



Humber and North Yorkshire
Health and Care Partnership



Humber and
North Yorkshire
Integrated Care Board (ICB)



Our North Yorkshire and York Care Providers

Wednesday 3 July 2024

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)

**New to your Partners in Care Bulletin –
Dates for your Diary section located near the Learning and Development
section.**



Humber and North Yorkshire
Health and Care Partnership



Your next Care Connected meeting is on **Wednesday 10th July at 1030am – 1130am.**
If you would like to be adding to the mailing list to attend the meeting please email
hnyicb-voy.yorkplacequalitynursingteam@nhs.net



Humber and North Yorkshire
Health and Care Partnership



HOLD THE DATE

Health and Social Care: Achieving Excellence Together Conference 2024

Are you a care worker or nurse working in social care within North Yorkshire and York?

This day is for YOU!

Building on the success of our previous conferences we are back and better than before. Places are FREE but limited and are available on a first come, first served basis.

Friday 6th December 2024

09.00 - 16.30

Venue: The Principal Hotel, Station Road, York, YO24 1AA

Or Join Us Virtually Via Microsoft Teams

This exciting day will share with you the latest innovative work happening in our care sector across York and North Yorkshire. We want your contribution, expertise and suggestions for continuing to work together as Health and Social Care colleagues

Programme will include the below and more delivered by inspiring local and national speakers:

- North Yorkshire and York care providers; how can the local system support you?
- Dementia Care
- Innovation in the voluntary, community and social enterprise sector (VCSE)
- Best practice in end of life care
- Research and Innovation in the care sector
- Career development and support
- Opportunities to network and share your ideas and experiences with peers
- Fun and learning
- Highlighting excellence and best practice across social care

Booking details will be released closer to the event but please **Hold the date!**

For any queries relating to this event please contact:

hnyicb-voy.yorkplacequalitynursingteam@nhs.net

CQC Update

27 June 2024

A regular update for providers and professionals working in adult social care.

Ian Trenholm to step down as CQC's Chief Executive

Ian Trenholm, CQC's Chief Executive, has announced that he will step down from his role at the end of the month.

Kate Terroni, CQC's Deputy Chief Executive, will assume the role of Interim Chief Executive until a permanent replacement is appointed.

[Read more](#)



Workforce Strategy for Adult Social Care - Virtual launch event

Join Skills for Care on **Thursday 18 July from 10:15 to 11:30** for their virtual launch event.

Skills for Care has been working on the development of a Workforce Strategy for Adult Social Care, in collaboration with a wide range of organisations and people with a stake in the future of the sector. The Strategy identifies the workforce needed over the next 15 years and sets out a plan for ensuring the sector has enough of the right people with the right skills. It will help employers and commissioners with workforce planning, support the reform agenda and complement the NHS Long Term Workforce Plan.

This online launch will feature a live stream from an event in London, where the co-chairs of the workforce strategy steering group, Oonagh Smyth and Sir David Pearson, will unveil the strategy and share the main points from it. You will also hear from a range of voices from across the sector, including frontline care workers and those who draw on care and support.

To learn more about the strategy and how colleagues from across the sector have been involved in its development, visit their [website](#) for more information.

[Book your place now](#)

Reminder to sign up to all Patient Safety Alerts and Information

There are a number of important prescribing and patient safety notifications that are issued by national organisations. We would like to remind providers that they will need to be signed up to separate sources to ensure they receive all the necessary alerts.

We have found some practices are not aware that all necessary alerts are disseminated via the [Central Alerting System](#), often meaning the MHRA Drug Safety Updates are missed and potentially leaving patients at risk of harm. These alerts have to be signed up to directly from the MHRA website [here](#). Our [Mythbuster](#) gives more information.

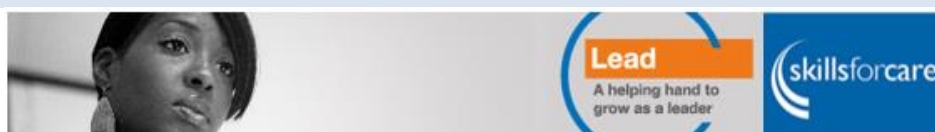
[Read GP mythbuster 91](#)

COVID Antiviral Medicine Care Home Webinar

As you will be aware the cohorts for those eligible for COVID Antiviral medicines will be changing on the 1st July 2024.

