





# Our North Yorkshire and York Care Providers

Wednesday 6 November 2024

# What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please click here to bookmark these pages



Do you want to share something in the Partners in Care bulletin? Then, we want to hear from you!

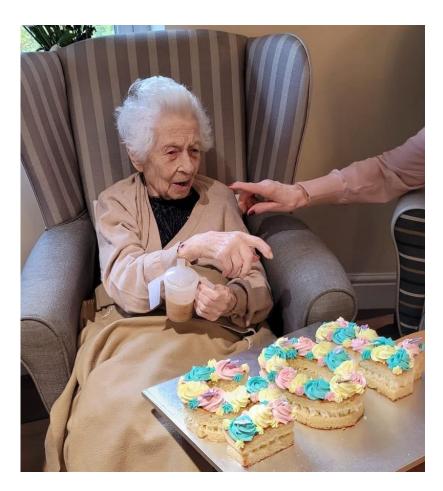
Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch <a href="mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net">hnyicb-voy.yorkplacequalitynursingteam@nhs.net</a>



# Happy 105<sup>th</sup> birthday to Patsy at Osborne House, Selby.

Patsy celebrated her 105<sup>th</sup> birthday on 4<sup>th</sup> November with friends, family, staff, and residents at Osborne House. Patsy received a letter from King Charles and Queen Camilla congratulating her on her birthday, and she enjoyed a delicious cake made especially for her.



# Residential/Nursing Homes and Domiciliary Carers Bladder and Bowel Training – via MS Teams

Thursday, 7 November 2024 between 1400-1600 – Training Provider: Ellie Gow

Training is aimed at non-registered staff from residential homes and nursing homes and all domiciliary carers in the Vale of York area.

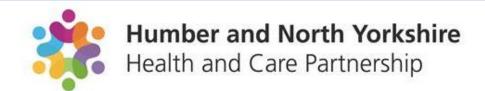
Session includes: Updating carers in residential homes/nursing homes and domiciliary carers on the necessary skills to promote continence and manage incontinence within their work environment.

### Session objectives:

- · List the possible causes of incontinence
- Know main functions of the healthy bladder and bowel
- Understand the impact of incontinence on quality of life
- Have an awareness of types of incontinence
- Examine various management options
- Look at how to care for a urinary catheter
- Help within your work environment.

To book a place, please email Clare Markwell – <u>clare.markwell@nhs.net</u> and she will email you a Teams link.

# **Updates from Humber and North Yorkshire Integrated Care Board**



# Health and Social Care: Achieving Excellence Together Conference 2024 BOOKING NOW OPEN!

This exciting day will share with you the latest innovative work happening in the care sector across York and North Yorkshire. We want your contribution, expertise and suggestions for continuing to work together as Health and Social Care colleagues.

To book your place and join us in person please click this <u>link</u> or if you wish to join virtually via Microsoft Teams please use this <u>link</u>.

**Date** – Friday 6<sup>th</sup> December

**Time** – 9am – 430pm

**Venue** – The Milner Hotel (formerly The Principal Hotel) Station Road, York YO24

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## **Getting ready for Winter**

Please find attached the leaflet for an online information session on Getting Ready for Winter (Project Echo). These sessions are for people with learning disabilities, Autistic people, and family Members/friends.

The online Zoom sessions are on the 12<sup>th</sup> and the 19<sup>th</sup> of November. Please <u>click</u> <u>here</u> for the registration details.

### Yorkshire and Humber regional international recruitment hub

Update on the international recruitment funded programme
To Care Providers and Care Alliances across Yorkshire and Humber

#### Introduction

In 2023/24, 105,000 migrant workers entered the UK being sponsored for employment in the Care Sector. Of these, around 8,000 are living in the Yorkshire and Humber region. We are privileged and grateful that these workers have chosen the UK to live in, and the Care Sector to offer their support and progress their careers. Feedback from both employers and those in recipient of care has been overwhelmingly positive, and that these workers offer high quality levels of care, commitment, and compassion. Despite this success, it is not all rosy and the sector, and those workers who have chosen to come and work with us, face a number of challenges.

Click here to read more.

