



Humber and North Yorkshire  
Health and Care Partnership



Humber and  
North Yorkshire  
Integrated Care Board (ICB)

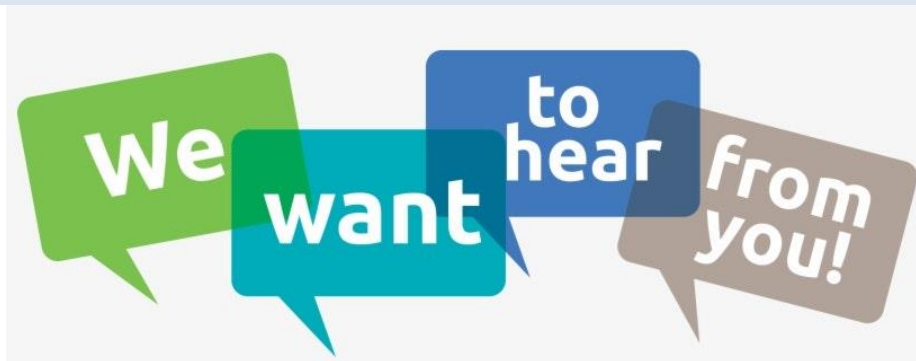


## Our North Yorkshire and York Care Providers

Wednesday 11 September 2024

### What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



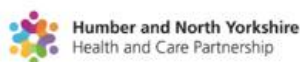
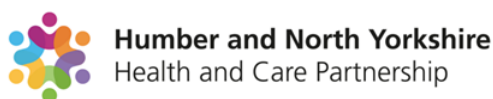
Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

## Updates from Humber and North Yorkshire Integrated Care Board



Your next Care Connected meeting is on **Wednesday 18<sup>th</sup> September at 1030am – 1130am.**

If you would like to be adding to the mailing list to attend the meeting please email [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

## Updates from Care Quality Commission



The independent regulator of health and social care in England

### Window Safety

Falls from windows often result in serious or fatal injuries, but this harm is avoidable. We want to ensure that providers are keeping people under their care safe. CQC have been alerted to an incident where a care home resident deliberately attempted to bypass a window restrictor on their first-floor bedroom window and, following a fall, sustained injuries that led to their death.

In 2022 we published a 'learning from safety incidents' issue on falls from windows. This publication has been updated on the CQC website to reflect a [Health Building Note published by NHS England](#), which highlights that the British Standard for window restrictors does not factor in deliberate attempts to defeat the restrictor using impact forces. CQC expect providers and registered managers to be aware of and follow best practice guidance. Providers should also be proactive when carrying out person-centred risk assessment that is reflective of a person's individual circumstances and needs, as set out in Regulation 9 and Regulation 12 of the Health and Social Care Act 2008.

To manage the risk of falls to residents, registered persons need to ensure the assessment of the risks:

- arising from the premises, and
- for individual residents. Where specific residents are at risk, you may need to take further action to prevent them falling from a height.

The full 'learning from safety incident' with relevant best practice guidance can be accessed here on the [CQC website](#).

## Updates from Infection Prevention and Control Team



### **LAST FEW PLACES REMAINING**

We have just few places remaining on the IPC Training Event for Care Home and Domiciliary Care staff which we are holding on Monday 30 September 2024 at Golden Lion Hotel, Northallerton.

This is an ideal training event for IPC Leads and the price remains at £85.00 per delegate.

There is limited free parking and other car parks within walking distance of the venue and refreshments and a buffet lunch will be provided. The timings for the event are 8.45 am – 4.00 pm.

If you or a colleague would like to attend, please complete [the booking form](#) and send to [Infectionprevention.control@nhs.net](mailto:Infectionprevention.control@nhs.net).

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### **Infection, Prevention and Control**

The Harrogate Infection, Prevention and Control Team has recently updated their Domiciliary Care resources:

#### **Community Infection Prevention and Control Policies for Domiciliary Care staff**

The CQC require all Domiciliary Care providers to have IPC Policies in place. To assist with this requirement, a set of 24 Community IPC Policies specifically for Domiciliary Care staff is available to download free of charge. Alternatively, they are available to purchase in full colour in a presentation folder.

