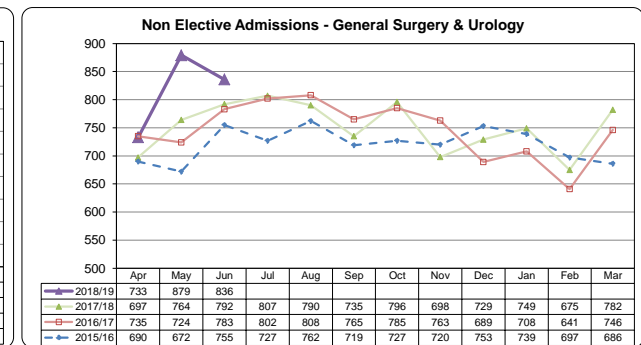
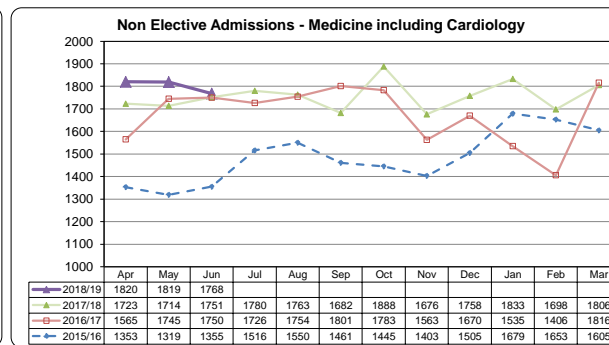
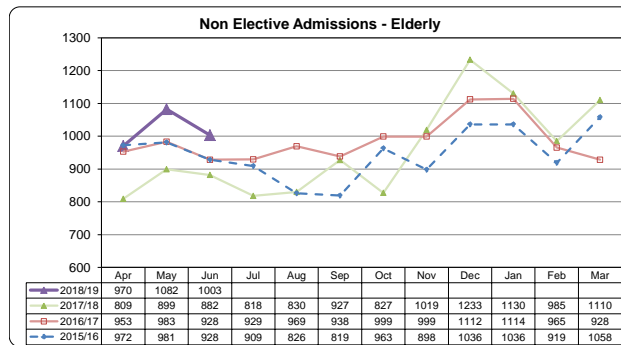
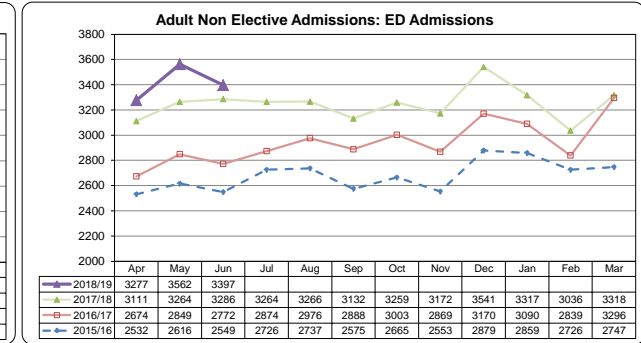
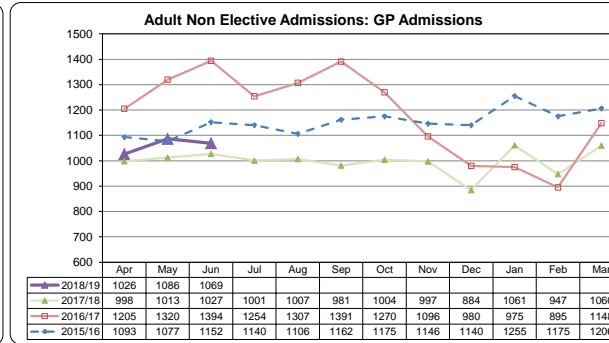
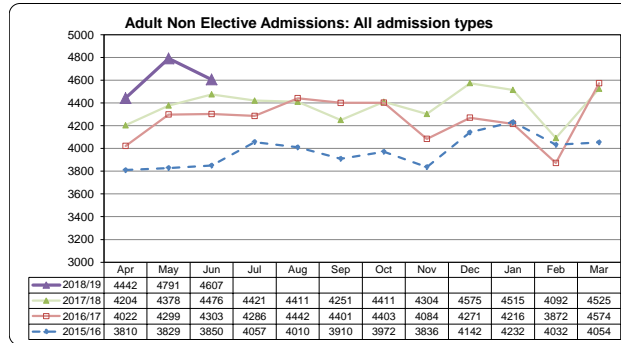
## Trust Unplanned Care Emergency Care Standard

