

NHS Vale of York Clinical Commissioning Group
Quality and Performance Assurance Data:
Quarter 2 2015/16

Report produced: November 2015

Latest public data: September 2015

Quarter 2 2015/16: Full Data Update

Contents

NHS 111	3
Yorkshire Ambulance Service (YAS) Response Times	4
Yorkshire Ambulance Service (YAS) Handover Times	5
Yorkshire Ambulance Service (YAS) Ambulance Quality Indicators (AQI)	6
A&E 4 hour target.....	7
GP Out of Hours (OOH)	8
Diagnostics.....	9
Referral to Treatment (RTT)	10
Cancer 14 day targets	11
Cancer 31 & 62 day targets.....	12
Delayed Transfers of Care (DTCO).....	13
Improving Access to Psychological Therapies (IAPT).....	14
Healthcare Associated Infections (HCAI)	15
Serious Incidents (SIs)	16
Summary Hospital-level Mortality Indicator (SHMI)	17

Standards applied to performance data throughout:

To assist with at a glance identification, colour coding applied to level description as below:

All data at England level highlighted in	purple
All data at VOYCCG level highlighted in	blue
All data at York Trust level highlighted in	pink

RAG ratings are based on the following standard unless otherwise indicated:

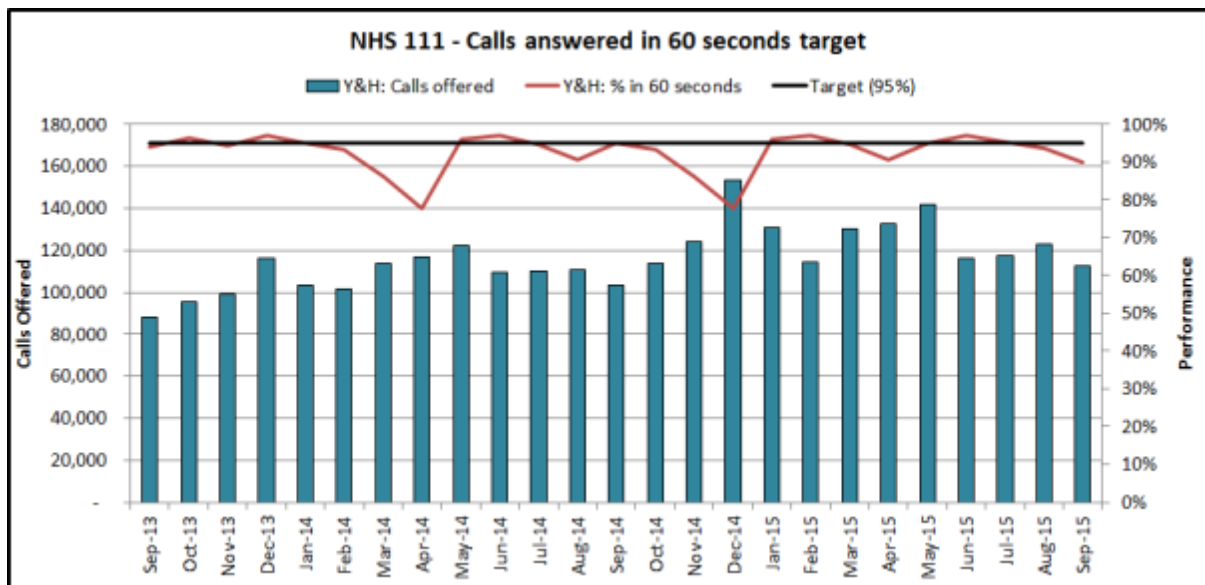
At or above target	✔
Up to 5% away from meeting target	⚠
More than 5% away from meeting target	✘

NHS 111

6 month actual & comparison to national

NHS 111								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
Yorkshire & Humber	Calls Offered	-	132,344	141,779	115,893	117,454	122,921	112,765
England		-	1,130,894	1,184,177	987,107	1,016,249	1,061,499	954,074
Yorkshire & Humber	% answered in 60 seconds	>95%	🟡 90.5%	🟢 95.1%	🟢 97.0%	🟢 95.5%	🟡 93.6%	🔴 89.8%
England		>95%	🟡 93.9%	🟡 93.6%	🟡 94.1%	🟡 94.1%	🟡 93.6%	🟡 91.4%
Yorkshire & Humber	Disposition: 999	-	9.1%	8.7%	9.5%	9.5%	9.6%	9.9%
Yorkshire & Humber	Disposition: A&E	-	7.1%	7.1%	7.9%	8.2%	8.0%	7.8%
Yorkshire & Humber	Disposition: PCC	-	64.1%	64.2%	61.9%	62.0%	62.8%	62.0%
Yorkshire & Humber	Disposition: Self Care	-	15.7%	15.7%	16.7%	16.4%	15.4%	16.6%