[www.infectionpreventioncontrol.co.uk/domiciliary-care/policies/](http://www.infectionpreventioncontrol.co.uk/domiciliary-care/policies/)

## **Preventing Infection Workbook: Guidance for Domiciliary Care staff 3rd Edition**

The 'Preventing Infection Workbook 3rd Edition' assists in meeting IPC training requirements for all Domiciliary Care staff. It is designed for all levels of staff and each member of staff should receive their own copy to be worked through at their own pace.

[www.infectionpreventioncontrol.co.uk/resources/preventing-infection-workbook-guidance-for-domiciliary-care-staff/](http://www.infectionpreventioncontrol.co.uk/resources/preventing-infection-workbook-guidance-for-domiciliary-care-staff/)

## **Updates from Skills for Care**



### **Driving change in social care**

Next week sees the launch of our latest campaign, 'Driving change in social care'. Throughout September we'll be looking at how the recently launched 'Workforce Strategy for Adult Social Care' can help to build a sustainable, skilled and motivated workforce capable of providing high-quality care into the future.

The campaign will include resources and information on how you can support the implementation of the Strategy, with blogs and articles from sector experts about the Strategy's major themes and recommendations and why they matter. It will be running across our website, social media and other comms channels using the hashtag #ASCWorkforceStrategy.

[Learn more about the campaign](#)

## **Other updates and important information**



### **Risk Notification Returns**

North Yorkshire Council have reviewed and amended the Risk Notification Return guidance and return form.

Please download a copy of the form and guidance from the links below or our [website](#).

[Risk Notification Return Guidance tool](#)

[Risk Notification Return form](#)

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Independent Health and Social Care (IHSC) Conference, "**Innovating Nursing Excellence in Diverse Settings.**"

This year's conference promises to be a fantastic day filled with inspiring speakers, innovative ideas, and valuable networking opportunities with fellow professionals from across Cumbria, the North East, Yorkshire, and the Humber. Whether you're deeply involved in independent health and social care or just looking to expand your knowledge, this conference is not to be missed!

We are thrilled to be joined by speakers such as Jean Almond, Programme Manager from Parkinson's UK, and Joanna Vintis, Lead Nurse and Head of Workforce Development for Newcastle GP Services, among other experts. Their insights will be invaluable in helping us navigate the challenges and opportunities in independent health and social care.

**Event Details:**

- **Date:** 1st October 2024
- **Time:** 09:30 - 16:00
- **Location:** DoubleTree by Hilton York, St Maurices Road, York, YO31 7JA

Please note this event is open to both members and non-members, and is free to attend.

To secure your place, please visit [this link](#) or contact our events registration team at 02920 546 460, quoting event number 4645. Spaces are limited and tend to fill up quickly, so we encourage you to book as soon as possible!

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A new post, "**New e-learning tool puts prevention first in social care**" has just been published on the Social care blog.

The social care workforce plays a hugely important role in public health. A new e-learning resource will help care colleagues increase their knowledge and confidence in public health approaches across a variety of care settings.

Read the new post: <https://socialcare.blog.gov.uk/2024/09/05/new-e-learning-tool-puts-prevention-first-in-social-care/>

## FALLS AWARENESS WEEK

16 – 20 September 2024

[Register here!](#) >



Falls Awareness  
#ThinkFalls #BeFallsPrepared

### Are You Falls Prepared for Winter?

‘The world’s population is ageing. Falls and related injuries are increasingly common, making their prevention and management a critical global challenge.’ (British Geriatrics Society, 2022)

This increasing trend of falls-related injuries, combined with pressure on care services, particularly over winter, emphasises the importance of using ‘Falls Awareness Week’ as a platform for falls education.

The World Guidelines for Falls Prevention and Management 2022 emphasise the importance of tailored education for hospitalised older adults and other high-risk groups. Examples of well-managed partnership approaches with patients and their friends and family have shown a reduction of up to 58.6 per cent<sup>1</sup> in falls.

### #FallsAwarenessWeek Webinar series

We have two webinars for ‘Falls Awareness Week 2024, led by Professor Brian Dolan OBE, Director, Health Service 360 and Julie Windsor, Clinical Lead Medical Specialties and Older People, National Patient Safety Team, NHS England.

