



Humber and North Yorkshire
Health and Care Partnership



Humber and
North Yorkshire
Integrated Care Board (ICB)



Our North Yorkshire and York Care Providers

Wednesday 31 July 2024

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)

Updates from Humber and North Yorkshire Integrated Care Board



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2024 North Yorkshire and York Care Provider Olympics 15th July – 25th Aug

The Care Provider Olympics is now into week 3!

If you haven't already registered and would like to take part, please complete a registration [form](#) and send it to hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Update from Essity

Professional Accredited Training for Healthcare Professions (PATH) is a gold standard education platform with a diverse selection of therapy areas and learning styles to help you provide the best possible patient care.

Direct topic access through PATH

- Individual learning plan links for each topic
- Add the learning plan to your personal PATH education journey
- Simply click the add button and sign into your PATH account

PATH has over 33 hours of CPD accredited Continence Care learning modules.

[Click here](#) to read the full update from Essity.

Health and Wellbeing sessions

Take advantage of these free virtual health and wellbeing sessions available to all volunteers and staff working within health and social care including NHS, non-NHS, community care, social care, local authority and VCSE.

What's coming up?

- 15 August - Better hair, skin and health in the Menopause
- 29 August - Menopause Awareness for colleagues and line managers

[Click here for the full list of descriptions and more dates for these virtual sessions.](#)

For all other queries, please contact hny.wellbeing@nhs.net



Your next Care Connected meeting is on **Wednesday 7th August at 1030am – 1130am.**

If you would like to be adding to the mailing list to attend the meeting please email hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Skills for Care host a quarterly Community of Practice for Nurses, Nursing Associates and Nursing associate apprentices working in Adult Social Care in Yorkshire and Humber and the North East. This is an on-line forum. We hope that the Community of Practice will be a forum where you can learn about developments in Adult Social Care but also a safe place where you can share with and support each other.

[Home - Skills for Care](#)

EVENTS 2024

Delegated healthcare activities: Practical ways to apply guiding principles in your service

Tuesday 10 September | 10:30 – 11:30 | Zoom

This webinar for frontline managers of adult social care services will deepen understanding of the [guiding principles and resources](#) to support person-centred, safe and effective delegation of healthcare activities. You'll hear from a panel of care providers who will share their experiences focusing on how to introduce and embed the principles into practice.

⇒ [Book your place on the webinar](#)

CQC Single Assessment Framework: Key learnings from the first six months and beyond

Wednesday 18 September | 14:00 – 15:00 | Zoom

Presented in partnership with The Outstanding Society, this webinar will explore what is being celebrated as Good and Outstanding care from some of the newer areas of assessment focus, what is causing providers to fall below expectations, and what are your best opportunities to showcase the quality of care you provide. The webinar will highlight some of the obstacles providers have experienced and share tips and resources to overcome these.

⇒ [Register now](#)

Improving your CQC rating seminar

Tuesday 22 October | 10:00 – 15:30 | Zoom

This interactive seminar is for services who have fallen below CQC standards and are looking for practical ways to recover and achieve a Good rating. Explore the benefits of making improvements, how to overcome barriers, how to action and evidence improvements and how to involve others in helping you to improve.

⇒ [Register now](#)

Being prepared for CQC assessment seminar

Thursday 14 November | 10:00 – 15:30 | Zoom

With the changes to CQC assessment, this seminar brings together frontline managers to learn about the step-by-step ways to be ready to evidence that your service meets CQC expectations to achieve a Good or Outstanding rating. Discover practical ways to prepare for assessment and evidence the quality care you're providing.

⇒ [Register now](#)

Regional networking events for individual employer and personal assistants

These networking events are aimed at personal assistants, individual employers and those who support them within the regional area. It will be an opportunity to share good practices, highlight new and innovative ways of working and provide opportunities to support and network with others. Collaboration will be key during the events both in content and any actions that emerge from the meeting.

North East, North West or Yorkshire and Humber

Tuesday 10th September 2024 14.00-16.00

⇒ [Register](#)

Updates from Care Quality Commission



The independent regulator of
health and social care in England

What you can do in the new provider portal

If you're not already, sign up to our provider portal and save yourself time by submitting notifications online quickly and easily.

Recent improvements

- Save your notification forms as draft midway through completion and come back to them later
- See your notification history
- If you are the Nominated Individual, delegate access to others in their organisation so they can complete notifications

Notifications

You can submit the following notifications through the provider portal:

- SN16: Death of a person using the service
- SN17: Death of a detained mental health patient
- SN18: Allegations of abuse
- SN18: Events that stop a service running safely or properly
- SN18: Serious injury to a person using a service

You can complete the following registration activity through the provider portal:

- Register as a new provider
- Register as a new manager
- Cancel your provider registration
- Cancel your manager registration

To create a portal account, you need to be either a registered manager, nominated individual or main partner for a CQC registered provider. You will also need to use an email address that is registered with CQC and is not shared with any other registered person.