2 year view of key target

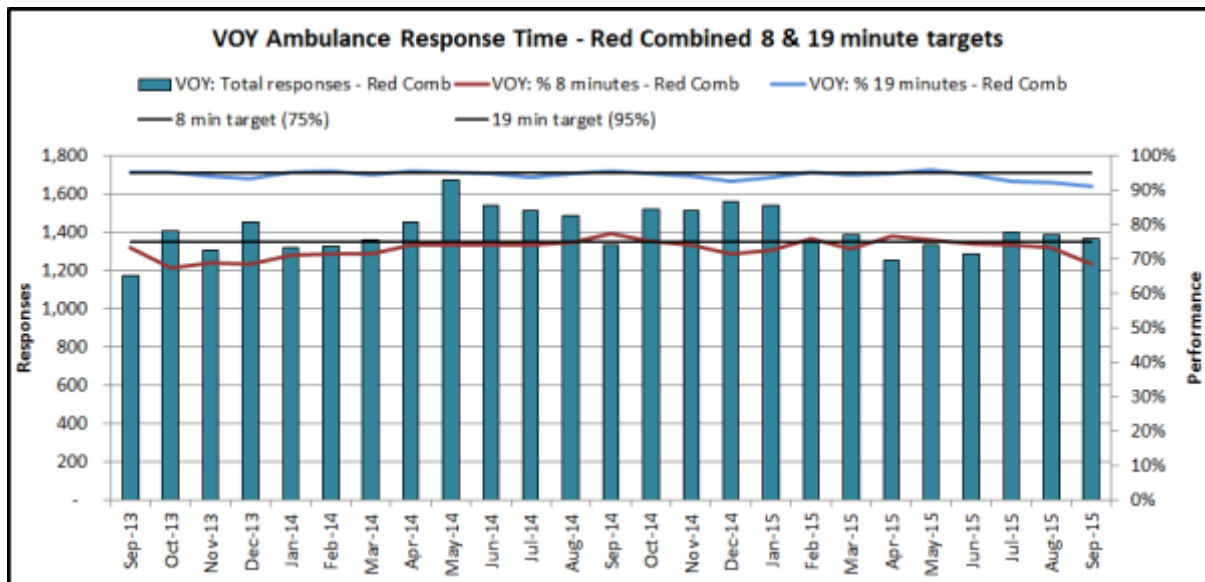


Yorkshire Ambulance Service (YAS) Response Times

6 month actual & comparison to YAS overall

YAS Response Times								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
VOYCCG	Total Responses - all types	-	3,214	3,398	3,125	3,283	3,337	3,187
YAS		-	58,631	59,942	58,451	60,291	59,582	58,342
VOYCCG	Total Responses - Red Combined	-	1,249	1,330	1,282	1,398	1,383	1,364
YAS		-	23,283	24,023	23,803	25,044	25,446	25,446
VOYCCG	% in 8 minutes	>75%	76.5%	75.4%	74.4%	74.1%	73.1%	68.2%
YAS		>75%	72.8%	73.5%	70.4%	70.2%	69.9%	70.4%
VOYCCG	% in 19 minutes	>95%	94.5%	95.7%	94.3%	92.6%	92.0%	90.8%
YAS		>95%	96.2%	96.3%	95.3%	95.3%	95.0%	95.3%

2 year view of key targets



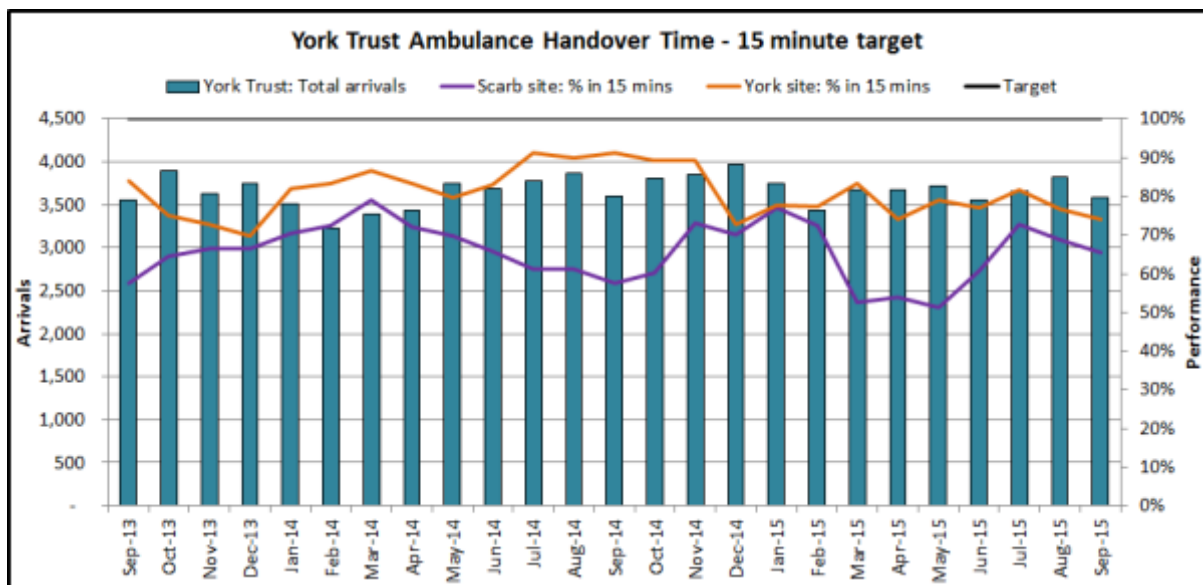
Yorkshire Ambulance Service (YAS) Handover Times

6 month actual & comparison to YAS overall

YAS Handovers								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
Scarborough site	% handovers in 15 minutes	100%	53.9%	51.3%	60.8%	72.7%	68.7%	65.4%
	Average handover time		00:23:42	00:26:45	00:17:17	00:12:53	00:15:26	00:16:11
York site	% handovers in 15 minutes		74.2%	79.0%	76.9%	81.8%	76.7%	74.2%
	Average handover time		00:15:02	00:14:11	00:13:07	00:12:10	00:14:23	00:14:24
York Trust	% handovers in 15 minutes		65.6%	67.9%	70.1%	77.8%	73.2%	70.5%

Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
Scarborough site	Total Arrivals	-	1,572	1,524	1,504	1,616	1,687	1,535
York site	Total Arrivals		2,099	2,189	2,054	2,041	2,139	2,051
York Trust	Total Arrivals		3,671	3,713	3,558	3,657	3,826	3,586

2 year view of key targets

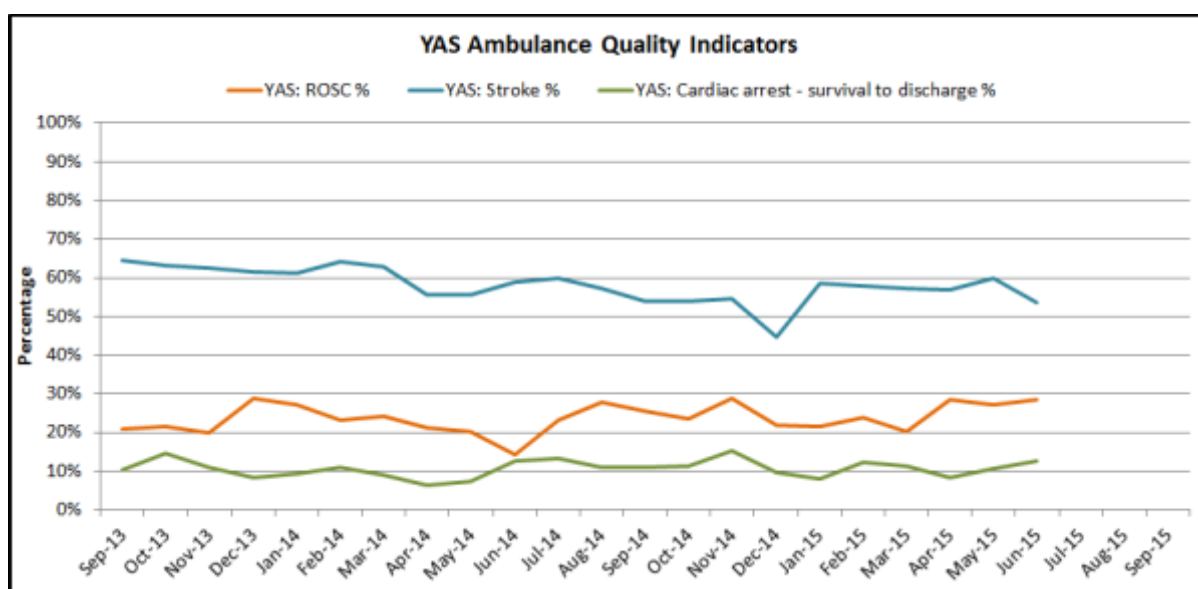


Yorkshire Ambulance Service (YAS) Ambulance Quality Indicators (AQI)

