

12th July 2023

- ENRICH Update- Research in Care Homes
- Functional Skills Update
- Breakout Session: Continence Assessment and Ordering (Harrogate Nursing Homes)
- Breakout Session: Support Train Eat Well (Craven Providers)

Industrial Action Update

The British Medical Association (BMA), British Dental Association (BDA) and Hospital Consultants and Specialists Association (HCSA) have announced 120 hours of continuous junior doctors' strike action from 07:00 on **Thursday 13 July** until 07:00 on **Tuesday 18 July**. The BMA and BDA has announced that consultant doctors and dentists will be taking strike action for 48 hours from 07:00 on **Thursday 20 July** until 07:00 on **Saturday 22 July**

- **13 July** - Starting at 07:00, BMA and HCSA Junior Doctors and BDA hospital dental trainees out on strike across England
- **14 July** – All day, BMA and HCSA Junior Doctors and BDA hospital dental trainees out on strike across England
- **15 July** - All day, BMA and HCSA Junior Doctors and BDA hospital dental trainees out on strike across England
- **16 July** - All day, BMA and HCSA Junior Doctors and BDA hospital dental trainees out on strike across England
- **17 July** - All day, BMA and HCSA Junior Doctors and BDA hospital dental trainees out on strike across England
- **18 July** – Until 07:00, BMA and HCSA Junior Doctors and BDA hospital dental trainees out on strike across England
- **20 July** – From 07:00 BMA and BDA consultants out on strike across England.
- **21 July** – All day, BMA and BDA consultants out on strike across England
- **22 July** – Until 07:00, BMA and BDA consultants out on strike across England

Industrial Action Update- Messages for Providers

- The Humber and North Yorkshire Integrated Care Board (ICB) will also stand up and manage a dedicated Incident Control Centre (ICC) over the imminent period of Industrial Action between **13 July-22 July**. Care providers are advised to contact the ICC in the event of a serious incident resulting in significant harm to residents or service users that relates to the industrial action so that intelligence can be gathered at ICB level. The number to call for Humber and North Yorkshire ICC is **0300 002 0007**
- For providers that have the service in place, we are encouraging providers to please use the Immedicare Telemedicine service where appropriate for any non-urgent non 999 situations, to help support services in prioritising calls requiring an emergency response. You are likely to receive quicker access to clinical support over this period by using the Immedicare Service where you have it in place. A document is available giving examples of when Immedicare can be used versus calling 999 or your GP Practice. It's important that staff are familiar with how to use the service when required and we would encourage homes to support new starters in accessing training. A 5 minute training video is available on the clinical laptop itself, or Immedicare are able to provide either face to face or virtual training as needed.
- Regardless of any strike action taking place, it is really important that people who need urgent medical care continue to come forward as normal, especially in emergency and life-threatening cases – when someone is seriously ill or injured, or their life is at risk.



Guidance and Information Update

Give your Views: Learning Disability and Autism Training for Health and Social Care Workers

The government want to hear your views about guidance covering learning disability and autism training for people who work in health and social care. The Oliver McGowan code of practice sets out how providers of health and social care can make sure their staff receive learning disability and autism training suitable for their role. What you tell the Department of Health and Social Care (DHSC) about the code of practice will help shape the final version of the code. The code of practice is named after Oliver McGowan, whose tragic death in 2016 highlighted failures in care that could have been prevented. We believe that it is essential that autistic people and people with a learning disability have access to safe, high-quality care. We have worked with DHSC to shape this code of practice

[The consultation is open until 19 September 2023 and can be accessed through this link](#)

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Share Your Views! York Providers

Consultation on Breaks for Carers

We know caring can impact your health and wellbeing and we understand how difficult it can be. So having breaks from caring can make all the difference. We want to improve the provision of breaks for carers. Please ask any carers - adult or child - to tell us what matters to them at our [Carer Breaks Consultation survey](#) before midnight on Wednesday **9 August 2023**.