### **Engagement events for Continuing Healthcare and Section 117**

Tuesday 26<sup>th</sup> November 930am – 1130pm RaisE Business Centre, Tom Pudding Way, Goole DN14 6BS

Friday 22<sup>nd</sup> November 10a, - 12pm Health House, Grange Park Lane, Willerby HU10 6DT

Monday 25<sup>th</sup> November 10am – 1130am Virtual, Microsoft Teams

Humber and North Yorkshire Integrated Care Board (ICB) is looking to build a sustainable marketplace with all our partners. Come and join us at an event. This event is aimed at stakeholders with an interest in either continuing healthcare or Section 117. At this event we will share our progress to date and look ahead to what is next for our system in Humber and North Yorkshire Integrated Care Board.

#### The event will include:

- Setting the scene for the ICB
- Engaging the system on the transformation plan
- Financial update
- Inflationary uplift engagement
- Opportunity for feedback from stakeholders
- Opportunity for networking

All stakeholders are welcome. This includes current and new providers, local authorities, care associations and others. How to book a place We have limited numbers for in person events so please book early registering your interest at hnyicb-voy.marketqueries@nhs.net Please state your name and job title, your organisation name and type of business, number of places required and which event you would like to attend.









Your next Care Connected meeting is on **Wednesday 30<sup>th</sup> October at 1030am – 1130am.** 

If you would like to be adding to the mailing list to attend the meeting, please email. hnyicb-voy.yorkplacequalitynursingteam@nhs.net





# LIVING WELL NEWSLETTER

North Yorkshire and York

Humber and North Yorkshire Living Well Newsletters can be found online <a href="here">here</a> along with more information about Learning Disabilities and SEND.

### Updates from Skills for Care



## Personalised workforce training and development

We are running two workshops where we will discuss how personalised workforce training and development, which involves a wide range of care professionals and family members, can improve outcomes for people drawing on services.

The workshops will be held on Monday 2 December, 14:00 - 16:00 and Tuesday 10 December, 10:00 - 12:00. If you're interested in attending either session, please email <a href="mailto:innovation@skillsforcare.org.uk">innovation@skillsforcare.org.uk</a>.

### The Chief Nurse for Adult Social Care awards

These awards have been a big part of our regional celebration events with Deborah				
Sturdy the Chief Nurse for Adult Social Care. Visit the website to view the qualifying				
criteria and you can nominate someone or a team for the:				
□ Team award				
□ Silver award				
☐ Gold award				
Find out more				

### **Updates from Care Quality Commission**



The independent regulator of health and social care in England

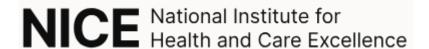
### State of Care 2023/24

Our annual assessment of the state of health care and adult social care in England has published.

State of Care looks at the trends, shares examples of good and outstanding care and highlights where care needs to improve.

Read the report

### **Updates from National Institute for Health and Care Excellence**



# Consultation on updated guideline to assess and prevent falls in older people

We're seeking views from health and care staff on <u>our draft recommendations</u>. One key proposal is that occupational therapists carry out home hazard assessments rather than other healthcare professionals. The evidence reviewed during guideline development indicated fewer falls with this approach.

The guideline also includes new recommendations for those in residential care and updated recommendations for hospital and community settings.

# **Updates from The Queen's Nursing Institute**



# **Enabling Research in Care Homes**

The Enabling Research In Care Homes (ENRICH) network supports care homes by increasing their understanding of what research is, why it's important, how they can benefit, and how to get involved.

ENRICH is part of the National Institute for Health and Care Research (NIHR), the largest funder of health and social care research in England.

ENRICH brings together care home staff, residents, families, and researchers. It provides resources to help care homes make the most of research and supports researchers in setting up and running studies effectively in care homes.

### **Find out more**

### **Social Care Nurse Research**

Whilst there is a small but active social care nurse research community, there are disparities in research development opportunities compared to nurses working in the NHS. Consequently, there are few visible nurse research role models and mentors in social care nursing.

Read Dr Zena Aldridge's new blog to find out more about her role in improving opportunities for social care nurses to become more research active.

### Find out more

# **Updates from Infection Prevention Control**



The latest Bulletin from the Community Infection Prevention and Control Team focuses on: 'Preparing for the winter season'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/

https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/

https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/

# Other updates and important information

# **Social Care Workforce Support Hub**



Have you joined up?

Scan the QR code to complete the registration form or, contact Nichola.Greenwood1@nhs.net

The workforce support hub provides you with a onestop-shop giving you access to a wide range of





# **Yorkshire & the Humber: Celebrating Our Nursing Support Workers**

All RCN members and non-members are warmly invited to a Nursing Support Workers' Day event on 22 November.