6 month actual & comparison to national

Ambulance Quality Indicators								
Level:	Measure:	Target	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
YAS	% ROSC (Return of spontaneous circulation) on arrival at hospital	-	21.4%	23.8%	20.1%	28.4%	27.0%	28.3%
England		-	26.4%	27.4%	27.4%	27.9%	27.6%	29.9%
YAS	% FAST (Face Arm Speech Test) positive patients arriving at hyperacute stroke unit within 60	-	58.6%	57.7%	57.3%	57.0%	59.8%	53.6%
England		-	55.9%	55.9%	57.6%	58.0%	60.6%	60.3%
YAS	% Survival to Discharge rate following cardiac arrest	-	7.9%	12.4%	11.1%	8.2%	10.8%	12.7%
England		-	6.7%	7.5%	8.8%	7.9%	8.4%	9.9%

2 year view of key targets



Comments related to the data:

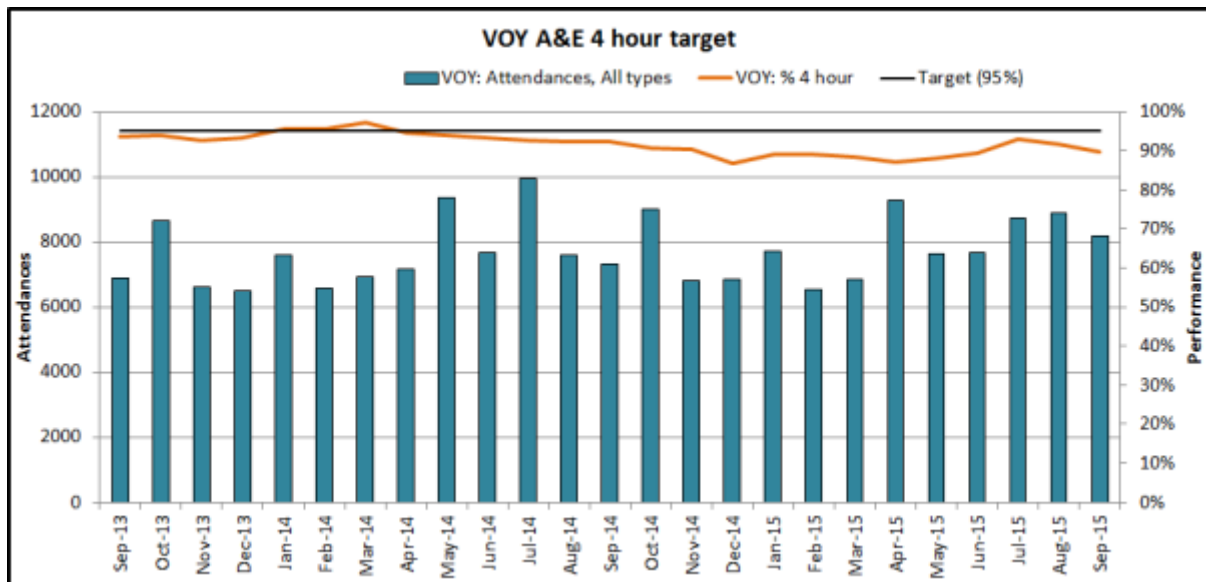
AQI data is based on validated figures from NHSE which are published with a greater lag than other data sets; therefore the AQI figures will consistently be one quarter behind.

A&E 4 hour target

6 month actual & comparison to York Trust

A&E								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
VOYCCG (sitrep data)	% meeting 4 hour target	>95%	87.2%	88.0%	89.4%	93.0%	91.8%	89.8%
York Trust (sitrep data)			87.1%	87.9%	89.4%	92.9%	91.8%	89.7%
VOYCCG (sitrep data)	Number of A&E attendances, All Types	-	9,272	7,624	7,660	8,740	8,893	8,182
York Trust (sitrep data)			18,452	15,192	15,264	17,421	17,728	16,308
VOYCCG (sitrep data)	Number of A&E attendances, Type 1 only	-	6,513	5,044	5,031	5,637	5,798	5,251
York Trust (sitrep data)			12,959	10,031	10,004	11,215	11,539	10,443

2 year view of key target

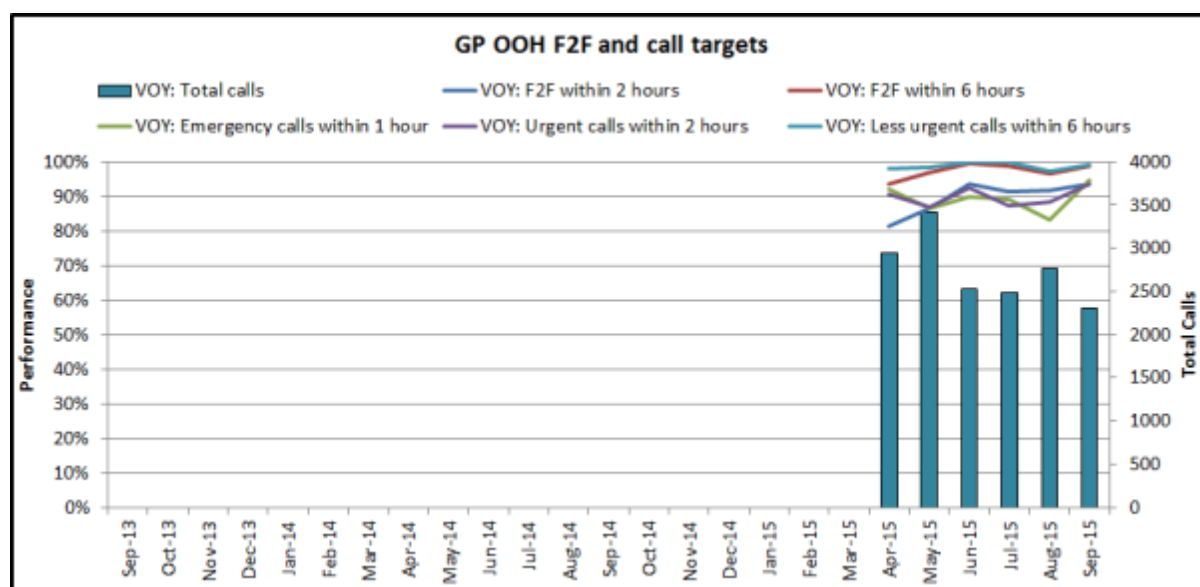


GP Out of Hours (OOH)

