

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. <u>Please click here to bookmark these pages</u>



Do you want to share something in the Partners in Care bulletin? Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Updates from Humber and North Yorkshire Integrated Care Board



Health and Social Care: Achieving Excellence Together Conference 2024 BOOKING NOW OPEN!

This exciting day will share with you the latest innovative work happening in the care sector across York and North Yorkshire. We want your contribution, expertise, and suggestions for continuing to work together as Health and Social Care colleagues.

To book your place and join us in person please click this <u>link</u> or if you wish to join virtually via Microsoft Teams please use this <u>link</u>.

Date – Friday 6th December
Time – 9am – 430pm
Venue – The Milner Hotel (formerly The Principal Hotel) Station Road, York YO24
1AA

Gain new qualifications through our partnership with DN Colleges Group

<u>DN Colleges Group</u> is offering our staff and volunteers across Humber and North Yorkshire (HNY) Integrated Care System, the opportunity to gain new skills and qualifications through a <u>bespoke online learning portal</u>. This exciting offer is fully funded and open to all health, care and VCSE staff and volunteers across our system.

The qualifications available are at academic levels 1, 2 and 3 and cover a diverse range of subjects relevant to <u>clinical and non-clinical</u> roles. There are also qualifications around quality improvement, leadership, equality and diversity and personal wellbeing.

To be eligible to enrol, staff and volunteers must be employed (paid or unpaid) by one of the HNY's health, social care (including independent sector) or voluntary, community and social enterprise (VCSE) organisations. You do not have to be NHS staff to access the training.

Please note, there are no restrictions on the number of level 1 or 2 qualifications an individual member of staff or volunteer can complete. Level 3 qualifications are available to those who do not presently hold a level 3 (A-Level or equivalent) qualification.

Paper-based course materials and additional learning support is available for some courses. Please request this <u>via the enquiry form here</u>.

Click here to find out more about the courses available and how to enrol.

Yorkshire and Humber regional international recruitment hub

Update on the international recruitment funded programme To Care Providers and Care Alliances across Yorkshire and Humber

Introduction

In 2023/24, 105,000 migrant workers entered the UK being sponsored for employment in the Care Sector. Of these, around 8,000 are living in the Yorkshire and Humber region. We are privileged and grateful that these workers have chosen the UK to live in, and the Care Sector to offer their support and progress their careers. Feedback from both employers and those in recipient of care has been overwhelmingly positive, and that these workers offer high quality levels of care, commitment, and compassion. Despite this success, it is not all rosy and the sector, and those workers who have chosen to come and work with us, face a number of challenges.

Click here to read more.

Engagement events for Continuing Healthcare and Section 117

Tuesday 26th November 930am – 1130pm RaisE Business Centre, Tom Pudding Way, Goole DN14 6BS

Friday 22nd November 10a, - 12pm Health House, Grange Park Lane, Willerby HU10 6DT

Monday 25th November 10am – 1130am Virtual, Microsoft Teams

Humber and North Yorkshire Integrated Care Board (ICB) is looking to build a sustainable marketplace with all our partners. Come and join us at an event. This event is aimed at stakeholders with an interest in either continuing healthcare or

Section 117. At this event we will share our progress to date and look ahead to what is next for our system in Humber and North Yorkshire Integrated Care Board.

The event will include:

- Setting the scene for the ICB
- Engaging the system on the transformation plan
- Financial update
- Inflationary uplift engagement
- Opportunity for feedback from stakeholders
- Opportunity for networking

All stakeholders are welcome. This includes current and new providers, local authorities, care associations and others. How to book a place We have limited numbers for in person events so please book early registering your interest at hnyicb-voy.marketqueries@nhs.net Please state your name and job title, your organisation name and type of business, number of places required and which event you would like to attend.



Your next Care Connected meeting is on Wednesday 27th November at 1030am – 1130am.

If you would like to be adding to the mailing list to attend the meeting, please email. hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Humber and North Yorkshire Living Well Newsletters can be found online <u>here</u> along with more information about Learning Disabilities and SEND.

