



Humber and North Yorkshire  
Health and Care Partnership



Humber and  
North Yorkshire  
Integrated Care Board (ICB)

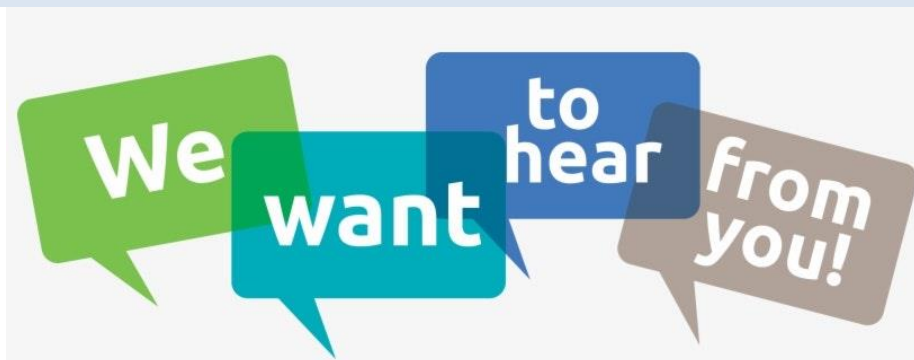


## Our North Yorkshire and York Care Providers

Wednesday 28 August 2024

### What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



Do you want to share something in the Partners in Care bulletin?

Then, we want to hear from you!

Has something exciting happened you'd like to share? Or perhaps an event you'd like to spread the word about. Achievements, activities or news you'd like others to know about.

Please get in touch [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

## Updates from Humber and North Yorkshire Integrated Care Board



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### 2024 North Yorkshire and York Care Provider Olympics

**The 2024 Care Provider Olympics has now finished.  
We have seen an amazing 47 providers taking part this year which is  
incredible!  
Who will be our 2024 winners??**

The closing ceremony will be held week commencing 16<sup>th</sup> September – more information to follow.

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**Please find below resources encouraging people to attend for AAA screening**

The national website <https://www.gov.uk/guidance/abdominal-aortic-aneurysm-screening-programme-overview> has a range of resources including

Easy guide to AAA screening (PDF copy attached)

<https://www.gov.uk/government/publications/abdominal-aortic-aneurysm-screening-easy-guide>

Easy invitation template ( PDF copy attached)

<https://www.gov.uk/government/publications/aaa-screening-easy-read-invitation-letter-template>

Translated standard invitation leaflets (28 languages)

<https://www.gov.uk/government/publications/abdominal-aortic-aneurysm-screening-invitation-leaflet>

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Information from [karenlepper@nhs.net](mailto:karenlepper@nhs.net) NY&Y Medicines Management Team.

**Supply issues with Creon, Nutrizym and Pancrex V**

These products are pancreatic enzyme replacement therapies (PERT). There are currently limited supplies of these products.

Pancreatic enzyme replacement therapy is prescribed to support digestion in people with pancreatic exocrine insufficiency, most commonly due to pancreatic cancer, pancreatitis and cystic fibrosis. Without PERT people with these conditions may experience bloating, excess wind, diarrhoea, crampy abdominal pain, urgency to open bowels, steatorrhea (pale floating stools), hard to manage blood glucose levels, vitamin and mineral deficiencies, weight loss and malnutrition

If you are supporting a person who needs these medicines

- Order in good time and follow up on the prescription if needed. You may need to get supplies from a different pharmacy to normal if your usual pharmacy is unable to obtain it.
- To maintain supply the person may be given a different brand or strength to normal. Keep a careful eye on what you have been given and follow the directions correctly. Update the medicines administration record if necessary, so that it reflects the correct product, strength and dose. If in doubt, contact the pharmacy or prescriber for confirmation.
- Make sure you store the products correctly in line with manufacturer's guidance including temperature requirements.
- Carry forward any in date medication into the next cycle and use up before starting a new supply.
- Keep a close eye on quantity left as you may need to order outside the usual ordering cycle to maintain supplies and you may be given smaller quantities than usual.