If you need to update your contact details [you can do that on our website](#).

Thank you for your patience while we continue to make improvements. If you need any support, please contact providerportalqueries@cqc.org.uk

[Sign up today](#)

Updates from The Queen's Nursing Institute



Join our next IPC event

Tuesday 13th August 2pm – 4pm

The theme of the event will be 'to glove or not to glove'.

Speakers include: Gillian Partridge, IPC Team Leader, Harrogate & District NHS Foundation Trust talking about 'Gloves on, Gloves off'.

Jo-Anne Wilson, Registered Manager, Royal British Legion talking about implementing the gloves off campaign.

[Book your place](#)

Long Covid Nurse Group

Next meeting Friday 20th September 10 – 11.30am. The theme will be [Long Covid occupational health and revalidation after long term illness](#).

[Book your place here](#)

Future meeting – 19th November 10 – 11.30am focussing on Long Covid where are we now? causes and impacts.

We are delighted to announce that the QNI Annual Conference will take place ONLINE from 7 to 10 October. We have four days of exciting and challenging speakers, most of whom have not spoken at the QNI Conference before. New leaders are coming into several national nursing roles in 2024, so this is an ideal opportunity to get up to speed with the changing landscape in nursing and healthcare.

Our themes for this year are:

Day 1 – Evidence Based Practice

Day 2 – Hidden Needs/ Seldom Heard

Day 3 – Careers in the Community

Day 4 – Policy

Our keynote speaker is Professor Jonathan Van-Tam – pioneering epidemiologist, public health advocate and former Deputy Chief Medical Officer for England (2017 – 2002). We will also hear from Professor Saul Becker, Pro-Vice-Chancellor for the Faculty of Health and Education, Manchester Metropolitan University, and Thea Stein, Chief Executive, The Nuffield Trust.

[Conference programme](#)

[REGISTER HERE](#)

Infection, Prevention and Control Catheter Care

The Harrogate Infection, Prevention and Control Team has recently been working on a suite of downloadable resources:

Care Homes

- [Procedure for changing a catheter leg bag in Care Home settings - Infection Prevention Control](#)
- [Procedure for emptying a catheter bag in Care Home settings - Infection Prevention Control](#)
- [Procedure for attaching a catheter night bag in Care Home settings - Infection Prevention Control](#)

Domiciliary Care

- [Procedure for changing a catheter leg bag for Domiciliary Care staff - Infection Prevention Control](#)
- [Procedure for emptying a catheter bag for Domiciliary Care staff - Infection Prevention Control](#)
- [Procedure for attaching a catheter night bag for Domiciliary Care staff - Infection Prevention Control](#)

Other resources on UTI's and Dehydration include

- [Guidance on UTI for care home staff -Infection Prevention Control](#)
- [Preventative measures for care home staff to help reduce UTIs - Infection Prevention Control](#)
- [Preventing dehydration Poster -Infection Prevention Control](#)
- [Reduce the risk of catheter associated urinary tract infection - Infection Prevention Control](#)
- [Urine colour guide Poster for Care Homes and Domiciliary Care - Infection Prevention Control](#)

Updates from Infection Prevention and Control Team



The latest Bulletin from the Community Infection Prevention and Control Team for Domiciliary Care providers focuses on: '**Infection Prevention and Control Policies**'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/

We would like to draw your attention to the '**What's new**' section:

- The 'Preventing Infection Workbook 3rd Edition' has been produced to assist you in meeting the IPC training requirements for all Domiciliary Care staff. Further information can be found at www.infectionpreventioncontrol.co.uk/resources/preventing-infection-workbook-guidance-for-domiciliary-care-staff/
- '**IPC training event for Domiciliary Care**' which is being held on the 30th September, 2024, in Northallerton, North Yorkshire. www.infectionpreventioncontrol.co.uk/events/

The latest Bulletin from the Community Infection Prevention and Control Team focuses on: '**Prevent dehydration this summer**'.

We would be grateful if you would share this information with colleagues as appropriate.

Please follow the link below to view the Bulletin:

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-care-homes/>

<https://www.infectionpreventioncontrol.co.uk/news/ipc-bulletin-for-domiciliary-care/>

Other updates and important information



York Advocacy Hub Survey

City of York Council wants to hear what people think of the support York Advocacy Hub provides, and what can be done to improve the service.

Please help by sharing their survey with any young adults or adults you know who have used York Advocacy Hub (or may need to in the future) and their families or carers. And if you have an interest in advocacy and suggestions about what needs to change, please take a few minutes to share your views.

The survey closes on 18 August 2024.

