



Humber and North Yorkshire
Health and Care Partnership



Humber and
North Yorkshire
Integrated Care Board (ICB)



Our North Yorkshire and York Care Providers

Wednesday 17 July 2024

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)

Updates from Humber and North Yorkshire Integrated Care Board

2024 North Yorkshire and York Care Provider Olympics



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Health and Care Partnership



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2024 North Yorkshire and York Care Provider Olympics
15th July – 25th Aug

The Care Provider Olympics is now underway!

If you haven't already registered and would like to take part, please complete a registration [form](#) and send it to hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Humber and North Yorkshire Health and Care Partnership

The latest edition of the Humber and North Yorkshire Cancer Alliance stakeholder newsletter is now available.

This edition includes news and updates on:

- The Cancer Alliance 2023/24 annual report
- Cancer Alliance commended for performance in 2023/24
- A successful Bowel Cancer Awareness Month campaign
- Active recruitment for Patient and Public Representative Group members
- And much, much more!

[Click here to access the newsletter](#)

Health and Wellbeing sessions

Take advantage of these free virtual health and wellbeing sessions available to all volunteers and staff working within health and social care including NHS, non-NHS, community care, social care, local authority and VCSE.

What's coming up?

- 23 July - Menopause Awareness for colleagues and line managers
- 15 August - Better hair, skin and health in the Menopause
- 29 August - Menopause Awareness for colleagues and line managers

[Click here for the full list of descriptions and more dates for these virtual sessions.](#)

For all other queries, please contact hny.wellbeing@nhs.net

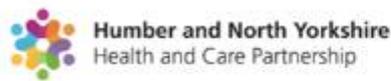
Living Well newsletter June-July 2024

This month's newsletter focuses on Profound and multiple learning disabilities.

A profound and multiple learning disability (PMLD) is when a person has a severe learning disability and other disabilities that significantly affect their ability to communicate and be independent. Someone with a profound and multiple learning disability might have difficulties seeing, hearing, speaking and moving. They may have complicated health and social care needs due to these or other conditions. People with a profound and multiple learning disability need support to help them

with some areas of their life, such as eating, washing or personal care. Lots of people with a profound and multiple learning disability can still be involved in decisions about themselves, do things they enjoy and be independent.

[Click here to access the newsletter.](#)



Your next Care Connected meeting is on **Wednesday 24th July at 1030am – 1130am.**

If you would like to be adding to the mailing list to attend the meeting please email hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Updates from Skills for Care



Throughout July, Skills for Care is focusing on 'Making integration happen' and how we can better understand and promote integrated care systems (ICS). Integration between health and social care is about co-ordinating and providing joined up and seamless services for people who draw on care and support for health or care needs. It should always be person-centred.

Throughout the month we'll be providing information and resources to support and promote integration, as well as sharing practical tips, experiences and insight on integrated care from across the sector.

Find out more on our [campaign landing page](#). You can also stay connected with the campaign on social media using #IntegratedCare.

Live streaming of SfC launch event of ASC Workforce Strategy, taking place in London

Skills for Care has been leading the development of this [Workforce strategy](#), working in collaboration with a wide range of organisations and people with a stake

in the future of the adult social care sector. The strategy identifies the workforce needed over the next 15 years and sets out a plan for ensuring the sector has enough of the right people with the right skills. It will help employers and commissioners with workforce planning, support the reform agenda and complement the NHS Long Term Workforce Plan.

A launch event in London will be a celebration of the culmination of this work.

SfC will be streaming live from the launch event.

The co-chairs of the workforce strategy steering group, Oonagh Smyth and Sir David Pearson, will unveil the strategy and share the main points from it. You will also hear from a range of voices from across the sector, including frontline care workers and those who draw on care and support.

Register for a place at the live stream [here](#)

Regional networking events for individual employer and personal assistants

These networking events are aimed at personal assistants, individual employers and those who support them within the regional area. It will be an opportunity to share good practices, highlight new and innovative ways of working and provide opportunities to support and network with others. Collaboration will be key during the events both in content and any actions that emerge from the meeting.

