



Humber and North Yorkshire  
Health and Care Partnership



Humber and  
North Yorkshire  
Integrated Care Board (ICB)



## Our North Yorkshire and York Care Providers

Wednesday 23 October 2024

### What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities, or news you'd like others to know about.

Please get in touch [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

## Mulberry Court News



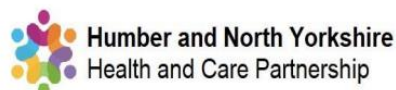
Senior carer Millie Borbajo has received a 20-year service award. Millie joined the Barchester team in October 2004.

Rachael Moss, general manager of Mulberry Court said "We're delighted to be celebrating twenty years of loyal service with Millie. She has demonstrated her dedication and loyalty to this home and its residents year after year. I speak for all of us here at Mulberry Court when I say that I'm looking forward to many more years of working with Millie!"

Read the full article on [York Press website](#).

**Congratulations Millie!!**

## Updates from Humber and North Yorkshire Integrated Care Board



## Health and Social Care: Achieving Excellence Together Conference 2024 **BOOKING NOW OPEN!**

This exciting day will share with you the latest innovative work happening in the care sector across York and North Yorkshire. We want your contribution, expertise and suggestions for continuing to work together as Health and Social Care colleagues.

To book your place and join us in person please click this [link](#) or if you wish to join virtually via Microsoft Teams please use this [link](#).

**Date** – Friday 6<sup>th</sup> December

**Time** – 9am – 430pm

**Venue** – The Milner Hotel (formerly The Principal Hotel) Station Road, York YO24 1AA

Please see the attached flyer for more information.



**Humber and North Yorkshire**  
Health and Care Partnership

## **Engagement events for Continuing Healthcare and Section 117**

**Tuesday 26<sup>th</sup> November 930am – 1130pm**

**RaisE Business Centre, Tom Pudding Way, Goole DN14 6BS**

**Friday 22<sup>nd</sup> November 10a, - 12pm**

**Health House, Grange Park Lane, Willerby HU10 6DT**

**Monday 25<sup>th</sup> November 10am – 1130am**

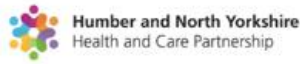
**Virtual, Microsoft Teams**

Humber and North Yorkshire Integrated Care Board (ICB) is looking to build a sustainable marketplace with all our partners. Come and join us at an event. This event is aimed at stakeholders with an interest in either continuing healthcare or Section 117. At this event we will share our progress to date and look ahead to what is next for our system in Humber and North Yorkshire Integrated Care Board.

### **The event will include:**

- Setting the scene for the ICB
- Engaging the system on the transformation plan
- Financial update
- Inflationary uplift engagement
- Opportunity for feedback from stakeholders
- Opportunity for networking

All stakeholders are welcome. This includes current and new providers, local authorities, care associations and others. How to book a place We have limited numbers for in person events so please book early registering your interest at [hnyicb-voy.marketqueries@nhs.net](mailto:hnyicb-voy.marketqueries@nhs.net) Please state your name and job title, your organisation name and type of business, number of places required and which event you would like to attend.



Your next Care Connected meeting is on **Wednesday 30<sup>th</sup> October at 1030am – 1130am.**

If you would like to be adding to the mailing list to attend the meeting, please email. [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

## Updates from Skills for Care



### **State of the adult social care sector and workforce in England report**

We've published our latest 'The state of the adult social care sector and workforce in England' report. It uses data provided by adult social care employers to create insights on topics including recruitment and retention, workforce demographics, pay and qualifications.

This years' report shows that the adult social care sector continued to its largest size on record. At the same time the vacancy and turnover rates have fallen again but remain high compared to other sectors.

⇒ [See the updated report and data visualisations](#)

### **Join our Nursing Associate Forum**

Are you involved with the nursing associate role in your organisation, or do you support nursing associates and want to connect with others in the sector? Our Nursing Associate Forum meets bi-monthly to share insights and discuss best practices for developing the role.

For more information or to join the forum, please contact Lucy Gillespie, National Nursing Professional Lead at Skills for Care: [Lucy.Gillespie@skillsforcare.org.uk](mailto:Lucy.Gillespie@skillsforcare.org.uk).