6 month actual

GP Out of Hours								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
VOYCCG	Total Calls	-	2,949	3,418	2,528	2,486	2,764	2,307
VOYCCG	Dispositions within 2 hours	-	1,576	1,787	1,413	1,384	1,523	1,309
VOYCCG	Urgent Face to Face consultation within 2 hours	>95%	81.2%	86.7%	93.6%	91.2%	91.7%	93.7%
VOYCCG	Less urgent Face to Face consultation within 6 hours	>95%	93.8%	97.1%	99.5%	98.7%	96.4%	98.8%
VOYCCG	Emergency calls within 1 hour	>95%	92.1%	86.4%	89.8%	89.3%	83.0%	94.5%
VOYCCG	Urgent calls within 2 hours	>95%	90.7%	87.1%	92.5%	87.3%	88.5%	93.6%
VOYCCG	Less urgent calls within 6 hours	>95%	97.9%	98.2%	100.0%	99.7%	97.3%	99.2%

Key targets since start of contract



Comments related to the data:

Data shown begins when Yorkshire Doctors Urgent Care (YDUC) took over the GP OOH contract in April 2015.

Diagnostics

6 month actual & comparison to national

Diagnostics

Note - Due to small target RAG rating for Diagnostics is set at:

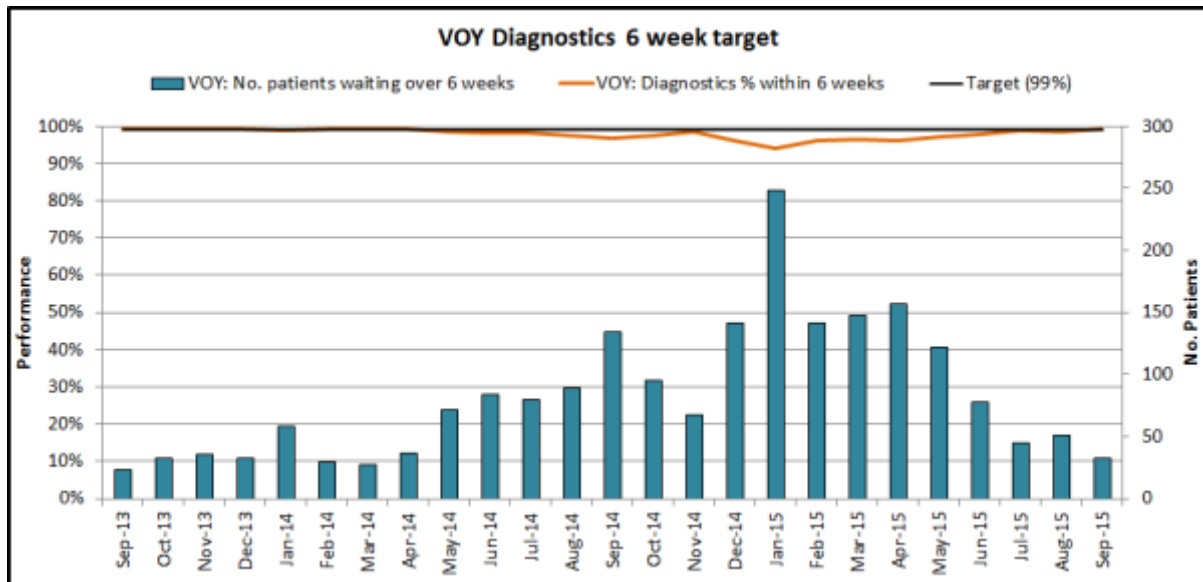
G = At or above target

A = Up to 1% away from meeting target

R = More than 1% away from meeting target

Diagnostics								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
VOYCCG	% waiting over 6 weeks	<1%	4.0%	3.0%	2.2%	1.2%	1.4%	0.9%
England			2.0%	1.8%	1.8%	1.9%	2.2%	1.9%
VOYCCG	Number waiting over 6 weeks	-	157	122	78	45	51	32
England			16,782	15,141	15,547	15,979	18,060	16,249
VOYCCG	Total waiting list	-	3,921	4,098	3,560	3,801	3,542	3,761
England			834,067	835,388	848,101	859,292	805,522	835,674

2 year view of key target



Referral to Treatment (RTT)

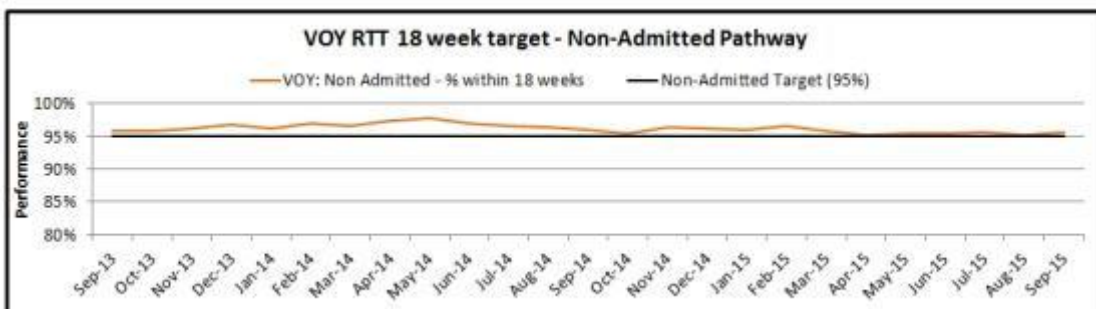
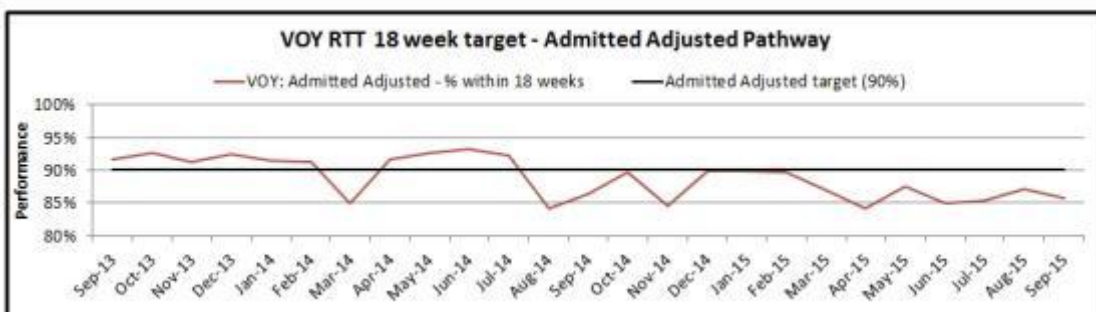
6 month actual & comparison to national