July 2018



## Trust Unplanned Care Adult Admissions

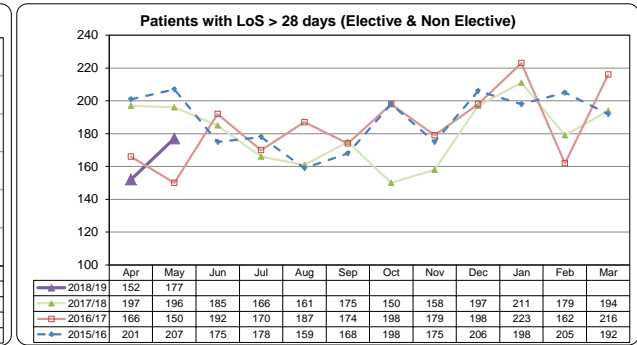
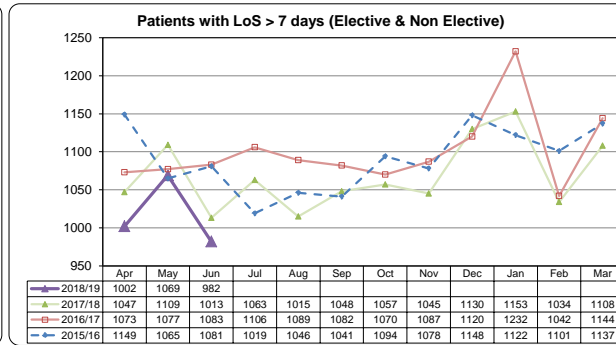
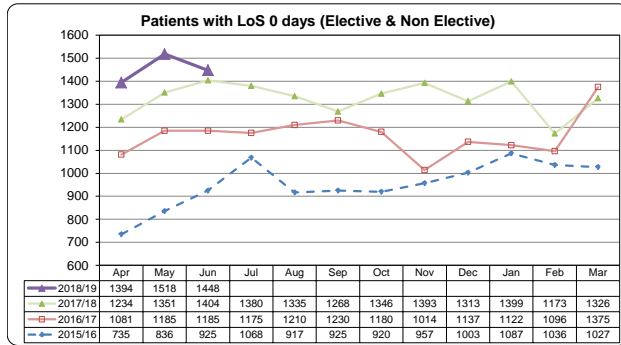
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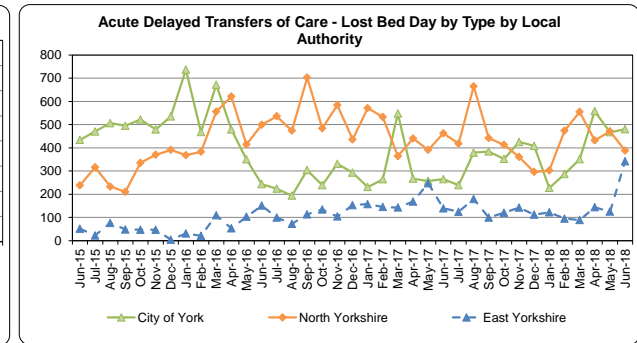
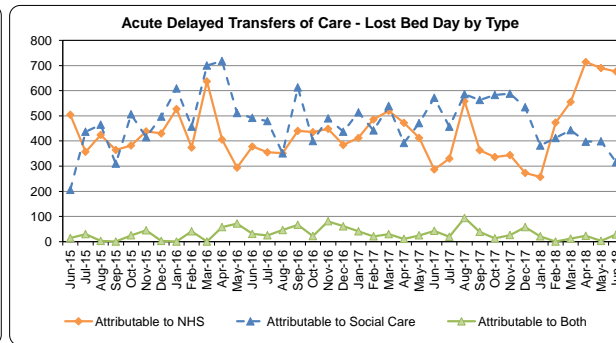
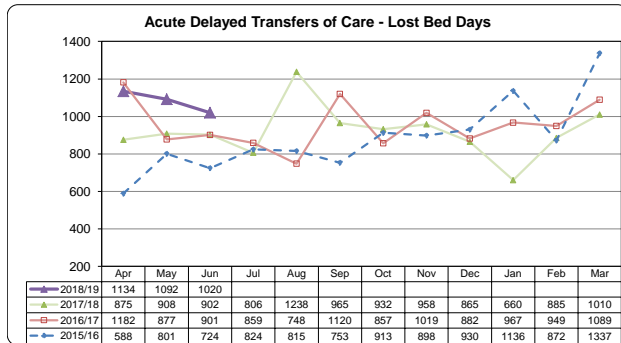


