



Monday 11 December 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



NHS
Humber and
North Yorkshire
Integrated Care Board (ICB)

Humber and North Yorkshire
Health and Care Partnership

Achieving Excellence Together in Health and Social Care 2023



Achieving Excellence Together 2023: Recording and Slides from Event

Thank you for joining us at this year's Achieving Excellence Conference in York despite challenging weather conditions! It was fantastic to see over 150 individuals in person and virtually from across a wide range of our care providers, and contributing to a day of collaborative learning, sharing of best practice and collaborative quality improvement across our North Yorkshire and York Care Sector. Topics covered during the day included hydration for staff and those in our care, fire safety and community equipment, intergenerational working, the introduction of ReSPECT form across North Yorkshire and York and the development of the nursing role within social care. The slides from the day and recordings of the sessions are available through this [link](#).

For those of you who attended, if you would be happy to take 5 minutes to complete a quick [feedback survey](#) to share your experiences of the day that would be much appreciated and help us shape our 2024 event.



Care Connected- Your North Yorkshire and York Care Provider Forum

The next session of care provider forum "Care Connected" will take place on **Wednesday 13 December 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow [this link](#).

Topics covered in this session will include:

- ✓ Package of Care Resets- Friarage Hospital
- ✓ LFD and PPE Ordering Process Refresher
- ✓ Infection Prevention Control and Christmas Decorations
- ✓ Leadership Programme for Nurses for ASC from BAME Background
- ✓ Festive Quiz and Sharing from Our Providers- What Are You Doing in Your Service This Christmas?
- ✓ Harrogate Nursing Homes- Continence Assessment and Ordering (Breakout Session)
- ✓ Live Well York Introductory Session (York Providers)

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



Information for Care Providers on Lateral Flow Test Supply

People who are eligible for treatment for Covid 19 are entitled to a free supply of lateral flow tests. The online portal and telephone service that was used for this has now been closed. Supplies can now only be obtained by the person (or on their behalf) from community pharmacies participating in the scheme. If you support someone entitled to Covid 19 treatment please ensure that they do have in date lateral flow tests available. Further information (including what information the pharmacy will need to supply the tests) is available [here](#).

Not all pharmacies supply the free lateral flow tests. You may be able to check by using the NHS "[find a pharmacy](#)" site and looking under the treatments and services section. Alternatively call the pharmacy direct for the most up to date information. If you cannot find a participating pharmacy please contact [Rxline](#) and we may be able to help.

For Outbreak Testing in Care Homes

Lateral flow tests for outbreak monitoring only should be obtained via the online portal <https://request-testing.test-for-coronavirus.service.gov.uk/>. It is important that these test kits are used for this purpose as they contain the correct barcodes for reporting the results.

Further information for all providers is available in [COVID-19 supplement to the infection prevention and control resource for adult social care](#) which should be referred to.



Capacity Tracker
Insight for Care

Capacity Tracker- DHSC Mandatory Submission Reminder

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 December** and **14 December**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations will be enforced can be found through this link. A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker please contact the national helpdesk on: **0191 691 3729**

Need to know



A Leadership Programme for Nurses from Global Majority Backgrounds Working in Adult Social Care

The Florence Nightingale Foundation in partnership with Deborah Sturdy, Chief Nurse for Adult Social Care in the Department of Health and Social Care are pleased to offer an exceptional and transformational leadership development opportunity. The programme is open to nurses from global majority backgrounds working in social care organisations across England who have at least three years' post registration experience. This programme offers a supportive learning space for nurses to develop their leadership identity, capacity, and capability, enabling their influence on organisational and patient health outcomes.

The deadline for the programme is **15 December 2023**. The programme will take place on 7 between 17 January and 28 March). For further information please follow this [link](#).



Community Infection Control Bulletin- Festive Decorations

This year's festive bulletin from the Community Infection Control Team can be found through this [link](#) to support providers in using decorations within their service. A reminder that decorations should be single season use and disposed of when taken down or washable/ wipeable so they can be decontaminated before being stored away for next season. If there is an outbreak of infection in the home, after the outbreak is over the decorations must be appropriately cleaned and disinfected or disposed of.



Introducing North Yorkshire Sport

North Yorkshire Sport is a registered charity and the Active Partnership for North Yorkshire and York. They use sport and physical activity as a driver for positive change to help tackle barriers to being regularly active, such as health, deprivation, training and employment and disability in order to build stronger communities. The team can work with an support care providers to assist you in delivering high quality and person centered activity for those in your care, and have a wide range of resources, activity ideas and links to opportunities to get active in your local community. Further information on how they can support you can be found through their [website](#) or by contacting Simon@northyorkshiresport.co.uk



York Brain Health Café- December and January

The Brain Health Café is hosted by Dementia Forward and partners and takes place **every Friday 10:00-12:00** at Acomb Garth Community Centre. This is an inclusive group open to anyone who has any concerns about their memory or wants to know more about how to keep their brain healthy. Further information on upcoming sessions can be found through this [link](#) which includes sessions around mindfulness, dementia, eye health, driving assessments and cognitive health as well as their Christmas Party on 22 December featuring fun, games and laughter. For more information on the group please contact: hannah.coulson@dementiaforward.org.uk

CareFind: Public Facing Website - Training Dates for Care Home Providers

Capacity Tracker are developing a [new tool to help members of the public to search for Care Home vacancies](#) via a new public facing website, CareFind. Capacity Tracker will provide this as a **free service for Providers**, on an opt-out basis, with some conditions in place. The concept of CareFind has been developed with the support of the DHSC and NHSE. CareFind aims to give benefits to both providers and people looking for care services, building on the information and resource of Capacity Tracker.

In the New Year they will be running training sessions on how to create your public profile that will be visible on CareFind. To register for a session, please click on the appropriate link below.

[03 January 14:00-15:30](#)

[04 January 12:00-13:30](#)

[05 January 13:00-14:30](#)

[10 January 11:00-12:30](#)

Learning and Development Opportunities



Annual Health Checks for Individuals with a Learning Disability- Awareness Training

When: Monday 18 December 2023 10.00am to 11.30am

Anyone aged 14 or over who is on their doctor's learning disability register can have a free annual health check once a year. During the health check, the health professional will do a physical check-up, including weight, heart rate and blood pressure, talk about staying well and any



The Power of Registered Managers Networks- Skills for Care Webinar

When: Wednesday 24 January 2024 | 14:30 – 16:00 | Zoom

Do you know about the Skills for Care registered manager networks and the benefits of attending?

On 24 January, we're holding an event aimed at managers from

help needed with this, check if vaccinations are up to date, talk about medication, and health condition management.

This session run by South Yorkshire Project ECHO but relevant to all, aims to increase knowledge and understanding of the annual health check, why these are important and learn how you can support those in your service access them. To join please follow this [link](#)

adult social care services who do not attend a local network and want to learn more. Skills for Care supports over 140 networks across England and at this event, we'll provide more details about how the networks are run, the benefits of attending, and how we continue to raise the profile of registered managers. The event will also include taster sessions where we will talk about topics, issues and challenges that matter to you including recruitment and retention, leadership and management, and good and outstanding provider support.

Our local networks are chaired by managers, for managers and we would love you to come along to this event – register now to find out more.

To find out more please follow this [link](#).

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver

through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact sam.varo@nhs.net