RTT

Note - Due to small target RAG rating for 52 week breaches is set at:
 G = At 0 target
 A = Up to & including 1
 R = More than 1

Referral To Treatment								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
VOYCCG	% within 18 weeks - Incomplete Pathway	>92%	94.2%	94.1%	94.7%	94.0%	94.3%	94.2%
England			93.3%	93.5%	93.2%	92.9%	92.6%	92.5%
VOYCCG	Total patients on Incomplete pathway	-	14,645	14,397	14,266	15,045	14,670	14,441
England			3,025,705	3,174,354	3,197,933	3,260,278	3,327,698	3,306,365
VOYCCG	52 week breaches - Incomplete pathway	0	1	1	-	-	-	-
England			411	634	750	785	739	799
VOYCCG	% within 18 weeks - Admitted Adjusted Pathway	>90%	84.1%	87.6%	85.0%	85.3%	87.1%	85.7%
England			87.5%	88.2%	87.7%	87.6%	87.0%	85.6%
VOYCCG	52 week breaches - Admitted Adjusted pathway	0	2	-	1	-	-	-
England			147	153	166	139	162	137
VOYCCG	% within 18 weeks - Non-Admitted Pathway	>95%	95.3%	95.4%	95.4%	95.6%	95.2%	95.6%
England			95.2%	95.6%	95.2%	94.7%	94.5%	93.7%
VOYCCG	52 week breaches - Non-Admitted pathway	0	-	-	-	-	-	-
England			140	128	186	263	199	169

2 year view of key target by pathway

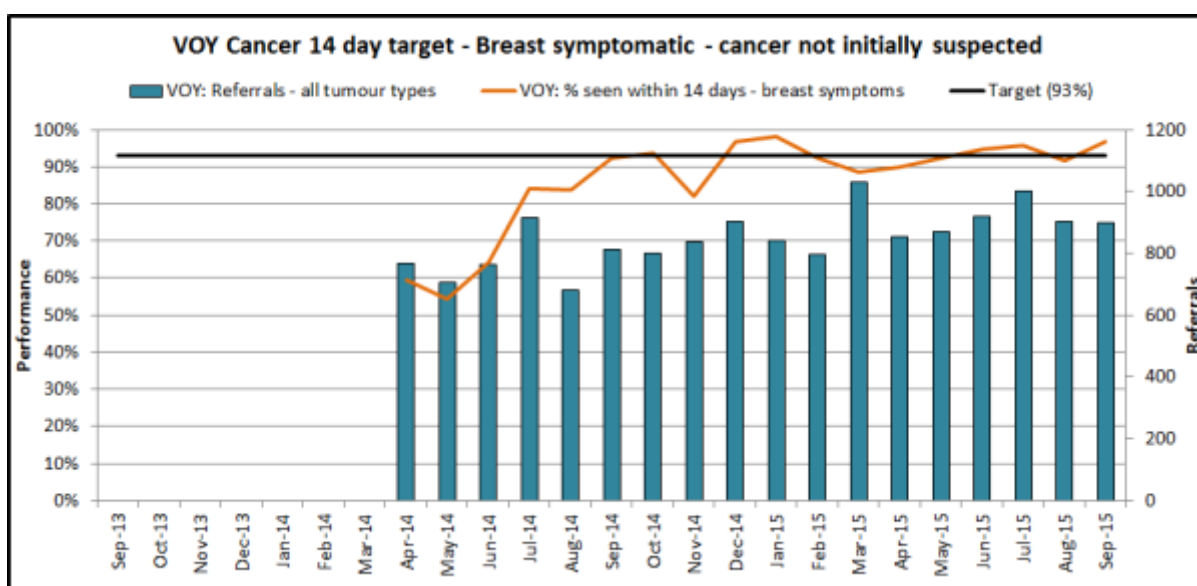
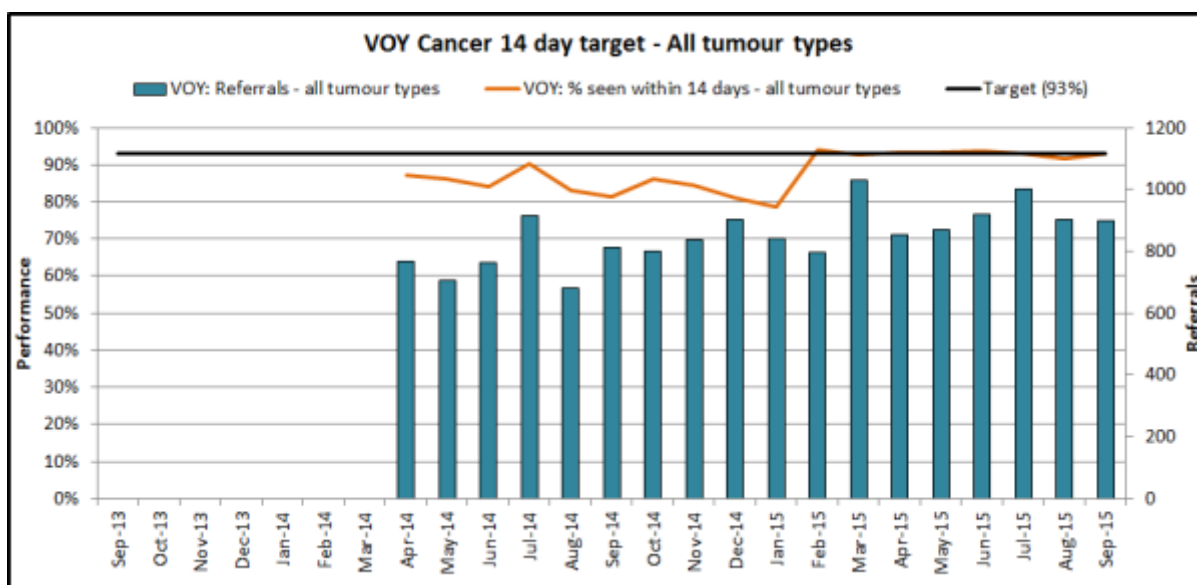


Cancer 14 day targets

6 month actual & comparison to national

Cancer 14 day targets								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
VOYCCG	% seen within 14 days - All Tumour Types	>93%	93.3%	93.2%	93.7%	93.0%	91.7%	93.0%
England			92.7%	94.3%	94.1%	93.9%	93.2%	93.3%
VOYCCG	% seen within 14 days - Breast symptomatic	>93%	90.0%	92.4%	94.6%	95.8%	91.5%	96.9%
England			92.7%	94.5%	93.0%	92.4%	91.7%	92.7%
VOYCCG	Number of referrals - All Tumour Types	-	855	871	920	1002	904	900
VOYCCG	Number of referrals - Breast symptomatic	-	100	66	74	72	82	65

