

Referral Support Service

ENT

ENT28

ENT Primary Care Clinic (PCC)

At York Hospital, the ENT team runs a Primary Care Clinic (PCC) for some common minor and / or acute conditions, which can be managed with the expertise of an SHO (with Registrar back-up).

Weekly opening times:

Day	Time
Monday (am)	9:00-12:00
Tuesday (pm)	14:00-17:00
Wednesday (pm)	14:00-17:00
Friday (am)	9:00-12:00

Please note there is no clinic on Thursday

Some Common Conditions:

- [Otitis externa](#) (with debris in canal/ failing to respond to drops) requiring microsuction or wick insertion.
- Recurrent minor [Epistaxis](#): needing cautery
- [Bell's Palsy](#)
- Uncomplicated Foreign bodies in ear/ nose
- [Trauma to nose](#) in the last 7 to max 10 days requiring re-positioning under local anaesthetic
- If in doubt, ask the on-call SHO.

Contact:

On call SHO via switchboard or Bleep:

- Dial 8
- Enter bleep number: #585
- Enter ext no. followed by the # key
- Wait for the confirmation message then hang up.

Have patient details and contact number ready (patient will be offered an appointment by post, usually within 7-10days).