

Wednesday 18th September 2024

1. Social Care Market Updates
2. Homeshare York – Carl Wain (City of York Council Communities team)
3. Dementia Forward

Market Updates

Get moving on National Fitness Day

National Fitness Day, which takes place this year on 18th September, is an annual campaign by ukactive. It is the UK's biggest celebration of health and fitness, and the theme for 2024 is "Your Health is for Life".

Sports clubs, gyms, swimming pools, leisure centres, studios, schools, workplaces and online providers encourage as many people as possible to try something new to reap the physical, social and mental benefits of being more active at every stage of life, with free activities taking place at facilities across the whole of the UK.

search for providers involved using [ukactive's activity finder](#), as well as sharing suggestions of affordable ways people can get involved.

Market Updates

18th October 2024 – Harrogate Convention Centre - North Yorkshire Council are hosting an AI and Social Care Discovery Day

There is a lot of hype about Artificial Intelligence and how it is going to radically change the way we live and work. It is true that there is a lot of opportunity, and we can start to imagine a world where we all have our own personal assistants to help us with the work we find too time consuming or laborious. Perhaps AI can help make the technology we use every day easier to manage or the support we provide to be more flexible. The opportunities are endless and developing each day. What we are very clear on is that as we look towards what **social care of the future might look like we need social care expertise to shape the discussion, to inform and inspire it so that we are led not by what technology can do but about what it should do.**

Please come and **be a part of the conversation**, learn about new opportunities and how NYC are making sure we take an innovative yet ethical approach, talk to others and share the time to learn, **reflect and contribute to the future of social care.**

CARE 
CONNECTED

The day will include the following agenda and is set to be a great day, we are really grateful for the event sponsorship from AWS to help make this happen by funding the space and a lovely lunch for all!

- Introductions
 - Social Care, Ethical Innovation and AI
- Examples
 - How AI can help and how it is being used in social care
- Lunch provided
 - and the opportunity to discuss, share and reflect on the morning.
- Table discussions
 - Ask – what can AI do for you? How can technology do better?
 - Ask – how do you feel about AI ?
- Summary and close

There will be outputs from the day to support ongoing conversations and discovery such as: plans for pilot work to try and test AI tools in social care and, statements of intent for how and when Social Care will accept AI.

To book or to raise any queries please contact Cath.ritchie@northyorks.gov.uk

 CARE
CONNECTED

Market Updates

North Yorkshire Safeguarding Adults Board website has access to lot of information and free training, if you have not visited in a while then please have a look.

There are one-minute guides to support you in your role.

[NYSAB \(safeguardingadults.co.uk\)](https://safeguardingadults.co.uk)



North Yorkshire
Safeguarding Adults Board

OFFICIAL - SENSITIVE

CARE 
CONNECTED

Webinars for the new Organisational Safeguarding procedure - working with Care and Support Providers across North Yorkshire

**For all Registered Managers, Nominated Individuals in Provider services and
Designated Safeguarding Leads in all organisations**

The webinars will provide you with an overview of the new North Yorkshire Safeguarding Adults Board Organisational Safeguarding procedure for working with care and support Providers across North Yorkshire, which will be launched on **1st October 2024**.

Book a place here:

<https://learningzone.northyorks.gov.uk/LZCS/course/coursedetails?learningTemplateId=22773&peopleId=91882&keywords=organisational&CourseTagRadio=0>

Webinars will take place on the following dates and will be hosted online on Microsoft Teams.

- **Wednesday 18th September 12:30-14:30**
- **Monday 23rd September 10:00-12:00**
- **Tuesday 24th September 10:30-12:30**
- **Thursday 26th September 10:00-12:00**

Falls Prevention Webinar for Care Providers



University Hospitals Tees

The Hambleton, Richmondshire and Tees Falls Teams are hosting a webinar on Thursday 19th September 14.00-15.30 on Microsoft Teams.



LET'S TALK ABOUT THE F WORD

Find simple tips and guidance to stay active, independent and safe during everyday activities.



**STEADY ON
YOUR FEET**

Agenda

- Bone Health
- Meaningful Activity/Occupation
- Continence
- Management of deconditioning/Falls Prevention
- Appropriate Referrals/Pathways
- Polypharmacy/Culprit Falls Medication
- Immediate Actions following a fall

If you would like to attend, please email tees.hrfallsteam@nhs.net or hnyicb-voy.yorkplacequalitynursingteam@nhs.net by 16th September.