Humber and North Yorkshire ICB will be holding a webinar for Care Home staff to attend on **Wednesday 3rd July at 11am.**

To join the webinar via Microsoft Teams staff can click on the following link - [Join the meeting now](#)



Support for leaders and managers

Improving your CQC rating seminar

Tuesday 22 October | 10:00 – 15:30 | Zoom

This interactive seminar is for services who have fallen below CQC standards and are looking for practical ways to recover and achieve a Good rating. Explore the benefits of making improvements, how to overcome barriers to improvement, how to action and evidence improvements and how to involve others in helping you to improve. You'll gain an understanding of what you'll be expected to evidence, successful approaches to recover from a Requires improvement or Inadequate CQC rating and how to demonstrate issues have been successfully addressed.

⇒ [Register now](#)



Nursing Times Workforce Awards 2024

The seventh annual Nursing Times Workforce Awards have been launched and are now open for submissions and nominations. With workforce pressures continuing to negatively affect health and social care across most settings, it is vital to celebrate the individual, team and organisational contributions being made by nurses.

The [Nursing Times Workforce Awards](#) aim to shine a light on those excelling in nurse recruitment and retention, wellbeing and inclusion, plus many other areas linked to helping overcome the ongoing workforce challenge in health and social care.

The closing date for all applications is Friday 5 July 2024.

⇒ [Find out more](#)

The world of health and social care is changing, and so are we

What you can do in the new provider portal

If you're not already, sign up to our provider portal and save yourself time by submitting notifications online quickly and easily.

Recent improvements

- Save your notification forms as draft midway through completion and come back to them later
- See your notification history
- If you are the Nominated Individual, delegate access to others in their organisation so they can complete notifications

Notifications

You can submit the following notifications through the provider portal:

- SN16: Death of a person using the service
- SN17: Death of a detained mental health patient
- SN18: Allegations of abuse
- SN18: Events that stop a service running safely or properly
- SN18: Serious injury to a person using a service

You can complete the following registration activity through the provider portal:

- Register as a new provider
- Register as a new manager
- Cancel your provider registration
- Cancel your manager registration

To create a portal account, you need to be either a registered manager, nominated individual or main partner for a CQC registered provider. You will also need to use an email address that is registered with CQC and is not shared with any other registered person.

If you need to update your contact details [you can do that on our website](#).

Thank you for your patience while we continue to make improvements. If you need any support, please contact providerportalqueries@cqc.org.uk

[Sign up today](#)



Mental Health, Learning Disabilities and Autism Collaborative Newsletter

The sixth edition of our Mental Health, Learning Disabilities and Autism (MHLDA) Collaborative newsletter is now available, focusing on culture and workforce.

Highlights from this newsletter include:

- MHLDA Culture and Workforce Programme update.
- The featured article discusses the Psychological Professions workforce, emphasising the importance of collaborative working and addressing the needs of the Children and Young People's Mental Health workforce.
- Key dates to remember, including our next Clinical Assembly which will be held on Wednesday 10 July 2024, focussing on the bigger picture with a regional focus on alcohol problems and co-morbidities.

[Click here](#) to access the newsletter

Supporting the Armed Forces Community



OpCOMMUNITY is an easy and accessible single point of contact for Armed Forces families, carers and communities across Humber and North Yorkshire with their health and social care needs.

Families of serving, reservists, veterans, transferring and resident families and carers within the armed forces community can all access support from OpCOMMUNITY.

How can OpCOMMUNITY help?

- Assist directly and provide avenues of support.
- Liaise with other organisations on your behalf to ensure a smooth transition of your care when moving between areas.
- Ensure continuation of treatment and maintaining waiting list positions.
- Provide advice, guidance and support on how to use the NHS.
- Advise on your nearest veteran-friendly GP practice.
- Provide access to Social Prescribing Support – helping you to find local health and wellbeing support.
- Put you in touch with a Service Champion in an organisation.
- Provide information on trauma support services for both physical and psychological trauma.

[Click here](#) for more information on health services for the Armed Forces community. If you need to contact OpCOMMUNITY, please email nyccq.spocmilitaryfamilies@nhs.net or call 07949 53043.

IPC Bulletin for Care Homes

Issue No. 52 - July 2024



Produced by an NHS Community Infection Prevention and Control Team based in North Yorkshire for distribution to subscribers.

