



Humber and North Yorkshire
Health and Care Partnership



Humber and
North Yorkshire
Integrated Care Board (ICB)



Our North Yorkshire and York Care Providers

Wednesday 12th February 2025

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)

Please forward on to your colleagues. If anyone would like to be added to the contact list, please send their contact information to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net

We are currently making changes to the bulletin.

We are looking at ways to update the look of the bulletin, the way in which it is sent to you and much more.

Watch this space!

Updates from Humber and North Yorkshire Integrated Care Board



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North Yorkshire and York Care Provider Olympics 2025

Hi everyone, I am currently planning this year's Olympics competition.

I am looking at ways I can improve on the previous years and make it more exciting and competitive for everyone.

I would like to take this opportunity to ask you, what sports/activities would you like to incorporate into the competition. There will be several 'medal events' which, if completed, earn your team points and I am thinking of other activities we can include in the medal events to give you and your residents/clients the best chance to win points.

If you have any suggestions or comments regarding the Olympics, please contact me via email hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Thank you,

Kelly



Your next Care Connected meeting is on **Wednesday 19th February at 1030am – 1130am**. If you would like to be adding to the mailing list to attend the meeting, please email. hnyicb-voy.yorkplacequalitynursingteam@nhs.net

LIVING WELL NEWSLETTER

North Yorkshire and York

Humber and North Yorkshire Living Well Newsletters can be found online [here](#) along with more information about Learning Disabilities and SEND.

Updates from Skills for Care



Developing your workforce

Care Certificate standards update

The Department of Health and Social Care has commissioned Skills for Care, working with Skills for Health, to align the existing Care Certificate Standards with sector developments and the introduction of the Level 2 Adult Social Care Certificate qualification.

There is no action to take now. The [current standards](#) will remain available as a tool to support employers provide a robust induction programme and act as a platform to support progression onto the new Level 2 Adult Social Care Certificate qualification. The updated Care Certificate Standards will be available in Spring 2025.

Care Workforce Pathway: Driving learning and career progression

The Care Workforce Pathway provides the first recognised framework for job roles and career pathways in adult social care, identifying the knowledge and skills required for each role. It helps providers find suitable learning and development opportunities for staff, recommending learning based on an individual's role, ambitions, and the service provided.

The Department of Health and Social Care is developing resources with its delivery partner to help care providers adopt the pathway, including guidance and templates for career conversations. These tools will highlight learning gaps and opportunities to support staff goals and will be published in spring.

⇒ [Find out more about the Care Workforce Pathway](#)

Claim funding for training and qualifications

Funded by the Department of Health and Social Care (DHSC), the Learning and Development Support Scheme (LDSS) helps adult social care employers claim funding for eligible training courses and qualifications via an online service run by NHS Business Services Authority. The scheme covers training started and paid for between 1 April 2024 and 31 March 2025, with claims closing on 21 March 2025.

⇒ [Find out more about the LDSS](#)

Social care nursing workforce forum

Skills for Care is running a Social Care Nursing National Workforce Forum dedicated to meeting the needs of the social care nursing workforce, including both burses and nursing associates.

By highlighting best practices, fostering innovation, addressing barriers, and working together to find solutions, the forum seeks to support and enable the social care nursing workforce to thrive. The scope of the forum's work includes nursing workforce development, enhancing the value of recognition of nursing in social care, and promoting efforts to support, recruit, and retain skilled nursing professionals. This forum is for stakeholders such as providers, workforce development leads and the nursing workforce in the sector.

The next forum will take place on Wednesday 26 March 2025.

[Please complete out expression of interest form to join](#)

Updates from The Queen's Nursing Institute



Join our next Care Homes Network meeting

Public Health Impact of the Health and Social Care Workforce

When – Thursday 27th March 2pm – 330pm

Where – Online

Speakers –

Michele Lawrence, Head of Safeguarding, Public Health England

Steph Lawrence MBE, Director of Nursing and Deputy Chief Executive Officer, The QNI

[BOOK YOUR PLACE](#)
[VIEW ALL QNI EVENTS](#)

Updates from Infection Prevention Control



IPC Cleaning schedule and record templates for Care Homes

We are pleased to launch the 'IPC Cleaning schedule and record templates for Care Homes' based on the *National Standards of Healthcare Cleanliness 2021*, NHS England. It comprises three sections covering background information, the IPC cleaning schedule template and the IPC cleaning record template. Both of the templates have been designed to be adapted for local use.

