

Wednesday 1st May 2024

- Social Care Market Updates
- Social Care Integration Stroke Project – Sharon Nobbs, Adult Social Care Stroke Integration Project Manager, Humber & North Yorkshire Community Collaborative

Capacity Tracker are always looking at ways to develop Capacity Tracker to ensure it continues to be a useful and effective tool for Adult Social Care data and continues to add meaningful insight for the wider local teams, DHSC and NHSE colleagues.

We are undertaking a survey to understand what, if any, impact the proposed changes to **Visiting Questions (Care Home only) & the cessation of collecting Covid Data (both Care Home & Home Care)** might have on your service.

We truly value your opinion and feedback and would appreciate if you could spare 10 minutes of your time to complete the Survey before a final decision is made.

The short survey consists of 12 questions and it ***will remain open until Midday Friday 17th May 2024.***

To access the Survey, [please click here](#)



Celebrating Social Care Nursing on International Nurses Day

Friday 10th May 2024 | 11:00am – 11:45am | Zoom



This virtual event will be a celebration of all things social care nursing, with people who draw on care and support from all fields of practice. You'll hear from Deborah Sturdy the Chief Nurse for Adult Social Care followed by stories from people working in the sector. Whether you're an adult nurse, mental health nurse, children's nurse, or a nursing associate working in adult social care this session is for you. This is an opportunity to come together and leave with a shared value of nursing in social care. #IND2024 #WeAreSocialCareNursing

[⇒ Register now](#)

Care Home Nurses Network Meeting



Due to unforeseen circumstances, the next meeting has been changed to **Tuesday 21st May at 2pm.**

[Book your free place here](#)

Save The Dates for future meetings: 26th September 2024



Dementia Action Week Event

SAVE THE DATE - Ryedale Community Connect – Making Connections Dementia Forum – All Welcome

Free Online Teams Workshop (link below). [Click here to join the meeting](#)

As part of **Dementia Action Week** on **May 16th 2:00-3:30pm** we are facilitating a session showcasing existing and exciting new services for people with dementia and their carers.

The session will include information from:

- **Dementia Forward services including their information around Young Onset Dementia, the new Ryedale Brain Health Café, and new day service**
- **Libraries Services: Annette Mircic Outreach Librarian will be talking about access and activity in Libraries**
- **Carers advice and support**
- **North Yorkshire Council: Adult Social Care and Stronger Communities will talk about support and funding**
- **NRS Healthcare will be attending to showcase assisted health care offers**
- **North Yorkshire Music Therapy**

 CARE
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Registered Manager Webinar: Workforce Wellbeing - Practical and cost-effective ways to support your team

Thursday 16 May 2024 | 10:00 – 11:00 | Zoom

Delivered in partnership with The Outstanding Society, this webinar will look at simple and effective ways to best support your workforce, helping them manage the latest pressures and workload. It will explore how you can offer meaningful wellbeing initiatives which won't break the bank, whilst convincing others – including the CQC - of the value this brings to your service.

⇒ [Register now](#)



Care Homes' Guidance on Acute Respiratory Infections (ARIs)

There have been some further changes to the Care Homes' Guidance on Acute Respiratory Infections (ARIs), including Covid-19: [Infection prevention and control \(IPC\) in adult social care: acute respiratory infection \(ARI\) - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/infection-prevention-and-control-ipc-in-adult-social-care-acute-respiratory-infection-ari)

The guidance, issued 28th March 2024 has been updated in line with changes to testing policy from 1 April 2024. Within the guidance it states that **routine** COVID-19 lateral flow device (LFD) testing of asymptomatic individuals prior to discharge from hospital into care homes is **no longer required**. Testing may still be undertaken, based on local risk assessment by the hospital together with the care home, for example during outbreaks.

From Monday 22nd April 2024 York and Scarborough NHS Foundation Trust will operate as follows:

Routine COVID-19 lateral flow device (LFD) testing of asymptomatic individuals prior to discharge from hospital into care homes is no longer required. **Discharge LFD testing will be undertaken for patients who are being cared for in an area where there are one or more COVID positive patients or where a local outbreak has been defined.**

- Symptomatic patients will be tested and if positive a discussion with the care home regarding appropriate IPC management on discharge will be undertaken.

This is in line with other Acute Trusts within Humber and North Yorkshire ICB.



Provider Information Session on Visiting and Accompanying Care Homes

In December 2023, the Department of Health & Social Care introduced legislation to make visiting and accompanying a Care Quality Commission (CQC) fundamental standard of care.

Visiting is crucial to the health and wellbeing of those receiving care as it ensures that people remain connected with loved ones and their community and have people to support and advocate for them when they are at their most vulnerable.

The Department of Health & Social Care know that the vast majority of health and care providers recognise this and have made considerable efforts to get back to normal on visiting.