## Trust Length of Stay & Delayed Transfers of Care (DTOC)

July 2018

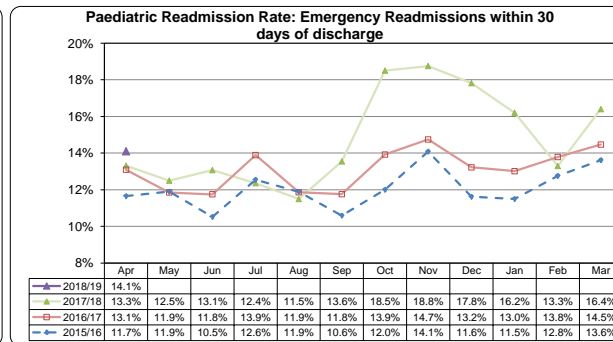
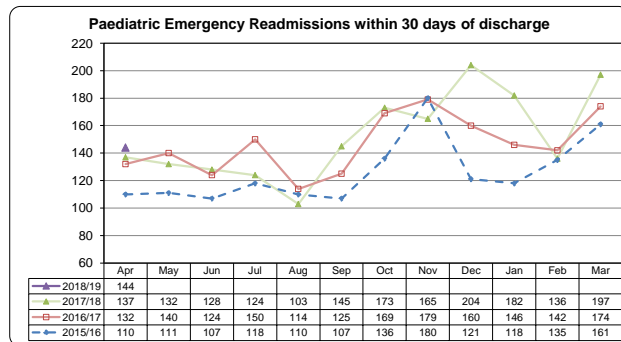
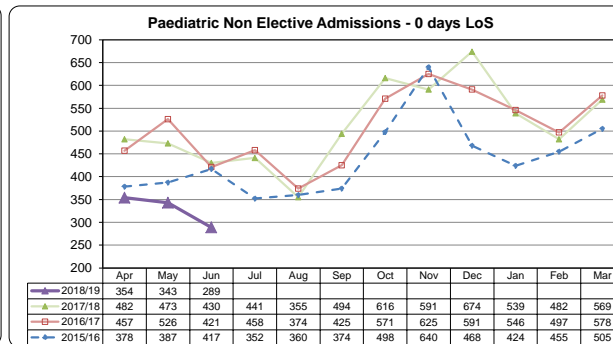
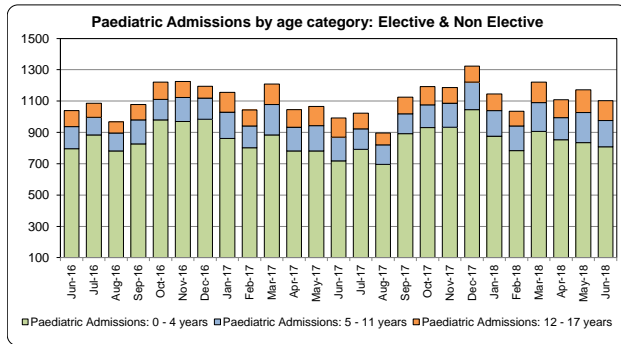
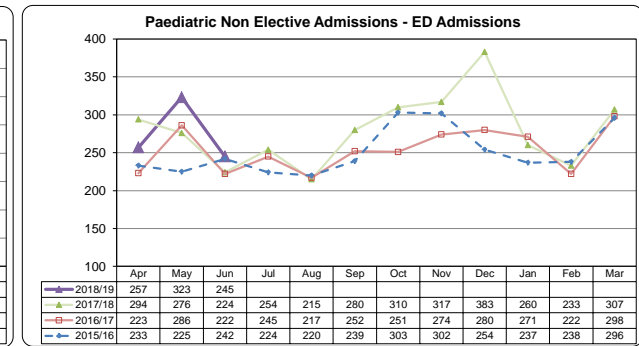
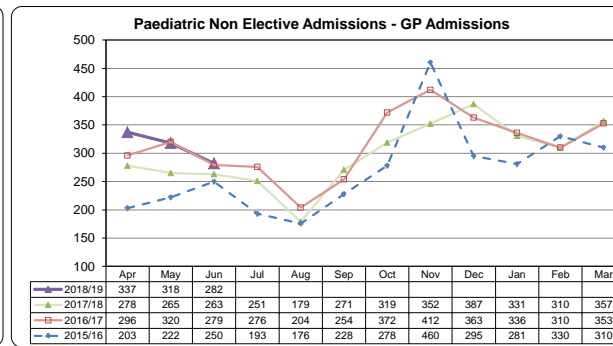
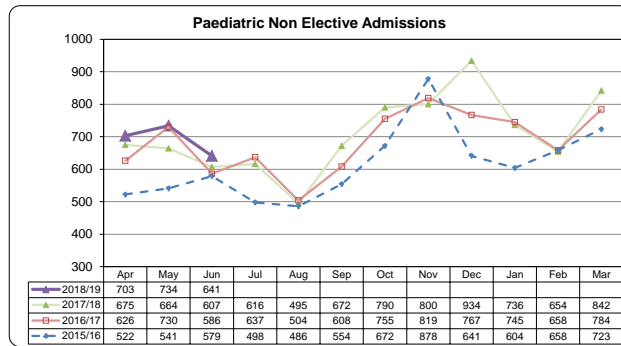


