

20th September 2023

COVID-19 and Flu Vaccination Programme Update

Dementia Strategy Breakout Sessions- North Yorkshire and York

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COVID-19 and Flu Winter Vaccination Programme Update

Liz Armstrong

Vaccination Programme Manager

NHS Humber and North Yorkshire ICB

NHS Industrial Action

British Medical Association (BMA), Hospital Consultants and Specialists Association (HCSA), and British Dental Association (BDA) who have announced Consultants, Junior Doctors, and dental trainees will take further strike action this month. For the first time in NHS history, Junior doctors and Consultants are also taking industrial action on the same day (20 September), so it is vital that the public and care provider colleagues continue to use services wisely.

Junior Doctors

20, 21 & 22 September 2023 & 2, 3 & 4 October 2023

Hospital Consultants

19 & 20 September 2023 & 2, 3, 4 & 5 October 2023

Care providers are advised to contact the Incident Command Centre in the event of a serious incident resulting in significant harm to residents or service users that relates to the industrial action so that intelligence can be gathered at ICB level. The number to call for Humber and North Yorkshire ICC is **0300 002 0007**

Regardless of any strike action taking place, it is really important that people who need urgent medical care continue to come forward as normal, especially in emergency and life-threatening cases – when someone is seriously ill or injured, or their life is at risk. People should only call 999 if it is a medical or mental health emergency when someone is seriously ill or injured and their life is at risk

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Industrial Action – Message for Providers

ICBs are already working with Local Resilience Forums (LRFs) and Local Authority partners to ensure all care homes are aware of industrial action dates with mitigating action and contingency where required. To avoid unnecessary hospital admission, consideration should be given to alternative community service offers which may include; localised Urgent Community Response services, District Nursing, Virtual Wards, Falls pick up services where clinically indicated.

For providers that have the service in place, we are encouraging providers to please use the Immedicare Telemedicine service where appropriate for any non-urgent non-999 situations, to help support services in prioritising calls requiring an emergency response. You are likely to receive quicker access to clinical support over this period by using the Immedicare Service where you have it in place. A document is available giving examples of [when Immedicare can be used](#) versus calling 999 or your GP Practice.

It's important that staff are familiar with how to use the service when required and we would encourage homes to support new starters in accessing training. A 5 minute training video is available on the clinical laptop itself, or Immedicare are able to provide either face to face or virtual training as needed.

In a medical emergency call 999 and follow the instructions given by the ambulance service call handler. Please note you can also call Immedicare for additional support and advice ahead of the paramedics arriving. Under these circumstances as part of the Immedicare response they will also liaise with the attending crew and help with handover of clinical details and patient condition.



Information & Guidance Update

[Free personal protective equipment \(PPE\) scheme](#) stock out dates update

NHS and Social Care Coronavirus Life Assurance Scheme: The scheme provides financial support to families and dependents of health and care colleagues who sadly died from COVID-19, while delivering frontline care during the pandemic. **The window for eligible claims closes at the end of this month.**

Chief Nurse for Adult Social Care, Deborah Sturdy, uses a recent blog post to explain why it is all [care providers' duty of care](#) to help families of dearly missed colleagues make the most of this scheme before the end of September deadline.

Capacity Tracker updates

Following recent advice from the Department of Health and Social Care, confirming the rollout of this year's Autumn/Winter Flu and COVID-19 Booster vaccination programme, please note the following:

Vaccinations: Additional Fields relating to Flu and COVID-19 Booster Vaccinations will be added to the Provider Update page

Bulk Template: The Bulk Update Template will be amended to include the new vaccination data fields

Reports: Vaccinations, ASC Home Care Collection and Comparative Analysis reports will be updated to include additional vaccination data fields

Further information is available [here](#).