However, there are reports that some people continue to face restrictions when trying to visit or accompany loved ones in health and care settings.

Watch the full webinar [here](#) with regards to Provider information session on visiting and accompanying - Care Homes.



Oh Yay, Oh Yay, 5th of May is National Hand Hygiene Day!

Every year the World Health Organisation (WHO) SAVE LIVES: Clean your hands campaign aims to remind people across the globe about the importance of hand hygiene.

This years theme is....

'Sharing Knowledge about Hand Hygiene'

80% of healthcare related infections are transmitted via hands!

Hand Hygiene saves millions of lives every year!

Share your knowledge about Hand Hygiene by creating your own poster [Click here to create your own poster](#)

Free hand hygiene resources available to download [here](#)

Why is sharing knowledge about hand hygiene still so important

Because it helps stop the spread of harmful germs in health care

SAVE LIVES
Clean Your Hands

[For World Hand Hygiene Day resources click here](#)



Humber and North Yorkshire
Health and Care Partnership



Humber and
North Yorkshire
Integrated Care Board (ICB)

Adult Social Care Stroke Integration Project (HNY & WYH)

Sharon Nobbs
Adult Social Care Stroke Integration Project Manager

sharon.nobbs1@nhs.net

Engagement:



250 stakeholders given feedback:

- 158 from HNY
- 95 from WYH

Corporate teams

Acute Stroke Wards

Community Stroke Therapy teams

Discharge Hubs

Local Authority (Social Care / Social Workers)

**Step-down Beds /
Rehab Units**

Care Homes

Patients & Carers

VCSE

National Research





Thematic Analysis:

In collating the feedback received so far, the following key themes are emerging across both HNY & WYH



COMMUNICATION & RELATIONSHIPS.



PROCESSES



CAPACITY & RESOURCES



MORALE



ROLE REMIT



ACCOUNTABILITY



SHARED GOALS



TRAINING

Thematic Analysis from Stakeholder Engagement:



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HUMBER & NORTH YORKSHIRE CARE HOME FEEDBACK

Total number
of responses

157

No. of barriers
identified

137

Top themes
from each area

Accountability

(48 responses)

Capacity

(19 responses)

Communication & Processes

(15 responses)

Potential Pilot Projects: Communication / Processes / Accountability



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PROCESS MAPPING A PATIENT JOURNEY:

To create a working group to process map the pathway of a stroke patient from acute admission to no longer requiring services.

Working group to contain representatives from each stakeholder group involved in the patient journey:

*Acute *Rehab Unit *Discharge Managers *Social Workers *Patient / Carers
*Social Care (Care Home) Providers

Work to include:

- Relationship Building
- Setting Shared Goals & Vision
- Role outlines – Remit of roles and Accountability
- Identify any gaps (patient-centred perspective)

Care Home – Improvements:



What would help Social Workers to better integrate with Care Homes?

“How many stroke patients do you see that you feel should have been offered an alternative pathway from hospital?”

“How many stroke patients do you see and how long do they stay in your Care Home before a care package home is put in place?”

“What would support easier links / conversations with Social Workers for stroke patients and their families / carers whilst in your Care Homes?”

“What would help you to support stroke patients whilst they wait for care packages to be put in place?”



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Sharon Nobbs
Adult Social Care Stroke Integration Project Manager

Email: **sharon.nobbs1@nhs.net**

ReSPECT Introduction of ReSPECT Process Briefing for Providers

The York and North Yorkshire area is moving towards the adoption of the ReSPECT process. The aim of this is to promote a more patient-centred and consistent approach to advanced care planning. Over the coming year, you will see the introduction of ReSPECT documentation and eventually the phasing out of the “red bordered” DNACPR forms. In order to support staff with this, a number of sessions are planned to talk through the process, and enable you to ask questions. The following sessions, lasting approximately 1.5 hours, are currently available:

- **17/05/2024 10.00am** - The ReSPECT process: a guide for care staff – held on MS Teams; suitable for all working in the social care sector
- **06/06/2024 10.00am** - The ReSPECT process: a guide for care staff – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable for all working in the social care sector
- **19/07/2024 10.00am** - The ReSPECT process: a guide for LD and autism providers – held on MS teams; suitable for any staff caring for clients with learning disabilities and/or autism
- **17/09/2024 10.00am** - The ReSPECT process: a guide for care staff – held on MS Teams and suitable for all working in the social care sector
- **14/10/2024 10.00am** - The ReSPECT process: a guide for LD and autism providers – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable on MS teams for any staff caring for clients with learning disabilities and/or autism

There will also be a session on ReSPECT on the *Palliative care for care staff study day* run at St Catherine’s on 8 July. Further dates, including face to face sessions in other locations across the area, will be circulated over the coming months. To book onto any of these sessions, or to discuss how we can support your organisation with the ReSPECT roll out please email: sarah.holloway@saintcatherines.org.uk.