Updated one month in arrears



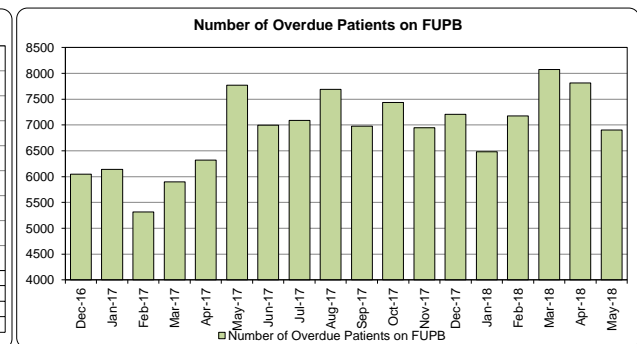
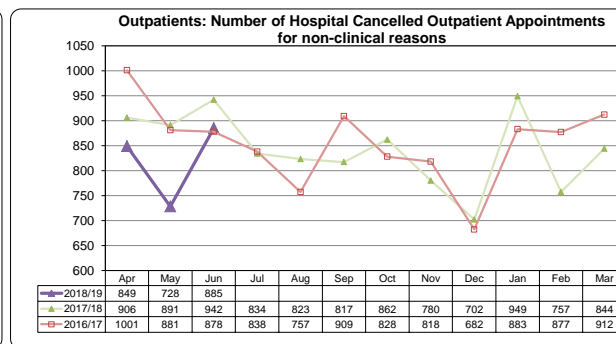
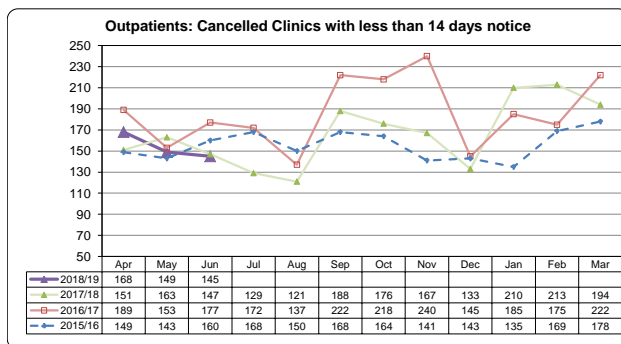
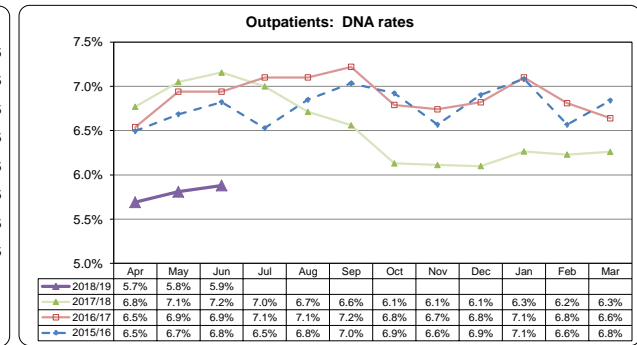