This resource, produced by our NHS Community IPC Team, provides templates to support you in developing your cleaning schedules and records in accordance with CQC registration requirements and are recommended for use with our '[IPC CQC inspection preparation Pack](#)'.

This 71-page editable word document is available **free of charge** within North Yorkshire and York.

To place an order, please download, complete and return the order form: www.infectionpreventioncontrol.co.uk/resources/order-form-for-care-homes/.

For further information

visit: www.infectionpreventioncontrol.co.uk/resources/infection-prevention-and-control-cleaning-schedule-and-record-templates-for-care-home-settings/ where a short introductory video is available to view.

IPC training event for Care Homes and Domiciliary Care- 17th March, 2025

This training event which is held in Northallerton is ideal for Infection Prevention Leads, Managers, Head Housekeepers and other Team members. Suitable for individual or group attendance. Further details available at:

www.infectionpreventioncontrol.co.uk/events/infection-prevention-and-control-training-event-for-care-home-and-domiciliary-care-staff-march-2025/

Other updates and important information



York Unpaid Carers Survey

Tell us how to improve support for unpaid carers in York

We're inviting unpaid carers, their families and friends, residents and people who support carers to take part in the York Unpaid Carers Survey and get involved in future discussions.

The survey includes two sections:

York Carers Strategy Survey

We're working with partner organisations and carers to develop a new carers strategy for 2025 to 2030. The strategy will set out our shared vision for improving support for unpaid carers in York. It will also describe the key priority areas and commitments we plan to focus on to achieve the vision.

Your feedback will help us make sure we are focusing on what is most important to carers in York.

York & Scarborough Teaching Hospitals NHS Foundation Trust Survey

The Trust is currently developing a carers improvement plan and would like to hear about the experience of carers when visiting York hospital. This will help them to understand what's going well and what they could improve on.

If you have any questions about the improvement plan and would like to be involved, email: yhs-tr.patientedi@nhs.net.

Share your views

We welcome your feedback if you:

- are a carer or former carer
- are cared for or are supported by a carer
- know someone who is a carer
- work or volunteer in a service or setting that supports carers
- are an employer
- are a resident of York with an interest in improving support for carers

Complete the survey online

<https://www.york.gov.uk/CarerSurvey>

See additional documents attached



Help shape York's Adult Social Care Strategy

Your voice matters in refining and shaping a strategy that will guide the way in which Adult Social Care delivers its duties and ambitions in York.

We're inviting feedback from people who receive care and support, carers, residents, and professionals in the sector to help us make sure the strategy is both meaningful and effective.

We're committed to making resident-centred decisions informed by your feedback. Here's how:

- **continuous engagement:** share your thoughts and views with us – we're always open to your views
- **transparency in action:** we will share the key findings of this engagement within the 2025 Local Account and explain how they have directly shaped our strategy
- **progress updates:** we will continually update progress on our actions, priorities and ambitions through quarterly reports and within the 2025 Local Account

Our Vision for York's Adult Social Care

York is a place where we recognise the unique strengths of individuals and communities. We support people to live happier, healthier, longer and more independent lives, reducing inequalities.

We work in partnership to provide support at home that is accessible, affordable, safe, high quality, and promotes fairness and independence.

Read our draft Adult Social Care Strategy

You can read the draft strategy on our website:

<https://www.york.gov.uk/AdultSocialCareStrategy2025>

Or download a portable document file (PDF) version:

<https://www.york.gov.uk/AdultSocialCareStrategyConsultation>

Share your thoughts

We want to hear from you if:

- you receive care or support
- you are a resident of York
- you work for or with organisations that deliver care and support
- you are part of a charity, voluntary or community sector organisation
- you are a carer, friend, neighbour or family member of an adult who receives social care in York

Complete our questionnaire online by 9 March 2025:

<https://www.york.gov.uk/AdultSocialCareStrategyConsultation>

See additional documents attached



**York and Scarborough
Teaching Hospitals**
NHS Foundation Trust

**Residential/Nursing Homes and Domiciliary Carers Bladder and
Bowel Training Dates 2025**

All sessions via MS Teams

This training will cover: 'promoting continence and managing incontinence'.

Session includes:

- updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

This training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers.

These are the objectives of the session: -

- List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment.