Payments in Advance Discussion

- The Council is embarking on a consultation with non-residential providers to understand the benefits and risks associated with reverting to payments in arrears. This is in direct response to mixed feedback from providers about challenges associated with the reconciliation process.
- The purpose of these sessions is to directly engage with non-residential Providers about Payments in Advance.
- Opportunity for Providers to share their views on payment processes.
- There are six sessions available to book on as follows:
 - Tuesday 7th May – 11am to 11.30am
 - Wednesday 8th May – 10am to 10.30am
 - Wednesday 15th May – 2pm to 2.30pm
 - Tuesday 21st May – 4.30pm to 5pm
 - Wednesday 22nd May – 4pm to 4.30pm
 - Friday 24th May – 10am to 10.30am
- If you wish to attend, please send your interest to HASservicedevelopment@northyorks.gov.uk with details of who to send the invite to.



Humber and North Yorkshire
Health and Care Partnership



FREE, confidential coaching, mentoring and pastoral support for:

- ❖ **Registered Managers in Nursing Homes, Residential Homes, Domiciliary Care Services and Hospices**
- ❖ **Registered Nurses and Nursing Associates who are new to working in Nursing Homes and Hospice settings within the last two years**

Places still available to join this program- (the first in the country in Social Care.)



SCAN ME

Or, for further information please email:
Yhs-tr/legacymentoring.socialcare@nhs.net

Working in partnership with



I N V I T A T I O N



An Invitation to a Meeting Discussing the aims of the Dementia Network

- To improve the quality of care for people with dementia
 - Engage and involve existing and new providers of dementia care
 - Deliver Training to the Network members (and beyond) from basic to enhanced
- Identify and share good practice from within the region and other areas
- Educate and support providers with improvement methodologies including dementia care mapping
- Create opportunities to promote care work and attract potential candidates

Wednesday 15th May 2024

2.00pm–4.00pm

Scarborough Rugby Club

Silver Royd, Scalby, Scarborough YO13 0NL

* Limited spaces. **BOOK NOW** by emailing:
donnabradylwelburn@independentcaregroup.co.uk

Managed on behalf of North Yorkshire Council by The Independent Care Group



Different levels of Dementia Awareness training available.

To book a place and if anyone could recommend any venues it would be much appreciated. Email : donnabradylwelburn@independentcaregroup.co.uk

Immedicare Clinical Virtual Training - May Timetable

Training features:

- Monthly training sessions for all staff working in homes with Immedicare service
- Wide range of topics covered
- Post training evaluation available for delegates to submit feedback on the sessions
- Certificates sent to all delegates who complete a full session
- 2-3pm Tuesdays, Wednesdays and Thursdays
- Free of charge
- Easy to access via web page
- Accessible on any device

Accessing the Training

Head to <https://involve.moodlecloud.com/> or click the link below. You must create an account, and once you have an account you can register for the courses you would like to attend.

For any queries relating to training, please contact acunningham@immedicare.co.uk



Immedicare Training Timetable – May 2024

May 2024

Date	Session Topic
1 st May 2024	Nutrition and Hydration
2 nd May 2024	Top to Toe
7 th May 2024	Leg Ulcers
8 th May 2024	Catheter Care
9 th May 2024	Diabetes
14 th May 2024	React to Red
15 th May 2024	End of Life Care
16 th May 2024	Falls
21 st May 2024	UTI's
22 nd May 2024	Virtual Verification of Expected Death
23 rd May 2024	Restore 2
28 th May 2024	MSK
29 th May 2024	Behavioural Symptoms in Dementia

Come Dancing with North Yorkshire Council

1ST - 7TH JULY 2024



- Group dancing**
- Lip syncing**
- Group sing-along**



**COME DANCING WITH
NORTH YORKSHIRE COUNCIL**

CARE 
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Call for Carer of the Year 2024 nominations!

York Press runs a once-a-year event in association with City of York Council, to celebrate the best of the city.

It includes recognising an individual care worker, who strives to improve the delivery of care and makes a real difference.

This person must demonstrate outstanding levels of commitment to care and put the person being cared for at the heart of what they do.

It only takes a moment to make a nomination for Carer of the Year 2024 before Friday 24 May, so please do so and simply [click the link](#)

There are 11 other categories, including:

Education Hero

Volunteer of the Year

Health Service Hero

Best Community Project

School of the Year

Public Sector Hero



Funded Cyber Security and Data Protection Support for your Social Care Organisation

Enhance your operational resilience: mitigating potential cyber threats

Already published your DSPT at Standards Met or Exceeded? Then this is your passport to a range of funded cyber services offered across the North East and Yorkshire.

The funded support is accessed on a first come first served basis through participation in this innovative research project. Participating in this pilot will evaluate the DSPT, tell us whether these services are effective and help us understand what your needs are, rather than what they are assumed to be.

