



Humber and North Yorkshire
Health and Care Partnership



Humber and
North Yorkshire
Integrated Care Board (ICB)



Our North Yorkshire and York Care Providers

Thursday 15 August 2024

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)

Updates from Humber and North Yorkshire Integrated Care Board



Humber and North Yorkshire
Health and Care Partnership

Information from karenlepper@nhs.net NY&Y Medicines Management Team.

Supply issues with Creon, Nutrizym and Pancrex V

These products are pancreatic enzyme replacement therapies (PERT). There are currently limited supplies of these products.

Pancreatic enzyme replacement therapy is prescribed to support digestion in people with pancreatic exocrine insufficiency, most commonly due to pancreatic cancer, pancreatitis and cystic fibrosis. Without PERT people with these conditions may experience bloating, excess wind, diarrhoea, crampy abdominal pain, urgency to open bowels, steatorrhea (pale floating stools), hard to manage blood glucose levels, vitamin and mineral deficiencies, weight loss and malnutrition

If you are supporting a person who needs these medicines

- Order in good time and follow up on the prescription if needed. You may need to get supplies from a different pharmacy to normal if your usual pharmacy is unable to obtain it.
- To maintain supply the person may be given a different brand or strength to normal. Keep a careful eye on what you have been given and follow the directions correctly. Update the medicines administration record if necessary, so that it reflects the correct product, strength and dose. If in doubt, contact the pharmacy or prescriber for confirmation.
- Make sure you store the products correctly in line with manufacturer's guidance including temperature requirements.
- Carry forward any in date medication into the next cycle and use up before starting a new supply.
- Keep a close eye on quantity left as you may need to order outside the usual ordering cycle to maintain supplies and you may be given smaller quantities than usual.

If you are unable to obtain these medications and the person runs out, please contact their surgery urgently to ask for advice.

Social Care Workforce Support Hub

It only takes two minutes to sign up to access the latest information and best practice to support your workforce needs.

<https://forms.office.com/e/070wp3niTn>

The screenshot displays the Social Care Workforce Support Hub interface. At the top, there is an 'Important News' section with five items, each with a dropdown arrow:

- Winter Season Vaccinations 2024
- Withdrawal of the proposals for the Training and Development Fund 2024/5
- Skills for Care Social Care Workforce Strategy ** NOW AVAILABLE**
- New Care Certificate for Adult Social Care to be launched in June 2024
- Employment Law Changes Updates

Below this is a dark blue header with a gear icon and the word 'Workforce'. The main content area consists of a grid of 20 colorful buttons, each representing a different topic:

- Safe Staffing Levels
- Equality Diversity & Inclusion
- Workforce Planning
- HNY Workforce Breakthrough Programme
- Recruitment
- Staff Engagement & Experience
- Registered Manager's Support
- Latest Health and Care Partnership Workforce Bulletin
- Retention
- Health and Wellbeing
- Workforce Data
- Adult Social Care Workforce Strategy
- Nurse Preceptorship in Social Care
- Financial Savings for Staff
- Training and Development Fund 2024/25
- Care Workforce Pathway
- New Careers/Ways of Working
- Staff Management
- Volunteer Workforce
- North Yorkshire and York Workforce Group
- Learning & Development
- Workplace Health & Safety
- HR Support for North Yorkshire ASC Providers
- Skills for Care - Training and Events
- Leadership
- 'NEW' Employment Law Changes Updates
- Coaching and Mentoring for Social Care Workforce

Health and Wellbeing sessions

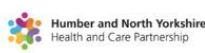
Take advantage of these free virtual health and wellbeing sessions available to all volunteers and staff working within health and social care including NHS, non-NHS, community care, social care, local authority and VCSE.

What's coming up?

- 15 August - Better hair, skin and health in the Menopause
- 29 August - Menopause Awareness for colleagues and line managers

[Click here for the full list of descriptions and more dates for these virtual sessions.](#)

For all other queries, please contact hny.wellbeing@nhs.net



Your next Care Connected meeting is on **Wednesday 21st August at 1030am – 1130am.**

If you would like to be adding to the mailing list to attend the meeting please email hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Updates from Skills for Care



Successful workforce planning seminar

Tuesday 24 September 2024 | 09:30 - 15:00 | Zoom

Join our seminar to learn more about workforce planning and the factors that can influence your thinking. The seminar is for those working in adult social care services getting started with planning, or looking to develop the plans they already have in place. By joining the seminar, you'll be equipped with the knowledge, tools and resources to develop a plan, and leave with at least 20% of your plan complete.

The seminar costs just £120+ VAT per person.

⇒ [Book your place today](#)

Improving social care – one podcast at a time

In our final episode of the current series of 'The care exchange', we're joined by Zoe Fry OBE from The Outstanding Society.

Listen to our hosts Pia and Wendy reflect with Zoe on previous episodes and discuss lots of interesting topics including:

- different ways to train leaders and staff
- proactively preparing staff for CQC assessments
- having conversations about LGBTQ+

⇒ [Listen now](#)

Updates from The Queen's Nursing Institute



QNI & RLDatix Webinar: Safer Staffing in the Community

Wednesday 11th September 2024 via Zoom

There is growing emphasis on the importance of community care and a move towards providing more integrated, personalised care within the community, to help reduce pressure on hospital services. How can you achieve this whilst also prioritising safe staffing and providing the best patient care?

Join us for a free engaging webinar, sponsored by [RLDatix](#), to learn more about:

- How a digital tool, which connects patient level detail of care needs with the availability of a skilled workforce for deployment, can support the direct alignment of safe staffing to personalised patient care requirements.
- How Midlands Partnership are providing assurance around the quality of care they provide, and the steps taken to manage deferred care.
- How the community care team handles caseload management and the value this offers.