### **The Chief Nurse for Adult Social Care awards**

These awards have been a big part of our regional celebration events with Deborah Sturdy the Chief Nurse for Adult Social Care. Visit the website to view the qualifying criteria and you can nominate someone or a team for the:

- Team award
- Silver award
- Gold award

[Find out more](#)

### **Personalised workforce training and development**

We are running two workshops where we will discuss how personalised workforce training and development, which involves a wide range of care professionals and family members, can improve outcomes for people drawing on services.

The workshops will be held on Monday 2 December, 14:00 - 16:00 and Tuesday 10 December, 10:00 - 12:00. If you're interested in attending either session, please email [innovation@skillsforcare.org.uk](mailto:innovation@skillsforcare.org.uk).

### **Public health and prevention**

Social care environments offer many opportunities to support prevention narratives but often the importance of social care in this space is forgotten. [This new resource](#) from [All Our Health - elearning for healthcare](#) and the Royal Society for Public Health offers 10 top-tips for the adult social care workforce to ensure that prevention and public health are something everyone is talking about.

Deborah Sturdy, Chief Nurse for Adult Social Care and Jamie Waterall, Deputy Chief Nurse, Office for Health Improvement and Disparities at the DHSC released this [blog](#) to hear more about why this is so important.

## **Updates from The Queen's Nursing Institute**



### **October Meeting**

We were joined by **Lucy Gillespie** from National Professional Lead Regulated Professional Workforce Skills for Care who talked about "Delegation within Adult Social Care Nursing & update from Skills for Care". Please find Lucy's slides below. Summaries from this event and previous meetings are available on [our website](#).

[Adult Social Care Workforce Strategy](#)  
[Delegated Healthcare Activities](#)

The next meeting of the Care Homes Nurse Network will take place on **12th December, 2pm - 3.30pm**. We will be joined by Caroline Crump to talk about 'Best practice on catheter care'.

[Book your place here](#)

### **Enabling Research in Care Homes**

The Enabling Research In Care Homes (ENRICH) network supports care homes by increasing their understanding of what research is, why it's important, how they can benefit, and how to get involved.

ENRICH is part of the National Institute for Health and Care Research (NIHR), the largest funder of health and social care research in England.

ENRICH brings together care home staff, residents, families, and researchers. It provides resources to help care homes make the most of research and supports researchers in setting up and running studies effectively in care homes.

[Find out more](#)

### **Social Care Nurse Research**

Whilst there is a small but active social care nurse research community, there are disparities in research development opportunities compared to nurses working in the NHS. Consequently, there are few visible nurse research role models and mentors in social care nursing.

Read Dr Zena Aldridge's new blog to find out more about her role in improving opportunities for social care nurses to become more research active.

[Find out more](#)

## **Updates from Infection Prevention Control**



**Infection.  
Prevention.  
Control.**

You're in safe hands

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: '**Preparing for the winter season**'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

## Other updates and important information



The Better Security, Better Care programme consortium across the North East and Yorkshire are offering a ***DSPT Resilience Health Check, with Implementation Support*** for adult social care providers who have published their Data Security and Protection Toolkit.

The 'Health Check with Implementation Support' forms the second part of our research project which will benefit both you as a social care provider and us as a support organisation. This next stage follows on from the DSPT and cyber security survey and the response to this has proved invaluable in moving the project forward to this stage.

Participation is voluntary but the benefits to any participating organisation will be:

- An action plan and recommendations
- Additional support
- Signposting to additional resources

The Health Check and Implementation Support will check that your data protection and cyber security processes and systems are safe, robust, and in line with good practice.

The commitment required is a short on-site visit, as well as viewer access to 19 DSPT self-assessment evidence items and supporting documentation.

The research will require data collection and analysis to support our understanding of the social care sector's needs when evaluating potential future DSPT & cyber security support, as the Better Security, Better Care programme will end in April 2025.

**Please see our attached document outlining our research aims, how we will process your data and a request for your consent to participate.**

If you wish to take part, **please provide some contact details for us to discuss availability and return the consent form to [england.dsptney@nhs.net](mailto:england.dsptney@nhs.net) .**

Feel free to get in touch if you have any queries regarding your participation.