#### Webinar 1: So, you made it. Now what?

Speaker: Professor Brian Dolan OBE

Date: Tuesday, 17 September 2024

Time: 12:00 – 13:00 BST

#### Webinar 2: ‘Seeing falls differently’ - development of an inpatient Eye Care Liaison Officer vision assessment and liaison service

Speakers: Julie Windsor (Host) and Nicola Beeston-Davies

Date: Thursday, 19 September 2024

Time: 12:00 – 13:00 BST

### [Register now for Falls Awareness 2024](#)

The Quality Nursing Team deliver Falls Prevention training to Care Providers.

If you would like to discuss training, please email [hnyicb-](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

[voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)



## Introduction of ReSPECT Process Briefing for Providers

The York and North Yorkshire area is moving towards the adoption of the ReSPECT process. The aim of this is to promote a more patient-centred and consistent approach to advanced care planning. Over the coming year, you will see the introduction of ReSPECT documentation and eventually the phasing out of the “red bordered” DNACPR forms. In order to support staff with this, a number of sessions are planned to talk through the process, and enable you to ask questions. The following sessions, lasting approximately 1.5 hours, are currently available:

- **17.9.24 - 10.00**- The ReSPECT process: a guide for care staff – held on MS Teams and suitable for all working in the social care sector
- **14.10.24 - 10.00**- The ReSPECT process: a guide for LD and autism providers – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable on MS teams for any staff caring for clients with learning disabilities and/or autism

To book onto any of these sessions, or to discuss how we can support your organisation with the ReSPECT roll out please email:

[sarah.holloway@saintcatherines.org.uk](mailto:sarah.holloway@saintcatherines.org.uk)

## Dates for your diary

### SEPTEMBER

- **CQC Single Assessment Framework: Key learnings from the first six months and beyond** Wednesday 18 September | 14:00 – 15:00 | **Zoom** ⇨ [Register now](#)
- **Long Covid Nurse Group** Friday 20<sup>th</sup> September 10 – 11.30am. The theme will be Long Covid occupational health and revalidation after long term illness. **Book your place here**
- **Successful workforce planning seminar** Tuesday 24<sup>th</sup> September 9.30-15.00 via Zoom ⇨ [Book your place today](#)
- **IPC training event for Domiciliary Care** 30<sup>th</sup> September 2024, in Northallerton, North Yorkshire. [www.infectionpreventioncontrol.co.uk/events/](http://www.infectionpreventioncontrol.co.uk/events/)

### OCTOBER

➤ QNI annual conference 7<sup>th</sup> – 10<sup>th</sup> October 2024 [Conference programme](#)

[REGISTER HERE](#)

- **Improving your CQC rating seminar** Tuesday 22 October | 10:00 – 15:30 | [Zoom](#) ⇒ [Register now](#)
- **IPC Champions Meeting** Tuesday 22<sup>nd</sup> October 2pm – 4pm

## NOVEMBER

- **Bladder and Bowel training for carers in residential and nursing homes in the Vale of York.** Training sessions – 7<sup>th</sup> November 14.00-16.00 To book a place, please email [clare.markwell@nhs.net](mailto:clare.markwell@nhs.net), who will send you the Teams meeting invite.
- **Being prepared for CQC assessment seminar** Thursday 14 November | 10:00 – 15:30 | [Zoom](#) ⇒ [Register now](#)

## DECEMBER

**Health and Social Care: Achieving Excellence Together Conference – 6<sup>th</sup> December 2024** at The Principal Hotel York (more info to follow)

### Training and Resources

#### The Quality and Nursing Team Training Available

- ❖ [Improving Hydration in Care Home Residents](#)
- ❖ [Recognising and Responding to Deterioration in Residents](#)
- ❖ [React to Red – Pressure Ulcer Prevention](#)
- ❖ [React to Falls Prevention](#)

If you would like further information or to request training, email the team [Hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:Hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

### Learning and Development opportunities

#### Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology



- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development and wellbeing.

⇒ [Find out more about the modules](#)

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### **The Workforce Development Fund 2024-25 is now open**

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)

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### **Carer Awareness Training (online)**

York Carers Centre are providing Carer Awareness Training via Zoom on the following dates:

**1<sup>st</sup> October 10.30-12.30**

**5<sup>th</sup> November 10.30-12.30**

**14<sup>th</sup> January 10.30-12.30**

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

## **Further Information**

### **Contacts for Incident Reporting - Updated Process**

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

This bulletin is produced by York Health and Care Partnership

## Do you have...

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)