





# Key messages

These are key messages for Primary Care practitioners regarding children, young people and adults at risk of harm: June 2024

<p>1.</p>	<p><b>Primary Care Briefing on Persistently Crying babies:</b></p> <p>Babies who persistently cry can be a common presentation in general practice. There can be multiple reasons why babies persistently cry and practitioners are faced with the challenge of trying to identify a cause which can range from acute, serious illness to crying that is within normal expectations, often within the confines of a consultation that is only 10 minutes long.</p> <p>This briefing looks at persistently crying babies from a safeguarding aspect. It should be used in conjunction with established guidance on managing illness in babies such as the NICE Clinical Knowledge Summaries <a href="#">CKS   NICE</a>.</p> <p style="text-align: center;"><u><a href="#">Please read and share this important briefing within your practice.</a></u></p> <div style="text-align: center;">               Briefing on Persistently Crying B         </div>
<p>2.</p>	<p><b>Primary Care Safeguarding Training: To book your place on one of the below sessions please see the links below</b></p> <p><u><a href="#">Safeguarding Level 3 Hot Topics (adults and childrens safeguarding)</a></u></p> <div style="text-align: center;">               Hot Topics 2024-25 Dates and Booking           </div> <p>Our 2024-5 Hot topics level 3 adult and children safeguarding training (<b>online</b>) is starting in May 2024! Please do take the opportunity to book on to one our sessions now:</p> <p><b>Dates :</b></p> <ul style="list-style-type: none"> <li>• Tuesday 2<sup>nd</sup> July at 09.30-12.00: <a href="#">Book here</a></li> <li>• Thursday 12<sup>th</sup> September at 18.30-21.00: <a href="#">Book here</a></li> <li>• Friday 22<sup>nd</sup> November at 09.30-12.00: <a href="#">Book here</a></li> <li>• Tuesday 21<sup>st</sup> January 2025 at 13.00-15.30: <a href="#">Book here</a></li> <li>• Monday 17<sup>th</sup> March 2025 at 18.30-21.00: <a href="#">Book here</a></li> </ul> <p><u><a href="#">Adult and Children Level 3 Initial Safeguarding Training</a></u></p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">               MS Teams Initial Adults flyer 2024-25         </div> <div style="text-align: center;">               MS Teams Initial Childrens Training L         </div> </div> <ul style="list-style-type: none"> <li>• Childrens: <a href="#">Thursday 6<sup>th</sup></a> and <a href="#">13<sup>rd</sup> June 2024</a> (09.30-12.00) online – you need to attend both dates, please book onto both sessions.</li> <li>• Adults: <a href="#">Thursday 4<sup>th</sup></a> and <a href="#">11<sup>th</sup> July 2024</a> (9.30-11.30am) online – you need to attend both dates, please book onto both sessions.</li> </ul>

- Childrens: [Thursday 16<sup>th</sup>](#) and [23<sup>rd</sup> January 2025](#) (09.30-12.00) online – you need to attend both dates, please book onto both sessions.
- Adults: [Thursday 6<sup>th</sup>](#) and [13<sup>th</sup> February 2025](#) (09.300-11.30) online – you need to attend both dates, please book onto both sessions.

**Safeguarding Administrators: Managing safeguarding data training**



MS Teams Admin  
training flyer 19.09.2

- Thursday 19<sup>th</sup> September 2024 (9.30-11.30) online: [Book here](#)

**Primary Care Nurse Specific Level 3 Safeguarding Training**

(Please note this is an additional session specifically for General Practice Nurses, we would love you to attend Hot Topics as well, the content is different and just as important)



MS Teams General  
Practice Nurse Traini

- Thursday 10<sup>th</sup> October 2024 (09.30-11.30) online: Book [here](#)

Please distribute the training offer to colleagues in your practices- this free training is open to all clinical staff across **North Yorkshire and York Place**.

If you have any general questions about the training, you can contact the team directly via [hnyicb-ny.safeguardingtraining@nhs.net](mailto:hnyicb-ny.safeguardingtraining@nhs.net)

**3. NEW Initial child Protection Case Conference templates: Briefing**



Briefing on new  
ICPC forms for Gene

Please see the new ICPC (initial child protection case conference) template forms for use across NY and York. These are available on Arden's templates; the briefing will give you more information on where to find these templates.



ICPC report  
template Child.docx



ICPC report  
template Parent.doc

**4. Was Not Brought Adult Guidance:**

Please see the attached Primary Care **Adult Was Not Brought Guidance** produced by the Primary Care Safeguarding team.

This is for use within Practice please share with colleagues and consider implementing this within your practices to support some of your most vulnerable patients



WNBAdultV1.0Final  
\_.docx

5. #AskMe... Campaign:

This week sees the launch of #AskMe.... Have the conversation campaign



This campaign is aimed at professionals across North Yorkshire to encourage them to have conversations with new and expectant parents about how they are feeling about a number of aspects of having and caring for a baby.

The key messages are derived from a series of common things that are often a concern to new parents and have been developed in conjunction with the learning identified from our recently commissioned thematic review identifying learning from three similar cases of non-accidental injury to non-mobile infants.