Online survey, and Easy Read versions: [York Advocacy Hub Survey – City of York Council](#)

For help call customer services on 01904 551550 and ask for Annafie Beaumont or Edward Njuguna. Or email: allageconsultation@york.gov.uk

Epimax Ointment and Epimax Paraffin-Free Ointment: reports of ocular surface toxicity and ocular chemical injury

Epimax Ointment and Epimax Paraffin-Free Ointment can harm the eyes if used on the face. Do not prescribe these ointments for use on the face. Tell patients to wash their hands and avoid touching their eyes after using these products.

[Read more](#)

Over the last few years our system has rolled out at scale a range of digital technologies and it is important for us to understand your views and opinions on how this has impacted on your work. We are particularly keen to understand cyber security in your workplace.

Better Security, Better Care North East and Yorkshire (NHS England), in collaboration with Health Innovation North East North Cumbria (HI NENC), care associations, and local authorities, are keen to gain a rapid insight into what we need to look at more closely in order to give us confidence that the digital solutions implemented are:

- helpful:
- where more needs to be done, and
- where there are gaps in existing provision.

We have developed a survey to gain this insight and would appreciate your participation. The survey should take only 5-8 minutes of your time to complete. To access the survey go to <https://www.smartsurvey.co.uk/s/R54MCN/>
The deadline for responses is **Friday 2nd August 2024.**

Urgent Field Safety Notice Moozi

We would like to inform you about a Field Safety notice (FSN) affecting Moozi units. [Click here to read the important letter from MERU](#)



Introduction of ReSPECT Process Briefing for Providers

The York and North Yorkshire area is moving towards the adoption of the ReSPECT process. The aim of this is to promote a more patient-centred and consistent approach to advanced care planning. Over the coming year, you will see the introduction of ReSPECT documentation and eventually the phasing out of the “red bordered” DNACPR forms. In order to support staff with this, a number of sessions are planned to talk through the process, and enable you to ask questions. The following sessions, lasting approximately 1.5 hours, are currently available:

- **17.9.24 - 10.00**- The ReSPECT process: a guide for care staff – held on MS Teams and suitable for all working in the social care sector
- **14.10.24 - 10.00**- The ReSPECT process: a guide for LD and autism providers – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable on MS teams for any staff caring for clients with learning disabilities and/or autism

There will also be a session on ReSPECT on the *Palliative care for care staff study day* run at St Catherine’s on 8 July.

Further dates, including face to face sessions in other locations across the area, will be circulated over the coming months.

To book onto any of these sessions, or to discuss how we can support your organisation with the ReSPECT roll out please email:

sarah.holloway@saintcatherines.org.uk

Dates for your diary

AUGUST

Bladder and Bowel training for carers in residential and nursing homes in the Vale of York.

Training sessions –

- 8th August 14.00-16.00

To book a place, please email clare.markwell@nhs.net, who will send you the Teams meeting invite.



OCTOBER

Improving your CQC rating seminar

Tuesday 22nd October – 10.00 – 15.30 (zoom). [Register now.](#)

IPC Champions Meeting

Tuesday 22nd October 2pm – 4pm

QNI annual conference

7th – 10th October 2024

NOVEMBER

Bladder and Bowel training for carers in residential and nursing homes in the Vale of York.

Training sessions –



- 7th November 14.00-16.00

To book a place, please email clare.markwell@nhs.net, who will send you the Teams meeting invite.

DECEMBER

Health and Social Care: Achieving Excellence Together Conference – 6th December 2024 at The Principal Hotel York (more info to follow)

Learning and Development opportunities

Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development and wellbeing.

⇒ [Find out more about the modules](#)

The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)

Carer Awareness Training (online)

York Carers Centre are providing Carer Awareness Training via Zoom on the following dates:

1st October 10.30-12.30

5th November 10.30-12.30

14th January 10.30-12.30

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

Language Skills for Health and Social Care



Various
start dates
and
locations

Would you like to develop your language skills to prepare or support you to work in the Adult Health and Social care sector?

Two brand-new courses have been developed by North Yorkshire Council and Adult Learning to help you to understand the various terms and phrases that you, or your employees, may come across while providing care across the North Yorkshire region.

During the course you will:

- Learn alternative terms and phrases for parts of the body
- Explore popular idioms
- Discover alternative terms for pain and comfort
- Look at weights and measures for meals, medicines, healthy diets, hydration

This course is delivered for up to 12.5 hours in weekly sessions.

This course is for anyone who was aged 19 or over on 31.8.23 whose first language is not English. You will need to provide ID (such as a passport), a National Insurance number and we will need to ask you about your residency in the UK. The course is aimed at those who are interested or already working in the Adult Health and Social Care Sector. Fees may apply and there are some residence eligibility rules

www.northyorks.gov.uk/adultlearning
Tel: 01609 536 066
Email: adultlearningservice@northyorks.gov.uk



Further Information

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhstr.s2s@nhs.net. This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

This bulletin is produced by York Health and Care Partnership

Do you have...

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net