



WEDNESDAY 12TH MARCH 2025

What's In Your Partners in Care Bulletin?

This bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please [click here](#) to bookmark these pages.

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?
Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Your next Care Connected meeting is on
Wednesday 19th March at 1030am – 1130am.
If you would like to be adding to the mailing list to
attend the meeting, please email. [hnyicb-
voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)
Previous meeting slides and documents can be
found online here



Humber and North
Yorkshire Living Well
Newsletters can be found
online along with more
information about
Learning Disabilities and
SEND.



Humber and North Yorkshire
Health and Care Partnership



LIVING WELL NEWSLETTER

North Yorkshire and York

UPDATES FROM THE QUEEN'S NURSING INSTITUTE



Join our next Care Homes Network meeting

Public Health Impact of the Health and Social Care Workforce

When – Thursday 27th March 2pm – 330pm

Where – Online

Speakers –

Michele Lawrence, Head of Safeguarding, Public Health England

Steph Lawrence MBE, Director of Nursing and Deputy Chief Executive Officer, The QNI

Book your place

View all QNI events



UPDATES FROM SKILLS FOR CARE



New medicines management resources

We've created a webpage to host our resources and support for adult social care providers with medicines management. You'll find new medicines management guidance and checklists, developed to support care providers to assess their medicines management education and training to ensure that it is safe and effective. The page also includes signposting and advice for meeting CQC expectations in this area.



[View the resources](#)

Claim funding for training and qualifications

Funded by the Department of Health and Social Care (DHSC), the Learning and Development Support Scheme (LDSS) helps adult social care employers claim funding for eligible training courses and qualifications via an online service run by NHS Business Services Authority. The scheme covers training started and paid for between 1 April 2024 and 31 March 2025, with claims closing on 21 March 2025.

[Find out more about LDSS](#)



Social care nursing workforce forum

Skills for Care is running a Social Care Nursing National Workforce Forum dedicated to meeting the needs of the social care nursing workforce, including both nurses and nursing associates.

By highlighting best practices, fostering innovation, addressing barriers, and working together to find solutions, the forum seeks to support and enable the social care nursing workforce to thrive. The scope of the forum's work includes nursing workforce development, enhancing the value of recognition of nursing in social care, and promoting efforts to support, recruit, and retain skilled nursing professionals. This forum is for stakeholders such as providers, workforce development leads and the nursing workforce in the sector.

The next forum will take place on Wednesday 26 March 2025.

[Please complete our expression of interest form to join](#)



UPDATES FROM INFECTION PREVENTION CONTROL



**Infection.
Prevention.
Control.**
You're in safe hands

The latest Bulletin from the Community Infection Prevention and Control Team focuses on:
'Urinary Catheters'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>



<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>



<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>



IPC Cleaning schedule and record templates for Care Homes

We are pleased to launch the 'IPC Cleaning schedule and record templates for Care Homes' based on the National Standards of Healthcare Cleanliness 2021, NHS England. It comprises three sections covering background information, the IPC cleaning schedule template and the IPC cleaning record template. Both of the templates have been designed to be adapted for local use.

This resource, produced by our NHS Community IPC Team, provides templates to support you in developing your cleaning schedules and records in accordance with CQC registration requirements and are recommended for use with our '[IPC CQC inspection preparation Pack](#)'.

This 71-page editable word document is available free of charge within North Yorkshire and York. To place an order, please download, complete and return the order form:

www.infectionpreventioncontrol.co.uk/resources/order-form-for-care-homes/.

For further information visit: www.infectionpreventioncontrol.co.uk/resources/infection-prevention-and-control-cleaning-schedule-and-record-templates-for-care-home-settings/ where a short introductory video is available to view.

IPC training event for Care Homes and Domiciliary Care- 17th March, 2025

This training event which is held in Northallerton is ideal for Infection Prevention Leads, Managers, Head Housekeepers and other Team members. Suitable for individual or group attendance.

Further details available at:

www.infectionpreventioncontrol.co.uk/events/infection-prevention-and-control-training-event-for-care-home-and-domiciliary-care-staff-march-2025/

OTHER UPDATES AND IMPORTANT INFORMATION

Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training Dates 2025



York and Scarborough
Teaching Hospitals
NHS Foundation Trust

All sessions via MS Teams

This training will cover: 'promoting continence and managing incontinence'.

