



Monday 07 August 2023

## What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



CARE   
**CONNECTED**

## Care Connected- Join Us This Wednesday

The next session of our new care provider forum "Care Connected" will take place on Wednesday 9 August 10.30-11.30, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is

facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow this [link](#).

Topics covered in this session will include:

- ✓ Come Dance with Me (North Yorkshire)
- ✓ Care Provider Experience Assessments (North Yorkshire)
- ✓ Speech and Language Therapy Packs (Scarborough and Ryedale/Harrogate and Rural District Providers)
- ✓ York Advocacy Hub Service Update

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



## **Co-Production in Adult Social Care- Share Your Stories**

In a recent Care Connected session we talked about co-production, its challenges, and how we might overcome some of these. We also shared some inspiring examples of groups that are co-producing and having a positive impact on customers and communities. You can find the slides from the session [here](#).

Do you have any co-production success stories or advice for others giving it a go? We'd love to hear about your experiences, good or bad! We plan to revisit the topic in a few months to share and discuss the feedback we receive.

North Yorkshire Council: [HASservicedevelopment@northyorks.gov.uk](mailto:HASservicedevelopment@northyorks.gov.uk)

City of York Council: [asctransformationteam@york.gov.uk](mailto:asctransformationteam@york.gov.uk)



### **Capacity Tracker- DHSC Mandatory Submission Reminder**

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 August** and **14 August**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations will be enforced can be found through this link. A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker please contact the national helpdesk on: 0191 691 3729



### **Skills for Care Nursing Network**

Skills for Care are working to build an informal network of nurses and nursing associates working in complex home care/domiciliary care. A small group are currently meeting every six weeks to share discussion about good practice and overcoming challenges but also raising the profile of nursing work. They are

looking for other nurses or nursing associates working in similar settings and who want to be involved in this group:

Currently meeting dates are:

- Wednesday 23rd August 14:00 -14:45
- Wednesday 20 September 14:30 - 15:15
- Thursday 19th October 13:00 - 13:45
- Thursday 14th December 13:00 - 13:45
- Wednesday 24th January 14:00-14:45
- Wednesday 6th March 14:00 - 14:45

If you would like to join, please contact:

[Lucy.Gillespie@skillsforcare.org.uk](mailto:Lucy.Gillespie@skillsforcare.org.uk)



## Digital Social Care Records- Your Chance to Find Out More

Digital Social Care Records enable information to be shared securely and in real-time, with authorised individuals across the health and care sector. This helps to reduce risks and supports a more personalised care approach. NHS Transformation Directorate's work, in partnership with Digital Social Care, aims to support the [Department of Health and Social Care's](#) white paper (People at the Heart of Care) target of ensuring 80% of our registered care providers use electronic care planning solutions, by March 2024. This [new video](#) offers a useful overview of the benefits of using DSCR

Don't forget that funding and support is available to providers locally through the DREAMS Team. To find out more please contact:

[dreamsteam@eastriding.gov.uk](mailto:dreamsteam@eastriding.gov.uk)

## Need to know



### **NHS Campaign Launches to Help Recognise, Treat and Stop Dangerous Constipation in People with a Learning Disability**

Constipation can be a life-threatening issue for people with a learning disability who are at heightened risk from complications if it is left untreated. These [resources](#) have been created to help prevent, recognise and treat constipation in people with a learning disability. They are designed to be printed and used in home or care settings, facilitating conversations about constipation, and hopefully leading to swift treatment and improved outcomes for those people with a learning disability who are experiencing constipation. Resources are available to support people with a learning disability, their carers, and people who work in primary care.

[For more information please click here.](#)



### **Bladder and Bowel Training (Vale of York Providers)**

When: Thursday 09 November 2.00-4.00 via Microsoft Teams

York and Scarborough Teaching Hospitals NHS Foundation Trust are holding a session open to all non-registered care staff within the Vale of York area across

nursing/residential and domiciliary sectors which is designed to support the necessary skills to promote continence and manage incontinence within their work environment. For further information please view this [flyer](#) or contact [clare.markwell@nhs.net](mailto:clare.markwell@nhs.net)



## York Brain Health Café- August and September Timetable

**When:** Every Friday 10.00-12.00 (Excluding Bank Holidays) at Acomb Garth Community Centre

The York Brain Health Café run by Dementia Forward in conjunction with partners takes place every week, and is a warm and friendly café open to all those who have concerns about their memory or want to know more about how to keep their brain healthy. A timetable of upcoming session can be found through this [link](#) which includes an active "Movement and Minds" session exploring movement and dance together, and chances to meet colleague from the York Memory Clinic, York Carers Centre, BeIndependent, Community Health Champions and York and Scarborough Trust diabetes team.



## Digital Leadership Programme 2023

This four-day virtual programme for registered managers and deputy managers of adult social care services is designed to build digital confidence and ability. It will help develop managers into digital leaders and will equip them with the insight to identify and embed digital technology in the delivery of care and support. The

programme is delivered by Skills for Care in partnership with the National Care Forum. To find out more please follow this [link](#)



## Staff Leaver Questionnaires

Staff Leaver Questionnaires are an important tool in understanding your workforce, why people leave, and how you can support the retention of your workforce. We are looking for care provider involvement to help in the development of a ICB wide staff leaver questionnaire to ensure that it is shaped in an appropriate, useful and accessible way which supports social care providers. If you would like to be part of this working group please contact:

Nichola Greenwood, Social Care Workforce Lead – North Yorkshire and York [Nichola.Greenwood1@nhs.net](mailto:Nichola.Greenwood1@nhs.net)

Joanne Holland, HR Manager – Care Sector, North Yorkshire Council [joanne.holland@northyorks.gov.uk](mailto:joanne.holland@northyorks.gov.uk)

## Learning and Development Opportunities



### Adult Social Care Nurse Leadership Programme- NY+Y

Skills for Care has developed this programme to support registered nurses working in social care (who are in a leadership role) develop their leadership practice and enhance their personal and



### Cancer Champions Awareness Sessions

In just 90-minutes, you can learn how to spot the early signs of cancer within a fun and interactive environment. We will also teach you about cancer prevention,



professional impact when managing teams. The programme is made up of five interactive workshops covering a range of leadership concepts and theories. These will enable participants to develop the required knowledge and skills to enhance their leadership practice when working across complex and often challenging systems. There will be presentations, discussions, and exercises to take part in, including 360 appraisals and work-based projects to embed learning and further support the development of leadership and management skills. We're offering 20 funded places to organisations based in York and North Yorkshire as well as a backfill payment of £1000 per participant to employers.

Further information including how to apply can be found through this [link](#). The deadline for applications is **Monday 21 August**.

national cancer screening programmes, and much more. In the UK, one in two of us will be diagnosed with cancer in our lifetime. If cancer is found early, treatment can be less invasive and more successful.

By joining our community of over 4,500 Cancer Champions, you can learn how to engage in conversations that promote early diagnosis and can help to save lives.

Anyone can become a Cancer Champion. No prior knowledge of cancer is required and once you have completed the training you will receive a digital handbook, Cancer Champions certificate and badge.

To sign up for a free virtual awareness session, or, to organise a bespoke session for your department or team, visit [www.hnycanceralliance.org.uk/cancerchampions](http://www.hnycanceralliance.org.uk/cancerchampions).



## Further Information

### Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net). This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

### Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

### Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)