22 Nov 2024, 09:00 - 16:00 The Parkinson Arms, 84 Mary Street, Scunthorpe, DN15 7PX

To mark this year's Nursing Support Workers' Day, please join us for this celebratory event which includes a full line-up of fantastic and inspiring speakers, alongside a performance from a local dementia-friendly choir.

The event is being hosted by our brilliant Humber branch but is open to RCN members and non-RCN members alike.

The programme (below) also allows plenty of time for networking. You can check which branch you belong to by logging into MyRCN.

### **Booking your place**

To book your place online you can use the button above. Otherwise, you can contact our events registration team at eventsreg@rcn.org.uk or call them on 02920 546 460, quoting event number 4789.

### **Provisional programme**

Time	Session	Speaker
09.00	Registration	
9.15 – 9.30	Introduction	Sam Kitchen, RCN Humber Branch Chair
9.30 – 10.30	Raising Concerns	Nikki Sharpe, RCN Solicitor (Employment law)
10.30 – 11.00	The RCN Library & your learning journey	Alan Chalkley, RCN Library and Archive Team
11.00 – 11.15	Break	
11.15 – 12.00	Accountability & Delegation	Amanda Brown, RCN Officer
12.00 – 13.00	Lunch	
13.00 – 14.00	The RCN Nursing Workforce Standards – become a champion	Michelle Raddings, RCN Lead Nurse, Independent Health and Social Care (Yorkshire and Humber)
14.00 – 14.30	Career progression and pay	Paul O'Keefe, RCN Officer
14.30 – 14.45	Break	
15.00 – 16.00	Let's Celebrate!	Just Sing, dementia-friendly local choir from North Lincolnshire

For further information and details contact RCN Yorkshire & the Humber region, email <a href="mailto:yorkshire.andhumberregion@rcn">yorkshire.andhumberregion@rcn</a>.org.uk. Alternatively contact:

Emma Phillips emma.phillips@rcn.org.uk 0345 772 6100

# **BOOK YOUR PLACE**

The UKHSA Yorkshire and Humber Health Protection Team would like to offer the opportunity for colleagues to attend this short information session to support partnership working and early identification and notification of influenza outbreaks in Care Homes. *I would be very grateful if you could cascade this offer to your teams and networks.* 

### The sessions will cover:

- Influenza what it is and why it matters
- A review of care home influenza outbreaks across Y&H in 2023/24
- Identification of an influenza outbreak in a care home
- Notification to the Y&H Health Protection Team (HPT)
- Actions by the HPT following notification

#### Q and A Session

There are three dates available, each will have a focus on a particular area of Yorkshire and the Humber. However, you are welcome to attend an alternative date if this works better for you, as most of the content will apply to all.

Sessions available to book, please click on the links below to book.

Monday 04 November, 14:00 – 14:45 (Focused on Humber/North Yorkshire)

Microsoft Virtual Events Powered by Teams

Tuesday 05 November, 14:00 - 14:45

Microsoft Virtual Events Powered by Teams (Focused on West Yorkshire)

Wednesday 06 November 14:00 – 14:45

Microsoft Virtual Events Powered by Teams (Focused on South Yorkshire)



### **Dementia and OAMH lunch and learn sessions**

North East and Yorkshire Regional Mental Health Team are pleased to announce the 2024-25 'Lunch and Learn' education series people with an interest in dementia and older adult's mental health. All with an interest in North-East and North Cumbria Region are invited to attend.

For joining details, propose future topics or any other info please email <a href="mailto:David.newman7@nhs.net">David.newman7@nhs.net</a>

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21/11/2024	12:30 - 13:30	Dementia and physical health: how can we address frailty?  Speaker: Prof Alison Yarnall
12/12/2024	12:30 - 13:30	Admiral nursing and opportunities for post-diagnostic dementia care  Speaker: Kirsty de Bono-Hume & Sue Gilbertson
23/01/2025	12:30 - 13:30	YouTube as a tool to enhance public education and promote health in dementia  Speaker: Dr James O'Donovan
13/02/2025	12:30 - 13:30	Dementia Research: regional opportunities for patient and staff participation  Speaker: Prof John-Paul Taylor
20/03/2025	12:30 - 13:30	Pan North Dementia Education Meeting: National Adult of Dementia: Key findings from the Memory Services Spotlight report Speaker: Dr Jeremy Isaacs