Date	Time	Training Provider
Wednesday, 14 May 2025	1400 – 1600	Stefanie Barnish
Wednesday, 25 June 2025	1400 – 1600	Philippa Hope
Wednesday, 27 August 2025	1400 – 1600	Stefanie Barnish
Wednesday, 19 November 2025	1400 – 1600	Philippa Hope

To make these sessions interactive, we have limited the amount of bookable spaces to 20 per session, and therefore there is a limit of 2 spaces available per care home/per care agency. We recommend and encourage 'train the trainer', so once this session has been attended, the attendee can update their colleagues with what has been discussed.

To book a place, please email clare.markwell@nhs.net, who will send you the Teams meeting invite



We have recently reviewed and updated the training sessions delivered to care home teams by Immedicare. Please find **attached** the updated overview booklet. Please share with any colleagues who may be interested.
www.immedicare.co.uk

Training and Resources



TENA virtual product training

All sessions start at 2pm for 1 hour

Sessions covered	Dates	Information
<ul style="list-style-type: none">○ TENA product assessments○ TENA product range○ Correct fitting of TENA products○ How to get the best of the TENA products○ Technology of TENA products	29 th January 18 th February 14 th March 9 th April 13 th May 23 rd June	The training is delivered via MS Teams with Jo Gledhill. If you are interested in the sessions, please email jo.gledhill@essity.com with the dates required.



Dementia and OAMH lunch and learn sessions

North East and Yorkshire Regional Mental Health Team are pleased to announce the 2024-25 'Lunch and Learn' education series people with an interest in dementia and older adult's mental health. All with an interest in North-East and North Cumbria Region are invited to attend.

For joining details, propose future topics or any other info please email

David.newman7@nhs.net

20/03/2025	12:30 - 13:30	Pan North Dementia Education Meeting: National Adult of Dementia: Key findings from the Memory Services Spotlight report Speaker: Dr Jeremy Isaacs
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Each session will begin with a short presentation followed by a facilitated interactive discussion for everyone to join in. These sessions are intended to be informal and interactive so that people from different backgrounds across NEY with an interest in

the subject have the chance to share their experiences, ideas, and positive practice. You're welcome to talk about challenges, share successes or just come and listen and provide and receive some peer support. The session will be led by the NEY Clinical Lead, Dr Charlotte Deasy

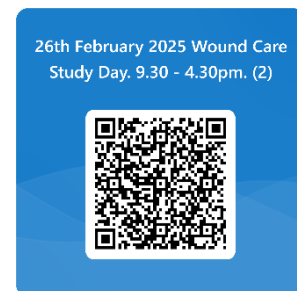
Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30-minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below

Please note this is available to NH trained staff and practice nurse staff from Whitby, Scarborough and Ryedale only.

- Dopplers studies
- PU categorisation
- Wound bed preparation
- Dressing / formulary
- Actico / hosiery
- K-TWO / K-FOUR



Date – 26th February 2025

Time – 9.30 – 16.30

Location – Malton and Norton RUFC, The Gannock, Old Malton Road, Malton, YO17 7EY

Please note this is available to NH trained staff and practice nurse staff from Whitby, Scarborough and Ryedale only.

The Quality and Nursing Team Training Packages

The Quality and Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- ❖ Improving Hydration in Care Home Residents
- ❖ Recognising and Responding to Deterioration in Residents
- ❖ React to Red – Pressure Ulcer Prevention
- ❖ React to Falls Prevention
- ❖ Hand Hygiene and PPE
- ❖ Oral health

- ❖ Nutrition
- ❖ Constipation

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

Learning and Development opportunities



New Courses! Language Skills for Health & Social Care

Would you like to develop your language skills to prepare you to work in or support you in your current role in the Adult Health and Social care sector?

Are you an independent care provider who would like to develop the ESOL skills of your employees with courses developed for and contextualised to care?

Two brand new courses have been developed by North Yorkshire Council and Adult Learning to help you understand various terms and phrases that you or your employees may come across while providing care across the North Yorkshire region.

Language Skills for Health & Social Care and **Stepping into Adult Health & Social Care** – more information attached.

To express an interest in either course please contact Jo Holland HR Manger – joanne.holland@northyorks.gov.uk or 01748 901021

Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology

- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development, and wellbeing.

⇒ [Find out more about the modules](#)

The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)



Carer Awareness Training - Identifying and supporting carers: introducing York Carers Centre

Here are the future dates to choose from all 1030-1230:

Weds 30th April 2025

Weds 23rd July 2025

Tues 21st Oct 2025

Tues 20th Jan 2026

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

Further Information

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhs-tr.s2s.york@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have...

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net