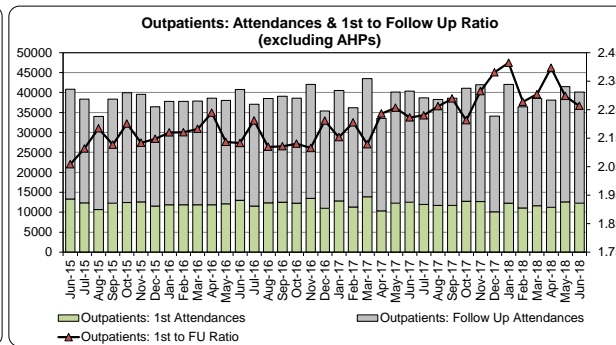
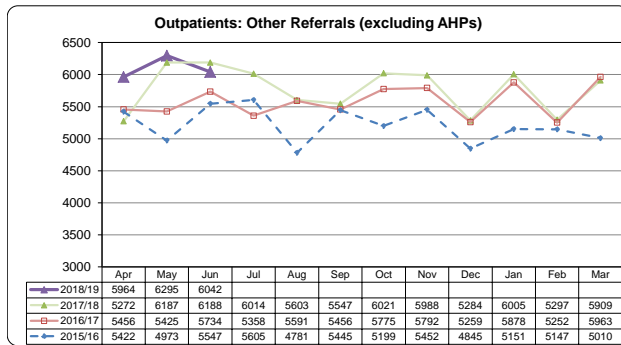
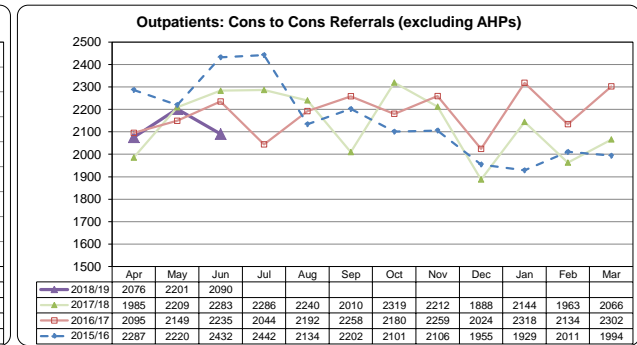
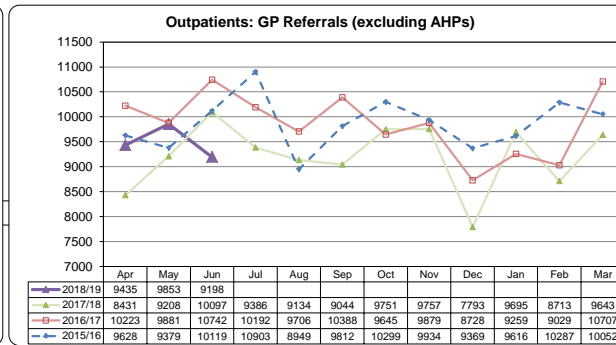
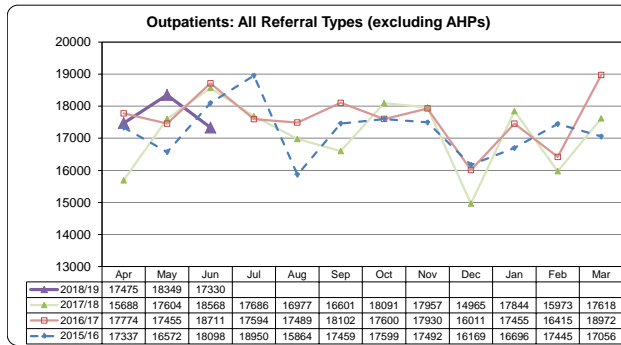
## Paediatric Admissions