**Caring
Better
Together**

Skills for Care Events

CQC Single Assessment Framework: Key learnings from the first six months and beyond

Wednesday 18 September | 14:00 – 15:00 | Zoom

Presented in partnership with The Outstanding Society, this webinar will explore what is being celebrated as Good and Outstanding care from some of the newer areas of assessment focus, what is causing providers to fall below expectations, and what are your best opportunities to showcase the quality of care you provide. The webinar will highlight some of the obstacles providers have experienced and share tips and resources to overcome these.

[⇒ Register now](#)

Driving change in social care

Next week sees the launch of our latest campaign, 'Driving change in social care'. Throughout September we'll be looking at how the recently launched 'Workforce Strategy for Adult Social Care' can help to build a sustainable, skilled and motivated workforce capable of providing high-quality care into the future.

The campaign will include resources and information on how you can support the implementation of the Strategy, with blogs and articles from sector experts about the Strategy's major themes and recommendations and why they matter. It will be running across our website, social media and other comms channels using the hashtag #ASCWorkforceStrategy.

[Learn more about the campaign](#)

 CARE
CONNECTED



A new post, “**New e-learning tool puts prevention first in social care**” has just been published on the Social care blog.

The social care workforce plays a hugely important role in public health. A new e-learning resource will help care colleagues increase their knowledge and confidence in public health approaches across a variety of care settings.

Read the new post: <https://socialcare.blog.gov.uk/2024/09/05/new-e-learning-tool-puts-prevention-first-in-social-care/>

Homeshare York – City of York Council

For more information visit:

[Homeshare York – City of York Council](#)

If you have any questions, contact Carl Wain (Communities team)

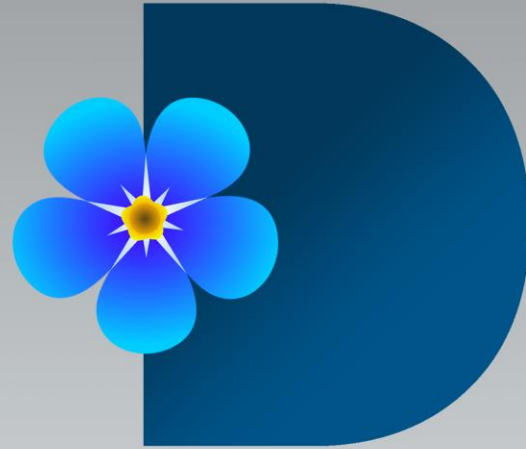
carl.wain@york.gov.uk

City of York Council Information Survey

City of York Council is seeking your views and feedback about how you get the information and advice you need about services, care and support as well as what's on in your community. It's important that all residents can access this in the way they want to.

In the consultation, it will ask you to answer general questions about how you like to access information. There is also an additional, optional section about the two community and wellbeing information websites: www.RaiseYork.co.uk (for families, children and young people) and www.LiveWellYork.co.uk (for adults).

To complete the survey please go to this link: [Information Survey](#) or pop into an Explore Library to ask for a paper copy with self-addressed envelope. The closing date for the survey is 6th October 2024.



DEMENTIA NETWORK

Improving the quality of care for people with dementia



Managed on behalf of North Yorkshire Council by The Independent Care Group



Dementia Network Aims

- Improve the quality of care for people with living with dementia in care homes
- Engage and involve existing and new providers of dementia care
- Improve access to the network members (and beyond) from basic to advanced
- Deliver training to network members
- Identify and share good practice from within the region and other areas
- Educate and support providers with improvement methodologies including dementia care mapping
- Create opportunities to promote care work and attract potential candidates
- Provide a mechanism for collaboration between the Council, NHS and Care Providers on developing services that can meet the challenging and emerging needs of people living with dementia in North Yorkshire

Who, What and When

- Managed on behalf of NYC by the Independent Care Group -dedicated Dementia Network Manager
- Virtual Bimonthly meetings – next one 02.10.24
- 6 monthly event in person
- Providers being active participants – share good practice and ideas for development
- Topics – informed by both commissioners and residential care home providers
- Regular updates/reports and information
- Training opportunities
- No cost – its free!!!

