

Wednesday 7th August 2024

1. Infection Prevention and Control Scabies Update – Helen Degnan (Community Infection Prevention Nurse)
2. Access to Scabies Treatments – Rachel Ainger (Pharmacist North Yorkshire and York Medicines Management Team)
3. Updated Infection Prevention and Control (IPC) Resources for Domiciliary Care Staff - Anna Padget (IPC Education Resource Specialist)
4. Changes to Self-Advocacy Service – Helen Williams (NYC Participation and Involvement Officer)
5. International Day of Older People - Helen Carmichael (NYC Public Health Officer)
6. Dates for your Diary

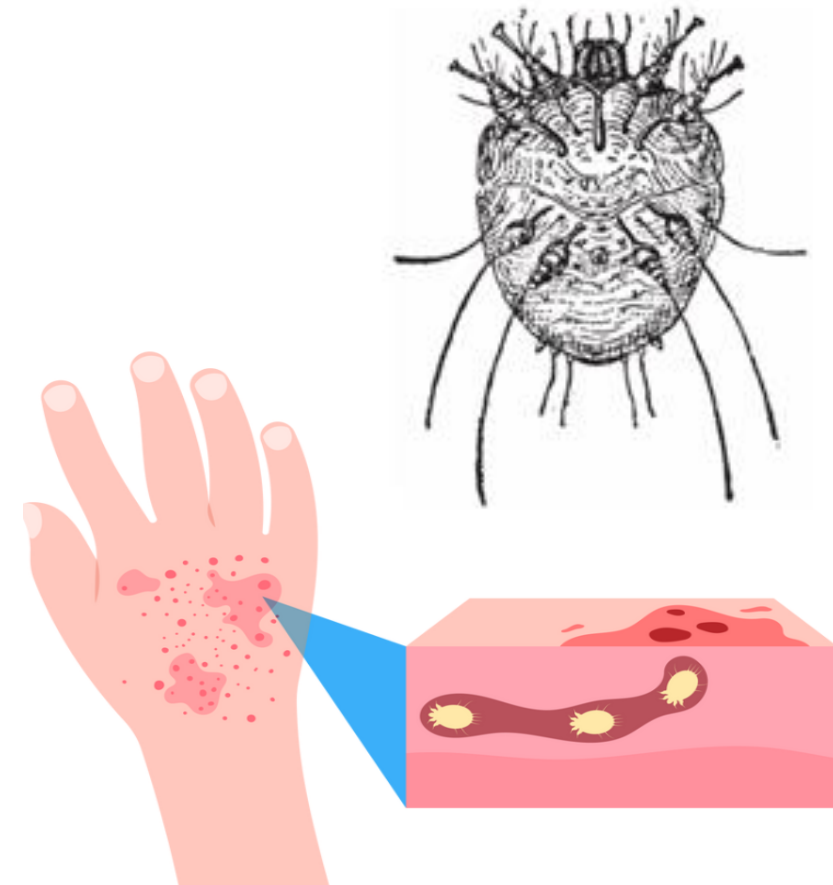
Scabies

Helen Degnan IPCN
HDFT Community Infection
Prevention & Control Team



What is Scabies?

- Typically presents as an itchy rash
- Caused by a tiny parasite which burrows under the skin.
- Symptoms are a result of the body's immune system response to the mite's saliva, eggs and waste products.
- Itching is often worse at night.
- It is difficult to recognise and often attributed to other skin conditions leading to avoidable transmission.



Scabies facts



A person can get scabies from close physical contact with someone with scabies, e.g. holding hands (approximately 10 minutes).



Mites can live away from a host for up to 4 days, but the role of bedding, clothing and towels is unclear.



Incubation period is 3-6 weeks in a person who has never had scabies or 1-4 days if a person has previously had scabies.



Two forms of scabies caused by the same mite – ‘classical scabies’ and ‘crusted scabies (formerly known as Norwegian)



Classical Scabies

- Most common form of scabies
- Generally, involves fewer mites (less than 20)



Crusted Scabies

- Uncommon
- Much more severe
- 1,000's or 1,000,000's of mites
- Highly contagious
- Presents as thick, crusty, scaly patches, often misdiagnosed as psoriasis or eczema (may not be itchy)
- Often seen in people with low immunity