Help Co-Produce a Deaf Advocacy Service for York

As part of co-producing a Deaf Advocacy Service for York, staff who work with Deaf people in York are asked to shape the service. Please answer the very short questionnaire from Lollipop about your understanding and experiences at: <https://forms.office.com/e/ft5vPk5Hun>



Adult Social Care Nurse Leadership Programme- NY+Y

Skills for Care has developed this programme to support registered nurses working in social care (who are in a leadership role) develop their leadership practice and enhance their personal and professional impact when managing teams. The programme is made up of five interactive workshops covering a range of leadership concepts and theories. These will enable participants to develop the required knowledge and skills to enhance their leadership practice when working across complex and often challenging systems. There will be presentations, discussions, and exercises to take part in, including 360 appraisals and work-based projects to embed learning and further support the development of leadership and management skills. We're offering 20 funded places to organisations based in York and North Yorkshire as well as a backfill payment of £1000 per participant to employers.

Further information including how to apply can be found through this [link](#). The deadline for applications is **Monday 21 August**.

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Shingles Vaccination Programme Changes

The letter outlining the changes to the shingles vaccine programme from 1 September 2023 has been published [here](#) , which also contains a useful eligibility table. Those who can receive the vaccine, being expanded to younger age groups so individuals, particularly those with a weakened immune system, can be protected at an earlier age to prevent more shingles cases. It means hundreds of thousands more people will be able to get protected against shingles each year.

The vaccine that is used in the programme is also changing. All newly eligible individuals will be offered two doses of the non-live vaccine Shingrix instead of the live vaccine Zostavax.

From 1 September 2023:

- Those aged 70-79 who were previously eligible (prior to 01/09/23) will continue to be eligible for the shingles vaccine from their GP practice. This cohort will be offered one dose of Zostavax until the stock is depleted and then two doses of Shingrix (6 to 12 months apart) thereafter.
- all those aged 50 and over with a weakened immune system will be offered two doses of the Shingrix vaccine by their GP practice (8 weeks to 6 months apart)
- those turning 65 and 70 will be offered two doses of the Shingrix vaccine (6 to 12 months apart) by their GP practice as they become eligible (eligibility will go down to 60 years old in September 2028)



Grief as a Care Professional

Discover how to support yourself and your colleagues when faced with grief - join our upcoming workshops for employees working in the health and social care sectors (run by Hospice UK's Compassionate Employer Programme) <https://www.hospiceuk.org/compassionate-employers/supporting-care-workers-webinars>



Guidance and Information Update

What does good workforce wellbeing look like

[Workforce wellbeing and enablement](#) is one of the quality statements, in our new single assessment framework, sitting under our caring key question.

We want to hear the perspective of providers and professionals working in health and social care, the organisations that represent them; and wider stakeholders on workforce wellbeing.

We want to explore 'what good workforce wellbeing looks like' and hear their experiences of successes and challenges related to looking after their workforce.

Share your views in the short survey below: [Add new idea | Workforce wellbeing survey \(citizenlab.co\)](#)

NOTE: We haven't yet published full provider guidance that describes our new regulatory approach. This will be published in advance of us implementing these changes and shared with all providers.



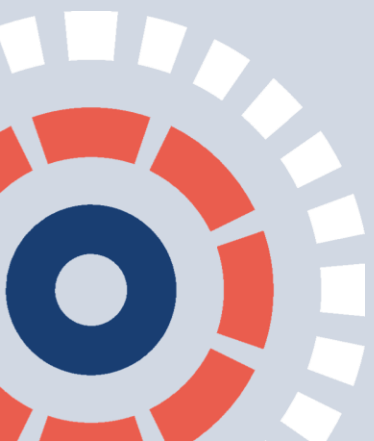
Enabling Research in Care⁺ Homes



What is ENRiCH?