Guidance and Information Update

CQC Learning from safety incidents: new resource on protecting people using wheelchairs available. People who use health and social care services should be protected from injuries when using wheelchairs. Explore what happened, how we and the provider involved have responded, and the steps you can take to avoid it in your service. [Issue 13: Protecting people using wheelchairs](#)

DHSC Think Local Act Personal Survey - The Department of Health and Social Care is seeking views on [Think Local Act Personal \(TLAP\)'s](#) work across the adult social care sector. TLAP provides services and products encouraging personalisation and community-based support, including those used by council service users, providers and the social work profession complete the survey [here](#)

Cold weather and health: supporting vulnerable people - The UK Health Security Agency has today (11 September) [published information to assist professionals in protecting vulnerable people from the health impacts of cold weather in England](#). This guidance offers advice for caring for people most at risk during cold weather. It is part of a wider collection of documents providing guidance on how to minimise the health effects of adverse weather and to build community resilience.



Immedicare- Launch of Non Medical Prescribing

There has been a recent change to the support that is provided by the Immedicare telemedicine service. In some situations, Immedicare clinicians will now be able to issue a prescription where needed rather than refer to 111 or other prescriber.

If a prescription is issued it will be sent electronically to a pharmacy. Please ensure that the details of the care home's preferred pharmacy for prescriptions needed urgently is available so that this information can be shared with the Immedicare Team. Where they are not able to issue a prescription they will continue to refer to the appropriate prescriber as before.

This extension to Immedicare services does not replace your usual ordering processes or supply of routine medication which should continue to be requested from the person's GP. Please cascade this message within your teams as appropriate. If you have any questions please contact: karenlepper@nhs.net or sam.varo@nhs.net





York 50+ Festival Full of Life!

23 September – 8 October 2023

Citizens and visitors are invited to join the 18th annual 50+ festival, organised by York Older People's Assembly. Discover new interests and ways of keeping well through the rich mix of events on offer. Find out more [here](#). The festival is aimed at over 50s and includes activities to celebrate the International Day of Older People, taking place in the city on Saturday 30 September.

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Freestyle Libre 2 Glucose Monitoring System- Training for Care Staff

A series of in person and virtual training sessions are taking place over the coming month available to staff working within health and social care to support you those in your care who currently utilises the Freestyle Libre 2 Glucose Monitoring System for managing their diabetes. For more information and to book your place please follow this [link](#).



IPC Bulletin- International Infection Prevention Week

The latest bulletins from the Community Infection Prevention Control Team cover International Infection Prevention Week, which is coming up on **15-21 October 2023**. These provide some useful reminders of key IPC principles around hand hygiene, PPE and sharps safety for care providers and can be accessed through the below links.

- [Care Home Bulletin](#)
- [Domiciliary Care Bulletin](#)



Nursing Times Awards 2023- Judgment Day

Last Thursday, Michelle Carrington, Charlotte Collister and Sam Varo travelled to London to present to the judging panel for this year's Nursing Times Awards where we have been shortlisted in the Nursing in Social Care category for both **Improving Hydration in Care Home Residents** and **North Yorkshire and York Care Provider Olympics**. The day was a fantastic opportunity to share and celebrate the pioneering work led by care teams across North Yorkshire and York to support resident safety and health in wellbeing for those in their care by preventing hydration related harms, and getting moving and active together. Thank you to all those providers who have taken part in either initiative and made them success a success, through your hard work to embed the learning from these programmes to put the prevention agenda at the heart of all we do. The next stage is the awards ceremony on 25 October where we will discover our 2023 champions!

Do you have any recently qualified or return to practice nurses who could benefit from mentoring?

We are now seeking expressions of interest from nurses who would like to participate in the Legacy Mentoring programme.



Humber and North Yorkshire
Health and Care Partnership



Deadline for expressions of interest: **31st October 2023**

For further information please contact
Nichola.Greenwood1@nhs.net





Achieving Excellence in Health and Social Care 2023- Bookings Now Open!