Each session will begin with a short presentation followed by a facilitated interactive discussion for everyone to join in. These sessions are intended to be informal and interactive so that people from different backgrounds across NEY with an interest in the subject have the chance to share their experiences, ideas, and positive practice. You're welcome to talk about challenges, share successes or just come and listen and provide and receive some peer support. The session will be led by the NEY Clinical Lead, Dr Charlotte Deasy

### Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30 minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below

Date – 27<sup>th</sup> November 2024

Time -9.30 - 16.30

Location – Silver Royd, The J M Gutherie Clubhouse,

Scalby Road, Scalby, Scarborough YO13 0NL

Please note this is available to NH trained staff and practice nurse staff from Whitby, Scarborough and Ryedale only.

- Dopplers studies
- PU categorisation
- Wound bed preparation
- Dressing / formulary
- Actico / hosiery
- K-TWO / K-FOUR

Another workshop has been arranged for 2025.

Date – 26th February 2025

Time -9.30 - 16.30

Location – Malton and Norton RUFC, The Gannock,

Old Malton Road, Malton, YO17 7EY



27th November 2024 Wound Care

Study Day. 9.30 - 4.30pm.

### Dates for your diary

### **NOVEMBER**

- ➤ Bladder and Bowel training for carers in residential and nursing homes in the Vale of York. Training sessions 7<sup>th</sup> November 14.00-16.00 To book a place, please email <u>clare.markwell@nhs.net</u>, who will send you the Teams meeting invite.
- ➤ Olympics closing ceremony 8<sup>th</sup> November 1400 Microsoft teams. Email <a href="mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net">hnyicb-voy.yorkplacequalitynursingteam@nhs.net</a> to book a place.
- Being prepared for CQC assessment seminar Thursday 14 November | 10:00
   15:30 | Zoom ⇒ Register now

### **DECEMBER**

Health and Social Care: Achieving Excellence Together Conference – 6<sup>th</sup> December 2024 at The Principal Hotel York (more info to follow)

# Training and Resources

### The Quality and Nursing Team Training Packages

The Quality and Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- Improving Hydration in Care Home Residents
- Recognising and Responding to Deterioration in Residents
- React to Red Pressure Ulcer Prevention
- React to Falls Prevention
- Hand Hygiene and PPE
- Oral health
- Nutrition

If you would like further information or to request training, email the team <a href="mailto:Hnyicb-voy.yorkplacequalitynursingteam@nhs.net">Hnyicb-voy.yorkplacequalitynursingteam@nhs.net</a>

Please visit our <u>website</u> to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

# **Learning and Development opportunities**

### Frailty elearning course

Course overview

This is a comprehensive in-depth resource on frailty in older people. It is aimed at health and social care professionals who provide care and services for older people living with frailty. This elearning course is funded by NHS England and is free until the end of June 2026.

Frailty elearning course | British Geriatrics Society

### **MDTea Hearing Aid Podcast**

MDTea podcast is a free open access series of podcasts for all healthcare professionals working with older adults. We will present the evidence base, recent advances and established best practice/wisdom in healthcare for older adults. Each episode will review an aspect of caring for older adults from the perspective of our MDT faculty.

MDTea Podcast – The Hearing Aid Podcasts

### Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development and wellbeing.

⇒ Find out more about the modules

# The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ Find out more about WDF

### **Carer Awareness Training (online)**

York Carers Centre are providing Carer Awareness Training via Zoom on the following dates:

5<sup>th</sup> November 10.30-12.30 14<sup>th</sup> January 10.30-12.30

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <a href="https://york.learningpool.com/login/index.php">https://york.learningpool.com/login/index.php</a>

### **Further Information**

### **Contacts for Incident Reporting - Updated Process**

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email <a href="mailto:yhs-tr.s2s.york@nhs.net">yhs-tr.s2s.york@nhs.net</a> This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email <a href="mailto:yas.patientrelations@nhs.net">yas.patientrelations@nhs.net</a>. Please find through this <a href="mailto:link">link</a> a template which you are able to complete, which will ensure they have all the information required to investigate.

### Chief Nurse for Adult Social Care Awards - Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this <u>link</u>. We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, if you submit an application, please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

# Do you have...

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact <a href="mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net">hnyicb-voy.yorkplacequalitynursingteam@nhs.net</a>