



Humber and North Yorkshire
Health and Care Partnership



Humber and
North Yorkshire
Integrated Care Board (ICB)



Our North Yorkshire and York Care Providers

08 April 2024

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)

NICE National Institute for
Health and Care Excellence

NICE News for Health and Social Care

Bringing you our latest news, features and guidance.

March 2024

Improving oral health in care homes

Wednesday 20 March was [World Oral Health Day](#). It encourages the world to unite to help reduce the burden of oral diseases, which affect individuals, health systems and economies.

NICE has produced a quick guide for care home managers on improving oral health for adults in care homes. We've also produced an [oral health assessment tool](#). Using the tool is likely to result in a more consistent, improved approach to mouth care in all care settings and by all relevant care staff.

[Read oral health quick guide](#)

Preparing for our new assessments



Our expectations of care are not changing and our current ratings and five key questions will stay central to our approach.

We recognise the importance of clear guidance to help you feel ready for our new assessments. On our website you can find guidance that covers the different aspects of our regulatory approach, including:

- [How we will roll out our new assessments](#)
- [Key questions and quality statements](#)
- [Evidence categories](#)
- [How we'll use people's experiences of health and care](#)
- [The role of I statements](#)
- [Factual accuracy](#)
- [Displaying your ratings: posters](#)
- [How we will calculate the new scores](#)
- [How we'll assess quality and performance](#)



Hundreds attend Dementia Conference to shape Strategy for Humber and North Yorkshire

More than 100 people have attended a major conference in North Yorkshire aimed at improving the care of people living with dementia.

The conference, held at Ridding Park in Harrogate, was titled 'Dementia: A Life Still to Be Lived'. The name was inspired by the late Wendy Mitchell, an NHS worker and dementia champion.

Wendy advocated for living positively with dementia and was determined to remind people that those living with the disease are not sufferers and that there is so much life to live.

The Humber and North Yorkshire Dementia Conference (which took place on Thursday, 21 March) was organised by the Humber and North Yorkshire Health and Care Partnership in partnership with the Alzheimer's Society.

[Click here to read the full story.](#)



Skills for Care is #CelebratingSocialCare and we're inviting you to get involved too

At Skills for Care, we celebrate social care year-round, but throughout April we're going to be celebrating a little bit louder and we'd love to see as many people as possible do the same.

Social care is such an important part of society and the highly skilled, passionate, and hard-working people who work in social care make a vital contribution to our communities. That's why we're setting aside a full month dedicated to recognising the vital impact they have on people who draw on care and support, helping them to live their lives how they choose.

We hope you can join us in celebrating you, your colleagues, and the people you support this month.

How you can get involved

You can get involved with **#CelebratingSocialCare** on social media by:

- shouting out your colleague, team, or manager for their great work or a recent achievement
- sharing a successful initiative that your organisation has been working on
- sharing some of the exciting activities that you've been doing lately as a team or with the people who you support
- sharing some feedback from the people who you support or their relatives about the impact your care and support has had in supporting them to do the things they love
- shouting out yourself for all your hard work
- sharing what you love most about working in social care
- shouting out the people who you support
- or saying thank you to everyone working in social care for everything they do.

Make sure to use **#CelebratingSocialCare** and tag @SkillsForCare on [Twitter](#), [LinkedIn](#) or [Facebook](#) so we can share.

You could also:

- share your shout outs and good news stories in a blog on your website or in an email or newsletter
- or run an in-person event or activity with your team or the people who you support to celebrate social care – such as a coffee morning, an awards event, or a memory board.

Download our #CelebratingSocialCare assets

On our website you can find suggested social media posts, images, and templates which you can download to use in social media posts, on your website and in emails this month when #CelebratingSocialCare.

[⇒ Find out more and download the #CelebratingSocialCare assets](#)

Skills for Care want to hear from you

Are you a provider employing Nursing Associates? If so we'd love to hear from you to share your developments at our Nursing Associate Forum

We're looking for provider representatives to sit on the forum and help shape this work. If you would like to be involved, please email SocialCareNursing@skillsforcare.org.uk.

We're receiving lots of interest about where the nursing associate role is being developed outside of nursing care home settings. If you are a provider, nurse, or student/qualified nursing associate involved in this and willing to share your experience please contact lucy.gillespie@skillsforcare.org.uk.

TENA Update



March 2024

Introductions

Please see below your local TENA Team:

Jo Mitchell Account Specialist – 07824889189
jo.mitchell@essity.com

Becky Middleton Key Account Manager – 07768428843
becky.middleton@essity.com

Sarah Murray Clinical Consultant – 07831112381
sarah.murray@essity.com

We are here to support you with all your TENA product needs product training and product assessment. Please do contact us if we can support you at all in anyway.



Virtual Training

We offer monthly virtual TENA product training sessions, and the dates have been sent out to all Care Homes for the year. If you require the TEAMS links to these training sessions, please contact Jo Mitchell.



PATH

PATH, Essity's customer training platform - Professional Accredited Training for Healthcare Professionals.

If you would like more information about this valuable free resource, please contact Jo Mitchell.



TENA Links

TENA Professional - [Incontinence care for professionals \(tena.co.uk\)](https://tena.co.uk)
A vast range of resources for Health Care Providers

TENA Professional Facebook - [TENA Professionals UK Facebook](#)



Infection Prevention Control Bulletin – UTI's and Catheter Care

To support healthcare worker's knowledge, the North Yorkshire and York Community Infection Prevention and Control Team have developed a number of free downloadable resources for Care Homes relating to UTIs and catheter care. These can be found at [UTI resources](#).

Public Health – Health Protection

Update on COVID-19 Testing:

The ordering portal for accessing test kits for outbreak testing has now closed. Guidance will be updated before 1 April to reflect changes to COVID-19 testing. Until then, settings should continue to follow the current guidance.