Training – the story so far

- ❖ Undertake more detailed Training Needs Analysis with care providers to inform development of bespoke training programme.
- Training survey sent residential/nursing care home providers
- Feedback anonymised and summarised
- Information used to develop training offer
- NYC internal training offer being used to upskill provider staff and build capacity in the market
- ICG Training Offer

Training – the story so far.....

- ❖ Mapping of current dementia training offer to care providers to develop a concise accessible mechanism for communicating the training and support offer to providers.
- Local/National/Regional
- Varying levels of training and costs identified
- Deciding how to share with providers

Unable to attend.....

- Opportunities through Dementia Network Forum
- Provider Surgeries with locality colleagues
- Future engagement events
- Individual conversations with providers

Feedback and future meetings

➤ Contact us:-

Independent Care Group

donnabrady-welburn@independentcaregroup.co.uk

North Yorkshire Council

Dementia@northyorks.gov.uk



Falls awareness week 16 – 20 September

Are You Falls Prepared for Winter?

‘The world’s population is ageing. Falls and related injuries are increasingly common, making their prevention and management a critical global challenge.’ (British Geriatrics Society, 2022)

This increasing trend of falls-related injuries, combined with pressure on care services, particularly over winter, emphasises the importance of using ‘Falls Awareness Week’ as a platform for falls education.

The World Guidelines for Falls Prevention and Management 2022 emphasise the importance of tailored education for hospitalised older adults and other high-risk groups. Examples of well-managed partnership approaches with patients and their friends and family have shown a reduction of up to 58.6 per cent¹ in falls.

#FallsAwarenessWeek Webinar series

They are holding two webinars for ‘Falls Awareness Week 2024, led by Professor Brian Dolan OBE, Director, Health Service 360 and Julie Windsor, Clinical Lead Medical Specialties and Older People, National Patient Safety Team, NHS England.

Webinar 1: So, you made it. Now what?

Speaker: Professor Brian Dolan OBE Date: Tuesday, 17 September 2024 Time: 12:00 – 13:00 BST

Webinar 2: ‘Seeing falls differently’ - development of an inpatient Eye Care Liaison Officer vision assessment and liaison service

Speakers: Julie Windsor (Host) and Nicola Beeston-Davies Date: Thursday, 19 September 2024
Time: 12:00 – 13:00 BST

[Register now for Falls Awareness 2024](#)



IPC Training event for Care Home and Domiciliary Care staff – 30th September 2024, Northallerton, North Yorkshire

- To attend a 1-day course which is ideal for Infection Prevention and Control Leads and will help meet CQC educational requirements visit www.infectionpreventioncontrol.co.uk/events/.

North Yorkshire and York Community Infection Prevention and Control Contact Details:

- Telephone: 01423 557340
- E-mail: infectionprevention.control@nhs.net
- Website: www.infectionpreventioncontrol.co.uk

Programme

Time	Topic	Location/ Facilitators
08.45	Registration	Larisa Bello
09.00	Welcome, housekeeping, introduction to the Team and the day	Gillian Partridge
09.10	Introduction to Microbiology	Sonya Ashworth
09.40	Standard infection control precautions and Transmission based precautions. How much do you really know?	Gillian Partridge Anna Grant Helen Degnan
10.40	Break	
11.00	Standard infection control precautions and Transmission based precautions. How much do you really know? Continued.....	Gillian Partridge Anna Grant Helen Degnan
11.45	Chain of infection	Anna Grant Helen Degnan
12.30	Lunch break	
13.15	Urinary tract infection (UTI) management	Caroline Gent
14.00	Preventing and Controlling Outbreaks	Gillian Partridge
14.45	Comfort break	
14.55	Are you CQC 'Ever ready'? Implementing your 'IPC CQC inspection preparation Pack'	Sonya Ashworth Kath Banfield
15.40	Improving IPC practice Making your IPC Pledge	Kath Banfield
16.00	Close	

York Older People's
Assembly presents...



York 50+ Festival

Saturday 21 September – Sunday 6 October 2024

Citizens and visitors are invited to join the 19th annual 50+ festival, organised by York Older People's Assembly. Discover new interests and ways of keeping well through the rich mix of events on offer. Find out more [here](#) (the brochure will be uploaded on 4 September).

