

SAFEGUARDING CHILDREN CONTACTS PRIMARY CARE NORTH YORKSHIRE & CITY OF YORK

IT IS THE RESPONSIBILITY OF ALL STAFF TO TAKE APPROPRIATE ACTION WHEN THEY KNOW OR SUSPECT A CHILD MAY BE A VICTIM OF ABUSE OR NEGLECT

If you believe that a child is at risk of immediate harm, call the Police/ Children's Social Care as an emergency.

POLICE Emergency: **999**

Non- Emergency: **101**

CHILD SAFEGUARDING REFERRALS (Children's Social Care):

North Yorkshire

Website and Referral Form	www.safeguardingchildren.co.uk
Secure email	social.care@northyorks.gov.uk
MAST (Multiagency Screening Team) for referrals	0300 131 2 131
Professionals Line (advice only)	01609 535070
Out of Hours Emergency Duty Team	0300 131 2 131

City of York

Website and Referral Form	www.saferchildrenyork.org.uk
Secure Email	mash@york.gov.uk
MASH (Multiagency Safeguarding Hub) for referrals	01904 551900
Out of Hours Emergency Duty Team	0300 131 2 131

East Riding of Yorkshire

Website and Referral Form	www.erscp.co.uk
Secure Email	safeguardingchildrenshub@eastriding.gov.uk
East Riding - SaPH (Safeguarding and Partnership Hub) for referrals	01482 395500
Out of hours Emergency Duty Team	01482 393939

MAKING A CHILD SAFEGUARDING REFERRAL TO CHILDREN'S SOCIAL CARE

1. If you are unsure how to proceed, seek advice from one of the following: Line manager, Safeguarding Children Health Professionals or Children's Social Care Team.
2. If the situation is not deemed urgent, please submit a written referral via the electronic referral form which can be found on the websites above and email this back to the relevant secure email address.
3. If you believe the situation is **urgent** but does not require the police, contact Children's Social care on the relevant telephone number above. Give all details/information regarding your concerns and confirm that you are making a child safeguarding referral. You must follow a verbal referral up in writing within 24 hours.
4. Wherever possible, share your intent to refer with parents/carers of child (exceptions outlined in Child Safeguarding Procedures).
5. You will receive acknowledgement of your contact being received. Should you not receive this please follow up to ensure your information has been received.
6. Always follow Child Safeguarding Procedures.

SAFEGUARDING CHILDREN HEALTH PROFESSIONALS' ADVICE CONTACTS:

(Not to be given out to members of the public)

Available in office hours (outside of these hours please contact the EDT). Please note some members of the team work part time but there is always at least one practitioner available for advice

Nicky Hiels nicola.hields@nhs.net	07738 898819
(Named Nurse Safeguarding Children and Adults Primary Care). Mon-Fri	
Jo Cooper joanne.cooper1@nhs.net	07384 236382
(Specialist Nurse Safeguarding Children and Adults Primary Care). Wed-Fri	
Alison Dinsdale alison.dinsdale1@nhs.net	07966 980256
(Specialist Nurse Safeguarding Children Primary Care) Mon-Fri	
Sarah Stansmore sarah.stansmore@nhs.net	07917 800793
(Designated Nurse Safeguarding Children). Mon-Fri	
Jacqui Hourigan jhourigan@nhs.net	07920 266404
(Designated Nurse Safeguarding Children and Children in Care). Mon-Wed	