



Tuesday 11 July 2023

## What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



## Care Connected- Join Us On Wednesday

The next session of our new care provider forum "Care Connected" will take place on **Wednesday 12 June 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS

Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow this [link](#).

Topics covered in this session will include:

- ✓ ENRICH Update- Research in Care Homes
- ✓ Functional Skills Update- North Yorkshire and York
- ✓ Breakout Session 11.00-11.30- Contenance Assessment and Ordering (Harrogate Nursing Homes)
- ✓ Breakout Session 11.00-11.30- Support Train Eat Well (Craven Providers)

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



## Getting to the Church on Time with Rivermead

This week we're sharing a heart-warming story from Rivermead in Malton, where their team supported resident Mick in getting and booted so he could attend the wedding of his grandson George. Staff at the home when above and beyond to make his dream possible by meticulously planning and supported Mick to get to the wedding, and even spending the day off taking him there and staying with him. The story is a fantastic example of the dedication and hard work of teams across our care sector who go the extra mile every day to support the wishes of

those in their care. We would like to say a big congratulations to Rivermead for making this possible, and to George and Beth on their wedding.



### **Alcohol Free with Gladstone House**

Staff at Gladstone House in Scarborough have recently taking up the challenge to go decided 30 days alcohol free, to promote the promote the benefits of lowering alcohol intake to their residents and to support Alcohol Awareness Week. The team also produced a display board sharing some of the positive effects of reduced alcohol consumption including improved sleep and motivation, healthier skin and financial wellbeing. The learning from the challenge was shared with residents in a fun quiz, and some of the residents are also planning to take part in the challenge and looking forward to sharing their experiences.



### **North Yorkshire and York Care Provider Olympics- Who Will be Crowned our Overall Champion?**

We're now entering the final week of our Summer Olympic Challenge, with providers from across the region now wrapping up some incredible events they

have hosted to support physical activity for those in their care and to compete against fellow providers for our 2023 Olympic title. Teams are now eyeing the scoreboard as the results from the events start to come through- ready to be announced at our Olympic Closing Ceremony on Thursday 27 July. Last week's Olympic Bulletin can be accessed through this [link](#) which includes highlights of a fantastic event hosted by Osborne House in Selby alongside their local school.

## Need to know



### Capacity Tracker- DHSC Mandatory Submission Reminder

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 July** and **14 July**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations will be enforced can be found through this link. A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker please contact the national helpdesk on: 0191 691 3729

**Adult Social Care Nurse  
Leadership Programme  
York and North Yorkshire**



**Adult Social Care Nurse Leadership Programme- NY+Y**

Skills for Care has developed this programme to support registered nurses working in social care (who are in a leadership role) develop their leadership practice and enhance their personal and professional impact when managing teams. The programme is made up of five interactive workshops covering a range of leadership concepts and theories. These will enable participants to develop the required knowledge and skills to enhance their leadership practice when working across complex and often challenging systems. There will be presentations, discussions, and exercises to take part in, including 360 appraisals and work-based projects to embed learning and further support the development of leadership and management skills. We're offering 20 funded places to organisations based in York and North Yorkshire as well as a backfill payment of £1000 per participant to employers.

Further information including how to apply can be found through this [link](#). The deadline for applications is **Monday 21 August**.



## Immedicare August Training Timetable

The full timetable of training available through Immedicare in August can be found through this [link](#). **Please note these sessions are only available to providers who have the Immedicare service in place.** Sessions available include:

- Diabetes Care
- MSK
- Catheter Care
- End of Life
- Virtual Verification of Expected Death
- Leg Ulcers
- Introduction to Recognising Distress Behaviours in Dementia



## **Grief as a Care Professional**

Discover how to support yourself and your colleagues when faced with grief – Hospice UK are inviting care professionals to join their upcoming workshops for employees working in the health and social care sectors (run by Hospice UK's Compassionate Employer Programme). For further information and to book please follow this [link](#).



## **Consultation on Breaks for Carers**

We know caring can impact your health and wellbeing and we understand how difficult it can be. So having breaks from caring can make all the difference.

City of York Council want to improve the provision of breaks for carers. Please ask any carers - adult or child - to tell us what matters to them at their [Carer Breaks Consultation survey](#) before midnight on Wednesday **9 August 2023**.

## Learning and Development Opportunities

### **Palliative Care Education Clinic- Nausea and Vomiting**

**When:** Monday 24 July via Zoom

All health and social care providers across North Yorkshire are able to join these series of sessions designed for registered and non registered staff run by St Catherine's Hospice, and following a Zoom based curriculum to provide education on registered palliative care topics

For more information please follow this [link](#)

### **Strength-Based Approaches: General Awareness for Frontline Staff**

**When:** Friday 21 July, Thursday 21 September, Tuesday 21 October

This introductory session will explore what a strength-based approach is and how staff can apply this person-centred way of working to ensure better lives for individuals they support.

For more information please follow this [link](#)

## Further Information

### **Contacts for Incident Reporting- Updated Process**

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through

### **Chief Nurse for Adult Social Care Awards- Nominate Your Team!**

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide

this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

**This bulletin is produced by York Health and Care Partnership**

**Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)