July 2018



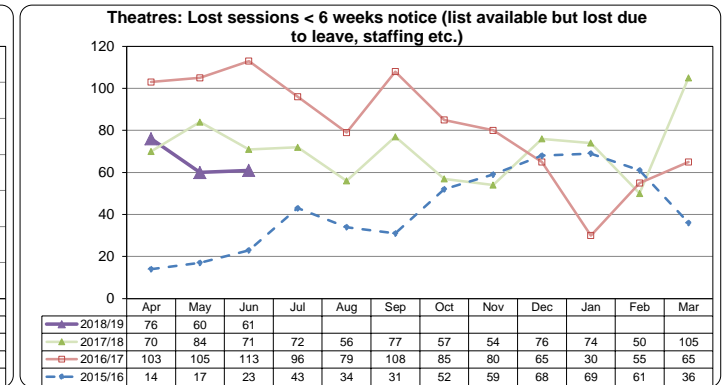
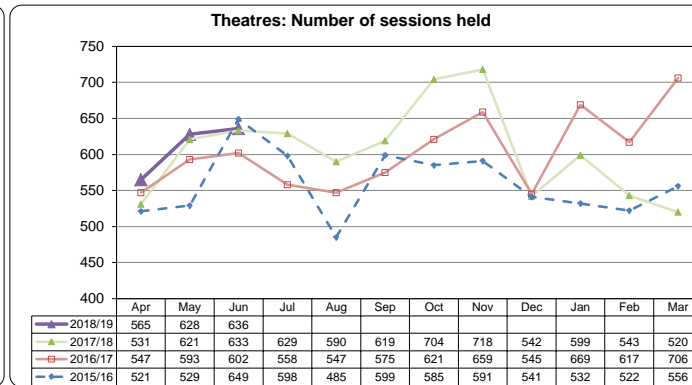
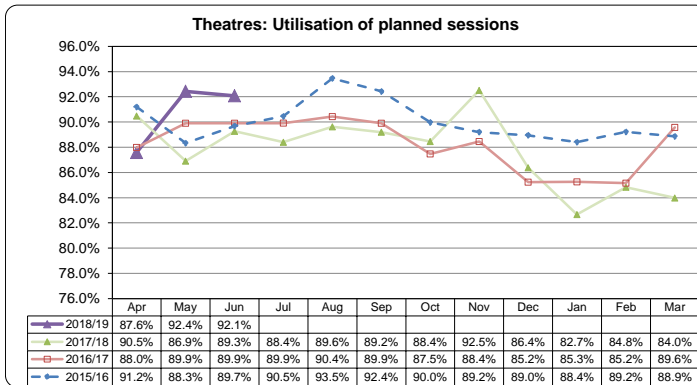
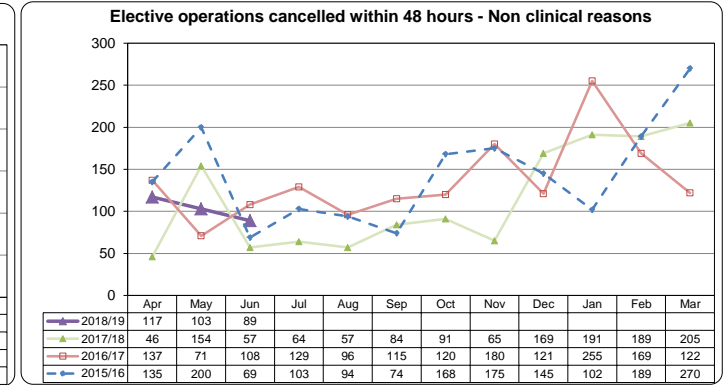
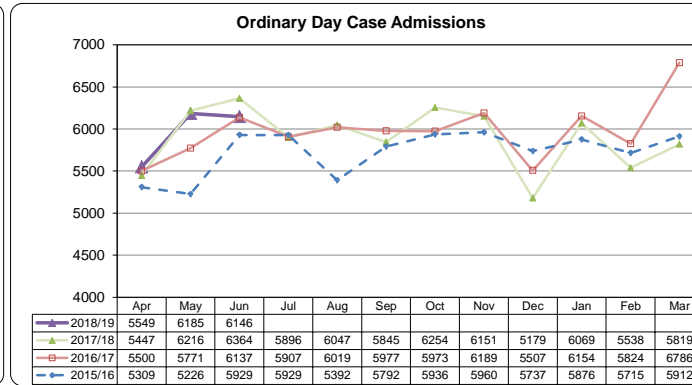
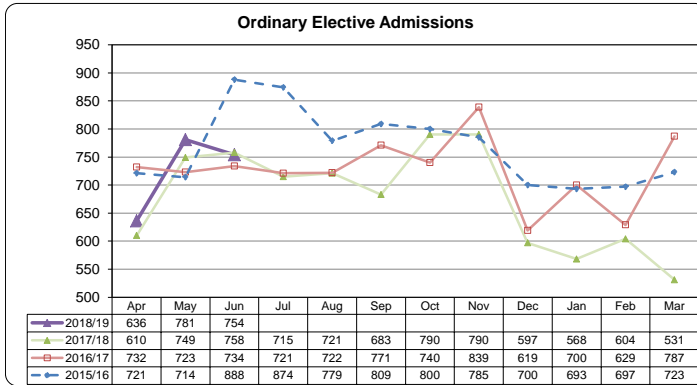
## Trust Planned Care Outpatients