The community SLT team has completed a second online training package, this time the topic is the international dysphagia diet standardisation initiative. This is a 20-minute video.

Youtube: [IDDSI Diet & Fluid Levels](#)

Please can you communicate this resource to the care homes. The first package referenced below and shared in 2022 remains active to be also viewed. The care home pack also remains a resource available, which is attached.

The other helpful resource is [Dysphagia - elearning for healthcare \(e-lfh.org.uk\)](#)  
Care home swallowing pack attached with this email.





**Join our webinar on Tuesday 29 October at 2pm to discover how Volunteer Responders can support you and your patients this winter.** 40% of people supported by the programme state they visit the GP less often because of Volunteer Responders.

The NHSCVR programme is a large-scale, free to use, NHS-approved volunteering initiative supporting healthcare teams across England. Over 43,000 volunteers are available nationwide who offer a variety of services, including:

- **Telephone Support:** Calls to people in need of a friendly voice and a listening ear.
- **Community Response:** Assistance with essential shopping and prescription delivery.
- **Community Response – Connect:** Supporting people to enjoy social activities within the community.

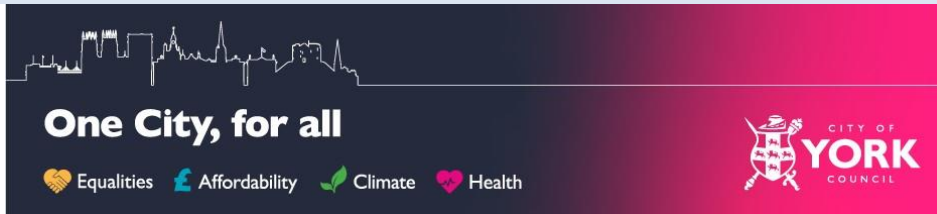
By integrating these invaluable volunteer services into your practice, you can significantly reduce the strain on your team, improve patient outcomes, and ensure that essential non-clinical patient needs are met.

### [Book your place](#)

If people within your team are already using Volunteer Responders, please share with other relevant colleagues and let them know they can attend the webinar to learn more:

<https://events.teams.microsoft.com/event/0633625a-887b-4c1b-82fc-58eb14c06a1b@d4e73977-8be6-4f22-9433-6f6a8177ad43>

If you cannot attend, [click here](#) to view other webinar dates. If you need further assistance, contact your [Regional Relationship Manager](#) or call our Support Team on 0808 196 3382.



The City of York Council is seeking your views and feedback about how you get the information and advice you need about services, care and support as well as what's on in your community. It's important that all residents can access this in the way they want to. We have extended the survey until the end of October.

In the consultation, it will ask you to answer general questions about how you like to access information. There is also an additional, optional section about the two community and wellbeing information websites: [www.RaiseYork.co.uk](http://www.RaiseYork.co.uk) (for families, children and young people) and [www.LiveWellYork.co.uk](http://www.LiveWellYork.co.uk) (for adults).

To complete the survey please go to this link: [Information Survey](#) or pop into an Explore Library to ask for a paper copy with self-addressed envelope.



### **Dementia and OAMH lunch and learn sessions**

North East and Yorkshire Regional Mental Health Team are pleased to announce the 2024-25 'Lunch and Learn' education series people with an interest in dementia and older adult's mental health. All with an interest in North-East and North Cumbria Region are invited to attend.

For joining details, propose future topics or any other info please email [David.newman7@nhs.net](mailto:David.newman7@nhs.net)

24/10/2024	12:30 - 13:30	Proactive support for carers and avoidance of anti-psychotic medication Speaker - Gary Lewis
21/11/2024	12:30 - 13:30	Dementia and physical health: how can we address frailty? Speaker: Prof Alison Yarnall
12/12/2024	12:30 - 13:30	Admiral nursing and opportunities for post-diagnostic dementia care Speaker: Kirsty de Bono-Hume & Sue Gilbertson
23/01/2025	12:30 - 13:30	YouTube as a tool to enhance public education and promote health in dementia Speaker: Dr James O'Donovan
13/02/2025	12:30 - 13:30	Dementia Research: regional opportunities for patient and staff participation Speaker: Prof John-Paul Taylor
20/03/2025	12:30 - 13:30	Pan North Dementia Education Meeting: National Adult of Dementia: Key findings from the Memory Services Spotlight report Speaker: Dr Jeremy Isaacs

