

Wednesday 30th October 2024

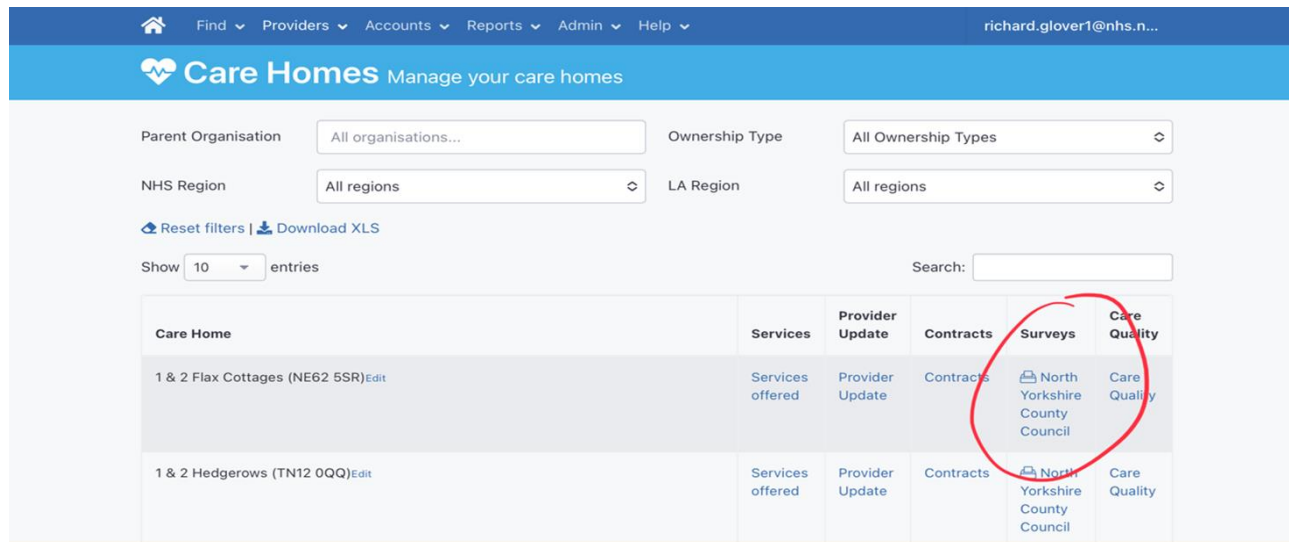
- 1. Social Care Market Updates**
- 2. Dates for Diary**

Capacity Tracker Local Survey for NYC Care Homes

We have noted not all our providers in North Yorkshire are completing the Local Survey via Capacity Tracker and we ask that you complete this during the pilot phase.

Thank you to those providers who have been completing this.

- The survey has been live since August and will finish in October.
- You can complete the additional local survey questions alongside the mandated monthly submission on Capacity Tracker.



Care Home	Services	Provider Update	Contracts	Surveys	Care Quality
1 & 2 Flax Cottages (NE62 5SR)Edit	Services offered	Provider Update	Contracts	North Yorkshire County Council	Care Quality
1 & 2 Hedgerows (TN12 0QQ)Edit	Services offered	Provider Update	Contracts	North Yorkshire County Council	Care Quality

OFFICIAL - SENSITIVE



Supporting Vulnerable People before and during Cold Weather: for Adult Social Care Managers

This guidance provides advice to managers working in the social care sector on how to reduce the risks of cold weather to the health and wellbeing of those who receive care. It is intended for managers of registered care homes and other residential settings, and for managers of providers that provide care in clients' own homes.

Social care managers in these settings should also consult the [Cold-Health Alert action card for providers](#). This card summarises the suggested actions that providers of social care should consider to prepare for and respond to each Cold-Health Alert (CHA) type (yellow, amber or red). It also identifies some of the key long-term strategic actions managers can take which will help minimise harms to health arising from cold weather. Find more information within [about the Cold-Health Alert system](#) about the CHAs.

Carers providing direct care to people, including in their own homes, are recommended to review UK Health Security Agency (UKHSA) guidance on [keeping warm and well: staying safe in cold weather](#) for advice on keeping buildings warm during periods of cold weather, and other general measures to help protect social care clients.

[Click here for more information](#)

Care Home Digest

- The Food Services Specialist Group and Older People Specialist Group of the BDA have worked with the National Association of Care Catering to develop the first menu planning and food service guidelines for care homes for older adults, to support residential and nursing care homes to provide high quality food and drink services for residents in their care.
- The guidelines provide information and tools that care home managers, nursing staff, carers and catering teams can use to understand how to ensure that menus meet residents' nutritional needs, together with guidance about how food service delivery can both enhance mealtime experience for residents and support them to meet their nutritional needs.
- The full, printable PDF version is available online [here](#)

DSPT Resilience Health Checks and Implementation Support for Adult Social Care

The Better Security, Better Care programme consortium across the North East and Yorkshire are offering a DSPT Resilience Health Check, with Implementation Support for adult social care providers who have published their Data Security and Protection Toolkit.