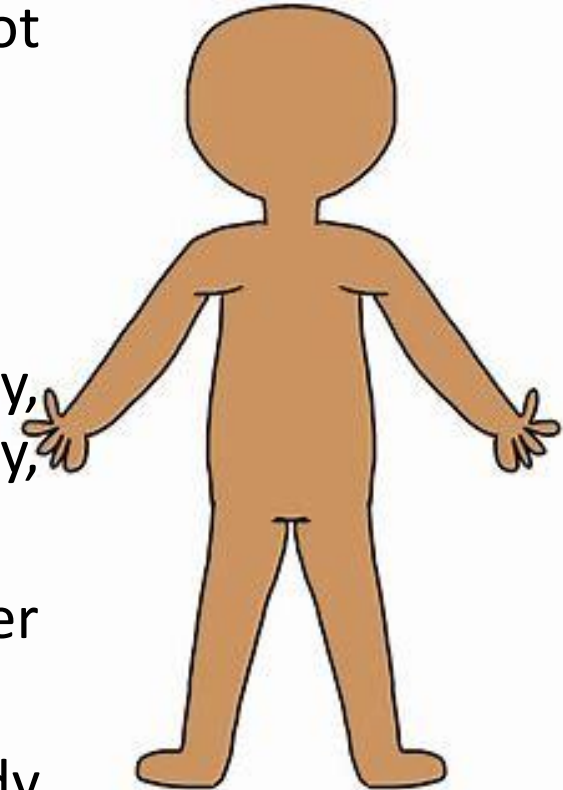
Scabies treatment



- 2 full body applications of Lyclear Dermal (Permethrin 5%)
- Treatments should be applied 1 week apart.
- Adults (cases and contacts) usually need 4-6 x 30mg tubes for the 2 treatment applications. Insufficient lotion is a contributory factor to treatment failure
- After applying the treatment, residents/service users must wear clean clothing and get into clean bedding

Treatment Application

- Application is best done in the evening and applied to cool dry skin - it is not recommended to have a hot shower or bath prior to application
- Wash hands and apply disposable apron and gloves
- Remove service users clothing and jewellery
- Treatment needs to be applied to the whole body, taking care to get it in all external creases of the body, such as nipples, genitals and buttocks
- Allow the cream to dry before dressing the service user in clean clothes/clean bedding
- Apply to the soles of the feet last after the body treatment has dried



Treatment Application

- Leave the cream or lotion for 8-12hrs (overnight will help ensure this)
- Do not bath/shower during this time
- Re-apply treatment to any areas of the body that is washed during treatment time – hands, genitals etc
- Remove PPE and wash hands
- Document treatment in the persons notes



Management of Scabies in health and social care settings

Single case

- Refer to GP for assessment and treatment
- Identify close contacts (including visitors within the 8 weeks prior to diagnosis)
- Contacts are defined as anyone who has close physical contact without gloves.
- All contacts should be treated at the same time as the case, 2 treatments, 1 week apart even if asymptomatic
- Observe other service users/staff for symptoms
- Disposable gloves and apron for all contact
- Avoid transfer to other settings during treatment

Management of Scabies in health and social care settings

Outbreak - 2 or more linked cases within an 8-week period

Close contacts should be identified and may include:

- All residents of the setting
- Residents on a single affected floor or wing if there is no mixing or movement of staff or residents and between floors or wings
- All members of staff (including agency staff) exposed to the index case without wearing PPE
- Visitors to the setting who have had prolonged or frequent skin-to-skin contact with a case
- Ancillary staff - hairdressers, podiatrists, community health professionals and agency staff
- It is recommended that all contacts receive treatment at the same time as cases. It is the responsibility of the setting or management team to ensure that this is coordinated as much as possible within 24hrs of each other

Resident management

- Precautions: Standard infection control precautions, avoid skin-to- skin contact until 24 hours following completion of first treatment.
- Additional precautions for Crusted scabies: Long sleeved gowns, isolate in single room until 1st treatment completed. Increase frequency of vacuuming and deep clean after each treatment.



Laundry

- Linen, clothing and washable footwear including slippers should be washed separately at a minimum 50°C, and tumble dried
- Thermal disinfection at 71°C for 3 minutes or 65°C for 10 minutes is advised
- Any items which cannot be laundered in a hot wash can be placed in a sealed plastic bag for at least 4 days prior to laundering: this should be sufficient to kill any mites present.



Environmental Cleaning

Scabies mites live on and under the skin. They can possibly survive off the body for up to 4 days, but whether this is linked to transmission is not known.