2 year view of key targets

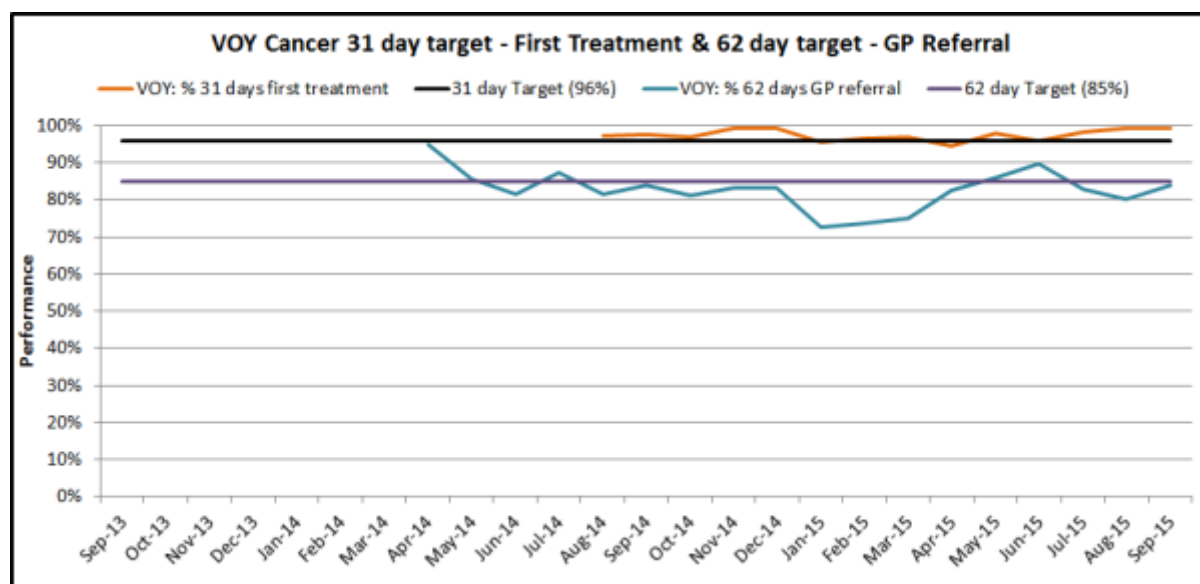


Cancer 31 & 62 day targets

6 month actual & comparison to national

Cancer 31 & 62 day targets								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
VOYCCG	% 31 days first treatment	96%	🟡 94.5%	🟢 98.1%	🟢 96.0%	🟢 98.2%	🟢 99.4%	🟢 99.4%
England			🟢 97.3%	🟢 97.6%	🟢 97.4%	🟢 97.8%	🟢 97.6%	🟢 97.4%
VOYCCG	% 31 days subsequent treatment - surgery	94%	🟢 100.0%	🟢 96.2%	🟢 100.0%	🟢 97.3%	🟢 96.4%	🟢 100.0%
England			🟢 94.2%	🟢 95.2%	🟢 95.2%	🟢 95.8%	🟢 95.4%	🟢 95.8%
VOYCCG	% 31 days subsequent treatment - drug	98%	🟢 100.0%	🟢 100.0%	🟢 100.0%	🟢 100.0%	🟢 100.0%	🟢 100.0%
England			🟢 99.7%	🟢 99.6%	🟢 99.6%	🟢 99.7%	🟢 99.5%	🟢 99.4%
VOYCCG	% 31 days subsequent treatment - radiotherapy	94%	🟢 97.6%	🟢 100.0%	🟢 100.0%	🟢 100.0%	🟢 100.0%	🟢 100.0%
England			🟢 97.4%	🟢 97.9%	🟢 97.7%	🟢 97.9%	🟢 97.6%	🟢 97.1%
VOYCCG	% 62 days GP referral	85%	🟡 82.6%	🟢 86.1%	🟢 89.6%	🟡 82.8%	🟡 80.2%	🟡 84.0%
England			🟡 82.7%	🟡 80.8%	🟡 81.0%	🟡 81.5%	🟡 82.3%	🟡 81.2%
VOYCCG	% 62 days screening referral	90%	🟢 100.0%	🟢 100.0%	🟢 100.0%	🟢 90.0%	🟡 88.2%	🔴 83.3%
England			🟢 93.0%	🟢 92.6%	🟢 93.5%	🟢 94.4%	🟢 94.0%	🟢 93.2%

2 year view of key targets

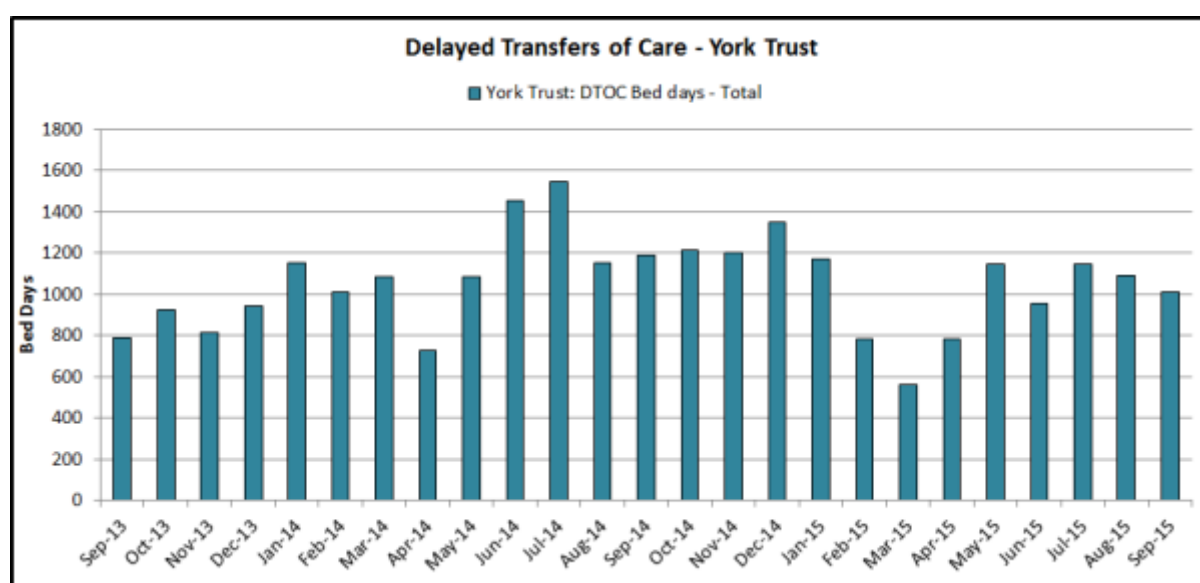


Delayed Transfers of Care (DTOC)