Session includes:

- updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment.

Wednesday 14th May 14.00-16.00

Wednesday 25th June 14.00-16.00

Wednesday 27th August 14.00-16.00

Wednesday 19th November 14.00-16.00

To make these sessions interactive, we have limited the amount of bookable spaces to 20 per session, and therefore there is a limit of 2 spaces available per care home/per care agency. We recommend and encourage 'train the trainer', so once this session has been attended, the attendee can update their colleagues with what has been discussed.

To book a place, please email clare.markwell@nhs.net



We are proud to introduce our NEW DIGITAL MAGAZINE where you can now browse our news in style.

You can read this directly on our website by clicking the button below. (you will also be able to read past edition)

Check within it for links and videos for a fully interactive experience.

If you are a member already you will receive notification when the monthly newsletter drops and for other events that the OS host.....[Sign up for your free membership](#)

[Read the first addition here](#)



TENA virtual product training

All sessions start at 2pm for 1 hour

Sessions covered	Dates	Information
<ul style="list-style-type: none"> o TENA product assessments o TENA product range o Correct fitting of TENA products o How to get the best of the TENA products o Technology of TENA products 	29 th January 18 th February 14 th March 9 th April 13 th May 23 rd June	The training is delivered via MS Teams with Jo Gledhill. If you are interested in the sessions, please email jo.gledhill@essity.com with the dates required.

Dementia and OAMH lunch and learn sessions

North East and Yorkshire Regional Mental Health Team are pleased to announce the 2024-25 'Lunch and Learn' education series people with an interest in dementia and older adult's mental health. All with an interest in North-East and North Cumbria Region are invited to attend.

For joining details, propose future topics or any other info please email David.newman7@nhs.net

Each session will begin with a short presentation followed by a facilitated interactive discussion for everyone to join in. These sessions are intended to be informal and interactive so that people from different backgrounds across NEY with an interest in the subject have the chance to share their experiences, ideas, and positive practice. You're welcome to talk about challenges, share successes or just come and listen and provide and receive some peer support. The session will be led by the NEY Clinical Lead, Dr Charlotte Deasy

20/03/2025	12:30 - 13:30	Pan North Dementia Education Meeting: National Adult of Dementia: Key findings from the Memory Services Spotlight report Speaker: Dr Jeremy Isaacs
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The Quality and Nursing Team Training Packages

The Quality and Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- **Improving Hydration in Care Home Residents**
- **Recognising and Responding to Deterioration in Residents**
- **React to Red – Pressure Ulcer Prevention**
- **React to Falls Prevention**
- **Hand Hygiene and PPE**
- **Oral health**
- **Nutrition**
- **Constipation**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.



www.valeofyorkccg.nhs.uk/rss/referral-support-service/care-providers/



New Courses! Language Skills for Health & Social Care

Would you like to develop your language skills to prepare you to work in or support you in your current role in the Adult Health and Social care sector?

Are you an independent care provider who would like to develop the ESOL skills of your employees with courses developed for and contextualised to care?

Two brand new courses have been developed by North Yorkshire Council and Adult Learning to help you understand various terms and phrases that you or your employees may come across while providing care across the North Yorkshire region.

Language Skills for Health & Social Care and Stepping into Adult Health & Social Care – more information attached.

To express an interest in either course please contact Jo Holland HR Manger – joanne.holland@northyorks.gov.uk or 01748 901021

Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.

⇒ [Find out more about the modules](#)



The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)



Carer Awareness Training - Identifying and supporting carers: introducing York Carers Centre

Here are the future dates to choose from all 1030-1230:

Weds 30th April 2025

Weds 23rd July 2025

Tues 21st Oct 2025

Tues 20th Jan 2026

To book a place, please access York Learning Pool and create an account, if you haven't already signed up:
<https://york.learningpool.com/login/index.php>



FURTHER INFORMATION

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please click this [link](#) or scan the QR code for a template which you are able to complete, and will ensure they have all the information required to investigate.



Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#) or the QR code. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



This bulletin is produced by York Health and Care Partnership

Do you have...

Thoughts or comments to share? Or news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net