- Routine cleaning of hard surfaces in the environment with warm water and general-purpose neutral detergent is sufficient.
- Soft furnishings with non-wipeable covers should be removed from use following treatment and placed into plastic bags and sealed for 4 full days, to allow any mites on the fabric to die. The items should then be vacuumed.
- For crusted scabies, increase the frequency of vacuuming and deep clean after completion of treatment

Useful References



Instructions for application of scabies treatment: www.infectionpreventioncontrol.co.uk/resources/scabies-treatment-care-home-and-domiciliary-carers-instructions-for-application-of-cream-or-lotion/



Scabies Policy for Care Homes: www.infectionpreventioncontrol.co.uk/wp-content/uploads/2019/06/CH-25-Scabies-April-2023-Version-3.00-1.pdf



Action Plan for Managing Scabies in Health Care Setting: www.infectionpreventioncontrol.co.uk/wp-content/uploads/2018/12/Action-plan-for-management-of-scabies-in-Health-and-Social-Care-settings-May-2023.pdf



UKHSA guidance on the management of scabies cases and outbreaks in long-term care facilities and other closed settings - GOV.UK (www.gov.uk)



[Scabies | Health topics A to Z | CKS | NICE](#)



[Bulletin-Care-Homes-No-49-February-2024-Scabies-1.pdf \(infectionpreventioncontrol.co.uk\)](#)

[Bulletin-Domiciliary-Care-No-39-February-2024-Scabies.pdf \(infectionpreventioncontrol.co.uk\)](#)

Access to Scabies Treatments

RACHEL AINGER

PHARMACIST

NORTH YORKSHIRE AND YORK

MEDICINES MANAGEMENT TEAM

Scabies treatments for residents

Treatment is usually arranged via the GP practice that has overall responsibility for the residents of the care home

Recent supply issues have presented challenges in securing adequate supplies of permethrin cream but these seem largely to have resolved

Ivermectin is an oral treatment option that may be indicated in some resistant cases or where topical therapy is contraindicated/not appropriate

Scabies treatments for staff

[UKHSA guidance on the management of scabies cases and outbreaks in long-term care facilities and other closed settings - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/ukhsa-guidance-on-the-management-of-scabies-cases-and-outbreaks-in-long-term-care-facilities-and-other-closed-settings)

States.....

Where occupational exposure of staff has led to their need for treatment, it is recommended that the employer should consider funding any treatment rather than staff paying for their own prescriptions. This encourages treatment uptake and promotes a prompt return to normal working. Social care settings can consider discussing alternative funding options with local authority public health or social care commissioning teams.

GP practices are not responsible for overseeing treatment for staff

Occupational arrangements apply - usually treatments are sourced via a local community pharmacy

This needs to be funded by the employer

For further medicines advice

Community pharmacy

- contact your local provider

PCN or practice-based pharmacy team

ICB medicines management team

hnyicb-ny.rxline@nhs.net

Updated Infection Prevention and Control (IPC) resources for Domiciliary Care staff

Harrogate and District NHS Foundation Trust, Community
Community Infection Prevention and Control

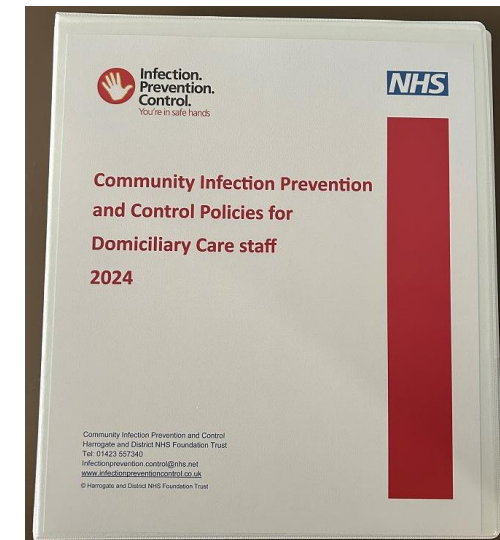
www.infectionpreventioncontrol.co.uk

August 2024

Community Infection Prevention and Control Policies for Domiciliary Care staff

The CQC require all Domiciliary Care providers to have IPC Policies in place. To assist with this requirement, a set of 24 Community IPC Policies specifically for Domiciliary Care staff is available to download free of charge. Alternatively, they are available to purchase in full colour in a presentation folder.

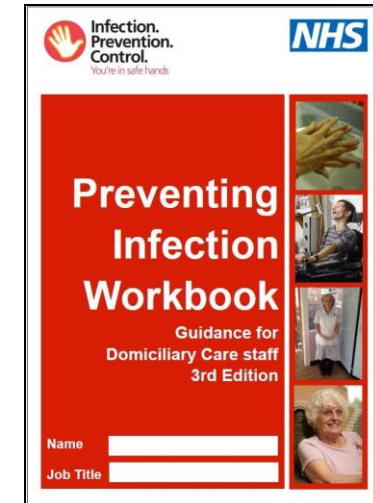
For further information and to download or order visit
www.infectionpreventioncontrol.co.uk/domiciliary-care/policies/.



Preventing Infection Workbook: Guidance for Domiciliary Care staff 3rd Edition

The 'Preventing Infection Workbook 3rd Edition' assists in meeting IPC training requirements for all Domiciliary Care staff. It is designed for all levels of staff and each member of staff should receive their own copy to be worked through at their own pace.