6 month actual & comparison to national

Delayed Transfers of Care (DTOCs)								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
York Trust	Number of DTOC (Delayed Transfer of Care) patients at month end	-	25	37	38	33	43	38
Leeds York Partnership Foundation Trust			8	6	5	6	3	3
England			4,742	4,970	4,999	4,881	5,169	5,247
York Trust	DTOC (Delayed Transfer of Care) bed days	-	787	1,145	958	1,149	1,094	1,014
Leeds York Partnership Foundation Trust			371	214	152	185	114	84
England			138,011	136,923	139,577	147,005	145,067	147,738

2 year view of key target



Comments related to the data:

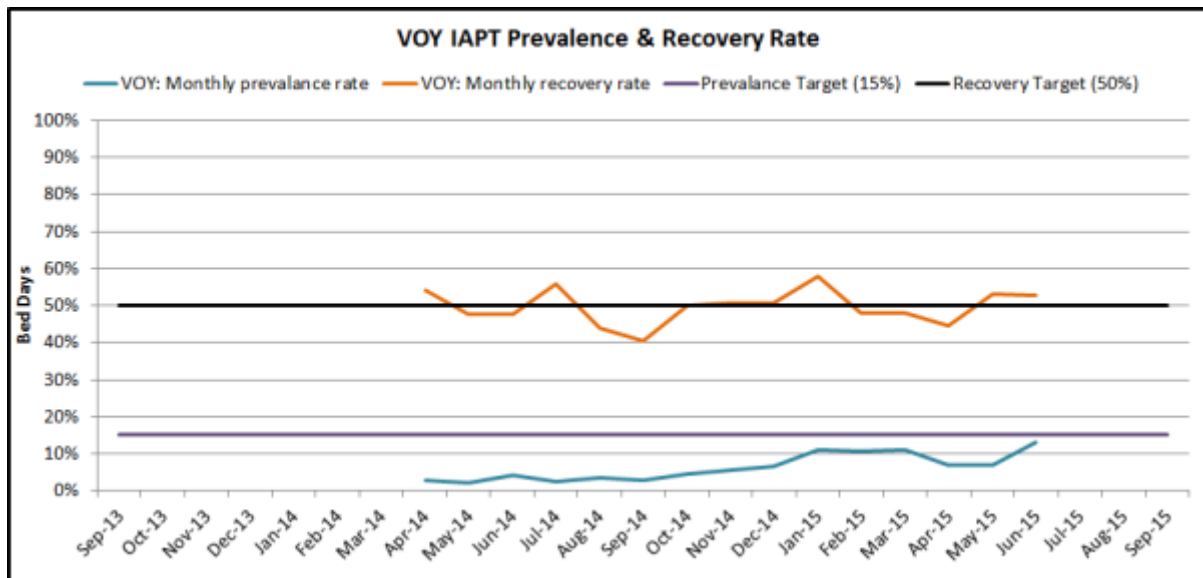
Please note that these figures apply to York Trust and Leeds York Partnership as a whole and are not available broken down to VOY CCG patient level.

Improving Access to Psychological Therapies (IAPT)

6 month actual

Improving Access to Psychological Therapies (IAPT)								
Level:	Measure:	Target	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
VOYCCG	Prevalence: Number of referrals	-	230	290	305	237	268	363
VOYCCG	Prevalence: Number entering Treatment	-	288	277	292	184	182	339
VOYCCG	Prevalence: Monthly prevalence rate	>15%	🟡 11.1%	🟡 10.6%	🟡 11.2%	🔴 7.1%	🔴 7.0%	🟡 13.0%
VOYCCG	Recovery: Number completing treatment	-	46	97	142	127	167	154
VOYCCG	Recovery: Number moving to recovery	-	22	37	60	50	82	72
VOYCCG	Recovery: Number not at caseness	-	8	20	17	15	13	18
VOYCCG	Recovery: Monthly recovery rate	>50%	🟢 57.9%	🟡 48.1%	🟡 48.0%	🔴 44.6%	🟢 53.2%	🟢 52.9%

2 year view of key target



Comments related to the data:

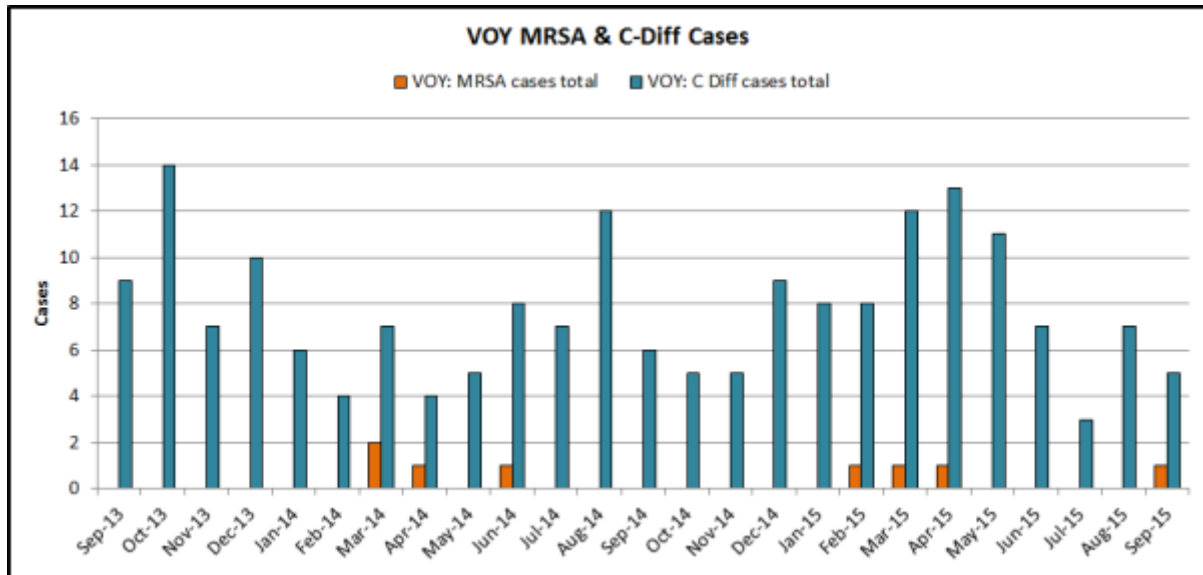
IAPT data is based on validated figures from HSCIC which are published with a greater lag than other data sets; therefore the IAPT figures will consistently be one quarter behind.