When: Friday 01 December 2023 8.30-16.30 at The Principal Hotel, York

After the success of last year's event where over 200 individuals from across our sector joined us at the Achieving Excellence Together in Health and Social Care Conference, we're delighted to announce that **bookings for this year's event taking place in December in York are now open!** This day is open to all colleagues working across social care within North Yorkshire and York, as well as partners from health and wider organisations who work with the sector. The event will bring together the latest local and national developments and quality improvements opportunities open to providers, and be our chance to share learning and best practice, and celebrate all the innovative work being led by our sector. Join us in December for your chance to hear about the below and more!

We would really encourage providers to join us for what promises to be an inspiring and engaging day relevant to all within the sector. There will be the option to join us both in person or to be able to participate in the day virtually through Microsoft Teams. To register please use the links below- **Don't miss your chance to join us as places are limited!**

[•To Attend In Person Please Follow This Link](#)

[•To Attend Virtually Please Follow This Link](#)

For any questions about the event please contact: sam.varo@nhs.net

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York Health and Care Recruitment, Careers and Volunteering Event

When: Saturday 4th November 2023 from 10am to 2pm at West Offices, York

Would you like a stand at York's dedicated Health and Care Event?

- Adult learning including functional skills English and maths
- Apprenticeships,
 - Undergraduate courses
 - Post graduate courses
- Volunteering
- Patient facing vacancies within independent social care organisations, local authority adult and children's social care services, NHS, primary care
 - Non-direct patient care vacancies (such as catering, domestic services, maintenance, gardening roles) across health and care organisations

To book your stand please email: hnyicb-ny.yhcpevents@nhs.net

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Promoting emotional health and wellbeing and preventing suicide: A resource for care homes.

This resource has now been published and is available on the Y&H Public Health Network website [here](#).

NEW DATE The Suicide prevention in care homes lunch and learn will take place on **Tuesday 3rd October, 1.00-2.00pm.**

Anyone interested in being sent the teams link to join the lunch and learn contact carly.walker@northyorks.gov.uk



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Dates for Your Diary

- [Cognitive Feeding Behaviours and its Relation to Dysphagia](#)- Wednesday 27th September 2023 7pm - 8pm

Upcoming Skills for Care Webinars

To register for these sessions please follow the below links.

- [Live podcast: In conversation with Neil Eastwood \(Recruitment and Retention\)](#)- Thursday 28 September
- [Digital Champions Community Event](#)- Thursday 28 September