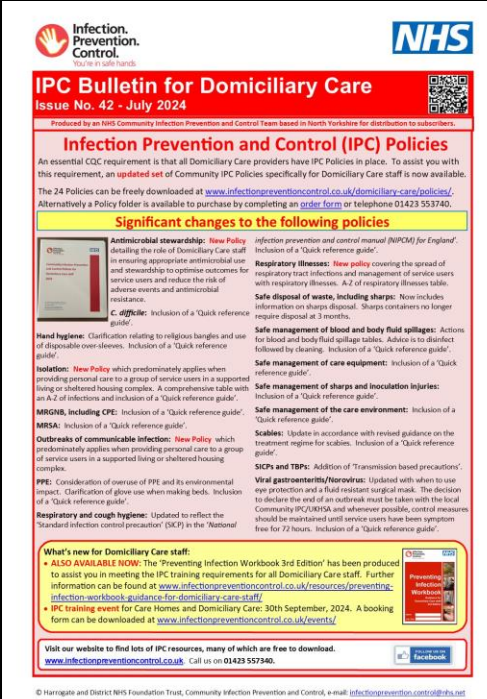
Further information on ordering can be found at www.infectionpreventioncontrol.co.uk/resources/preventing-infection-workbook-guidance-for-domiciliary-care-staff/.



IPC Bulletin for Domiciliary Care

To receive notification of our regular Bulletins, simply e-mail the word 'Subscribe' together with your contact details to infectionprevention.control@nhs.net.

These bi-monthly Bulletins cover a range of IPC topics, including Glove awareness, Hand hygiene, Viral gastroenteritis and national campaigns.



The image shows the cover of the 'IPC Bulletin for Domiciliary Care' Issue No. 42 - July 2024. The cover features the Infection Prevention Control logo and the NHS logo. The main title is 'IPC Bulletin for Domiciliary Care' with the issue number and date. Below the title, it states 'Produced by an NHS Community Infection Prevention and Control Team based in North Yorkshire for distribution to subscribers.' The cover highlights 'Infection Prevention and Control (IPC) Policies' and lists 'Significant changes to the following policies' including Antimicrobial stewardship, Hand hygiene, Isolation, Outbreaks of communicable infection, PPE, Respiratory and cough hygiene, Respiratory illnesses, Safe disposal of waste, Safe management of blood and body fluid spillages, Safe management of care equipment, Safe management of sharps and inoculation injuries, MRSA, MRCNS, MISRA, SICPs and TBPs, and Viral gastroenteritis/Noorovirus. A section titled 'What's new for Domiciliary Care staff' lists new resources like the Preventing Infection Workbook 3rd Edition and IPC training events. The cover also includes a QR code and contact information for the website and phone.

IPC Training event for Care Home and Domiciliary Care staff – 30th September 2024, Northallerton, North Yorkshire

- To attend a 1 day course which is ideal for Infection Prevention and Control Leads and will help meet CQC educational requirements visit www.infectionpreventioncontrol.co.uk/events/.

North Yorkshire and York Community Infection Prevention and Control Contact Details:

- Telephone: 01423 557340
- E-mail: infectionprevention.control@nhs.net
- Website: www.infectionpreventioncontrol.co.uk

Time	Topic	Location/ Facilitators
08.45	Registration	Larisa Batic
09.00	Welcome, housekeeping, introduction to the Team and the day	Gillian Partridge
09.10	Introduction to Microbiology	Sonya Ashworth
09.40	Standard infection control precautions and Transmission based precautions. How much do you really know?	Gillian Partridge Anna Grant Helen Degnan
10.40	Break	
11.00	Standard infection control precautions and Transmission based precautions. How much do you really know? Continued.....	Gillian Partridge Anna Grant Helen Degnan
11.45	Chain of infection	Anna Grant Helen Degnan
12.30	Lunch break	
13.15	Urinary tract infection (UTI) management	Caroline Gent
14.00	Preventing and Controlling Outbreaks	Gillian Partridge
14.45	Comfort break	
14.55	Are you CQC 'Ever ready'? Implementing your 'IPC CQC inspection preparation Pack'	Sonya Ashworth Kath Barfield
15.40	Improving IPC practice Making your IPC Pledge	Kath Barfield
16.00	Close	

Changes to the Self Advocacy Service

Care Connected
7th August 2024



WHAT IS SELF- ADVOCACY



Self-advocacy is about gaining the knowledge, learning the skills and developing the confidence to communicate what's important to you.

Having the confidence to speak up about the things you care about and the decisions that affect you allows you not just to challenge those decisions but also to shape and co-design things such as the services you might use.

