

## **Community Equipment**

Integrated Community Equipment Service (ICES) maximises the reablement and rehabilitation pathways as an alternative to secondary care or to maintain independence; below is a list of the impacts of the service to name a few:

- Supports people to stay independent at home for longer
- Reablement
- Supports patients who are being discharged from hospital so they can return home and continue to be cared for; this is critical for end-of-life care
- Enabling early discharges especially during COVID; where some patients have needed discharge earlier than normal planning practices
- Supporting the national move to “discharge to assess”
- People experiencing delays delay in transfer or care or delays in discharge
- Preventing hospital admissions/ re-admissions
- Supporting 2-hour Urgent Crisis Response

Medequip our equipment provider is commissioned to provide health and social care equipment to deliver, collect, repair across North Yorkshire and York.

Medequip Customer Service: 01423 226240 or email [north.yorks@medequip-uk.com](mailto:north.yorks@medequip-uk.com)

Medequip do not provide social care equipment into City of York, this is provided by Be Independent. 01904 645000

For eligible patients living in Pocklington area, you can use NRS or Medequip. Contact NRS direct to request an account. 0344 8936375

To access Community Equipment Service you will be required to complete a 'request for an account' form please request via email to: [voycq.nytc.es@nhs.net](mailto:voycq.nytc.es@nhs.net)

Once you have an account you will be able to prescribe and order equipment for patients if they are eligible for the service\*, please see section below. You will be required to undertake this in accordance with the Operational Guidance in the Documents & Links section of the on line ordering platform TCES homepage.

## **Eligibility of Service**

The following individuals (children, young people, and adults) will be eligible to receive the service:

- Individuals ordinarily resident in North Yorkshire County Council boundaries (paying council tax to district and borough councils within North Yorkshire) requiring social care equipment, and/or:
- Individuals registered with a GP Practice within the boundaries of the following ICB Places requiring health care equipment:
  - NHS York
  - NHS North Yorkshire
  - NHS West Yorkshire ICB (Craven only)



And/or

- Those children and young people who may reside outside of North Yorkshire, but for whom North Yorkshire holds responsibility as a corporate parent e.g., children in looked after care (it is accepted in these cases assessment of need may have to be done by the host area Occupational Therapists and physiotherapists)
- Where authorisation has been given by the commissioners (for example, emergency cases, patients subject to court orders or deprivation of liberty, etc)
- Full Sutton and Askham Grange Prisons: the service is responsible for the provision of care equipment to the residents of these establishments. All equipment provided will meet the health and safety requirements of the prison.

The Community Equipment provided is for the person's main or only residence. Where the patient has changed address, evidence should be provided to demonstrate that this move is permanent, i.e., longer than 6 weeks.

### **Short breaks/Holidays**

Visitors to the county should **not** be issued with equipment for use whilst on short breaks and/or holidays, even if they register as a temporary resident.

Equipment for short breaks and holidays for those patients registered in the County **should not be issued**. This is because equipment is assessed appropriately for the patient/carer and location it is intended for use in. Short breaks and holidays cannot be supported appropriately by local services to ensure risk is managed effectively and safely. Patients/families or carers should be sign posted to providers and suppliers who can offer hire options privately.

Equipment that is taken on holiday etc which is lost, will not routinely be replaced and the patient/family should be encouraged to consider purchasing the equipment privately. Please refer patients to equipment providers, for ease here is Medequip [www.manageathome.co.uk](http://www.manageathome.co.uk)

### **Armed Forces**

Provision for equipment is funded by NHS England, permission should be sought from them before placing the order via Medequip.

### **Asylum Seekers**

Are required to register with a GP and therefore are entitled to this service.

### **Exceptional cases**

For cases where a child resides part time in two addresses, standard equipment can be provided, consideration of Bespoke/non-standard stock equipment will need to be approved by commissioners by either following the IEP process or contacting the relevant commissioner direct. Equipment when no longer needed, should be returned to Medequip.

### **Care Homes**

Standard stock equipment should not be issued to Care Homes for Health or Social Care items. Exceptions are for hospital discharge, items should be loaned no more than 6 months, after that point the items should be recalled by Medequip. Bespoke/non-standard stock equipment can only be used by the patient it has been ordered/issued to.



**Homeless**

Homeless people will be provided with equipment; however, they must temporarily reside in accommodation suitable for the equipment and for the duration of the loan period.

**Discharge to Assess (D2A) Equipment**

Patients identified as D2A will be provided with the equipment needed for assessment from the standard catalogue. Please note Bespoke/non-standard stock equipment can be supplied, however it is envisaged that it may not be delivered within the 28 days of assessment period. This is due to processes that needs to be undertaken such as applying for the equipment via IEP process, and the suppliers providing the equipment based on their lead time for delivery. Equipment must be returned after assessment period; the equipment must be returned to Medequip and must not go to the patients forwarding address as the equipment will require sanitising.

Dated June 2024 End.