Open Floor

- Updates
- Good news stories
- Questions
- Suggestion for Care Connected T/O



let's talk

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Dementia Strategy Session

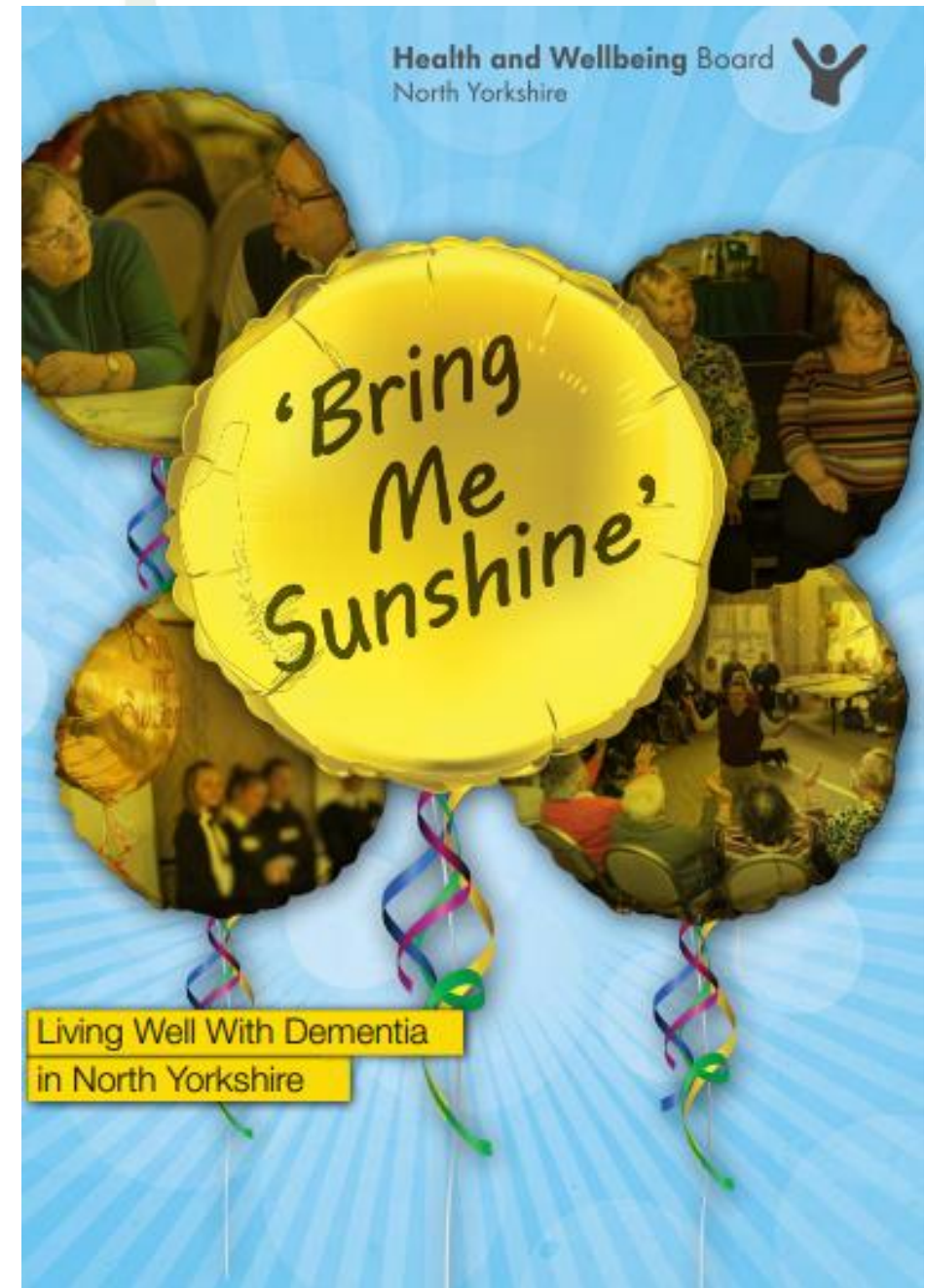
We will now be breaking into dedicated North Yorkshire and York Breakout Sessions.

**For providers wishing to join the City of York Breakout Session-
Please raise your hand and we will move you to your session.**

North Yorkshire providers please remain as you are and we will start the session very shortly.



North Yorkshire Dementia Strategy



Dementia in North Yorkshire: facts and figures



It is predicted that the cost of dementia care in North Yorkshire by 2030 **will be £662m⁶**



Currently, the annual cost of dementia care in North Yorkshire **is £403m⁵**



There are an estimated **9,272 people over 65 living with dementia** in North Yorkshire²



15,002 people will be living with dementia in North Yorkshire by 2030³



By 2030, it is estimated that there will be **9,617 of people living with severe dementia** in North Yorkshire⁴



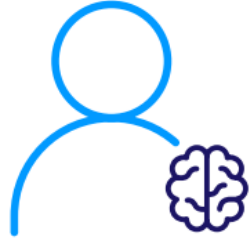
Currently there are **15,006 people under the age of 65 living with dementia** in England⁷



Facts and figures cont.