How has this worked in North Yorkshire

Since 2012, a charity, Keyring, has supported people with a learning disability and/or autistic people in North Yorkshire to speak out about things that are important to them and make changes happen, with funding from North Yorkshire Council Health and Adult Services

What is changing

At the end of September, the contract with Keyring is coming to an end.

This is an opportunity to look at how more people who access Health and Adult Services and their families and carers can be actively involved in the Directorate's work, co-design services and be supported to have the skills and confidence to challenge and hold decision makers to account, and ultimately work better together.

Between September and November, the HAS Involvement Team will be going out to speak to as many people as possible about how they want to be involved in the work of Health and Adult Services (if at all!), what self-advocacy means to them and what people need to have their voices heard.

We would also like to hear the views of HAS Staff and Care Providers to understand some of the barriers that prevent people from having their voices heard and hear ideas on where we can improve.

If you or your team would like us to come along for a chat please email HASEngagement@northyorks.gov.uk

What about self-advocates who are already members of groups?

We appreciate, that for many of our existing self-advocates, their monthly meetings with Keyring are a lifeline, something they look forward to and a place to see friends and socialise. Therefore, wherever possible, we will be using existing meeting dates to work with self-advocates to start to think about what they would like their groups to look like moving forward, how these run and what their main areas of focus are.



What about the North Yorkshire Learning Disability Partnership Board?

The current Learning Disability Partnership Board members will be meeting later in the year to focus some time on looking at the future of the Board and how they would like this to work moving forward. At present Board meetings will continue as normal and support will be provided by the Involvement Team to ensure everyone has what they need to attend meetings.





International Day of Older People

1st October 2024



International Day of Older People

1st October 2024

History in North Yorks:

In 2021 we held our first event – at Northallerton Over Fifies Forum.

2022 saw this increase to 5 events – Selby, Northallerton, Scarborough, Skipton and Harrogate.

A Facebook post raised the most comments ever on N Yorks page – wanting more events.



International Day of Older Persons

1st October 2024

Events



Cake

Tea



Chat



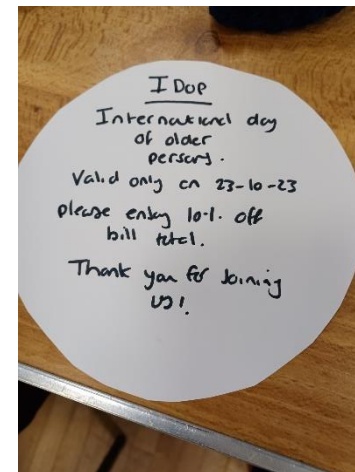
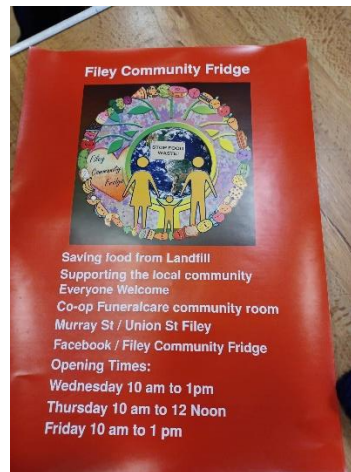
Quizzes

Laughter

Singing

Boroughbridge Community Care





Hampsthwaite Games



Chat



Soup
making



Memory Makers with Team Multiply



Slipper social



57 pairs of
slippers
given out



70+
attendees





Poetry
Cake Memories

Northallerton Over Fifies Forum

Selby/Sherburn/ Tadcaster



Bubbles

Friendship



Quizzes



Yorkshire:
Tea
Parkin
Brash



Hand-jiving



Talk
Yorkshire
Lessons



Skipton



Games

Yoga

Singing

Refreshments

Walk and talk

“It’s been my lifeline”





Carers' Resource



We wanted to celebrate the International Day of the Older Person and for us at Carers' Resource this meant recognising the valuable contribution older carers make to society. We organised a few quizzes which included recalling historical events and celebrities from the 1940s & 50s. It was great fun as carers and their loved ones shared memories and anecdotes.

The Carers' Resource lunch groups are an opportunity for carers and those they support to get together, share experiences and socialise. Caring for someone can be very isolating; previous friendships can fall away as caring responsibilities become paramount or all-consuming. So meeting with other people going through a similar experience can provide a valuable source of peer support. The groups are very lively and run by Carers Resource staff and volunteers who are there to offer advice, information and support.