North East, North West or Yorkshire and Humber
Tuesday 10th September 2024 14.00-16.00

[⇒ Register](#)

Updates from Care Quality Commission



The independent regulator of
health and social care in England

What you can do in the new provider portal

If you're not already, sign up to our provider portal and save yourself time by submitting notifications online quickly and easily.

Recent improvements

- Save your notification forms as draft midway through completion and come back to them later

- See your notification history
- If you are the Nominated Individual, delegate access to others in their organisation so they can complete notifications

Notifications

You can submit the following notifications through the provider portal:

- SN16: Death of a person using the service
- SN17: Death of a detained mental health patient
- SN18: Allegations of abuse
- SN18: Events that stop a service running safely or properly
- SN18: Serious injury to a person using a service

You can complete the following registration activity through the provider portal:

- Register as a new provider
- Register as a new manager
- Cancel your provider registration
- Cancel your manager registration

To create a portal account, you need to be either a registered manager, nominated individual or main partner for a CQC registered provider. You will also need to use an email address that is registered with CQC and is not shared with any other registered person.

If you need to update your contact details [you can do that on our website](#).

Thank you for your patience while we continue to make improvements. If you need any support, please contact providerportalqueries@cqc.org.uk

[Sign up today](#)

Updates from The Queen's Nursing Institute



Join our next IPC event

Tuesday 13th August 2pm – 4pm

The theme of the event will be 'to glove or not to glove'.

Speakers include: Gillian Partridge, IPC Team Leader, Harrogate & District NHS Foundation Trust talking about 'Gloves on, Gloves off'.

Jo-Anne Wilson, Registered Manager, Royal British Legion talking about implementing the gloves off campaign.

[Book your place](#)

Infection, Prevention and Control Catheter Care

The Harrogate Infection, Prevention and Control Team has recently been working on a suite of downloadable resources:

Care Homes

[Procedure for changing a catheter leg bag in Care Home settings - Infection Prevention Control](#)

[Procedure for emptying a catheter bag in Care Home settings - Infection Prevention Control](#)

[Procedure for attaching a catheter night bag in Care Home settings - Infection Prevention Control](#)

Domiciliary Care

[Procedure for changing a catheter leg bag for Domiciliary Care staff - Infection Prevention Control](#)

[Procedure for emptying a catheter bag for Domiciliary Care staff - Infection Prevention Control](#)

[Procedure for attaching a catheter night bag for Domiciliary Care staff - Infection Prevention Control](#)

Other resources on UTI's and Dehydration include

[Guidance on UTI for care home staff -Infection Prevention Control](#)

[Preventative measures for care home staff to help reduce UTIs - Infection Prevention Control](#)

[Preventing dehydration Poster -Infection Prevention Control](#)

[Reduce the risk of catheter associated urinary tract infection - Infection Prevention Control](#)

[Urine colour guide Poster for Care Homes and Domiciliary Care - Infection Prevention Control](#)

Other updates and important information



Capacity Tracker
Insight for Care

Launch of CareFind

CareFind is a **Free** website available to all ASC Care Home providers to promote their services and vacancies to members of the public - and it **launches On 17th July 2024!**

If you have not yet opted in to use CareFind and want to know more, don't worry, there is still time to have your profile ready for the launch date!

For additional support, please:

- see the Capacity Tracker [Resource Centre](#)
- get in touch at carefind@nhs.net
- contact our support centre on 0191 691 3729

Urgent Field Safety Notice Moozi

We would like to inform you about a Field Safety notice (FSN) affecting Moozi units.

[Click here to read the important letter from MERU](#)



Introduction of ReSPECT Process Briefing for Providers

The York and North Yorkshire area is moving towards the adoption of the ReSPECT process. The aim of this is to promote a more patient-centred and consistent approach to advanced care planning. Over the coming year, you will see the introduction of ReSPECT documentation and eventually the phasing out of the “red bordered” DNACPR forms. In order to support staff with this, a number of sessions are planned to talk through the process, and enable you to ask questions. The following sessions, lasting approximately 1.5 hours, are currently available:

- **19.7.24 - 10.00**- The ReSPECT process: a guide for LD and autism providers – held on MS teams; suitable for any staff caring for clients with learning disabilities and/or autism
- **17.9.24 - 10.00**- The ReSPECT process: a guide for care staff – held on MS Teams and suitable for all working in the social care sector
- **14.10.24 - 10.00**- The ReSPECT process: a guide for LD and autism providers – held face to face in the Education Centre, Saint Catherine's Hospice, Scarborough; suitable on MS teams for any staff caring for clients with learning disabilities and/or autism

There will also be a session on ReSPECT on the *Palliative care for care staff study day* run at St Catherine's on 8 July

Further dates, including face to face sessions in other locations across the area, will be circulated over the coming months.