The dementia diagnosis rate for North Yorkshire is **58%**, the average for England is 61.7%⁹



5,376 people have received a dementia diagnosis in North Yorkshire¹⁰

3 → 34
weeks

is the range of time **between referral and diagnosis of dementia** in England, meaning that many people wait over six months to receive a diagnosis¹³



58.5% of people are diagnosed in the mild/early stages of their condition in England¹⁴



The national target for **diagnosis rates in England is 66%**¹¹



35 days

is the average wait time **between a referral and an initial appointment** at a memory clinic in England¹²



Background

- “Bring Me Sunshine” Living Well With Dementia in North Yorkshire Strategy launched in 2017
- Health, Social Care, Voluntary Organisations – one voice aspiring to make North Yorkshire a place where people can live well with dementia
- Strategy built on personal feedback – 1300 North Yorkshire residents
- Shaping future direction of services and support

Principles & Priorities

5 Priorities

Dementia Friendly North Yorkshire	Workforce Development	Diagnosis	Support & Advice	Planning for the Future and Dying Well
<i>We will</i>	<i>We will</i>	<i>We will ...</i>	<i>We will</i>	<i>We will</i>
Outcomes	Outcomes	Outcomes	Outcomes	Outcomes

Aims of dementia care in resi/nursing project

- To better understand the current position in relation to dementia provision within residential/nursing care in NY
- To improve identification of and support to residential and nursing care homes to better respond to emerging and changing social care needs in NY
- To develop a shared programme of work to support the development of dementia care provision in NY
- To develop a mechanism for ongoing involvement and co-production with care providers

Discussion

- What is working well in relation to dementia care?
- What are the challenges/barriers facing social care and care settings?
 - Accepting dementia residents
 - Training – what could this look like?
 - Environment
 - Changing levels of need
 - Diagnosis
- What are the solutions?

Key Contacts – North Yorkshire Council

North Yorkshire Council website [Home | North Yorkshire Council](#)

Dedicated email address for care providers: SocialServices.Contractingunit@northyorks.gov.uk

Quality Team: HASQuality@northyorks.gov.uk

North Yorkshire Partnership website: [Care Connected | North Yorkshire Partnerships \(nypartnerships.org.uk\)](http://CareConnected|NorthYorkshirePartnerships(nypartnerships.org.uk))

NYC Approved Provider Lists for Adult Social Care – FAQs, Webinars can be found [here](#)

Public Health dph@northyorks.gov.uk

Service Development: HASservicedevelopment@northyorks.gov.uk

Jo Holland - joanne.holland@northyorks.gov.uk

Training available NYC, PHE & NYSAB:

<https://safeguardingadults.co.uk/> & <https://www.nypartnerships.org.uk/phtraining>

Workforce

Make Care Matter www.makecarematter.co.uk



Key Contacts and Information – City of York Council

City York Council website - <https://www.york.gov.uk/AdultSocialCare>

Dedicated email address for care providers:

Commissioning and Contracts: AllAgeCommissioning@york.gov.uk - If you require further assistance, please contact All Age Commissioning on Tel: 01904 55 4661

Transformation and Service Improvement: asctransformationteam@york.gov.uk

<https://www.york.gov.uk/ShapingCare> - NEW! Market Position Statement for all providers to view

City of York Council Individual Provider Bulletin is circulated regularly to providers and as/when there is important information to share.

Key Contacts – Health and Adult Social Care

NHS Humber and North Yorkshire ICB: sam.varo@nhs.net

iCG: John Pattinson johnpattinson@independentcaregroup.co.uk To join the iCG [click here](#)

Heather Bygrave- Relationship Team Manager Immedicare hbygrave@immedicare.co.uk

Dreams Team - dreamsteam@eastriding.gov.uk

Skills for Care: Angela.Thompson@skillsforcare.org website: [Home - Skills for Care](#)

Training available

IPC [Home - Infection Prevention Control](#)

NHS Humber and North Yorkshire ICB- [Training and Development Opportunities](#)

Digital Update Newsletter sign up - [Newsletter Signup - Digital Social Care](#)

Workforce

Skills for Care <https://www.skillsforcare.org.uk/Recruitment-retention/Recruitment-and-retention.aspx>

Department of Health & Social Care <https://www.adultsocialcare.co.uk/home.aspx>

The DHSC social care reform [Homepage -](#)

Workforce wellbeing resource finder: [Wellbeing resource finder](#)