Updates from Skills for Care



How to access funding to support staff training Thursday 28 November | 11:30 – 12:30 | Online

Hosted by Skills for Care, this webinar will guide adult social care employers on accessing funding through the Adult Social Care Learning and Development Support Scheme (LDSS). Learn practical steps to claim funding for training, enhancing both staff development and organisational goals. Gareth Young, Deputy Director for Adult Social Care Workforce Reform at DHSC, will discuss the scheme's significance and its role in DHSC's broader workforce development priorities.

Book your place

Personalised workforce training and development

We are running two workshops where we will discuss how personalised workforce training and development, which involves a wide range of care professionals and family members, can improve outcomes for people drawing on services.

The workshops will be held on **Monday 2 December**, 14:00 - 16:00 and **Tuesday 10 December**, 10:00 - 12:00. If you're interested in attending either session, please email <u>innovation@skillsforcare.org.uk</u>.

Updates from Care Quality Commission



The independent regulator of health and social care in England

Throughout November and December, we're shining our spotlight on building digital confidence in adult social care. We want to simplify digital technology for the sector, showcasing its benefits for both professionals and those drawing on care and support.

<u>Visit our #BuildingDigitalConfidence web page</u> where you'll find learning and development opportunities that build digital skills and confidence and resources which showcase how digital solutions can improve the quality of social care. We'll be sharing blogs and articles including real-life case studies, as well as signposting to further resources and other support. Next week tickets will go on sale for the Managers Conference 2025. The popular annual event will take place on Monday 10 – Tuesday 11 March 2025 at Wyboston Lakes Resort, Bedfordshire. Join us to share, learn and network with other care and support managers. There will be a packed programme of plenaries, panels and workshops to bring you right up to date with everything from developments in AI, CQC updates, the new political environment, Workforce Strategy and digital leadership in social care. More information on early bird tickets and booking details will be available next week but get the date in your diary now!

CQC Supporting people to live healthier lives – practical ways to empower people and your teams

Thursday 12 December | 10:00 - 11:00 | Online

Featuring examples from this year's Single Assessment Framework reports, this webinar will hear from Outstanding rated homecare providers and residential homes on how they are excelling in promoting healthier lives, and the evidence needed to demonstrate good and best practice. Discover practical ways to involve your staff team and partners to help people live healthier lives. Presented in partnership with The Outstanding Society.

Register now

New eLearning module: Public health tips for social care workers

This free learning module tailored specifically for people who work in adult social care has an underlying theme of prevention and is designed to build on the knowledge you already have. It offers practical guidance on how your practice relates to public health approaches and how to further integrate these approaches into your day-to-day work.

Key topics include preventing illness, promoting wellbeing and mental health, and supporting healthy aging. Completing the module will enhance the quality of care for those you support and deepen your understanding of public health.

Find out more

Do you know about the Level 2 Adult Social Care Certificate qualification?

Currently 54% of direct care workers do not have a level 2 or above qualification. The new Level 2 Adult Social Care Certificate qualification will provide people in care roles the most up to date knowledge and baseline skills required to support people well and succeed in their roles. The qualification also offers greater reassurance and portability of knowledge and skills picked up through induction or completion of the Care Certificate standards.

Eligible employers can claim funding through the <u>Learning and Development Support</u> <u>Scheme</u> for the Level 2 Adult Social Care Certificate on behalf of eligible care staff for up to £1,500 per qualification.

Find out more

Updates from The Queen's Nursing Institute



The next Care Home Nurse Network meeting is **Thursday 12th December 2024** 2:00 -3:30pm, the speaker is Caroline Crump, Clinical Nurse Specialist Continence Urology and Colorectal Service (CUCS) will be speaking about 'Best Practice in Catheter Care'. <u>You can register for this event here.</u>

Updates from Infection Prevention Control



The latest Bulletin from the Community Infection Prevention and Control Team focuses on: '**Preparing for the winter season**'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/

https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/

https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/

Other updates and important information

York Bereavement Alliance

A project to establish a whole city approach to bereavement for York area citizens of any age and to mobilise community resources across the area to make bereavement support visible, accessible, and equitable through links with local and national organisations. We want to make sure that everyone, whatever their age, gets bereavement support when they need it and can help people you work with get support.