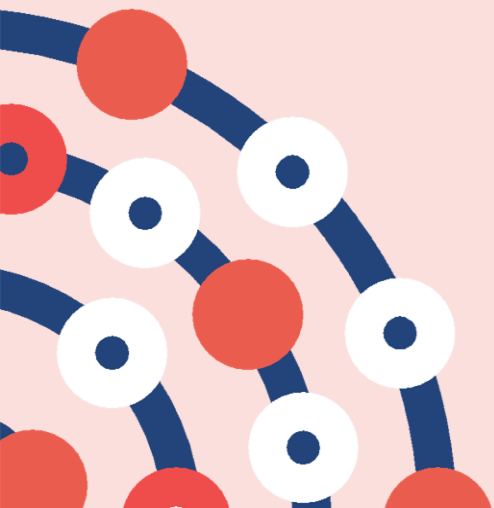


- Enabling Research in Care Homes
- Set up in 2014
- ENRICH brings together care homes, residents and researchers to support the delivery of research.
- Holds a database of **'Research Ready'** care homes



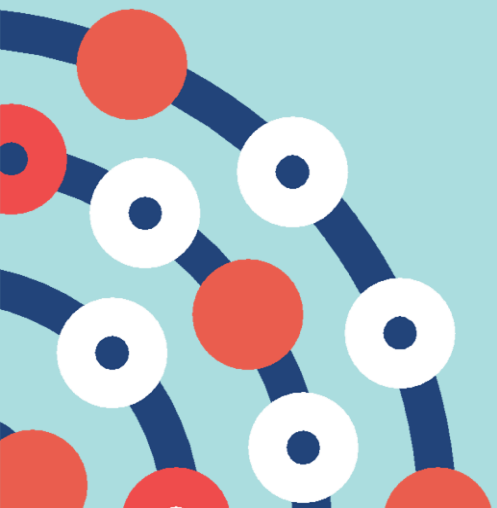
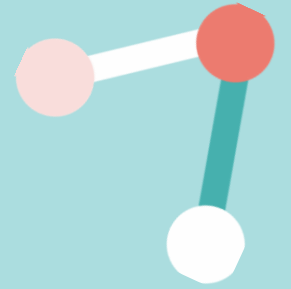
Why join up?

- Encourages residents to take an increased interest in their own health and wellbeing
- Allows residents to feel they are contributing to the future
- Stimulates residents with something new to do and someone new to talk to
- Provides learning development for staff
- Offers improvement opportunities for the home



Ways to get involved

- ❖ Early Engagement and PPI groups
- ❖ Feasibility
- ❖ Questionnaires.
- ❖ Interviews
- ❖ Interventions



Current Studies

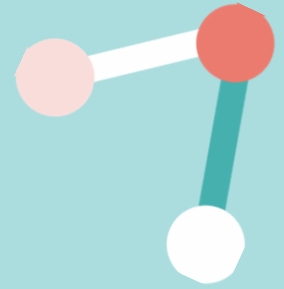


Safer Online Lives - This study aims to evaluate the use of the internet & social media by people with Intellectual Disabilities. The study will survey 100 people with Intellectual Disabilities (ID) to investigate their online positive experiences and the risks they take while online. Separate questionnaires will also be sent to family carers, paid carers and safeguarding practitioners to also look at their experiences supporting people with ID, who use the internet. From the 100 people surveyed approximately 20 adults with ID (10 women, 10 men) for in depth analysis and understanding of their online experiences. A further 30 will be observed investigating the ways people with ID use the internet and the safety steps they take while online. If your interested please get in touch with Jessie Newsome at j.newsome@kent.ac.uk

Catheter II - Randomised Controlled Trial CompAring THE Clinical And CosT-Effectiveness Of VaRious Washout Policies Versus No Washout Policy In Preventing Catheter Associated Complications In Adults Living With Long-Term Catheters. To learn more or take part please [click here](#)



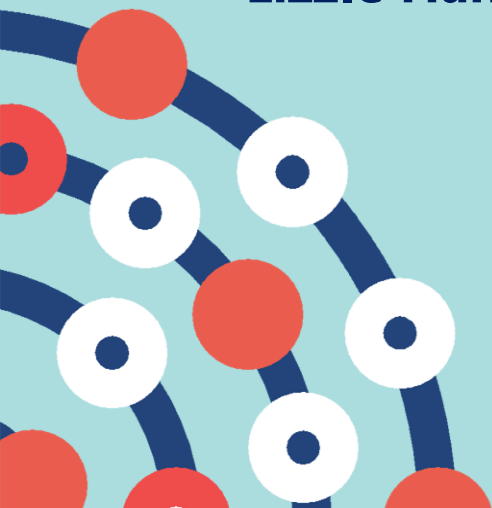
For further ENRICH information or help with registration:



Tom Smith – Y&H ENRICH Lead: tom.smith@nihr.ac.uk or 07790771440

Y&H ENRICH Team - yhs-tr.enrichyh@nhs.net

Lizzle Hancock – Fulford Care Home Manager: fulfordnursing@gmail.com



Thank you for listening

Any questions?



SKILLS
FOR LIFE
MULTIPLY

An opportunity for Upskill / ReSkill

Paul Cliff – Shared Head of Adult Learning and Skills (York and North Yorkshire)

The Background

Multiply is government funding via the UK Shared Prosperity Fund with the overall objective of increasing the levels of functional numeracy in the UK adult population

This will be measured against 3 key success measures:

- More adults achieving maths qualifications
- Improved labour market outcomes
- Increased adult numeracy across the population

This funding at upper tier authority level has been distributed in York and North Yorkshire as follows:

Year	North Yorkshire	York
1	£806 587	£224 111
2	£930 678	£258 559
3	£930 678	£258.559
Total	£2.6m	£741 000

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Eligibility

19+ on 31st August 2022

Not have the equivalent of a Grade C (4) in Maths

No charge to employer or individual

Aim to progress into qualification but not mandatory

The Offer (as used in North Yorkshire Council)

Bitesize / on -demand modules delivered initially through Yammer
Support via a designated tutor on Teams (could be F2F with cohorts)

Also 8 x 30 min lunch time slots (can be face to face or online)
Based on games / quizzes and fun learning

Adaptation Opportunities

Digital / Literacy training could be combined

Content could be personalised to workplace

Incentives can be used as necessary

Online learning materials for further on-demand study

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Questions...

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2023 NORTH YORKSHIRE AND YORK
CARE PROVIDER OLYMPICS
01 June- 14 July 2023



The Challenge- Host Your Own Olympic Style Event, and Get Those in Your Care Active and Moving. Compete Against Fellow Providers to Be Our 2023 Olympic Champions!

Our Olympic Competition is Heating Up- Who Will Be Crowned Our 2023 Champions?

We're entering the final week of our Summer Olympic Challenge, and providers across North Yorkshire and York have been rising to the challenge and hosting some incredible events to get those in their moving and challenge for our 2023 title! We've now got an incredible 37 different providers taking part in the competition and promoting the importance of physical activity and movement to those in our care.

Who will be our champions for 2023? We will be announcing our overall winners at our Olympic Closing Ceremony on **Thursday 27 July 3.00-4.00 via Microsoft Teams.**

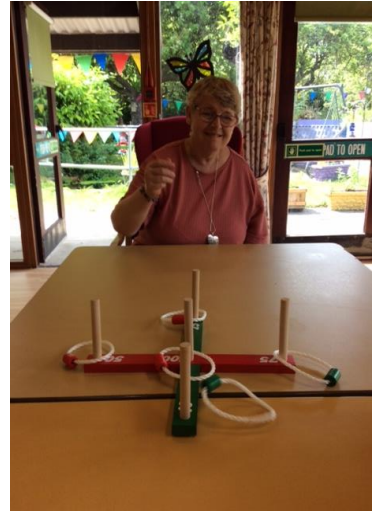


Our Olympic Challengers in Action!

Osborne House- Selby



Cauwood Day Care, Malton



The Gravers- York



Mossdale Residence- York



Abbey Lea- Barlby



 Nursing
Times
Awards
2023

Double Shortlisting Success for Nursing Team in 2023 Nursing Times Awards

The Nursing Team are delighted to have been shortlisted for two initiatives in the Nursing in Social Care Award for this years Nursing Times Awards, which are designed to recognise and celebrate innovation, excellence and person-centered working across the sector. The team were shortlisted for our **Improving Hydration in Care Homes** quality improvement programme which works closely with providers through training and a range of tools to empower teams in reducing avoidable harms through poor hydration, and to improve resident experience and develop safety culture. We have also been successfully shortlisted for the **North Yorkshire and York Care Provider Olympics** which supports providers celebrate physical activity, share best practice and ideas and get residents up and moving to fight de-conditioning while having fun and competing against fellow providers. Over 600 individuals from 32 providers took part in the initiative in 2022 and we are already on course to beat that this year.