The festival is aimed at over 50s and includes activities to celebrate the International Day of Older People, taking place in the city on Saturday 28 September.

If you need more information, please contact the Festival Team at:
yorkfiftyplus@gmail.com, or ring the Festival Coordinator on 07920 162034




* SCAN THE QR CODE TO RESERVE YOUR PLACE

North Yorkshire and York SOCIAL CARE WORKFORCE SUMMIT HARROGATE

SAVE THE DATE
23.10.24

BOOK NOW!

Wed 23 October 2024 - 9.00am-5.00pm
Pavillions of Harrogate, Great Yorkshire Showground, Harrogate HG2 8NZ



TO RESERVE YOUR PLACE, SCAN THE QR CODE ABOVE

An opportunity for social care providers to come together to discuss the Skills for Care Adult Social Care Strategy, understand what else is happening locally and to have a say in how we can work together to move the recommendations forward in our area.

*** Attendance by reservation only, so book your place now!**

Speakers and discussions will include:

- The current local workforce position
- Adult Social Care Workforce Strategy
- Breakthrough HNY – workforce transformation programme 2024/25
- International Recruitment
- Employee Rights Bill 2024 – what is the impact for social care?

Further speakers to be announced.

Includes lunch, refreshments and networking opportunities.

* Attendance by reservation only. Scan the QR code to book your place at the event.

Dates for your Diary

- Falls Prevention Webinar for Care Providers – 19th September at 2pm hnyicb-voy.yorkplacequalitynursingteam@nhs.net
- IPC Training event for Care Home and Domiciliary Care staff – 30th September 2024, Northallerton, North Yorkshire
- International Day of Older Persons – 1st October 2024
- York 50+ Festival events and activities 21 September – Sunday 6 October

Key Contacts – North Yorkshire Council

North Yorkshire Council website [Home | North Yorkshire Council](#)

Quality Team: HASQuality@northyorks.gov.uk

NYV HAS Contract Team: HASContracting@northyorks.gov.uk

North Yorkshire Partnership website: [Care Connected | North Yorkshire Partnerships \(nypartnerships.org.uk\)](#)

NYC Approved Provider Lists for Adult Social Care – FAQs, Webinars can be found [here](#)

Public Health dph@northyorks.gov.uk

Service Development: HASservicedevelopment@northyorks.gov.uk

Jo Holland - joanne.holland@northyorks.gov.uk

Training available NYC, PHE & NYSAB:

<https://safeguardingadults.co.uk/> & <https://www.nypartnerships.org.uk/phtraining>

Workforce

Make Care Matter www.makecarematter.co.uk



Key Contacts and Information – City of York Council

City York Council website - <https://www.york.gov.uk/AdultSocialCare>

Dedicated email address for care providers:

Commissioning and Contracts: AllAgeCommissioning@york.gov.uk - If you require further assistance, please contact All Age Commissioning on Tel: 01904 55 4661

Transformation and Service Improvement: asctransformationteam@york.gov.uk

<https://www.york.gov.uk/ShapingCare> - Market Position Statement for all providers to view

Key Contacts – Health and Adult Social Care

NHS Humber and North Yorkshire ICB: hnyicb-voy.yorkplacequalitynursingteam@nhs.net

iCG: John Pattinson johnpattinson@independentcaregroup.co.uk To join the iCG [click here](#)

Heather Bygrave- Relationship Team Manager Immedicare hbygrave@immedicare.co.uk

Dreams Team - dreamsteam@eastriding.gov.uk

Skills for Care: [Home - Skills for Care](#)

Training available

IPC [Home - Infection Prevention Control](#)

NHS Humber and North Yorkshire ICB- [Training and Development Opportunities](#)

Digital Update Newsletter sign up - [Newsletter Signup - Digital Social Care](#)

Workforce

Skills for Care <https://www.skillsforcare.org.uk/Recruitment-retention/Recruitment-and-retention.aspx>

Department of Health & Social Care <https://www.adultsocialcare.co.uk/home.aspx>

The DHSC social care reform [Homepage -](#)

Workforce wellbeing resource finder: [Wellbeing resource finder](#)