Better Security, Better Care funded 'digital health check' includes funded cyber services and training from our trusted delivery partner the North East Business Resilience Centre.

Email england.dsptney@nhs.net to express your interest!

Limited spaces for our Cyber Services support!

Half of businesses (50%) and around a third of charities (32%) report having experienced some form of cyber security breach or attack in the last 12 months. Discuss your interest with our team at NEBRC to establish your organisational requirements.



Internal / External Vulnerability Assessment

A look at what a cyber criminal could see and do if they were to gain access to your network, as well as how they might gain that access.



Security Awareness Training

Providing fundamental cyber security awareness training across all roles in your organisation to support recognition of potential security issues.



Security Policy Review

A comprehensive gap analysis and plain language recommendations based on your current policies, risk management, and organisation.

Change of Email Address

North Yorkshire Council have retired the socialservices.contractingunit@northyorks.gov.uk email address. With the separation of Quality & Service Continuity and Contract Management functions, new team email addresses have been introduced.

From **Thursday 2nd May 2024** the socialservices.contractingunit@northyorks.gov.uk email address will be deleted. As a result, any emails sent to this email account will not be viewed or responded to.

For RNRs, quality assurance, quality improvement, discussions regarding service continuity plans and other quality and improvement queries please direct your email to HASQuality@northyorks.gov.uk.

For queries regarding contract management and monitoring, contract clauses, inflation queries, etc. please direct your queries to HASContracting@northyorks.gov.uk.



Dates for your Diary

- ReSPECT process support sessions being held from May to October.
Contact: sarah.holloway@saintcatherines.org.uk
- Immedicare Clinical Virtual Training - May Timetable in slides above
- 5th of May - National Hand Hygiene Day
- 10th of May, 11am – 11:45am - Celebrating Social Care Nursing on International Nurses Day. [⇒ Register now](#)
- 15th May, 2pm – 4pm – Dementia Network Invitation
- 16th May, 2:00-3:30pm - Dementia Action Week [Click here to join the meeting](#)
- 16th May, 10am – 11am – Skills 4 Care: Registered Manager Webinar: Workforce Wellbeing [⇒ Register now](#)
- 21st May at 2pm - Care Home Nurses Network Meeting. [Book your free place here](#)

Key Contacts – North Yorkshire Council

North Yorkshire Council website [Home | North Yorkshire Council](#)

Quality Team: HASQuality@northyorks.gov.uk

NYV HAS Contract Team: HASContracting@northyorks.gov.uk

North Yorkshire Partnership website: [Care Connected | North Yorkshire Partnerships \(nypartnerships.org.uk\)](http://Care Connected | North Yorkshire Partnerships (nypartnerships.org.uk))

NYC Approved Provider Lists for Adult Social Care – FAQs, Webinars can be found [here](#)

Public Health dph@northyorks.gov.uk

Service Development: HASservicedevelopment@northyorks.gov.uk

Jo Holland - joanne.holland@northyorks.gov.uk

Training available NYC, PHE & NYSAB:

<https://safeguardingadults.co.uk/> & <https://www.nypartnerships.org.uk/phtraining>

Workforce

Make Care Matter www.makecarematter.co.uk



Key Contacts and Information – City of York Council

City York Council website - <https://www.york.gov.uk/AdultSocialCare>

Dedicated email address for care providers:

Commissioning and Contracts: AllAgeCommissioning@york.gov.uk - If you require further assistance, please contact All Age Commissioning on Tel: 01904 55 4661

Transformation and Service Improvement: asctransformationteam@york.gov.uk

<https://www.york.gov.uk/ShapingCare> - Market Position Statement for all providers to view

City of York Council Individual Provider Bulletin is circulated regularly to providers and as/when there is important information to share.

Key Contacts – Health and Adult Social Care

NHS Humber and North Yorkshire ICB: hnyicb-voy.yorkplacequalitynursingteam@nhs.net

iCG: John Pattinson johnpattinson@independentcaregroup.co.uk To join the iCG [click here](#)

Heather Bygrave- Relationship Team Manager Immedicare hbygrave@immedicare.co.uk

Dreams Team - dreamsteam@eastriding.gov.uk

Skills for Care: [Home - Skills for Care](#)

Training available

IPC [Home - Infection Prevention Control](#)

NHS Humber and North Yorkshire ICB- [Training and Development Opportunities](#)

Digital Update Newsletter sign up - [Newsletter Signup - Digital Social Care](#)

Workforce

Skills for Care <https://www.skillsforcare.org.uk/Recruitment-retention/Recruitment-and-retention.aspx>

Department of Health & Social Care <https://www.adultsocialcare.co.uk/home.aspx>

The DHSC social care reform [Homepage -](#)

Workforce wellbeing resource finder: [Wellbeing resource finder](#)