The team will be presenting to the judging panel in September before the winners will be announced at the awards in October. The successful shortlisting is a reflection on the hard work and dedication of providers across the area who have taken part in these initiatives and risen to the challenge to support excellence in care across our sector.

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Immedicare August Training Diary

The full timetable of training available through Immedicare in August can be found through this [link](#). **Please note these sessions are only available to providers who have the Immedicare service in place.** Sessions available include:

- Diabetes Care
- MSK
- Catheter Care
- End of Life
- Virtual Verification of Expected Death
- Leg Ulcers
- Introduction to Recognising Distress Behaviours in Dementia

Hold your own event, party/ lip syncing/ dancing/ festival/ BBQ the opportunities are endless. Take pictures or short videos and send into us at socialservices.contractingunit@northyorks.gov.uk

Deadline for pictures and videos is Friday 21st July 2023. We will show the best ones in care connected on 9th August 2023 and your service could be a 'Come dance with NYC' winner.

Please ensure you gain consent from a staff member before filming and you review your publicity consent forms for the individuals who use your services in regards to filming. Keep any videos to a 10-15 second length so they can be sent via e-mail.

Most importantly, Have Fun!



**COME DANCING WITH
NORTH YORKSHIRE COUNCIL
10TH - 16TH JULY 2023**

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Open Floor

- Updates
- Good news stories
- Questions
- Suggestion for Care Connected T/O



let's talk

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Getting to the Church on Time with Rivermead

This week we're sharing a heart-warming story from Rivermead in Malton, where their team supported resident Mick in getting and booted so he could attend the wedding of his grandson George. Staff at the home when above and beyond to make his dream possible by meticulously planning and supported Mick to get to the wedding, and even spending the day off taking him there and staying with him.

The story is a fantastic example of the dedication and hard work of teams across our care sector who go the extra mile every day to support the wishes of those in their care. We would like to say a big congratulations to Rivermead for making this possible, and to George and Beth on their wedding.



Alcohol Free with Gladstone House

Staff at Gladstone House in Scarborough have recently taking up the challenge to go alcohol free for 30 days, to promote the benefits of lowering alcohol intake to their residents and to support Alcohol Awareness Week. The team also produced a display board sharing some of the positive effects of reduced alcohol consumption including improved sleep and motivation, healthier skin and financial wellbeing. The learning from the challenge was shared with residents in a fun quiz, and some of the residents are also planning to take part in the challenge and looking forward to sharing their experiences.



Dates for Your Diary

- Monday 24 July- [Palliative Care Education Clinic for North Yorkshire Health and Social Care Staff. Nausea and Vomiting](#)
- Thursday 27 July 2.00-4.00- [Queens Nursing Institute Infection Prevention Control Champions Network.](#)
- Thursday 27 July 3.00-4.00- North Yorkshire and York Care Provider Olympics Closing Ceremony
- Tuesday 22 August 1.00-4.00- [BD Bodyguard Syringe Driver Training \(Vale of York Providers\)](#)

Key Contacts

North Yorkshire Council website [Home | North Yorkshire Council](#)

Dedicated email address for care providers: SocialServices.Contractingunit@northyorks.gov.uk

Quality Team: HASQuality@northyorks.gov.uk

North Yorkshire Partnership website: [Care Connected | North Yorkshire Partnerships \(nypartnerships.org.uk\)](http://CareConnected|NorthYorkshirePartnerships(nypartnerships.org.uk))

NYC Approved Provider Lists for Adult Social Care – FAQs, Webinars can be found [here](#)