If you are a carer and would like support or to know more about the services we offer please contact us on 0808 501 5939 (freephone) / <https://imsva91-ctp.trendmicro.com:443/wis/clicktime/v1/query?url=www.carersresource.org&umid=C69BA7CD-0824-AC06-B0A2-022BDB805A81&auth=de41389fcd07b045c2bf0b8b6a6bb2cde097bfb7-7a3bfb09283e80ca46f1b7ce226a5088ab7763f3>



And more...

Darley – Coffee, Click and Connect

Slipper Social

Low Bentham

*Thirsk

*Great Ayton

*Stokesley



What went well:

Lots of events

Multi-agency involvement – fire, police, trading standards!

Variety of themes

Greater awareness of International Day of Older People

Sharing of ideas

A huge increase in number and wider geography of events

What can we do this year?

Keep events in October

Increase awareness of events

Let us know your plans for events so we can help promote and share with our national networks (please get permissions for photos to be shared)

Get more buildings/statues lit up – Cllr Dickinson

Intergenerational – suggestions welcome

If you would like Team Multiply to attend any of your groups contact multiplyteam@northyorks.gov.uk

Logo link [ResourceSpace](#)

Photography competition – this is covered in slides further on

Support:

- Please send ideas/events to Helen – October 1st is the official date but we can include over October. Partner agencies highlighted re staff resources so if we can get dates of events in early we can send out to agencies to attend. Team multiply contact details included – get in early with them as they are great but also have limited time.
- It was highlighted to celebrate the role of over 50s – move away from the ‘old’ and embrace ‘The role we play’ – any suggestions of a title welcome. Let’s look at ‘different’ events – not just coffee morning. Can we link with schools/play groups and get intergenerational activities?
- Cllr Dickinson to take forward lighting up of NYC buildings – please send suggestions of places (they do need to have lighting already in place) – can we get other landmarks involved? Purple is the suggested colour which can be achieved by putting purple cellophane over – to join in lighting up is the main thing.
- Who else can we get involved?

Events 2024

Scarborough/Filey – AgeUk – Evron Centre Tues 1st October

Northallerton NAFF – Thursday 3rd October

Boroughbridge Community Care – Friday 4th October

Please share information regarding photo competition! 3 entries per person (not organisation) Just to note – T&Cs mean NYC staff and relatives can't apply.

Ideas from Selby area:

1. Health and Wellness Fair – will be speaking to both Selby and Tadcaster Leisure Centres
2. Taster Golfing Sessions
3. Foot Golf Trial
4. Storytelling event where older adult share their stores with younger people i.e. nurseries for the very young and Selby Colleges for older students (leading into what careers the older people have had)
5. Lunch and tour of Sherburn Airfield
6. Tech Training Sessions ensuring older adults are comfortable with technology
7. Awareness session delivered by the police regarding avoiding been scammed
8. Care Home Visit – maybe music/comedy/animal visits - 2nd August to discuss what we can do there (I have visions of a mini music festival with checking the residents for contraband!)
9. Walk and picnic (weather depending) looking at historical events i.e. Selby Blue Plaque Walk followed by coffee and cake (fits into culture)
10. For those approaching retirement financial planning session, discussion around wills and estates (downsizing)
11. Armchair Yoga
12. Workshop on Avoiding the Retirement Trap – again for those over 50 heading towards retirement, understanding the value of volunteering and keeping active - – this can be a half day with voluntary organisations having tables where people can sign up to be volunteers
13. For employers – a meeting about what those over 50 can do for your business – managers and over 50's having open discussions



Photography Competition



We are looking to capture and showcase positive images of people ageing well across North Yorkshire through a new photography competition.

The competition is open to photographers of any age or ability, and photographs submitted could be shown in a new photography exhibition planned to help celebrate International Day of Older Persons in October, as well our associated ageing well publicity work and publications including our public health annual report.

There is also a chance to win a competition prize where entries will be judged with £100 cash awarded for first prize, £75 cash for second prize and £50 cash for third prize.

Photographs entered should show older people taking part in a range of day-to-day activities. This could include (but is not limited to):

- taking part in or leading activities, hobbies, classes etc.
- shopping, visiting museums and other North Yorkshire attractions
- using public transport, driving
- walking, cycling, gardening, taking part in sports and other activities
- using aids/adaptations e.g. mobility scooter, wheelchair, home adaptations
- at work
- volunteering
- caring for family members e.g. grandchildren and other relatives
- tackling climate change
- using technology

We also welcome images showing a range of ages and representing different characteristics including gender, race and ethnicity, religion, disability, sexual orientation, geography and more.