Each session will begin with a short presentation followed by a facilitated interactive discussion for everyone to join in. These sessions are intended to be informal and interactive so that people from different backgrounds across NEY with an interest in the subject have the chance to share their experiences, ideas, and positive practice. You're welcome to talk about challenges, share successes or just come and listen and provide and receive some peer support. The session will be led by the NEY Clinical Lead, Dr Charlotte Deasy



## Tissue Viability Skills Workshop Training

This is free to attend. The day will consist of 30 minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure.

Book your place today using the QR code below

Date – 27<sup>th</sup> November 2024

Time – 9.30 – 16.30

Location – Silver Royd, The J M Gutherie Clubhouse,  
Scalby Road, Scalby, Scarborough YO13 0NL

27th November 2024 Wound Care  
Study Day. 9.30 - 4.30pm.



Please note this is available to NH trained staff and practice nurse staff from Whitby, Scarborough and Ryedale only.

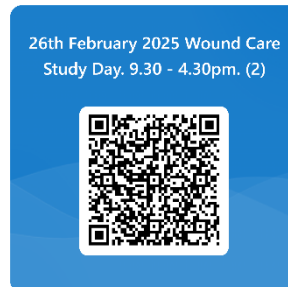
- Dopplers studies
- PU categorisation
- Wound bed preparation
- Dressing / formulary
- Actico / hosiery
- K-TWO / K-FOUR

Another workshop has been arranged for 2025.

Date – 26<sup>th</sup> February 2025

Time – 9.30 – 16.30

Location – Malton and Norton RUFC, The Gannock,  
Old Malton Road, Malton, YO17 7EY



## Dates for your diary

### OCTOBER

- **Improving your CQC rating seminar** Tuesday 22 October | 10:00 – 15:30 | [Zoom](#) ⇒ [Register now](#)
- **IPC Champions Meeting** Tuesday 22<sup>nd</sup> October 2pm – 4pm

### NOVEMBER

- **Bladder and Bowel training for carers in residential and nursing homes in the Vale of York.** Training sessions – 7<sup>th</sup> November 14.00-16.00 To book a place, please email [clare.markwell@nhs.net](mailto:clare.markwell@nhs.net), who will send you the Teams meeting invite.
- **Olympics closing ceremony** – 8<sup>th</sup> November 1400 Microsoft teams. Email [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net) to book a place.
- **Being prepared for CQC assessment seminar** Thursday 14 November | 10:00 – 15:30 | [Zoom](#) ⇒ [Register now](#)

### DECEMBER

**Health and Social Care: Achieving Excellence Together Conference** – 6<sup>th</sup> December 2024 at The Principal Hotel York (more info to follow)

## Training and Resources

### The Quality and Nursing Team Training Packages

The Quality and Nursing Team offer the following training packages to all providers across York and North Yorkshire.

- ❖ Improving Hydration in Care Home Residents
- ❖ Recognising and Responding to Deterioration in Residents
- ❖ React to Red – Pressure Ulcer Prevention
- ❖ React to Falls Prevention
- ❖ Hand Hygiene and PPE
- ❖ Oral health
- ❖ Nutrition

If you would like further information or to request training, email the team [Hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:Hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

## Learning and Development opportunities

### Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development and wellbeing.

⇒ [Find out more about the modules](#)

### The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)

## Carer Awareness Training (online)

York Carers Centre are providing Carer Awareness Training via Zoom on the following dates:

**5<sup>th</sup> November 10.30-12.30**

**14<sup>th</sup> January 10.30-12.30**

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

## Further Information

### Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email [yhs-tr.s2s.york@nhs.net](mailto:yhs-tr.s2s.york@nhs.net). This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

This bulletin is produced by York Health and Care Partnership

## Do you have...

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)