The 'Health Check with Implementation Support' forms the second part of our research project which will benefit you as a social care provider.

Participation is voluntary but the benefits to any participating organisation will be:

- An action plan and recommendations
- Additional support
- Signposting to additional resources



The Health Check and Implementation Support will check that your data protection and cyber security processes and systems are safe, robust, and in line with good practice.

The commitment required is a short on-site visit, as well as viewer access to 19 DSPT self-assessment evidence items and supporting documentation.

The research will require data collection and analysis to support our understanding of the social care sector's needs when evaluating potential future DSPT & cyber security support, as the Better Security, Better Care programme will end in April 2025.

If you wish to take part, **please provide some contact details for us to discuss availability and return the consent form to england.dsptney@nhs.net**



Personalised Workforce Training and Development

Skills for Care are running two workshops where they will discuss how personalised workforce training and development, which involves a wide range of care professionals and family members, can improve outcomes for people drawing on services.

The workshops will be held on:

Monday 2nd December, 14:00pm - 16:00pm

Tuesday 10th December, 10:00am - 12:00pm.

If you're interested in attending either session, please email innovation@skillsforcare.org.uk.



AI and Social Care Discover Day

18th October 2024 – Harrogate Convention Centre - North Yorkshire Council are hosting an AI and Social Care Discovery Day.

There is a lot of hype about Artificial Intelligence and how it is going to radically change the way we live and work. It is true that there is a lot of opportunity, and we can start to imagine a world where we all have our own personal assistants to help us with the work, we find too time consuming or laborious. Perhaps AI can help make the technology we use every day easier to manage or the support we provide to be more flexible. The opportunities are endless and developing each day. What we are very clear on is that as we look towards what social care of the future might look like we need social care expertise to shape the discussion, to inform and inspire it so that we are led not by what technology can do but about what it should do.

Please come and be a part of the conversation, learn about new opportunities and how NYC are making sure we take an innovative yet ethical approach, talk to others and share the time to learn, reflect and contribute to the future of social care.

To book or to raise any queries please contact Cath.ritchie@northyorks.gov.uk



Preparing for a CQC Inspection - Digital Conference

Monday 21st October 2024 - 09:30am - 15:30pm [Preparing for a CQC Inspection Digital Conference - Westminster Insight](#)

The Care Quality Commission (CQC) has introduced major changes to its regulatory approach under the New Single Assessment Framework. All registered health and care services must familiarise themselves with changes to the single assessment framework, from care homes to GP surgeries

Attend Westminster Insight's online conference to discuss next steps for adapting to the ongoing assessment approach, the aims and expectations of the Single Assessment Framework and addressing what the future holds for the regulation of your service.

Key Points

- Adapting to the Single Assessment Framework and the ongoing assessment approach
- Getting to grips with the new quality statements and 6 new evidence categories
- Understanding what the changes mean in practice and communicating these to staff
- Hear practical takeaways from early adopters across from different types of care provision
- Gain expertise on the new CQC requirements and expectations around leadership
- Understanding CQC requirements and expectations around patient and staff safety
- Fostering a culture of ongoing improvement and learning within your organisation



CQC Single Assessment Framework Survey - Providers

The Care Provider Alliance (CPA) is working on the review of the Care Quality Commission (CQC) Single Assessment Framework and its implementation and would like you to take part in its survey to gain feedback from/on behalf of external care providers.

The review's first stage will focus on providers' experiences of the Single Assessment Framework. Employees who work in a regulated care service, which include, senior and deputy managers, nominated individuals and quality or compliance leads are able to respond to the online survey which is anonymous and designed to be completed on a service level. The feedback from the survey will inform a second stage which looks more closely at what people want from CQC in the future.

The survey link is below, it closes at **5pm on Sunday 20 October**. Please contact

cpasafreview@nationalcareforum.org.uk for more information or if you would like to offer an organisational perspective.

[Care Provider Alliance CQC Single Assessment Framework Feedback Survey \(survey.monkey.com\)](https://survey.monkey.com)



Tissue Viability Skills Workshop Training

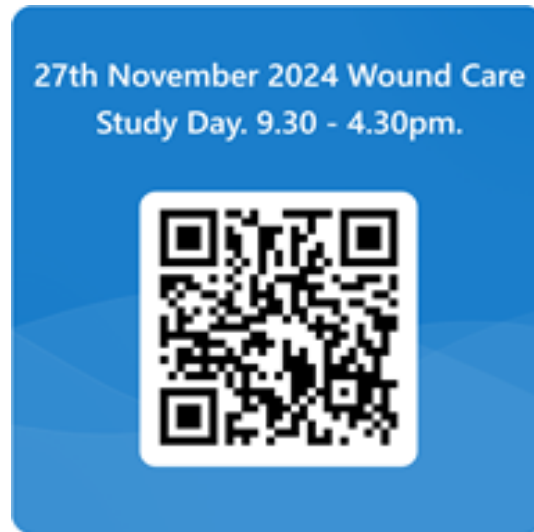
This is free to attend. The day will consist of 30-minute repeated skill stations which clinicians can drop in to at the most convenient time for them and attend relevant stations. Company representatives will be in attendance to discuss formulary products at your leisure. Book your place today using the QR code below

Date – 27th November 2024, 9.30am – 16.30pm

Location – Silver Royd, The J M Gutherie Clubhouse, Scalby Road, Scalby, Scarborough YO13 0NL

Please note this is available to nursing home trained staff and practice nurse staff from Whitby, Scarborough and Ryedale only.

