



Humber and North Yorkshire
Health and Care Partnership



Humber and
North Yorkshire
Integrated Care Board (ICB)



Our North Yorkshire and York Care Providers

Monday 08 January 2024

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



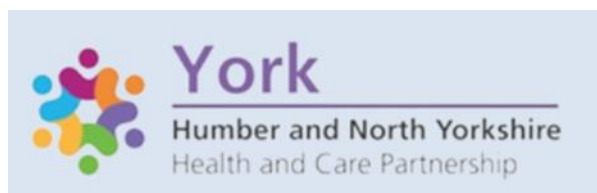
New Guidance on Alcohol in Care Homes

The CQC have worked with the University of Bedfordshire to produce guidance for members of the public and care home managers on the availability and management of alcohol in care homes. The guidance is based on a study on alcohol use in care homes which found that residents, families, staff and inspectors felt strongly that people living in care homes should be able to continue drinking alcohol when they move into a home. Speaking about the research and new guidance, CQC's Amy Hopwood said:

“This important research shines a light on the importance of care homes safely supporting their residents to continue drinking alcohol if they wish to, using their professional expertise to balance the risks alongside the individual’s preferences. Just like anything else in life that is a matter of taste and choice, how care homes manage alcohol is a strong indicator of how well they are delivering good, safe, personalised care to their residents.”

The research findings and new guidance can be downloaded from [the University of Bedfordshire's Substance Misuse and Ageing Research Team's web pages](#).

[News story: Guidance on the management of alcohol in care settings](#)
[University of Bedfordshire news story: Keeping the spirits up? Research finds alcohol can be part of having a 'good life' in care homes](#)



Directory of Services for Health and Care Professionals This Winter (York Providers)

We know that you and your teams play a vital role in signposting individuals towards the assistance they require, fostering a resilient and healthy community during the challenging winter season. A series of resources have been developed to highlight the support available to York residents to navigate winter with confidence and ensuring that help is readily available when needed the most, outlining the services that are available to support them to stay well in their communities over the winter.

This includes detailed information on a wide range of services that are available for care providers to access clinical support for those in your care. A reminder that for any providers with the Immedicare service in place, this will be your first point of contact for any urgent care concerns (except any threat to life situations which would go via 999). Following a clinical consultation, Immedicare would that make a referral to other services such as GP Practice, Urgent Care Response or Out of Hours GP should a face-to-face visit be deemed appropriate.

These resources are designed to support residents across the City in accessing support this winter, so we would encourage providers to please share with staff and families as appropriate.

[DoS Information for Health and Care Professionals](#)

[DoS Information for the public](#)

[Looking after you and your family this winter – leaflet](#)

[North Yorkshire and York Care Provider Support Handbook- How Can We Support You?](#)



Care Connected- Your North Yorkshire and York Care Provider Forum

The next session of care provider forum "Care Connected" will take place on Wednesday 10 January 10.30-11.30, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS

Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow [this link](#).

Topics covered in this session will include:

- ✓ Exit Interviews Pilot for Health and Social Care Staff
- ✓ Oral Health Training for Care Providers Update
- ✓ Procurement and Contracting Update (North Yorkshire Providers)
- ✓ Immedicare Wound Care Box Scheme Update (Vale of York Providers).

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



Opportunity to Join our Quality and Nursing Team

Are you passionate about quality improvement, and would be interested in working with a team recognised nationally for innovative work to support our local care sector across North Yorkshire and York? We have 3 roles currently available which are an opportunity to play a vital role supporting delivery of safe and quality care, through implementation of quality improvement in care Homes and domiciliary care settings. You will contribute towards developing and delivering project plans and work closely with providers to deliver training programmes and ongoing quality improvement support. More information including job descriptions can be found through the below links.

- [Project Nurse/AHP- Quality Improvement \(X2 Roles\)](#)
- [Project Assistant- Quality Improvement](#)

The deadline for both roles is **Thursday 18 January**. For an informal discussion about these roles please contact sarah.fiori@nhs.net or c.collister@nhs.net

Need to Know



Collaborative Bank Programme Survey- Please Share with Staff

The ICB are currently running a survey developed as part of the ICB Collaborative Bank programme, which aims to gather intelligence on where and how our staff across the region work, whether they do bank/overtime as well as substantive work or substantive only, whether there is interest for staff in working in other organisations. The object of the Collaborative work is to look at allowing ease of movement across health or care organisations if staff want to work additional hours. We are aware that some organisations within the region do not have “banks” as such but have staff who regularly work extra, above their contracts either on overtime or in another way.