Prevent dehydration this summer

Being hydrated has many benefits for a person's physical and mental health. As we get older, the desire to drink fluids naturally decreases making the elderly more vulnerable to dehydration, especially during hot weather. People with reduced mobility may find it more difficult to get a drink or worry about getting to the toilet in time.



Keeping track of hydration

- The recommended fluid intake is at least 1500 ml/6-8 mugs or glasses per day, unless fluid restricted.
- Identify residents who need assistance with fluid intake or getting to the toilet and ensure they have support.
- A fluid balance chart helps to monitor fluid intake.
- A urine colour chart can indicate how well hydrated your residents are. (Please note, some medications, supplements and foods, can affect the colour of urine.)
- Monitor for signs of dehydration - dry skin/lips/mouth, headaches, new confusion or drowsiness.

Ways to increase hydration

- Can you increase the cup size to offer a larger drink?
- Ensure the cup used is suitable for the individual - is the handle large enough to use, is the cup light enough?
- Offer food high in fluid such as jelly, ice cream, ice lolly, watermelon, smoothie or custard.
- Incorporate hydration stations and provide the opportunity to drink at every meal time, medication round, mid-morning and afternoon.
- A 'Hydration champion' can increase awareness of hydration within the home.

Colours 1-3 suggest normal urine	
	1. Clear to pale yellow urine suggests that the resident is well hydrated.
	2. Light/transparent yellow urine suggests an ideal level of hydration.
	3. A darker yellow/pale honey coloured urine suggests that the resident may need to hydrate soon.
Colours 4-8 suggest the resident needs to rehydrate	
	4. A yellow, cloudier urine colour suggests the resident is ready for a drink.
	5. A darker yellow urine suggests the resident is starting to become dehydrated.
	6. Amber coloured urine is not healthy. The resident requires more liquid. All fluids count (except alcohol).
	7. Orange/yellow urine suggests the resident is becoming severely dehydrated.
	8. If their urine is this dark, darker than this or red or brown, it may not be due to dehydration. Seek advice from their GP.

Resources for staff and residents on hydration can be downloaded free:

- www.infectionpreventioncontrol.co.uk/resources/preventing-dehydration-viral-gastroenteritis/
- www.infectionpreventioncontrol.co.uk/resources/urine-colour-guide-poster-for-care-homes-and-domiciliary-care-uti/
- www.infectionpreventioncontrol.co.uk/resources/guidance-on-uti-for-care-home-staff/



What's new

- **QNI**—IPC Champions Network, 13th August, 2024: Hand hygiene and PPE qni.org.uk/nursing-in-the-community/infection-prevention-and-control-champions/
- **IPC training event** for Care Homes and Domiciliary Care: 30th September, 2024. **BOOK NOW to reserve your place** at www.infectionpreventioncontrol.co.uk/events/

Visit our website to find lots of IPC resources, many of which are free to download.

www.infectionpreventioncontrol.co.uk

Call us on 01423 557340



IPC Bulletin for Domiciliary Care

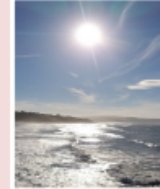
Issue No. 41 - July 2024



Produced by an NHS Community Infection Prevention and Control Team based in North Yorkshire for distribution to subscribers.

Prevent dehydration this summer

Being hydrated has many benefits for both a person's physical and mental health. As we get older, the desire to drink fluids naturally decreases making the elderly more vulnerable to dehydration, especially during hot weather. People with reduced mobility may find it more difficult to get a drink or worry about getting to the toilet in time.



Keeping track of hydration

- The recommended fluid intake is at least 1500 ml/6-8 mugs or glasses per day, per day, unless fluid restricted.
- Identify service users who need assistance with fluid intake or getting to the toilet and highlight this in their care plan.
- Staff can use the urine colour chart to monitor how well hydrated service users are. (Some medications, supplements and foods, can affect the colour of urine).
- Monitor for signs of dehydration - dry skin/lips/mouth, headaches, new confusion or drowsiness.

Ways to increase hydration

- Agree daily hydration targets with the service user and plan how this can be achieved. For example drink a full glass of water with morning medication, a glass of cordial at mealtimes and a mug of tea mid-morning and afternoon.
- Encourage food high in fluid, such as jelly, ice cream, ice lolly, watermelon, smoothie or custard.
- Ensure cups/sports water bottles are easy to use and agree with service user how best to make drinks available throughout the day.