**If you are unable to obtain these medications and the person runs out, please contact their surgery urgently to ask for advice.**

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## **Social Care Workforce Support Hub**

It only takes two minutes to sign up to access the latest information and best practice to support your workforce needs.

<https://forms.office.com/e/070wp3niTn>

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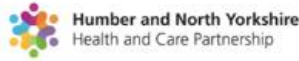
## **Health and Wellbeing sessions**

Take advantage of these free virtual health and wellbeing sessions available to all volunteers and staff working within health and social care including NHS, non-NHS, community care, social care, local authority and VCSE.

What's coming up?

- 29 August - Menopause Awareness for colleagues and line managers  
[Click here for the full list of descriptions and more dates for these virtual sessions.](#)

For all other queries, please contact [hny.wellbeing@nhs.net](mailto:hny.wellbeing@nhs.net)



Your next Care Connected meeting is on **Wednesday 4<sup>th</sup> September at 1030am – 1130am.**

If you would like to be added to the mailing list to attend the meeting please email [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

## Other updates and important information



### **Improving Outcomes for People with a Learning Disability and Autism living with Epilepsy**

North West And North East & Yorkshire Regional Webinar

Wednesday 25th September 2024, 1- 4pm

NHS North West & North East & Yorkshire (NW & NEY) region is launching a programme of work to improve life outcomes for people with a learning disability, autism or both living with epilepsy. To kick start this Programme, please join us for this half day webinar bringing together national experts, regional leads and citizens with lived experience to learn more about these issues, look at why action is needed and how we can work together to drive improvement.

What can I expect from this webinar?

- Introduction to the NW & NEY Regional LDA Epilepsy Benchmarking Exercise planned for 24/25

- Learn from the lived experience of people with learning disability, autism or both living with epilepsy
- Hear from experts on how to build 'capable communities' and take a whole system approach to integrated care for people with a learning disability and autism living with epilepsy
- Hear about the experience impact of Epilepsy Benchmarking from systems who have been through the journey
- Opportunity to network and share information about improvement work taking place across the region
- Useful materials and resources to support improvement.

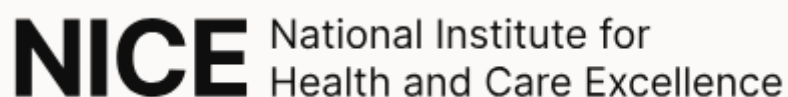
For more information and to book a place on the webinar, see attached poster.



Researchers at The University of Sheffield are exploring what training is being offered to staff about the Mental Capacity Act in care homes for older adults. Care home managers are invited to complete this short survey which seeks to understand what training is currently being delivered, and how training could be improved in the future. Of those who respond to the survey, 8 care homes will be selected as case study sites, which is an opportunity to shine a light on best practices. A follow-up survey for care home staff will be shared to understand training from their perspectives.

*See attached poster*

Link to Survey: [https://shef.qualtrics.com/jfe/form/SV\\_2siLr3z9xxypwG](https://shef.qualtrics.com/jfe/form/SV_2siLr3z9xxypwG)



How implementing NICE guidelines can help increase the value of social care  
The Care Policy and Evaluation Centre's Valuing Care Guidance Study explored how NICE social care guidance is implemented in 3 local authorities in England and Wales. It investigated the potential costs and benefits of implementation.

You can [sign up to keep up-to-date with events, outputs and findings from the study](#).  
[Read summary of findings](#)

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## Introduction of ReSPECT Process Briefing for Providers

The York and North Yorkshire area is moving towards the adoption of the ReSPECT process. The aim of this is to promote a more patient-centred and consistent approach to advanced care planning. Over the coming year, you will see the introduction of ReSPECT documentation and eventually the phasing out of the “red bordered” DNACPR forms. In order to support staff with this, a number of sessions are planned to talk through the process, and enable you to ask questions. The following sessions, lasting approximately 1.5 hours, are currently available:

- **17.9.24 - 10.00**- The ReSPECT process: a guide for care staff – held on MS Teams and suitable for all working in the social care sector
- **14.10.24 - 10.00**- The ReSPECT process: a guide for LD and autism providers – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable on MS teams for any staff caring for clients with learning disabilities and/or autism

To book onto any of these sessions, or to discuss how we can support your organisation with the ReSPECT roll out please email:

[sarah.holloway@saintcatherines.org.uk](mailto:sarah.holloway@saintcatherines.org.uk)

## Dates for your diary

### SEPTEMBER

- **Regional networking events for individual employer and personal assistants. North East, North West or Yorkshire and Humber** Tuesday 10<sup>th</sup> September 2024 14.00-16.00 ⇒ **Register**
- **Delegated healthcare activities: Practical ways to apply guiding principles in your service** Tuesday 10 September | 10:30 – 11:30 | Zoom ⇒ **Book your place on the webinar**
- **QNI & RLDatix Webinar: Safer Staffing in the Community** Wednesday 11<sup>th</sup> September 2024 via Zoom **Book your place**
- **CQC Single Assessment Framework: Key learnings from the first six months and beyond** Wednesday 18 September | 14:00 – 15:00 | **Zoom** ⇒ **Register now**
- **Long Covid Nurse Group** Friday 20<sup>th</sup> September 10 – 11.30am. The theme will be Long Covid occupational health and revalidation after long term illness. **Book your place here**

- **Successful workforce planning seminar** Tuesday 24<sup>th</sup> September 9.30-15.00 via Zoom ⇒ [Book your place today](#)
- **IPC training event for Domiciliary Care** 30<sup>th</sup> September 2024, in Northallerton, North Yorkshire. [www.infectionpreventioncontrol.co.uk/events/](http://www.infectionpreventioncontrol.co.uk/events/)

## OCTOBER

- **QNI annual conference** 7<sup>th</sup> – 10<sup>th</sup> October 2024 [Conference programme](#)  
[REGISTER HERE](#)
- **Improving your CQC rating seminar** Tuesday 22 October | 10:00 – 15:30 | Zoom ⇒ [Register now](#)
- **IPC Champions Meeting** Tuesday 22<sup>nd</sup> October 2pm – 4pm

## NOVEMBER

- **Bladder and Bowel training for carers in residential and nursing homes in the Vale of York.** Training sessions – 7<sup>th</sup> November 14.00-16.00 To book a place, please email [clare.markwell@nhs.net](mailto:clare.markwell@nhs.net), who will send you the Teams meeting invite.
- **Being prepared for CQC assessment seminar** Thursday 14 November | 10:00 – 15:30 | Zoom ⇒ [Register now](#)

## DECEMBER

**Health and Social Care: Achieving Excellence Together Conference** – 6<sup>th</sup> December 2024 at The Principal Hotel York (more info to follow)

## Training and Resources

### The Quality and Nursing Team Training Available

- ❖ [Improving Hydration in Care Home Residents](#)
- ❖ [Recognising and Responding to Deterioration in Residents](#)
- ❖ [React to Red – Pressure Ulcer Prevention](#)
- ❖ [React to Falls Prevention](#)

If you would like further information or to request training, email the team [Hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:Hnyicb-voy.yorkplacequalitynursingteam@nhs.net)

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

## Learning and Development opportunities

### Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development and wellbeing.

⇒ [Find out more about the modules](#)

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### **The Workforce Development Fund 2024-25 is now open**

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)

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### **Carer Awareness Training (online)**

York Carers Centre are providing Carer Awareness Training via Zoom on the following dates:

**1<sup>st</sup> October 10.30-12.30**

**5<sup>th</sup> November 10.30-12.30**

**14<sup>th</sup> January 10.30-12.30**

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

## **Further Information**

### **Contacts for Incident Reporting - Updated Process**

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.



To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

**This bulletin is produced by York Health and Care Partnership**

## **Do you have...**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [hnyicb-voy.yorkplacequalitynursingteam@nhs.net](mailto:hnyicb-voy.yorkplacequalitynursingteam@nhs.net)