More information can be found on the partnership website – <https://www.safeguardingchildren.co.uk/askme-have-the-conversation/>

Please also see the campaign briefing attached- please consider how you will use this within your practices.



Campaign-Briefing AskMe 2024.pdf

6. North Yorkshire Resource: Support Emotional Wellbeing during the perinatal Period

This is a fantastic resource that has been developed to support professionals working with mothers, partners, and babies in North Yorkshire to identify services that can provide social, emotional wellbeing and mental health support. See attachment.



91522-PerinatalSupport-VisualDocumer

7.

**North Yorkshire 0-19 service:**



The poster features the 'teamHDFT' logo at the top left, with the tagline 'At our best'. To the right is the 'NHS Harrogate and District NHS Foundation Trust' logo. The main title 'Growing Healthy North Yorkshire' is in large, colorful letters, with 'Growing Healthy 0-19' below it. The text reads: 'NORTH YORKSHIRE 0-19 CHILDREN'S HEALTH SERVICE Monday - Friday 9am - 5pm'. Below this, it says 'Parents, carers and professionals can contact us on 0300 303 0916'. There are several QR codes: one for the website, one for the app, and two for social media (Facebook and Instagram). Text includes: 'Download the North Yorkshire 0-19 App and get professional advice by speaking to a Family Health Practitioner on "Health Chat"', 'Download on the App Store' and 'GET IT ON Google Play', and 'Scan the QR code or search for "Children's Health Service HDFT App"'. At the bottom, it says 'Scan the QR code or search for "Children's Health Service HDFT App"'. The website URL 'https://hdftchildrenshealthservice.co.uk/' is also present, along with a note: 'Our NEW website dedicated to children's health services is now LIVE. Find out more about Infant Feeding, Perinatal & Infant Mental Health, Child Development and more.'

Please see the attached **HDFT 0-19 poster** for your use in your surgeries.



HDFT Poster May 2024 (002).png

For referrals to the HDFT emotional wellbeing service for 13–19-year-olds see here:

<https://www.hdft.nhs.uk/services/childrens-services/5-19-ny/>

A Single Point of Contact telephone number is in place for the **North Yorkshire 0-19 Childrens Health Service: 0300 303 0916 (Monday-Friday, 9am-5pm)**

8.

**Safeguarding Week 2024:**

**Programme of free on-line sessions announced for Safeguarding Week 17 – 21 June 2024**

Covering topics such as modern slavery, drug and alcohol use, learning from local and national reviews, domestic abuse and much more. The sessions have been designed to stimulate discussion, spark innovation and share best practice.

The full programme of events is open for viewing and booking via EventBrite and early registration is recommended to avoid disappointment. [You can view and book on to sessions here](#)



The poster has a rainbow gradient background. At the top right, it says 'Safeguarding Week 2024' in large white letters, with '17-21 June' below it. In the center, there is a white line-art illustration of a family: a man, a woman, two children, and a person in a wheelchair. Below the illustration, the text reads: 'North Yorkshire, City of York, East Riding and Hull Safeguarding Week 17th - 21st June 2024'. Underneath that, it says 'To view the full programme of events and book onto sessions, scan the QR code below'. A large QR code is centered, with a purple arrow pointing to it from a purple button that says 'SCAN ME'. At the bottom, it says 'Safeguarding is everybody's business'.

9.

**Hello and Goodbye:**

**Welcome to Jo Cooper (Specialist Nurse for Safeguarding Adults and Children in Primary Care).**

We are delighted to welcome Jo Cooper into the Primary Care Safeguarding Team (North Yorkshire and York) as Specialist Nurse for Safeguarding Adults and Children in Primary Care.

" Hi, my name is Jo Cooper. I qualified as an RN Child in 1997 and have held various roles within paediatrics, including working on children's wards, providing children's respite care, serving as an emergency nurse practitioner, health visitor, and at a Young Offenders Institute. I also have experience as a Childline Supervisor and had the opportunity to work in New Zealand at Starship Children's Hospital, which was an amazing experience.

For the past 15 years, I've been part of safeguarding teams in acute, community, and mental health settings. I am particularly passionate about safeguarding supervision, creating a safe and reflective space for staff to promote professional curiosity and support their emotional well-being. I also have a particular interest in transitional safeguarding, ensuring smooth transitions for young people as they move from child to adult services".

Jo joined the team in March 2024 and is a very experienced safeguarding Nurse who will be supporting the team with all aspects of our work, so please say hi when you come across Jo.

**We also say a sad goodbye and a huge thank you to Karen Hedgley and Elaine Wyllie** who retired from their roles as Designated Nurses for Safeguarding Children in North Yorkshire at the end of April. Karen and Elaine have dedicated many years to supporting families and safeguarding children and will be greatly missed by the team.

We have updated our Safeguarding children contact sheet to reflect the changes to the team, please ensure your practice is using the most recent version.



Safeguarding\_Child



Safeguarding  
ren\_Contact\_List.doAdults Contacts List

Best Wishes

Nicky, Jo, Alison, and Claire and our Named GP's Joy Shacklock,  
Pete Billingsley and Clare Coe



**North Yorkshire and York**  
**Humber and North Yorkshire**  
Health and Care Partnership