Colours 1-3 suggest normal urine	
	1. Clear to pale yellow urine suggests that the service user is well hydrated.
	2. Light/translucent yellow urine suggests an ideal level of hydration.
	3. A darker yellow/pale honey coloured urine suggests that the service user may need to hydrate soon.
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- www.infectionpreventioncontrol.co.uk/resources/urine-colour-guide-poster-for-care-homes-and-domiciliary-care-uti/
- www.infectionpreventioncontrol.co.uk/resources/guidance-on-utis-for-domiciliary-care-staff/



What's new for Domiciliary Care staff

- **Coming soon:** An updated set of 24 IPC Policies for Domiciliary Care settings and the revised 'Preventing Infection Workbook'.
- IPC training event for Care Homes and Domiciliary Care: 30th September, 2024. A booking form can be downloaded at www.infectionpreventioncontrol.co.uk/events/

Visit our website to find lots of IPC resources, many of which are free to download.

www.infectionpreventioncontrol.co.uk
Call us on 01423 557340



For more information on Improving Hydration in Care Home Residents training, please see our [website](http://www.infectionpreventioncontrol.co.uk) or contact us directly by email hnyicb-voy.yorkplacequalitynursingteam@nhs.net

Festival of CARE

17 JUNE - 12 JULY 2024

This year Care Provider Services will be celebrating Good Care Month from 17th June to 12th July 2024 - this will be a month of weekly themed events within our services.

17th - 21st June (Week 1): Open Event & Bitesize Skills Sessions

Week 1 of the Festival of Care, we have bitesize sessions on a variety of topics if you are available.

24th - 28th June (Week 2): Carnival of Care Themed In-Service Events 1st - 5th July (Week 3): Come Dancing with Care Provider Services

During these two weeks, our services will hold some in-house events for their staff, residents, and visitors. Please contact ProviderBusinessSupport@northyorks.gov.uk for more information.

8th - 12th July (Week 4): Focus on Care as a Career Week

This week will be working alongside Recruitment and "Make Care Matter" - Including a "Day in The Life" video, a Q&A video with a Care Professional, along with a podcast. Themed articles will be distributed internally, and all services will create an "I Pledge to Care" tree.

Date	Time	Event
3 rd July	12.00 – 13.00	Bitesize Session : Autism & Culture
4 th July	10.30 – 11.30	Bitesize Session : Improvement Academy Huddles
4 th July	10.30 – 12.30	Senior & Team Leader Skills Session – Focus on Careers
8 th July	-	Themed Article: "Whole Career in Care" – Sandra Mitchell
9 th July	-	Themed Article: "Carer at Work & at Home" – Becky Shepherd
10 th July	-	Themed Article: "Change of Career to Care" – Kirsten Pashby
11 th July	-	Themed Article: "A Perspective of Someone from Overseas"
12 th July	-	Themed Article: "A Male Perspective of Care" – John Lawson



Workforce update for services that support people with a learning disability and/or autistic people

Welcome to this workforce development update for adult social care services that support people with a learning disability and/or autistic people. It shares the latest news, resources, events and funding opportunities from Skills for Care and partners.

⇒ [Find previous editions of this newsletter](#)

⇒ [Sign up to receive future editions of this and other newsletters from Skills for Care](#)

Resources to support people with understanding the general election and their rights

'My Vote, My Voice' is a campaign set up by United Response, Mencap, Dimensions and Ambitious about Autism. It brings together different charities to campaign to remove voting barriers and raise awareness about people with learning disabilities and autistic peoples' right to vote. It includes a charter that social care organisations can sign up to, to show that they are committed to supporting people to use their vote.

⇒ [Find out more about the campaign](#)

Several organisations have produced easy read resources to support people with understanding the general election and their rights. Learning Disability England have a [Voting Resources Hub](#) which has resources which explain the general election, the need for photographic ID or a voter authority certificate, and how to register to vote. Similar easy read information has been shared by [United Response](#) and [Mencap](#).



Humber and North Yorkshire
Health and Care Partnership



The UK general election is due to take place on **Thursday 4 July 2024**. The pre-election period began on Saturday 25 May and is in place until 5 July 2024, or until the date at which a new government is formed.

During this pre-election period, specific restrictions are placed on the use of public resources and the communication activities of public bodies including the NHS. This is designed to avoid the actions of public bodies distracting from or having influence on election campaigns. The pre-election period has implications for all NHS organisations, although it is worth remembering that the NHS should always remain politically impartial.