How to enter

Please email your photograph(s) (maximum of three per entry) with your contact name and a completed entry form to agefriendly@northyorks.gov.uk and make sure that the photos:

- are 300dpi or more (if sending via a phone choose “actual/large size”)
- are ideally 2MB or more (a phone often asks you about size – choose actual or large)
- have consent from any people in the photograph (who can be recognised) that we can use their photograph for this photography competition
- are in JPEG format
- are supplied with contact details for photograph records (at least name and email)

Please send in your competition entry to agefriendly@northyorks.gov.uk by 5pm on Wednesday 28th August 2024. If you are under 18 please ask your parent, guardian or carer to submit your entry on your behalf.

Questions?





2024 North Yorkshire and York Care Provider Olympics

The Care Provider Olympics is into week 4. An amazing 47 providers have signed up so far, competing for the trophy. To take part in this years Olympics please register by emailing hnyicb-voy.yorkplacequalitynursingteam@nhs.net



CARE 
CONNECTED

Cyber Survey Extension

Over the last few years, the NHS England - North East & Yorkshire Digital Transformation Team's system has rolled out at scale a range of digital technologies and it is important for them to understand your views and opinions on how this has impacted on your work. They are particularly keen to understand cyber security in your workplace.

Better Security, Better Care North East and Yorkshire (NHS England), in collaboration with Health Innovation North East North Cumbria (HI NENC), care associations, ADASS, and local authorities, are keen to gain a rapid insight into what they need to look at more closely in order to give them confidence that the digital solutions implemented are:

- Helpful:
- Identify where more needs to be done, and
- Where there are gaps in existing provision.

A survey has been developed to gain this insight and they would appreciate provider's participation. The survey should take only 5-8 minutes of your time to complete.

To access the survey, please go to <https://www.smartsurvey.co.uk/s/R54MCN/>

The final deadline for responses is Friday 9th August 2024.

We have been asked that this survey be distributed widely across your teams as they are looking to get responses from as many individuals.

Any data collected will be stored securely and anonymised, before any analysis or onward sharing.



Huddle Up for Safer Healthcare:
Introduction to Safety Huddles
A virtual Masterclass for
Care Homes

Thursday 10th October 2024
14:30 – 16:00

delivered via Teams

To confirm your place please contact: Jane Hudson (Business Support Officer)
Email: academy@yhia.nhs.uk
www.improvementacademy.org

CARE 
CONNECTED

Our Introductory Masterclass provides an overview of HUSH safety huddles in the Care Home sector.

We will cover our unique approach to safety huddles within Care Homes and share with you our results and experience with Care Home frontline teams including the impact Huddles have had on teams and individuals.

In this Masterclass, will introduce you to:

- The evidence-base behind our safety huddles
- How we started / early testing
- What does a HUSH safety huddle look like in care homes?
- The basic principles of a HUSH safety huddle
- The impact that safety huddles have had on teams and the impact on resident safety
- We will celebrate some of the success stories from our work with care homes in North Yorkshire

Limited funded places on this masterclass are available to people employed within a health or social care organisation.

If you are not based in a health or social care organisation, fees may apply.

This Masterclass will be delivered virtually in one 1.5-hour session by our safety huddles' experts:

Alison Lovatt

Director of Nursing, Improvement Academy

Alison was fundamental in designing and developing the HUSH programme, including the integration of systematic measuring and addressing of safety culture.



Dr Ali Cracknell

Consultant in Medicine for Older People and Associate Medical Director for Quality Improvement, Leeds Teaching Hospitals NHS Trust

Ali led the Health Foundation Scaling up Improvement Grant: Huddle Up for Safer Healthcare with over 150 frontline teams. She has a passion for patient safety and in 2014 was named as one of the HSJ Top Innovators in Healthcare.



Dr Anna Winfield

Geriatrician, Quality Improvement, Medical Directorate Elderly Medicine, Emergency & Speciality Medicine, Leeds Teaching Hospitals NHS Trust

Anna supports the Improvement Academy to spread HUSH safety huddles and to deliver Quality Improvement training. She has delivered many successful frontline QI projects including reducing avoidable deterioration, falls and pressure ulcers.



York Advocacy Hub Survey

City of York Council wants to hear about people's experience of using York Advocacy Hub, and what we can do to improve advocacy support in York.

Our survey is open until **18 August 2024**, and we need your help to reach people.

We want to hear from people who:

- are young adults or adults who have used York Advocacy Hub
- know or support someone that has used the service
- may need to use advocacy services in the future
- work or volunteer in health and social care or with advocacy services
- have an interest in advocacy services in York



The online survey can be found [here](#) along with Easy Read versions.

We can provide printed copies and freepost envelopes, as well as the survey in different formats (large print, braille etc.). We also have posters available for services that are happy to display them.

If people need help to complete the survey, they can call 01904 551550 and ask for Annafie Beaumont or Edward Njuguna.

Or email: allageconsultation@york.gov.uk



North Yorkshire Care Market Representative Body

North Yorkshire Council is undertaking a procurement for our recognised Care Market Representative Body.