Please find attached a poster for the York Bereavement Alliance (containing details of the service directories, contact email and phone line) for your information. The service directory itself is regularly reviewed to include many local, national and condition specific support services, alongside detail of support for specific faiths, cultures, and languages; so, if you can't find information that you are looking for, please get in touch. To Subject Sent Size Categories Partners in Care Bulletin - 20 November 2024 Tue 12:15 2 MB

Social Care Workforce Support Hub



Have you joined up?

Scan the QR code to complete the registration form or, contact Nichola.Greenwood1@nhs.net

The workforce support hub provides you with a onestop-shop giving you access to a wide range of resources to support you and your workforce *It's Free and its for you!*



Royal College of Nursing

Yorkshire & the Humber: Celebrating Our Nursing Support Workers

All RCN members and non-members are warmly invited to a Nursing Support Workers' Day event on 22 November.

22 Nov 2024, 09:00 - 16:00

The Parkinson Arms, 84 Mary Street, Scunthorpe, DN15 7PX

To mark this year's Nursing Support Workers' Day, please join us for this celebratory event which includes a full line-up of fantastic and inspiring speakers, alongside a performance from a local dementia-friendly choir.

The event is being hosted by our brilliant Humber branch but is open to RCN members and non-RCN members alike.

The programme (below) also allows plenty of time for networking. You can check which branch you belong to by logging into <u>MyRCN</u>.

Booking your place

To book your place online you can use the button above. Otherwise, you can contact our events registration team at eventsreg@rcn.org.uk or call them on 02920 546 460, quoting event number 4789.

Time	Session	Speaker
09.00	Registration	
9.15 – 9.30	Introduction	Sam Kitchen, RCN Humber Branch Chair
9.30 – 10.30	Raising Concerns	Nikki Sharpe, RCN Solicitor (Employment law)
10.30 – 11.00	The RCN Library & your learning journey	Alan Chalkley, RCN Library and Archive Team
11.00 – 11.15	Break	
11.15 – 12.00	Accountability & Delegation	Amanda Brown, RCN Officer
12.00 - 13.00	Lunch	
13.00 - 14.00	The RCN Nursing	Michelle Raddings,
	Workforce Standards –	RCN Lead Nurse,
	become a champion	Independent Health and
		Social Care (Yorkshire and
		Humber)
14.00 - 14.30	Career progression and pay	Paul O'Keefe, RCN Officer
14.30 - 14.45	Break	
15.00 - 16.00	Let's Celebrate!	Just Sing, dementia-friendly
		local choir from North
		Lincolnshire

Provisional programme

For further information and details contact RCN Yorkshire & the Humber region, email <u>vorkshire.andhumberregion@rcn</u>.org.uk. Alternatively contact:

Emma Phillips emma.phillips@rcn.org.uk 0345 772 6100 BOOK YOUR PLACE



Dementia and OAMH lunch and learn sessions

North East and Yorkshire Regional Mental Health Team are pleased to announce the 2024-25 'Lunch and Learn' education series people with an interest in dementia and older adult's mental health. All with an interest in North-East and North Cumbria Region are invited to attend.