As always during a pre-election period, there should be:

- no new decisions or announcements of policy or strategy;
- no decisions on large and/or contentious procurement contracts;
- no participation by official NHS representatives in debates and events that may be politically controversial, whether at national or local level.

These restrictions apply in all cases other than where postponement would be detrimental to the effective running of the local NHS, or wasteful of public money.

Key considerations and further information for what this means for NHS organisations is available at www.england.nhs.uk/publication/pre-election-guidance-for-nhs-organisations.

If you have any questions on what this means for projects you are currently working on, please contact hnyicb.communications@nhs.net and we will work with regional colleagues to advise.

2024 North Yorkshire and York Care Provider Olympics



Humber and North Yorkshire
Health and Care Partnership



NHS

Humber and
North Yorkshire
Integrated Care Board (ICB)

2024 North Yorkshire and York Care Provider Olympics 15th July – 25th August

NHS Humber and North Yorkshire ICB in collaboration with partners have launched the 2024 North Yorkshire and York Care Provider Olympics on the success of previous years events. The competition is open to care homes and supported living settings across the area to host their own Olympic style event to compete with other providers to compete for our Olympic title. This is your chance to get residents and staff up and moving to promote the health benefits of physical activity to those in your care. Throughout the initiative we will be sharing great practice, ideas and learning across the sector as well as resources and guidance to support physical activity in your settings.

For further information, see our [webpage](#).

If you would like to take part this year, please complete a registration form (located on our website) and email hnyicb-vo.yorkplacequalitynursingteam@nhs.net

Inclusion North and NHS England, Learning
Disability & Autism Programme (North East and
Yorkshire) Online Webinar

Staying Well in Hot and Cold Weather



Monday 8th July 2024
3pm to 4pm
on Microsoft Teams

[Join the meeting now](#)

or contact maria.foster2@nhs.net
for an invitation

This webinar may be of interest to people with a
learning disability, autistic people, advocacy
groups, families and carers and professionals
across Health and Social Care Services

Everyone is welcome



We know from the LEDER report 2022 that
more people died in July 2022 when the
weather was extremely hot.

How do we stay well when it's very hot or cold?

Inclusion North have worked with a group
of people with lived experience of autism
and learning disabilities to learn more
about this.

Join this webinar to:

- Learn more about how we can look after ourselves
- Access the information they have created

[Join the meeting now](#) or contact maria.foster2@nhs.net for an invitation



News from Skills for Care

Helping support people with a learning disability with ReSPECT plans

Working jointly with people with lived experience of learning disability, a research team at Warwick University has co-produced new guidance to be used by health and social care professionals. It aims to support a person with a learning disability to think about and prepare for making a ReSPECT plan.

ReSPECT plans let people know what you do or do not want to happen if you need emergency care or treatment. These can be things like giving you CPR (a process to try and start your heart beating again) if your heart stops.

⇒ [Access the resources for free](#)



Introduction of ReSPECT Process Briefing for Providers

The York and North Yorkshire area is moving towards the adoption of the ReSPECT process. The aim of this is to promote a more patient-centred and consistent approach to advanced care planning. Over the coming year, you will see the introduction of ReSPECT documentation and eventually the phasing out of the “red bordered” DNACPR forms. In order to support staff with this, a number of sessions are planned to talk through the process, and enable you to ask questions. The following sessions, lasting approximately 1.5 hours, are currently available:

- **19.7.24 - 10.00**- The ReSPECT process: a guide for LD and autism providers – held on MS teams; suitable for any staff caring for clients with learning disabilities and/or autism
- **17.9.24 - 10.00**- The ReSPECT process: a guide for care staff – held on MS Teams and suitable for all working in the social care sector
- **14.10.24 - 10.00**- The ReSPECT process: a guide for LD and autism providers – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable on MS teams for any staff caring for clients with learning disabilities and/or autism

There will also be a session on ReSPECT on the *Palliative care for care staff study day* run at St Catherine’s on 8 July

Further dates, including face to face sessions in other locations across the area, will be circulated over the coming months.

To book onto any of these sessions, or to discuss how we can support your organisation with the ReSPECT roll out please email: sarah.holloway@saintcatherines.org.uk

Need to Know

NICE National Institute for
Health and Care Excellence

NICE News for Health and Social Care

[New NHS medtech pathway proposals](#)

Together with NHS England, we're seeking views on a proposed new pathway for the appraisal, funding and commissioning of medtech in the NHS.

