



Monday 13 November 2023

## What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



## Care Connected- Your North Yorkshire and York Care Provider Forum

The next session of care provider forum "Care Connected" will take place on **Wednesday 15 November 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow [this link](#).

Topics covered in this session will include:

- ✓ Learning, Environments, Assessment and Placement (LEAP) Team Update
- ✓ Beetle Bank Social Farm: Cognitive Rehabilitation Approaches to Dementia
- ✓ VIVALDI Infections in Care Homes Study- Your Chance to Get Involved
- ✓ International Mens Day- Recruitment and Movember
- ✓ National Recruitment Campaign Update

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



## Going for Gold with Stoneleigh

This week we're celebrating the achievement of the team at Stoneleigh Home for the Elderly from Bielby near Pocklington, who recently travelled to Manchester to receive the Gold Standards Framework Award. The award recognises high quality and personalised care delivered by the team to those at end of life. Rachael and Amy the home's end of life care champions attended a series of training sessions and cascaded the learning throughout the home, working in partnership with their GP practice and community team to help them embed the GSF standards in practice. The team submitted a portfolio of work and assessment as a final step, and some of the examples of worked practice will now be showcased nationally to other NHS and social providers working towards the award.

If you have a good news story from your service we would love to hear from you. Please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net) for more information.



## Skills and Learning- Scarborough Care Provider Forum

**When:** 22nd November in Scarborough - Castle House, 10-14 Elder's Street Scarborough YO11 1DZ .

Yorkshire Learning Providers are partnering with local Colleges and training providers to identify the needs for the Health and Social Care sector for North Yorkshire to seek to address the skills need – immediate and in the future. This is for the Local Skills Improvement Fund which follow on from the Local Skills Plan which was created for York & North Yorkshire

They will be holding an open forum to enable organisations to come forward and share their challenges and barriers whether this be a specific skill need, recruitment or retention of staff so we can seek solutions. The forum is open to all HSC businesses, stakeholders, and training organisations and is an opportunity to discuss & explore the skills needs and opportunities across York & North Yorkshire. This information will help shape current & future curriculum offer for HSC.

- [North Yorkshire Health & Social Care Skills Forum - Scarborough \(Morning\) Tickets, Wed 22 Nov 2023 at 09:00 | Eventbrite](#)
- [North Yorkshire Health & Social Care Skills Forum - Scarborough \(Afternoon\) Tickets, Wed 22 Nov 2023 at 12:00 | Eventbrite](#)



## National Recruitment Campaign Update

The next phase of the national recruitment campaign is live and your brand-new [campaign resources](#) are now ready to download and use. These resources enable you to use assets from the national advertising to signpost potential applicants to your job vacancies. Following feedback from care providers, they feature new imagery designed to reflect more accurately the typical daily routines for care workers in both care homes and domiciliary settings.

You can add your logo and details to the assets – simply visit the [Campaign Resource Centre](#) or campaign page to get started. New for this year, there's also a Skills for Care webinar available to [download and watch](#). This provides useful background on the campaign, how to get involved with it and how it can support your recruitment.

## Need to know



### Capacity Tracker- DHSC Mandatory Submission Reminder

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 November** and **14 November**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations will be enforced can be found through this link. A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker please contact the national helpdesk on: **0191 691 3729**



### Young Onset Dementia- THRIVE Group Launch

**When:** Thursday 23 November 4.00-7.30 at Orchard House, Scarborough

Dementia Forward in partnership with Orchard House will be launching THRIVE- a weekly session open to individuals with young onset dementia in the Scarborough, Whitby and Ryedale area. They will be holding an introductory session as your chance to find out more at Orchard House later this month. For more information please email [info@orchardhouse.co.uk](mailto:info@orchardhouse.co.uk) or call 01723 378220.

### The DYNAMIC Study:

Improving social care for people with Young Onset Dementia and their families.

Social care provides support for day-to-day living for people who have additional needs due to a condition such as young onset dementia.

If you are living with young onset dementia or providing support to someone with young onset dementia and would be interested in telling us about your experiences of social care, please call Helen Young on Tel: 07584 368525 or email [h.young@bradford.ac.uk](mailto:h.young@bradford.ac.uk) or scan the QR code



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## Dynamic Study- Improving Social Care for People with Young Onset Dementia and Their Families

The University of Bradford in partnership with University of York, Dementia UK and the Young Dementia Network have launched the DYNAMIC study. If you are living with young onset dementia or providing support to someone with young onset dementia and would be interested in sharing your experiences of social care, please call Helen Young on Tel: 07584 368525 or email [h.young@bradford.ac.uk](mailto:h.young@bradford.ac.uk). You can access a flyer for the study and participate digitally by following this link.



## Legacy Mentor Projects (Supported by the York and North Yorkshire Health and Care Partnerships)

A reminder to all providers that it isn't too late to apply for you staff to be supported by our local Legacy Nurse Mentor and Legacy Registered manager Mentor. This is a rolling programme and continues to open and available for support. Please email: [yhs-tr.legacymentoring.socialcare@nhs.net](mailto:yhs-tr.legacymentoring.socialcare@nhs.net) for more information.

## Learning and Development Opportunities



### Make a Difference – Webinar Showcasing New e-Learning Resource on Depression in Older Adults

**When:** Thursday 7 December 2023 at 12 to 12.45pm

Supporting and helping to improve the health of older adults in our care is paramount. Depression is a common condition that can have a real impact on older adults' wellbeing. This new e-learning resource helps those caring for older adults to recognise the symptoms and supports conversations that may initially feel quite daunting. It has been developed for anyone providing care / support to older people. That includes those working in the community, in care homes, in social care, in voluntary services and those working in the NHS in any setting.

This webinar will showcase this new e-learning resource. It will highlight the flexible nature of the learning, with our focus on bite sized learning, to fit in around your needs and existing knowledge. It is also an opportunity to hear from experts by experience and healthcare professionals about the importance of this learning and how they have been involved in its development.

There is no need to register, but to join this event on Microsoft Teams please [CLICK HERE](#) at the meeting time.



### Achieving Excellence Together in Health and Social Care 2023

**When:** 01 December 9.00-4.30 at Principal Hotel York, or virtually via Microsoft Teams

There's just a month to go until this year's Achieving Excellence Together Conference which is open to all care providers and partner organisations from North Yorkshire and York. The focus of the day will be sharing innovative work and developments, quality improvement work, opportunities to get involved and sharing best practice across our sector.

The day will cover infection prevention, hydration in care settings, community equipment and fire safety, research, physical activity, mental capacity act, palliative and end of life care and much more.

To register to join our waiting list for the event, or sign up to join us on the day virtually then please follow this [link](#).



For any questions please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

## Further Information

### Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

### Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.



**This bulletin is produced by York Health and Care Partnership**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)