



Humber and North Yorkshire
Health and Care Partnership



Humber and
North Yorkshire
Integrated Care Board (ICB)



Our North Yorkshire and York Care Providers

25 March 2024

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



A message from Ian Trenholm, Chief Executive Officer, CQC

On March 12 we made our new provider portal available to all providers and asked you to sign up.

This was one day later than we expected and some of you had a difficult experience trying to sign up and I want to apologise for that and any inconvenience this caused.

We are working quickly to resolve these issues and will be in touch very soon to let you know when they're fixed.

I know how important it is for registered managers and nominated individuals to be able to delegate access to others in your organisation, this will soon be available.

For now, I want to reassure you that if you haven't been able to sign up to the new portal you can continue to [submit notifications to us via email](#).

If you've already contacted our contact centre, we'll be working as hard as possible to respond to your query. Otherwise please wait to sign up to the new portal until we've notified you that these issues are fixed.

[Visit our website for more information](#)



Infection Prevention Control Bulletin – UTI's and Catheter Care

To support healthcare worker's knowledge, the North Yorkshire and York Community Infection Prevention and Control Team have developed a number of free downloadable resources for Care Homes relating to UTIs and catheter care. These can be found at [UTI resources](#).

Prepare for a healthy Easter Bank Holiday



Health leaders in Humber and North Yorkshire are encouraging people to get prepared for Easter.

With the long weekend fast approaching, NHS Humber and North Yorkshire Integrated Care Board (ICB) says there are proactive steps we can all take to ensure our healthcare needs are met.

The ICB's Clinical Lead, Dr Nigel Wells, said: "With many GP practices closed for the long bank holiday weekend and changes to usual pharmacy rotas, it's important people are prepared."

[Click here](#) to read more.

Humber and North Yorkshire residents visit Parliament on No Smoking Day to share their smoking survivor stories



Last week, residents from across Humber and North Yorkshire visited Parliament for No Smoking Day to tell their stories about the impact of smoking on their lives – and why parliamentarians should back proposed new legislation to create a smokefree generation.

Hosted by the All-Party Parliamentary Group on Smoking and Health, the event at Westminster was attended by those who have lost relatives to smoking, people whose health has been harmed, health professionals who have cared for people sick from smoking, and young people who want to grow up in a smokefree country.

Supporting people to stop smoking is a key priority in the Humber and North Yorkshire region, which has areas with some of the highest levels of smoking in the country.

[Click here](#) to read more



Introduction of ReSPECT Process Briefing for Providers

The York and North Yorkshire area is moving towards the adoption of the ReSPECT process. The aim of this is to promote a more patient-centred and consistent approach to advanced care planning. Over the coming year, you will see the introduction of ReSPECT documentation and eventually the phasing out of the “red bordered” DNACPR forms. In order to support staff with this, a number of sessions are planned to talk through the process, and enable you to ask questions. The following sessions, lasting approximately 1.5 hours, are currently available:

- 17.5.24 10.00 - The ReSPECT process: a guide for care staff – held on MS Teams; suitable for all working in the social care sector
- 6.6.24 10.00- The ReSPECT process: a guide for care staff – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable for all working in the social care sector
- 19.7.24 10.00- The ReSPECT process: a guide for LD and autism providers – held on MS teams; suitable for any staff caring for clients with learning disabilities and/or autism
- 17.9.24 10.00- The ReSPECT process: a guide for care staff – held on MS Teams and suitable for all working in the social care sector
- 14.10.24 10.00- The ReSPECT process: a guide for LD and autism providers – held face to face in the Education Centre, Saint Catherine’s Hospice, Scarborough; suitable on MS teams for any staff caring for clients with learning disabilities and/or autism

There will also be a session on ReSPECT on the *Palliative care for care staff study day* run at St Catherine’s on 8 July

Further dates, including face to face sessions in other locations across the area, will be circulated over the coming months.

To book onto any of these sessions, or to discuss how we can support your organisation with the ReSPECT roll out please email:

sarah.holloway@saintcatherines.org.uk.

NICE News for Health and Social Care

Bringing you our latest news, features and guidance.

February 2024



Targeting antibiotics for people at highest risk of sepsis

We've recommended better targeting of antibiotics for suspected sepsis. Our [updated recommendations](#) ensure the right people receive treatment as soon as possible but the medicines are not overused.

The guideline states that people graded by the [National Early Warning Score 2 \(NEWS2\)](#) as being the most severely ill should continue to receive broad-spectrum antibiotics within an hour. As a result of the updated NEWS2 warning scores, we expect that more people will be graded at a lower risk level. In these cases, treatment should begin within 1 to 3 hours and diagnosis clarified before antibiotics are given.



Help us to better understand your views

We'd like to invite you to contribute to an important research project. We're keen to better understand the views and experiences of NICE from health and social care practitioners' perspectives. The insight gained will help us to ensure that we focus on what matters most to our guidance users. To take part, please complete our survey before 5pm on Sunday 7 April 2024. It should take around 15 minutes to complete.

[Share your views](#)



Introductory modules for managers

Based on the Manager Induction Standards, we offer 11 introductory eLearning modules covering topics including supporting and developing teams, effective communication, making decisions and managing resources. Each module aims to support new and aspiring managers in becoming an effective leader and can be completed flexibly.

⇒ [Find out more about the introductory modules for managers](#)



Developing your workforce Don't miss out on funded essential training

The rapid induction programme (for new staff), refresher training (for existing staff) and a volunteer programme were set up as a COVID-19 response and will be discontinued at the end of the financial year. The training is available from six endorsed providers and must be completed by 31 March 2024. Sign learners up as soon as possible so you don't miss out.

⇒ [Find out more about the funded essential training](#)

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net