To find out more about the proposals and how to respond, join our webinar on Monday 22 July, 1.30pm to 3pm. It's aimed specifically at NHS providers and commissioners.

[Consultation on the proposed pathway](#) is open until **Thursday 15 August 2024**. So, please take the opportunity to share your views before then.

[Register for the medtech pathway webinar](#)



Humber and North Yorkshire
Health and Care Partnership



Reasonable Adjustments Digital Flag: Health and social care staff training now available

Staff training for the Reasonable Adjustment Digital Flag is now available on the [eLearning for healthcare website](#). This training is available to all health and social care staff and support organisations to meet their obligations under the [Reasonable Adjustment Digital Flag Information Standard](#). Under this Standard, organisations must provide training as mandated within the Health and Social Care Act (2012).

The training has been developed with subject matter expertise and has been thoroughly tested across a range of clinical and administrative professions. The training will support staff working across health and social care to be able to provide the right care and treatment by making sure that the reasonable adjustment needs for disabled people are supported.

This is a single, short module covering the background, what reasonable adjustments are and the 6-step process to identify people with a disability or impairment (including autistic people and people with a learning disability) and their reasonable adjustment needs, to make access to care fair.



Regional networking events for individual employer and personal assistants

These networking events are aimed at personal assistants, individual employers and those who support them within the regional area. It will be an opportunity to share good practices, highlight new and innovative ways of working and provide opportunities to support and network with others. Collaboration will be key during the events both in content and any actions that emerge from the meeting.

North East, North West or Yorkshire and Humber

Tuesday 10th September 2024 14.00-16.00

[⇒ Register](#)

Dates for your diary

Queen's Nursing Institute conferences 2024

- Long Covid nurse meeting 10th July
- Empowering the community workforce 7-10 October

Come dance with North Yorkshire Council – 1st – 7th July

Bladder and Bowel training for carers in residential and nursing homes in the Vale of York.

Training sessions –

- 8th August 14.00-16.00
- 7th November 14.00-16.00



To book a place, please email clare.markwell@nhs.net, who will send you the Teams meeting invite.

TENA Training 2024 –

- 5th July
- 7th August
- 30th September
- 11th October
- 29th November
- 19th December

Please contact jo.mitchell@essity.com for more information.

Humber and North Yorkshire Health and Wellbeing



- Tuesday 2 July - Hand reflexology for MSK
- Friday 12 July - Understand and managing your periods
- Wednesday 17 July - Imposter Syndrome
- Tuesday 23 July - Menopause Awareness for colleagues and Line managers

[Click here](#) for the full list of descriptions and more dates for these virtual sessions. Please feel free to distribute amongst colleagues, teams and networks within your organisations.

For all other queries, please email hny.wellbeing@nhs.net



New Courses! Language Skills for Health & Social Care

Would you like to develop your language skills to prepare you to work in or support you in your current role in the Adult Health and Social care sector?

Are you an independent care provider who would like to develop the ESOL skills of your employees with courses developed for and contextualised to care?

Two brand-new courses have been developed by North Yorkshire Council and Adult Learning to help you understand various terms and phrases that you, or your employees, may come across while providing care across the North Yorkshire region.

Language Skills for Health & Social care will support you or your employees to build the language skills needed to communicate with service users and staff and understand the various terms and phrases that you may come across while providing care across the North Yorkshire region.

Attendees will explore various commonly used terms and phrases for parts of the body, explore popular sayings and phrases, discover alternative terms for pain and comfort and look at weights and measures for meals, medicines, healthy diets and hydration.

Stepping into Adult Health & Social care provides an opportunity to develop language and communication skills to enable further progression onto a full Introduction to Adult Health & Social Care course.

Attendees will use and understand specific care terminology referenced by the CQC, learn about effective communication and appropriate vocabulary and learn to define terms related to risks and hazards.

Both courses are offered **free of charge** for those currently working for an independent care provider within the North Yorkshire region, aged 19 or over on 1.8.23 whose first language is not English. Eligibility will be confirmed with Adult Learning & Skills on registration for the course.

The courses will be delivered face to face across North Yorkshire. Exact dates, times and locations will be scheduled once expressions of interest have been received and attendee numbers and locations are known.

To express an interest in either course, please contact Jo Holland, HR Manager, North Yorkshire Council at joanne.holland@northyorks.gov.uk or at 01748 901021.