- Dopplers Studies
- PU Categorisation
- Wound Bed Preparation
- Dressing / Formulary
- Actico / Hosiery
- K-TWO / K-FOUR



** SCAN THE QR CODE TO RESERVE YOUR PLACE*

North Yorkshire and York SOCIAL CARE WORKFORCE SUMMIT HARROGATE

*SAVE THE DATE
23.10.24*

BOOK NOW!

Wed 23 October 2024 - 9.00am-5.00pm
Pavillions of Harrogate, Great Yorkshire Showground, Harrogate HG2 8NZ

An opportunity for social care providers to come together to discuss the Skills for Care Adult Social Care Strategy, understand what else is happening locally and to have a say in how we can work together to move the recommendations forward in our area.

*** Attendance by reservation only, so book your place now!**

Speakers and discussions will include:

- The current local workforce position
- Adult Social Care Workforce Strategy
- Breakthrough HNY – workforce transformation programme 2024/25
- International Recruitment
- Employee Rights Bill 2024 – what is the impact for social care?

Further speakers to be announced.

Includes lunch, refreshments and networking opportunities.

** Attendance by reservation only. Scan the QR code to book your place at the event.*

Dates for your Diary

- AI and Social Care Discovery Day - 18th October 2024 – Harrogate Convention Centre
- CQC Single Assessment Framework Survey – Providers closes Sunday 20th October 2024
- Preparing for a CQC Inspection - Digital Conference – Monday 21st October [Preparing for a CQC Inspection Digital Conference - Westminster Insight](#)
- Social Care Workforce Summit – Wednesday 23rd October, 9am – 5pm. Pavilions of Harrogate
- 2024 North Yorkshire and York Care Provider Olympics Awards Ceremony – Friday 8th November
- Tissue Viability Skills Workshop Training - Date – 27th November 2024, 9.30am – 16.30pm
- Skills for Care Personalised Workforce Training and Development Workshops - Monday 2nd December, 14:00pm - 16:00pm and Tuesday 10th December, 10:00am - 12:00pm

Key Contacts – North Yorkshire Council

North Yorkshire Council website [Home | North Yorkshire Council](#)

Quality Team: HASQuality@northyorks.gov.uk

NYV HAS Contract Team: HASContracting@northyorks.gov.uk

North Yorkshire Partnership website: [Care Connected | North Yorkshire Partnerships \(nypartnerships.org.uk\)](#)

NYC Approved Provider Lists for Adult Social Care – FAQs, Webinars can be found [here](#)

Public Health dph@northyorks.gov.uk

Service Development: HASservicedevelopment@northyorks.gov.uk

Jo Holland - joanne.holland@northyorks.gov.uk

Training available NYC, PHE & NYSAB:

<https://safeguardingadults.co.uk/> & <https://www.nypartnerships.org.uk/phtraining>

Workforce

Make Care Matter www.makecarematter.co.uk



Key Contacts and Information – City of York Council

City York Council website - <https://www.york.gov.uk/AdultSocialCare>

Dedicated email address for care providers:

Commissioning and Contracts: AllAgeCommissioning@york.gov.uk - If you require further assistance, please contact All Age Commissioning on Tel: 01904 55 4661

Transformation and Service Improvement: asctransformationteam@york.gov.uk

<https://www.york.gov.uk/ShapingCare> - Market Position Statement for all providers to view

Key Contacts – Health and Adult Social Care

NHS Humber and North Yorkshire ICB: hnyicb-voy.yorkplacequalitynursingteam@nhs.net

iCG: John Pattinson johnpattinson@independentcaregroup.co.uk To join the iCG [click here](#)

Heather Bygrave- Relationship Team Manager Immedicare hbygrave@immedicare.co.uk

Dreams Team - dreamsteam@eastriding.gov.uk

Skills for Care: [Home - Skills for Care](#)

Training available

IPC [Home - Infection Prevention Control](#)

NHS Humber and North Yorkshire ICB- [Training and Development Opportunities](#)

Digital Update Newsletter sign up - [Newsletter Signup - Digital Social Care](#)

Workforce

Skills for Care <https://www.skillsforcare.org.uk/Recruitment-retention/Recruitment-and-retention.aspx>

Department of Health & Social Care <https://www.adultsocialcare.co.uk/home.aspx>

The DHSC social care reform [Homepage -](#)

Workforce wellbeing resource finder: [Wellbeing resource finder](#)