This body will be responsible for:

- Representing the interests of all independent care providers in North Yorkshire.
- Promoting the professional image of the sector amongst statutory agencies and the public.
- Working with NYC and the care sector to inform and influence government and ensure that social care remains at the forefront of public debate.
- Ensuring the care sector is adequately represented on all appropriate statutory groups and bodies, including joint work with the Council and the NHS.
- Creating and supporting the formation of local provider meetings across the County.
- Providing an additional channel of communication to help improve the flow of information between statutory agencies and the care industry in North Yorkshire.
- Assisting in the identification and research of national policy and emerging good practice and disseminating this to the care industry in North Yorkshire.
- Engaging with the Council and supporting its workforce development plans and initiatives in respect of the wider care market workforce in North Yorkshire as well as engaging in partnership work with the Council and the NHS (ICB).

On 23/07/2024 this procurement went live on the Yortender Portal ([Public quote/tender - Representative Body for Adult Social Care \(eu-supply.com\)](#)) and will remain open for 30 days for any interested bodies to submit an application. Once awarded the selected body would remain the recognised body for 3 years after which a new procurement would be undertaken.



CARE 
CONNECTED



Updates from Infection Prevention and Control Team

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: **'Prevent dehydration this summer'**.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

Dates for your Diary

- Cyber Survey Extension - The final deadline for responses is Friday 9th August 2024. To access the survey go to <https://www.smartsurvey.co.uk/s/R54MCN/>
- York Advocacy Hub Survey – Survey open until August 18th 2024. The online survey can be found [here](#) along with Easy Read versions.
- North Yorkshire Council procurement for our recognised Care Market Representative Body. On 23/07/2024 this procurement went live on the Yortender Portal ([Public quote/tender - Representative Body for Adult Social Care \(eu-supply.com\)](#)) and will remain open for 30 days for any interested bodies to submit an application.
- IPC Training event for Care Home and Domiciliary Care staff – 30th September 2024, Northallerton, North Yorkshire
- International Day of Older Persons – October 1st 2024
- Introduction to Safety Huddles – A virtual Masterclass for Care Homes – 10th October 14:30pm – 16:00pm

Key Contacts – North Yorkshire Council

North Yorkshire Council website [Home | North Yorkshire Council](#)

Quality Team: HASQuality@northyorks.gov.uk

NYV HAS Contract Team: HASContracting@northyorks.gov.uk

North Yorkshire Partnership website: [Care Connected | North Yorkshire Partnerships \(nypartnerships.org.uk\)](#)

NYC Approved Provider Lists for Adult Social Care – FAQs, Webinars can be found [here](#)

Public Health dph@northyorks.gov.uk

Service Development: HASservicedevelopment@northyorks.gov.uk

Jo Holland - joanne.holland@northyorks.gov.uk

Training available NYC, PHE & NYSAB:

<https://safeguardingadults.co.uk/> & <https://www.nypartnerships.org.uk/phtraining>

Workforce

Make Care Matter www.makecarematter.co.uk



Key Contacts and Information – City of York Council

City York Council website - <https://www.york.gov.uk/AdultSocialCare>

Dedicated email address for care providers:

Commissioning and Contracts: AllAgeCommissioning@york.gov.uk - If you require further assistance, please contact All Age Commissioning on Tel: 01904 55 4661

Transformation and Service Improvement: asctransformationteam@york.gov.uk

<https://www.york.gov.uk/ShapingCare> - Market Position Statement for all providers to view

City of York Council Individual Provider Bulletin is circulated regularly to providers and as/when there is important information to share.

Key Contacts – Health and Adult Social Care

NHS Humber and North Yorkshire ICB: hnyicb-voy.yorkplacequalitynursingteam@nhs.net

iCG: John Pattinson johnpattinson@independentcaregroup.co.uk To join the iCG [click here](#)

Heather Bygrave- Relationship Team Manager Immedicare hbygrave@immedicare.co.uk

Dreams Team - dreamsteam@eastriding.gov.uk

Skills for Care: [Home - Skills for Care](#)

Training available

IPC [Home - Infection Prevention Control](#)

NHS Humber and North Yorkshire ICB- [Training and Development Opportunities](#)

Digital Update Newsletter sign up - [Newsletter Signup - Digital Social Care](#)

Workforce

Skills for Care <https://www.skillsforcare.org.uk/Recruitment-retention/Recruitment-and-retention.aspx>

Department of Health & Social Care <https://www.adultsocialcare.co.uk/home.aspx>

The DHSC social care reform [Homepage -](#)

Workforce wellbeing resource finder: [Wellbeing resource finder](#)