Language Skills for Health and Social Care



Various
start dates
and
locations

Would you like to develop your language skills to prepare or support you to work in the Adult Health and Social care sector?

Two brand-new courses have been developed by North Yorkshire Council and Adult Learning to help you to understand the various terms and phrases that you, or your employees, may come across while providing care across the North Yorkshire region.

During the course you will:

- Learn alternative terms and phrases for parts of the body
- Explore popular idioms
- Discover alternative terms for pain and comfort
- Look at weights and measures for meals, medicines, healthy diets, hydration

This course is delivered for up to 12.5 hours in weekly sessions.

This course is for anyone who was aged 19 or over on 31.8.23 whose first language is not English.

You will need to provide ID (such as a passport), a National Insurance number and we will need to ask you about your residency in the UK.

The course is aimed at those who are interested or already working in the Adult Health and Social Care Sector.

Fees may apply and there are some residence eligibility rules

www.northyorks.gov.uk/adultlearning

Tel: 01609 536 066

Email: adultlearningservice@northyorks.gov.uk





Carer Awareness Training (online)

York Carers Centre are providing Carer Awareness Training via Zoom on the following dates:

1st October 10.30-12.30

5th November 10.30-12.30

14th January 10.30-12.30

To book a place, please access York Learning Pool and create an account, if you haven't already signed up: <https://york.learningpool.com/login/index.php>

Please ensure you provide your name, contact number, employer, role and email address. The zoom login details, certificate, copy of the presentation and evaluation form will be emailed to you. If you have any questions or issues accessing York Learning Pool please email wdu@york.gov.uk



Developing nursing placement opportunities in social care: An open letter to Higher Education Institutions

From Ed Hughes, CEO, Council of Deans of Health and Oonagh Smyth, CEO, Skills for Care.

Skills for Care in collaboration with NHS England's Chief Nurse for Adult Social Care, Deborah Sturdy, and key stakeholders published new guidance to support the development of social care nursing placement opportunities.

This open letter to Higher Education Institutes is in response to feedback from employers which suggests that a key challenge for potential placement providers is a lack of knowledge of who to contact within Higher Education Institutions to help begin the process of becoming a placement provider.

[⇒ View the open letter](#)

[⇒ View the guidance](#)

Nursing careers in social care resource

We're pleased to launch our new careers resource for nursing in adult social care which has been designed to demonstrate the different opportunities and routes people have taken in their nursing careers to reach their current position. Each nursing story highlights the day-to-day activities of their current role, what brings them joy, how they started and developed their careers, and the qualifications they've completed.

[⇒ Find out more](#)

Share your nursing career journey with us!

We would love to know what inspired you to start a career in adult social care nursing, if you would like to share your journey with us complete [this template](#) and email it to SocialCareNursing@skillsforcare.org.uk



[Developing your workforce](#)

Updated: LGBTQ+ learning framework

This learning framework for working with LGBTQ+ people in later life aims to provide a base for identifying the insights, knowledge, understanding and skills that the social care workforce need to help them work effectively with individuals from gender and sexually diverse communities. It's intended to be used by social care employers, employees, training providers, regulator, commissioners, policy makers and others to build their own knowledge and support colleagues' understanding of how to better support LGBTQ+ people in later life.

The framework now includes an additional topic which covers 'LGBTQ+ religion and spirituality in later life'.

[⇒ See the framework](#)

The Workforce Development Fund 2024-25 is now open

The Workforce Development Fund (WDF) is now open to organisations that provide adult social care services and directly employ care staff within England. The fund is being scaled down in 2024-25 and **it will only be possible to claim WDF for qualifications and apprenticeships which started on or before 31 March 2024 and which will complete by 31 March 2025**. This year, WDF will be distributed exclusively by Skills for Care.

[⇒ Find out more about WDF](#)

Money for training – individual employer funding is open

People who receive adult social care direct payments, NHS personal budgets, and those who use their own money to employ personal assistants can apply for funding to pay for:

- their personal assistant's training and development needs
- the development of their knowledge and skills as an employer of personal assistants
- hiring replacement support whilst your usual PA is attending training courses and travel.

The deadline for all applications is Friday 14 March 2025 and all funded training must be started before Monday 31 March 2025.

If you'd like to apply but need more information, join our Q&A session on Wednesday 10 July 2024 from 12:30–14:00 where we'll be running through how to apply and answering any questions.

[⇒ Find out more](#)

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please email yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge, and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net