To book onto any of these sessions, or to discuss how we can support your organisation with the ReSPECT roll out please email:

sarah.holloway@saintcatherines.org.uk

Dates for your diary

JULY

Workforce Strategy for Adult Social Care - Virtual launch event

Join Skills for Care on **Thursday 18 July from 10:15 to 11:30** for their virtual launch event. [Book your place now](#)

Humber and North Yorkshire Health and Wellbeing calendar 24/25

- Tuesday 23 July - Menopause Awareness for colleagues and Line managers [Click here](#) for the full list of descriptions and more dates for these virtual sessions. Please feel free to distribute amongst colleagues, teams and networks within your organisations.

For all other queries, please email hny.wellbeing@nhs.net

AUGUST

Bladder and Bowel training for carers in residential and nursing homes in the Vale of York.

Training sessions –

- 8th August 14.00-16.00

To book a place, please email clare.markwell@nhs.net, who will send you the Teams meeting invite.



SEPTEMBER

OCTOBER

Improving your CQC rating seminar

Tuesday 22nd October – 10.00 – 15.30 (zoom). [Register now](#).

IPC Champions Meeting

Tuesday 22nd October 2pm – 4pm

QNI annual conference

7th – 10th October 2024

NOVEMBER

Bladder and Bowel training for carers in residential and nursing homes in the Vale of York.

Training sessions –

- 7th November 14.00-16.00

To book a place, please email clare.markwell@nhs.net, who will send you the Teams meeting invite.



DECEMBER

Health and Social Care: Achieving Excellence Together Conference – 6th December 2024 at The Principal Hotel York (more info to follow)

Learning and Development opportunities

Digital skills eLearning modules

We've developed a suite of free-to-access 'bitesize' digital skills eLearning modules, in line with the Digital Skills Framework. The modules are designed to support people working in adult social care to gain knowledge and understanding on how digital, data and technology is used in the sector. The titles and themes of these seven modules are:

- using technology to support person-centred care
- technical skills in using technology
- communicating through technology
- using and managing data
- being safe and secure online
- ethical use of technology
- digital learning, development and wellbeing.

⇒ [Find out more about the modules](#)

The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025. This year, WDF will be distributed exclusively by Skills for Care.

⇒ [Find out more about WDF](#)

Carer Awareness Training (online)

York Carers Centre are providing Carer Awareness Training via Zoom on the following dates:

1st October 10.30-12.30

5th November 10.30-12.30

14th January 10.30-12.30

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

Language Skills for Health and Social Care



Various
start dates
and
locations

Would you like to develop your language skills to prepare or support you to work in the Adult Health and Social care sector?

Two brand-new courses have been developed by North Yorkshire Council and Adult Learning to help you to understand the various terms and phrases that you, or your employees, may come across while providing care across the North Yorkshire region.

During the course you will:

- Learn alternative terms and phrases for parts of the body
- Explore popular idioms
- Discover alternative terms for pain and comfort
- Look at weights and measures for meals, medicines, healthy diets, hydration

This course is delivered for up to 12.5 hours in weekly sessions.

This course is for anyone who was aged 19 or over on 31.8.23 whose first language is not English.

You will need to provide ID (such as a passport), a National Insurance number and we will need to ask you about your residency in the UK.

The course is aimed at those who are interested or already working in the Adult Health and Social Care Sector. Fees may apply and there are some residence eligibility rules

www.northyorks.gov.uk/adultlearning

Tel: 01609 536 066

Email: adultlearningservice@northyorks.gov.uk



Further Information

Contacts for Incident Reporting - Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

This bulletin is produced by York Health and Care Partnership

Do you have...

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net