Settings should have LFD tests in stock to facilitate outbreak testing and should contact their local health protection team or other local partner if they suspect a COVID-19 or other acute respiratory infection outbreak.

Tests to access COVID-19 treatments for those eligible can be obtained from a local pharmacy. COVID-19 treatments can be accessed via GP surgeries, NHS 111 or hospital specialists.

For further information please see: [Treatments for COVID-19 - NHS \(www.nhs.uk\)](https://www.nhs.uk).

The Full guidance is available at <https://www.gov.uk/government/publications/infection-prevention-and-control-in-adult-social-care-acute-respiratory-infection/infection-prevention-and-control-ipc-in-adult-social-care-acute-respiratory-infection-ari#how-to-be-prepared-for-aris>



Introduction of ReSPECT Process Briefing for Providers

The York and North Yorkshire area is moving towards the adoption of the ReSPECT process. The aim of this is to promote a more patient-centred and consistent approach to advanced care planning. Over the coming year, you will see the introduction of ReSPECT documentation and eventually the phasing out of the “red bordered” DNACPR forms. In order to support staff with this, a number of sessions are planned to talk through the process, and enable you to ask questions. The following sessions, lasting approximately 1.5 hours, are currently available:

- 17.5.24 10.00 - The ReSPECT process: a guide for care staff – held on MS Teams; suitable for all working in the social care sector
- 6.6.24 10.00- The ReSPECT process: a guide for care staff – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable for all working in the social care sector
- 19.7.24 10.00- The ReSPECT process: a guide for LD and autism providers – held on MS teams; suitable for any staff caring for clients with learning disabilities and/or autism
- 17.9.24 10.00- The ReSPECT process: a guide for care staff – held on MS Teams and suitable for all working in the social care sector
- 14.10.24 10.00- The ReSPECT process: a guide for LD and autism providers – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable on MS teams for any staff caring for clients with learning disabilities and/or autism

There will also be a session on ReSPECT on the *Palliative care for care staff study day* run at St Catherine's on 8 July
 Further dates, including face to face sessions in other locations across the area, will be circulated over the coming months.
 To book onto any of these sessions, or to discuss how we can support your organisation with the ReSPECT roll out please email: sarah.holloway@saintcatherines.org.uk.



Please see program of events for the new Ryedale Brain health cafés

Humber and North Yorkshire Health and Care Partnership

Dementia Forward
Your North Yorkshire Charity Care and Support for Life

The Brain Health Cafe at Trinity Church Rooms, Norton

Please join us every week to explore ways to keep our brains healthy and to live well. There will be support, advice and activities relating to brain health at every session, plus tips on managing memory and living well.

All events are free and include refreshments. Open to everyone.

Every Thursday (from 11th April)
10am to 12 noon
10 Plum Street
Norton
YO17 9JA



For further information, call 03300 578592 or email info@dementiaforward.org.uk

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11th April	Meet the Team	Welcome to the first Brain Health Cafe. Meet the team who will be running the sessions every Thursday. A representative from the Memory Clinic will also be available to answer any questions.
18th April	Food for Thought	A session all about food that is good for our brains. There will be food to try and information to take away.
25th April	Introduction to Occupational Therapy	Meet Gemma our local specialist Occupational Therapist that works across Ryedale, Scarborough and Whitby. Find out how she helps people to live well and adapt to living with a cognitive impairment.
2nd May	No session	No session this week due to the Trinity Church Rooms being used as a polling station.
9th May	Eye Health	Sight Support providing a themed session about caring for our eyes.

For further information, call 03300 578592 or email info@dementiaforward.org.uk

For more information see - www.dementiaforward.org.uk

Guidance on visiting in care homes, hospitals and hospices

Final guidance published



Image by Freepik shows an older man in a wheelchair smiling with a visitor

Following consultation earlier this year, we have now [published final guidance](#) to help providers understand and meet the new fundamental standard on visiting and accompanying in care homes, hospitals, and hospices.

The guidance also sets out what people using health and social care services and their families, friends or advocates can expect.

The consultation was limited to our guidance about the new fundamental standard. It did not cover the scope and content of the visiting legislation itself, which was subject to the government's own consultation last year.

There were a total of 553 unique respondents to our consultation. We are grateful to everyone who gave their feedback.

People often expressed support for the principles contained in the guidance and fundamental standard and related this to their own experiences.

We also received a high level of agreement that the guidance provided clarity.

Across the 5 questions we asked to gauge agreement or disagreement that our guidance clarifies what is required of the relevant health and social care providers, an average of:

- 79% said they agreed or strongly agreed
- 8% said they disagreed or strongly disagreed.

We have used the feedback we received to improve our guidance. For example, we have added further clarity to help providers understand what they must do to make sure they respect the right of each person to receive visits and to be accompanied.

We have published our guidance ahead of the timescale the government has set out for the regulation to come into force on 6 April 2024.

[Read the guidance](#)

Learning and Development Opportunities



Introductory modules for managers

Based on the Manager Induction Standards, we offer 11 introductory eLearning modules covering topics including supporting and developing teams, effective communication, making decisions and managing resources. Each module aims to support new and aspiring managers in becoming an effective leader and can be completed flexibly.

⇒ [Find out more about the introductory modules for managers](#)



Registered manager webinar: Workforce wellbeing - practical and cost-effective ways to support your team

Thursday 16 May 2024 | 10:00 – 11:00 | Zoom

Delivered in partnership with The Outstanding Society, this webinar will look at simple and effective ways to best support your workforce, helping them manage the latest pressures and workload. It will explore how you can offer meaningful wellbeing initiatives which won't break the bank, whilst convincing others – including the CQC - of the value this brings to your service.

⇒ [Register now](#)

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net