We would encourage providers to please share the survey with staff, who can access through the link and blurb below or the above QR code. All staff groups are encouraged to fill in the survey and the more the merrier. We are currently unable to provide a printed version, but we will be in touch as soon as we are. For any questions about this workstreams please contact: nichola.greenwood1@nhs.net.

Wording for Staff

"Across Humber and North Yorkshire Health and Care Partnership, we are beginning to look at how we offer increased flexible working opportunities to all our staff while enhancing the quality and safety of our services. One approach is

launching a Collaborative Staff Bank where staff can do bank work at their current employer and across multiple care providers, should they wish. We are beginning to look at how we could do this, but we need the views of our staff. The survey is for all staff groups across the system, and all groups are encouraged to fill it out. Click [here](#) to access the survey"



Bodyguard Syringe Driver Training (Vale of York Providers)

A series of dates have been arranged in 2024 for registered nurses working in the social care sector across the Vale of York to access syringe driver training, which will provide practical experience of setting up a syringe driver and ongoing management. To view the dates please view this [flyer](#).



Saint Catherines Hospice- Palliative Care Education Opportunities for Care Providers

Over the next 12 months Saint Catherine's Hospice will be hosting a further series of virtual and in person education opportunities available to care providers and their staff. Some of these are applicable to providers across the full North Yorkshire area and some are specific to providers within the Scarborough and Ryedale footprint. Further information on the sessions can be found through the below flyers or contacting Education@saintcatherines.org.uk.

[Verification of Expected Death](#)

[Syringe Driver Management](#)

[Introduction to Palliative Care Study Day](#)

[Palliative Care Emergencies Study Day](#)

[Trans Dermal Patches Study Day](#)

[Care Provider Study Day](#)

[Palliative Care Professionals Forum](#)

[Palliative Care Clinics- Monthly Session Devoted to Specific Topic](#)

CareFind: Public Facing Website- Training Dates for Care Home Providers

Capacity Tracker are developing a [new tool to help members of the public to search for Care Home vacancies](#) via a new public facing website, CareFind. Capacity Tracker will provide this as a **free service for Providers**, on an opt-out basis, with some conditions in place. The concept of CareFind has been developed with the support of the DHSC and NHSE. CareFind aims to give benefits to both providers and people looking for care services, building on the information and resource of Capacity Tracker. They are currently running training sessions on how to create your public profile that will be visible on CareFind. To register for a session, please click on the appropriate link below.

[Wednesday 10 January 1.00-2.30](#)

[Tuesday 16 January 11.00-12.30](#)

[Wednesday 17 January 2.00-3.30](#)

[Thursday 18 January 2.00-3.30](#)



An information and advice
community website for adults



Live Well York

At Care Connected we recently held a session sharing the Live Well York platform which is a service run by City of York Council in collaboration with partners providing an online directory of advice, health and wellbeing information, local social groups, activities and events. Please find through this [link](#) a poster for the service which may be helpful to promote with your staff and those in your care.

Learning and Development Opportunities

Free Data Security and Protection eLearning Course for Social Care Staff

Care providers can now improve and assess their staff's knowledge of data security and protection using a [new elearning resource](#), specifically designed for the care sector.

[Better Security, Better Care](#) – the national and local programme supporting adult care providers with data security - has developed the course in response to a gap in the market. It's free, short, and packed with relevant scenarios to help all staff in adult social care services understand how to keep information safe.

The course also enables care providers to meet the training requirements within the [Data Security and Protection Toolkit](#) (DSPT). Collate information about how many staff have successfully completed the course, and use that as evidence against the DSPT requirement to train at least 95% of staff every year.

Join the Health Equity Fellowship Programme and Contribute to Improving Population Health and Reducing Health inequalities in the Humber and North Yorkshire

The Health Equity Fellowship Programme aims to give applicants enhanced skills to improve population health and reduce inequalities in their organisations and communities. The fellowship is open to all colleagues working across health, social care, local authority, and the voluntary and community sectors across Humber and North Yorkshire – irrespective of their current role, grade or profession. The fellowship will run from April 2024 to March 2025.

For more information and instructions on applying, visit the [Health Equity Fellowship webpage](#). Applications will close on **Friday 12 January 2024**.

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net. This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net