How all of the above combined, additionally supports staff wellbeing, flexibility of working patterns, safer staffing, and overall retention of the workforce.

[Book your place](#)

Updates from Infection Prevention and Control Team



The latest Bulletin from the Community Infection Prevention and Control Team focuses on: '**Sepsis**'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-gp-practice-staff/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>
<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

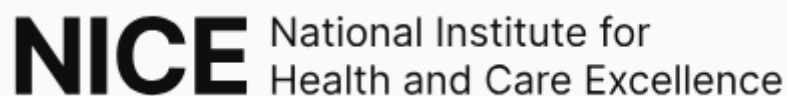
Other updates and important information



Researchers at The University of Sheffield are exploring what training is being offered to staff about the Mental Capacity Act in care homes for older adults. Care home managers are invited to complete this short survey which seeks to understand what training is currently being delivered, and how training could be improved in the future. Of those who respond to the survey, 8 care homes will be selected as case study sites, which is an opportunity to shine a light on best practices. A follow-up survey for care home staff will be shared to understand training from their perspectives.

See attached poster

Link to Survey: https://shef.qualtrics.com/jfe/form/SV_2siLr3z9xyptwG



How implementing NICE guidelines can help increase the value of social care
The Care Policy and Evaluation Centre's Valuing Care Guidance Study explored how NICE social care guidance is implemented in 3 local authorities in England and Wales. It investigated the potential costs and benefits of implementation.

You can [sign up to keep up-to-date with events, outputs and findings from the study.](#)
[Read summary of findings](#)



York Advocacy Hub Survey

City of York Council wants to hear what people think of the support York Advocacy Hub provides, and what can be done to improve the service.

Please help by sharing their survey with any young adults or adults you know who have used York Advocacy Hub (or may need to in the future) and their families or carers. And if you have an interest in advocacy and suggestions about what needs to change, please take a few minutes to share your views.

The survey closes on 18 August 2024.

Online survey, and Easy Read versions: [York Advocacy Hub Survey – City of York Council](#)

For help call customer services on 01904 551550 and ask for Annafie Beaumont or Edward Njuguna. Or email: allageconsultation@york.gov.uk



Introduction of ReSPECT Process Briefing for Providers

The York and North Yorkshire area is moving towards the adoption of the ReSPECT process. The aim of this is to promote a more patient-centred and consistent approach to advanced care planning. Over the coming year, you will see the introduction of ReSPECT documentation and eventually the phasing out of the “red bordered” DNACPR forms. In order to support staff with this, a number of sessions are planned to talk through the process, and enable you to ask questions. The following sessions, lasting approximately 1.5 hours, are currently available:

- **17.9.24 - 10.00**- The ReSPECT process: a guide for care staff – held on MS Teams and suitable for all working in the social care sector
- **14.10.24 - 10.00**- The ReSPECT process: a guide for LD and autism providers – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable on MS teams for any staff caring for clients with learning disabilities and/or autism

To book onto any of these sessions, or to discuss how we can support your organisation with the ReSPECT roll out please email:

sarah.holloway@saintcatherines.org.uk

Dates for your diary

SEPTEMBER

- **Regional networking events for individual employer and personal assistants. North East, North West or Yorkshire and Humber** Tuesday 10th September 2024 14.00-16.00 ⇒ [Register](#)
- **Delegated healthcare activities: Practical ways to apply guiding principles in your service** Tuesday 10 September | 10:30 – 11:30 | Zoom ⇒ [Book your place on the webinar](#)

- **CQC Single Assessment Framework: Key learnings from the first six months and beyond** Wednesday 18 September | 14:00 – 15:00 | **Zoom** ⇒ [Register now](#)
- **Long Covid Nurse Group** Friday 20th September 10 – 11.30am. The theme will be Long Covid occupational health and revalidation after long term illness. **Book your place here**
- **IPC training event for Domiciliary Care** 30th September 2024, in Northallerton, North Yorkshire. www.infectionpreventioncontrol.co.uk/events/

OCTOBER

- **QNI annual conference** 7th – 10th October 2024 [Conference programme](#)
[REGISTER HERE](#)
- **Improving your CQC rating seminar** Tuesday 22 October | 10:00 – 15:30 | **Zoom** ⇒ [Register now](#)
- **IPC Champions Meeting** Tuesday 22nd October 2pm – 4pm

NOVEMBER

- **Bladder and Bowel training for carers in residential and nursing homes in the Vale of York.** Training sessions – 7th November 14.00-16.00 To book a place, please email clare.markwell@nhs.net, who will send you the Teams meeting invite.
- **Being prepared for CQC assessment seminar** Thursday 14 November | 10:00 – 15:30 | **Zoom** ⇒ [Register now](#)

DECEMBER

Health and Social Care: Achieving Excellence Together Conference – 6th December 2024 at The Principal Hotel York (more info to follow)

Training and Resources

The Quality and Nursing Team Training Available

- ❖ **Improving Hydration in Care Home Residents**
- ❖ **Recognising and Responding to Deterioration in Residents**
- ❖ **React to Red – Pressure Ulcer Prevention**
- ❖ **React to Falls Prevention**

If you would like further information or to request training, email the team Hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Please visit our [website](#) to view our training packages, Partners in Care bulletins, Care Connected slides and documents and a variety of resources available.

Learning and Development opportunities

Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development and wellbeing.

⇒ [Find out more about the modules](#)

The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)

Carer Awareness Training (online)

York Carers Centre are providing Carer Awareness Training via Zoom on the following dates:

1st October 10.30-12.30

5th November 10.30-12.30

14th January 10.30-12.30

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

Further Information

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

This bulletin is produced by York Health and Care Partnership

Do you have...

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net