Healthcare Associated Infections (HCAI)

6 month actual

Healthcare Associated Infections (HCAI)								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
York Trust	Total MRSA cases (All CCGs)	0	2	2	2	0	0	0
VOYCCG	Total VOYCCG MRSA cases	0	1	0	0	0	0	1
York Trust	Total C Diff cases (All CCGs)	43 (full year)	7	8	6	3	8	3
York Trust	Number of C Diff cases due to 'lapse in care'	tbc	tbc	tbc	tbc	tbc	tbc	tbc
VOYCCG	Total VOYCCG C Diff cases	tbc	13	11	7	3	7	5

2 year view

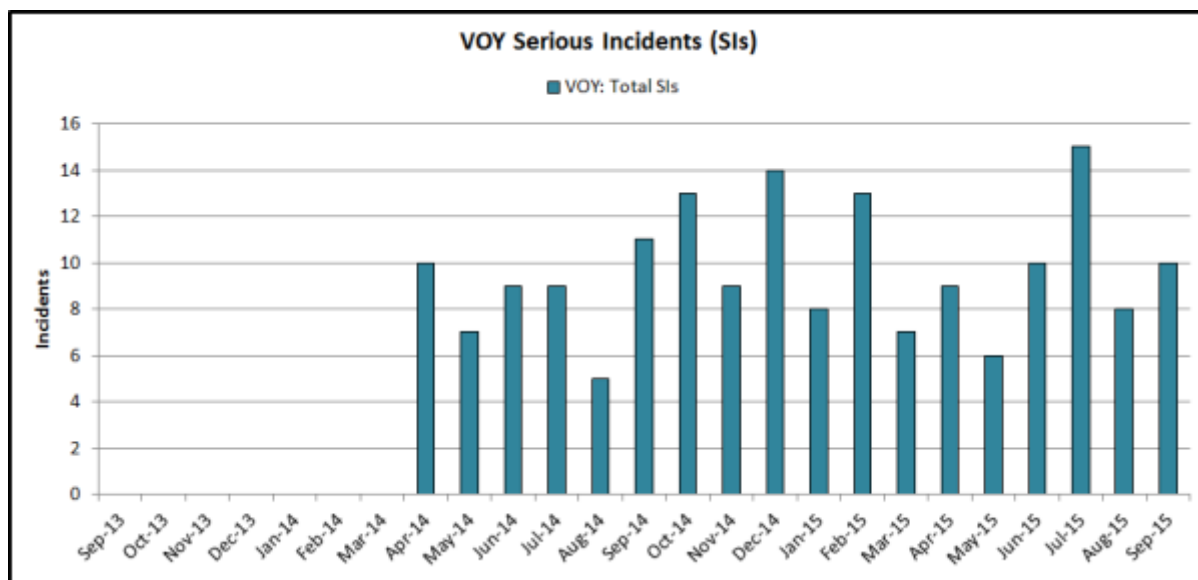


Serious Incidents (SIs)

6 month actual

Serious Incidents (SIs)								
Level:	Measure:	Target	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15
VOYCCG at York Trust	VOY: York Trust: York & Scarborough acute, community & community hospitals	-	4	5	8	14	4	8
VOYCCG at HDFT	VOY: Harrogate and District NHS FT - acute and community	-	0	1	0	0	0	0
VOYCCG at STFT	VOY: South Tees NHS FT - acute and community	-	0	0	0	0	0	0
VOYCCG at LTHFT	VOY: Leeds Teaching Hospitals NHS Trust - acute	-	1	0	0	0	0	0
VOYCCG at LYPFT	VOY: Leeds York Partnership NHS FT	-	2	0	2	0	3	0
VOYCCG at YAS	VOY: Yorkshire Ambulance Service	-	0	0	0	0	1	2
VOYCCG at TEWV	VOY: Tees, Esk & Wear Valleys NHS FT	-	1	0	0	0	0	0
VOYCCG at Private Provider	VOY: Private Provider	-	1	0	0	1	0	0
VOYCCG Total	VOY: Total SIs	-	9	6	10	15	8	10
VOYCCG Total	VOY: Never Events		0	1	0	0	0	0

2 year view

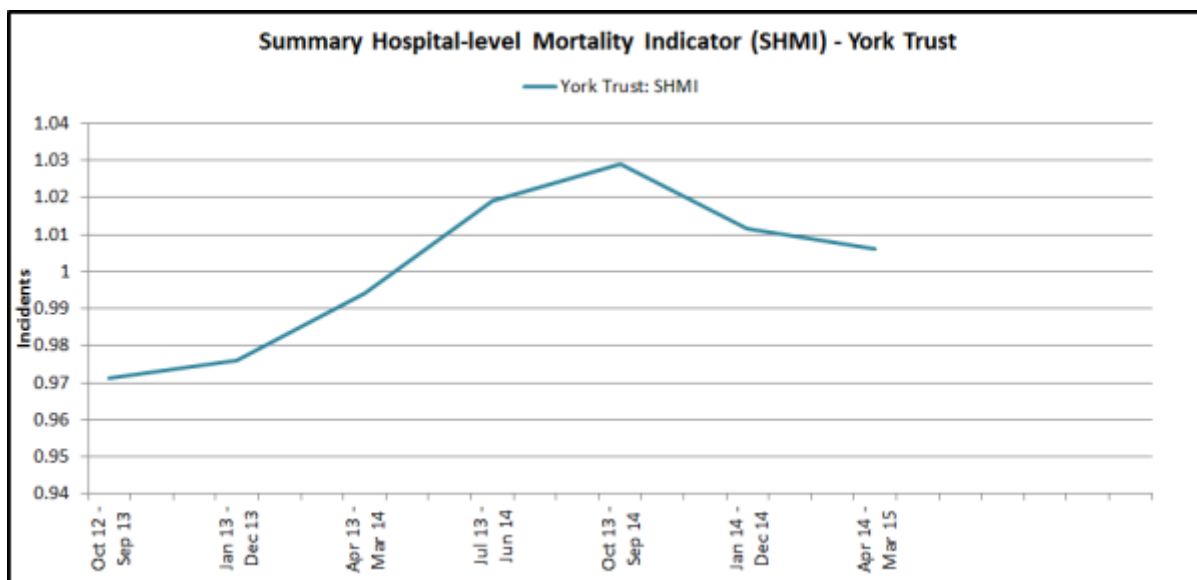


Summary Hospital-level Mortality Indicator (SHMI)

6 period actual

Summary Hospital Level Mortality Indicator (SHMI)								
Level:	Measure:	Target	Jan 13 - Dec 13	Apr 13 - Mar 14	Jul 13 - Jun 14	Oct 13 - Sep 14	Jan 14 - Dec 14	Apr 14 - Mar 15
York Trust	Summary Hospital-level Mortality Indicator (SHMI)	-	0.976	0.994	1.019	1.029	1.012	1.006

2 year view



Comments related to the data:

SHMI data is based on validated figures from HSCIC which are published with a greater lag than other data sets; therefore the SHMI figures will consistently be two quarters behind.