For joining details, propose future topics or any other info please email <u>David.newman7@nhs.net</u>

		<u> </u>
21/11/2024	12:30 - 13:30	Dementia and physical health: how can we address frailty?
		Speaker: Prof Alison Yarnall
12/12/2024	12:30 - 13:30	Admiral nursing and opportunities for post-diagnostic dementia care
		Speaker: Kirsty de Bono-Hume & Sue Gilbertson
23/01/2025	12:30 - 13:30	YouTube as a tool to enhance public education and promote health in dementia
		Speaker: Dr James O'Donovan
13/02/2025	12:30 - 13:30	Dementia Research: regional opportunities for patient and staff participation
		Speaker: Prof John-Paul Taylor
20/03/2025	12:30 - 13:30	Pan North Dementia Education Meeting: National Adult of Dementia: Key findings from the Memory Services Spotlight report
		Speaker: Dr Jeremy Isaacs

Each session will begin with a short presentation followed by a facilitated interactive discussion for everyone to join in. These sessions are intended to be informal and interactive so that people from different backgrounds across NEY with an interest in the subject have the chance to share their experiences, ideas, and positive practice. You're welcome to talk about challenges, share successes or just come and listen and provide and receive some peer support. The session will be led by the NEY Clinical Lead, Dr Charlotte Deasy

Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30 minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below

Date – 27th November 2024 Time – 9.30 – 16.30 Location – Silver Royd, The J M Gutherie Clubhouse, Scalby Road, Scalby, Scarborough YO13 0NL



Please note this is available to NH trained staff and practice nurse staff from Whitby, Scarborough and Ryedale only.

- Dopplers studies
- PU categorisation
- Wound bed preparation
- Dressing / formulary
- Actico / hosiery
- K-TWO / K-FOUR

Another workshop has been arranged for 2025. Date – 26th February 2025 Time – 9.30 – 16.30 Location – Malton and Norton RUFC, The Gannock, Old Malton Road, Malton, YO17 7EY 26th February 2025 Wound Care Study Day. 9.30 - 4.30pm. (2)



Dates for your diary

NOVEMBER

Tissue Viability Skills Workshop Training Date – 27th November 2024 Time – 9.30 – 16.30 Location – Silver Royd, The J M Gutherie Clubhouse, Scalby Road, Scalby, Scarborough YO13 0NL

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Yorkshire & the Humber: Celebrating Our Nursing Support Workers 22 Nov 2024, 09:00 - 16:00 The Parkinson Arms, 84 Mary Street, Scunthorpe, DN15 7PX

DECEMBER

Health and Social Care: Achieving Excellence Together Conference – 6th December 2024 at The Milner Hotel York (previously The Principal Hotel)

Training and Resources

The Quality and Nursing Team Training Packages

The Quality and Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- Improving Hydration in Care Home Residents
- Recognising and Responding to Deterioration in Residents
- React to Red Pressure Ulcer Prevention
- React to Falls Prevention
- Hand Hygiene and PPE
- Oral health
- Nutrition

If you would like further information or to request training, email the team <u>Hnyicb-voy.yorkplacequalitynursingteam@nhs.net</u>

Please visit our <u>website</u> to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

Learning and Development opportunities

Frailty elearning course

Course overview

This is a comprehensive in-depth resource on frailty in older people. It is aimed at health and social care professionals who provide care and services for older people living with frailty. This elearning course is funded by NHS England and is free until the end of June 2026.

Frailty elearning course | British Geriatrics Society

MDTea Hearing Aid Podcast

MDTea podcast is a free open access series of podcasts for all healthcare professionals working with older adults. We will present the evidence base, recent advances and established best practice/wisdom in healthcare for older adults. Each episode will review an aspect of caring for older adults from the perspective of our MDT faculty.

MDTea Podcast – The Hearing Aid Podcasts

Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development and wellbeing.

⇒ Find out more about the modules

The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ Find out more about WDF

Carer Awareness Training (online)

York Carers Centre are providing Carer Awareness Training via Zoom on the following dates:

14th January 10.30-12.30

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <u>https://york.learningpool.com/login/index.php</u>

Further Information

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email <u>yhs-tr.s2s.york@nhs.net</u> This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email <u>yas.patientrelations@nhs.net</u>. Please find through this <u>link</u> a template which you are able to complete, which will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this <u>link</u>. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have...

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact <u>hnyicb-voy.yorkplacequalitynursingteam@nhs.net</u>