Public Health dph@northyorks.gov.uk

Service Development: HASservicedevelopment@northyorks.gov.uk

Jo Holland - joanne.holland@northyorks.gov.uk

Training available NYC, PHE & NYSAB:

<https://safeguardingadults.co.uk/> & <https://www.nypartnerships.org.uk/phtraining>

Workforce

Make Care Matter www.makecarematter.co.uk



Key Contacts and Information

CYC website - <https://www.york.gov.uk/AdultSocialCare> – main York Council website

<https://www.york.gov.uk/ShapingCare> - NEW! Market Position Statement for all providers to view

York Provider Bulletin is circulated to providers on a regular basis and when there is important information to share

Please direct all written communication to our shared mailbox: AllAgeCommissioning@york.gov.uk
. If you require further assistance please contact All Age Commissioning on Tel: 01904 55 4661

Key Contacts Adult Social Care

NHS Humber and North Yorkshire ICB: sam.varo@nhs.net

iCG: John Pattinson johnpattinson@independentcaregroup.co.uk To join the iCG [click here](#)

Heather Bygrave- Relationship Team Manager Immedicare hbygrave@immedicare.co.uk

Dreams Team - dreamsteam@eastriding.gov.uk

Skills for Care: Angela.Thompson@skillsforcare.org website: [Home - Skills for Care](#)

Training available

IPC [Home - Infection Prevention Control](#)

NHS Humber and North Yorkshire ICB- [Training and Development Opportunities](#)

Digital Update Newsletter sign up - [Newsletter Signup - Digital Social Care](#)

Workforce

Skills for Care <https://www.skillsforcare.org.uk/Recruitment-retention/Recruitment-and-retention.aspx>

Department of Health & Social Care <https://www.adultsocialcare.co.uk/home.aspx>

The DHSC social care reform [Homepage -](#)

Workforce wellbeing resource finder: [Wellbeing resource finder](#)





Humber and North Yorkshire
Health and Care Partnership

North Yorkshire Place

HARA nursing continence product ordering process

12 July 2023

Session overview

- Choosing the right products and assessment process
- Overview of pathway for nursing residents
- Reassessments and access to HDS online
- Changes in relation to deceased patients- verbal update
- Product spend across HARA- dashboard presentation

HARA commissioning arrangements

- **Process is only to be used for people in receipt of the Funded Nursing Care or full Continuing Healthcare funding** i.e. not people in receipt of residential care only. For those homes that provide both nursing and residential care please note that requests for residential go via the community nursing team as this process is managed by Harrogate and District Foundation NHS Trust
- **When you place a request to the Home Delivery Service for a nursing resident if you do not provide the person's NHS number the request will be rejected**
- **Containment products are a prescribed product and therefore there should be no sharing of products between residents**

Patient Reviews and HDS online

Update patient assessments on HDS Online:

- HDS online requires care homes to input the recording of reviews to ensure that they still require the products that have been prescribed and that those products are meeting their needs.
- To record a review:
 - 1 Find the patient's record and click the Clinical tab
 - 2 Click Edit at the bottom of the page
 - 3 Click the calendar alongside the Assessment date box and select the date that the review took place
 - 4 Select the name of the Assessor from the drop-down list
 - 5 Click Save changes. A message is displayed if the record is successfully saved.
- If you do not have access to HDS Online you can complete the attached "New User request form" with the persons details and send back to home.delivery@supplychain.nhs.uk and they will then create the account and send an email to the person you have made the request for. Any questions relating to this please contact the same email address.

NHS Supply Chain contacts:
For care home queries please email:
hds.carehomes@supplychain.nhs.uk

PRF's to go to:
home.delivery@supplychain.nhs.uk



Essity contact:

Jo Mitchell

Account Contract Manager-Care
at home

Email:

Tel:

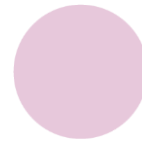
Contact:

Nikki Henderson

Senior Nursing, Quality & Clinical
Governance Manager

nikki.henderson1@nhs.net

Tel: 07795267014





Humber and North Yorkshire
Health and Care Partnership

Thank You

Any questions

