



Monday 18 December 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



Merry Christmas to all Our Care Providers and Partner Organisations

As this is the last bulletin of the year, we would like to take this opportunity to wish a very Merry Christmas to you, your teams, all your families and those in your care. Thank you for continuing to work tirelessly, going above and beyond to keep some of the most vulnerable in our communities safe and well despite the challenges. This year we have continued to champion collaborative work across Health and Social Care, encouraging coordinated and integrated support for all care providers in York and North Yorkshire. We have enjoyed working with you and your teams to compliment the proactive and innovative work that you demonstrate, supporting the delivery of high quality of care for those you support.

We have experienced first hand the power of how we can come together this year through initiatives such as the Care Provider Olympics where over 800 individuals took part to promote physical activity across the sector and the impact of the Improving Hydration programme where providers have embedded principles of positive hydration for both staff and residents.

Both programmes were finalists in this years Nursing Times Awards, celebrating the hard work of our care teams embedding the learning and sustaining change from these initiatives. It was great to see so many providers represented at this month's Achieving Excellence Conference, sharing best practice and learning. Opportunities for engagement in initiatives to enhance delivery of care such as training and career possibilities such as the trainee nursing associate roles, quality improvement pilot in community equipment provision, digital support for care and research to name just a few.

We hope you all get a chance to have some well-deserved rest over the Christmas period, and wish you all the best for a happy and safe 2024.

Sarah, Charlotte, Sam and Kate



Care Connected- Your North Yorkshire and York Care Provider Forum

Thank you to all those who joined us last week at Care Connected. The slides from the meeting can be found through this [link](#) along with slides from all previous meetings. Care Connected is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks and the next session will take place on **Wednesday 10 January**.



Pharmacy Opening Times for Christmas and New Year

Providers are encouraged to please plan ahead over the forthcoming festive period for any medication orders, and to make sure you are familiar with your local pharmacy opening times over the bank holidays. A full list of opening times across North Yorkshire and York can be found through this [link](#).



Registered Manager Legacy Mentoring Programme- Extension of Offer

We are delighted to advise that following discussions with NHS England, we are now able to extend our offer of support for the registered manager legacy mentoring programme to residential homes and domiciliary care services across North Yorkshire and York.

Please find through these links a set of [frequently asked questions](#) regarding the programme, together with an [expression of interest form](#). If have any further questions, or would like to enrol on the programme, please email yhs-tr.legacymentoring.socialcare@nhs.net

Need to know



Have Your Say on the Draft North Yorkshire Autism Strategy

Autism is a lifelong neuro-development condition that affects how people perceive the world, communicate, and interact. Being autistic means your brain works differently to how other people's brains work. Whether people find out they are autistic as a child, young person, or adult, being autistic is often an important part of a person's identity for the whole of their lives.

Over the last six months, the draft All-Age Autism Strategy has been developed by people with autism, their carers and families, alongside representatives from the community and voluntary sectors, North Yorkshire Council, health services, police, probation, education and employment partners. North Yorkshire Council would like to hear from as many people as possible on key areas including strategy content, prioritising actions, measuring success, design and working together.

[Click here](#) to access the survey. Please contact North Yorkshire Council if you require alternative languages or formats via email hasservicedevelopment@northyorks.gov.uk or call 01609 534299.



Saint Catherine's Hospice Palliative Care Clinics 2024

Over the next 12 months, Saint Catherine's Hospice will be hosting a further series of virtual sessions based on a curriculum for all health and social care providers in North Yorkshire to access education on palliative care topics. Upcoming sessions include using opioids, syringe driver management and nausea in palliative care. For information and to view the full schedule please follow this [link](#).

Bladder and Bowel Training Dates 2024 (Vale of York Providers)

York and Scarborough Teaching Hospitals NHS Foundation Trust have released their dates for bowel and bladder training for 2024, which are available to all non-registered care staff working across care homes, domiciliary and supported living settings within the Vale of York area. The sessions with help provide necessary skills to promote continence and manage incontinence within a care environment, including causes of incontinence, management and catheter care. To view the dates and book your place please follow this [link](#).

LeDeR YouTube Channel Launched

The LeDeR (Learning from Lives and Deaths) programme have worked in co-production to make their reports and information more accessible. Lots of people find videos more helpful than written documents, so they now have a YouTube channel where the important findings are shared with recorded voices, useful graphics and captions. The full video of the report is also available in shorter colour coded sections. Click this [link](#) to visit the LeDeR YouTube channel.



New Free E-learning Tool: Depression in Older Adults

NHS Learning Hub have launched a new e-learning tool designed to help those caring for older adults to recognise the symptoms and supports conversations that may initially feel quite daunting. It been developed for anyone providing care / support to older people including those working in the community, in care homes or domiciliary settings, in voluntary services and those working in the NHS

in any setting. The E-learning is interactive and includes videos, case studies and podcasts. Takes approximately 50 minutes per theme and can be dipped in and out of. Aims of the module are to:

- Develop awareness and recognition of depression in older adults
- Develop skills in talking to older adults about depression
- Develop awareness of the variety of treatment options available

To access the training please follow this [link](#).



Nursing in Adult Social Care Community of Practice Event- Hold The Date

When: Tuesday 19 March 2024

Skills for Care will be hosting a community of practice for nurses, nursing associates and nursing associate apprentices working in adult social care in Yorkshire and Humber and the North East for what will likely be an online session.. They hope that the community of Practice will be a forum where you can learn about developments in adult social care but also a safe place where you can share with and support each other. For now please hold the date, and we will communicate further when the session opens to bookings. For further information please contact: Peter.northrop@skillsforcare.org.uk

Learning and Development Opportunities

Digital Champions Community Event- Skills for Care Webinar

When: Thursday 25 January 14:00-15:30 via Zoom

This event will bring together digital champions local to your area, across England, and anyone else who is interested in becoming a digital champion. This will be the first in a series of activities aimed at supporting and raising the profile of digital champions.

Digital champions are individuals who work in the adult social care sector, who support and empower staff to use digital tools more effectively themselves and have increased confidence, understanding and motivation

To book your place please follow this [link](#)

The Power of Registered Managers Networks- Skills for Care Webinar

When: Wednesday 24 January 2024 | 14:30 – 16:00 via Zoom

Do you know about the Skills for Care registered manager networks and the benefits of attending?

On 24 January, we're holding an event aimed at managers from adult social care services who do not attend a local network and want to learn more. Skills for Care supports over 140 networks across England and at this event, we'll provide more details about how the networks are run, the benefits of attending, and how we continue to raise the profile of registered managers. The event will also include taster sessions where we will talk about topics, issues and challenges that matter to you including recruitment and retention, leadership and management, and good and outstanding provider support.

Our local networks are chaired by managers, for managers and we would love you to come along to this event – register now to find out more.

To find our more please follow this [link](#).

Further Information

Contacts for Incident Reporting-Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards-Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact sam.varo@nhs.net