July 2018



## Trust Planned Care Elective Activity & Theatre Utilisation

July 2018



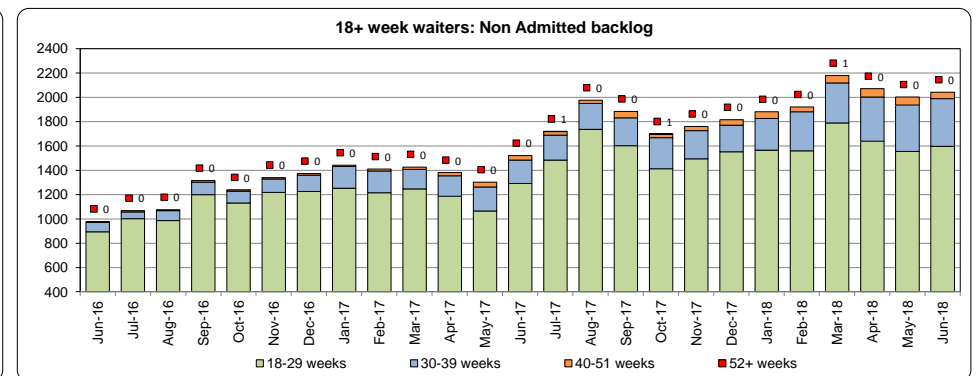
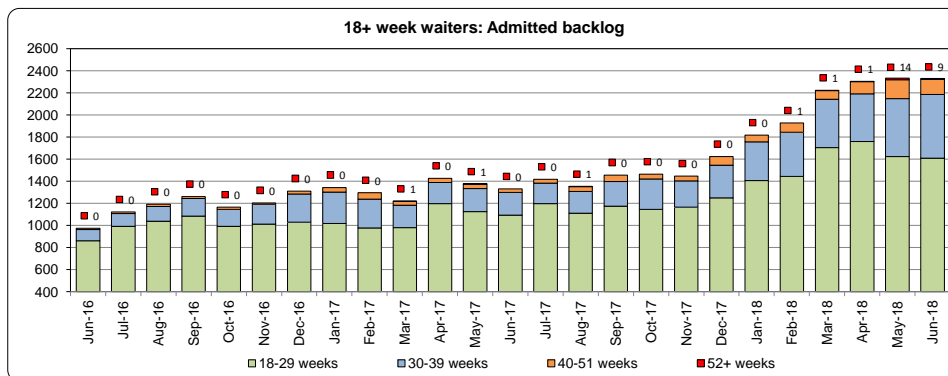
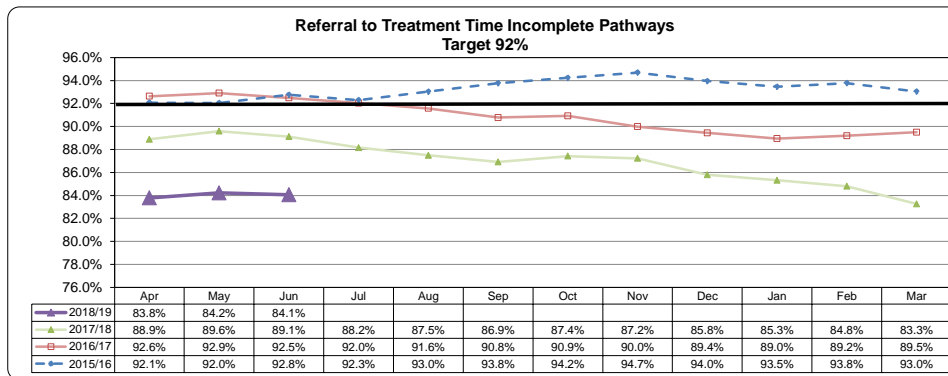
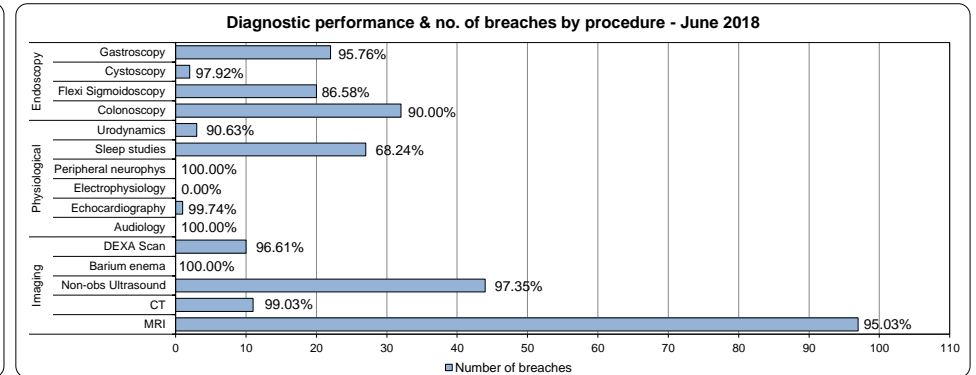
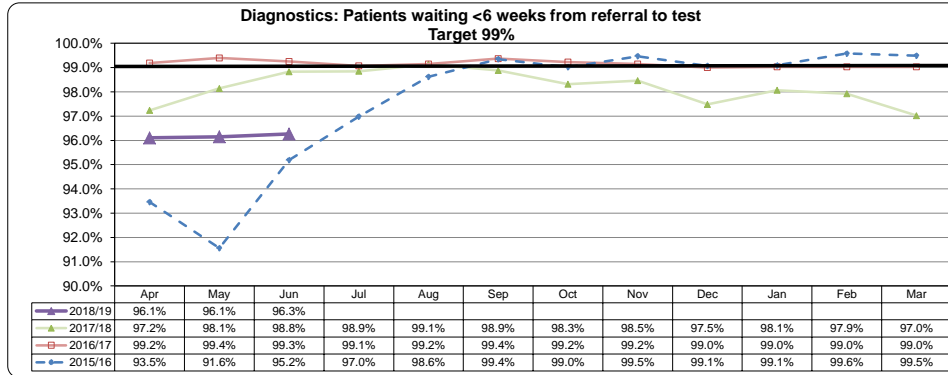
All cancellations are within 6 weeks of the planned procedure date. Cancellations exclude lists added in error and those that have been rescheduled.



## Diagnostics & Referral To Treatment

July 2018

The Trust is monitored at aggregate level against the Diagnostic & Referral to Treatment Incomplete Targets.



# Trust Cancer

July 2018

Note: The system for submitting and reporting national Cancer Waiting Times performance has undergone major changes this month. Data for April represent what is showing nationally, but IT systems remain 'in development'

