



Monday 12 June 2023

## What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



CARE   
**CONNECTED**

### Care Connected- Join Us On Wednesday

The next session of our new care provider forum "Care Connected" will take place on **Wednesday 14 June 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single

place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow this [link](#).

Topics covered in this session will include:

- ✓ Safeguarding Awareness Week
- ✓ Trusted Assessor Form Development Work
- ✓ Speech and Language Therapy Training Resources/Provider Packs (Scarborough and Harrogate Area Providers)

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following [link](#).



### **National Volunteer Programme Extending Into Adult Social Care**

NHS and Care Volunteer Responders, a national volunteering programme, is now available to support adult social care providers in England. Volunteers can help improve people's experience of care and free up time for frontline staff to prioritise support for those who need it most. Initially, care providers will be able to make referrals for 'Check In and Chat' telephone calls. More services will be available soon, with volunteers able to support with shopping and prescription delivery. Volunteers will never be asked to provide personal care or undertake roles that paid staff would do. Making a referral is quick and easy. To find out more please follow this [link](#).



## **Safeguarding Programme of Free On-Line Sessions Announced for Safeguarding Week- 19-23 June 2023**

Partners from Safeguarding Adults Boards, Children's Safeguarding Partnerships, Community Safety Partnerships across North Yorkshire, the City of York and East Riding have come together and developed an extensive programme of learning events, seminars and interactive sessions. Spurred on by the success of Safeguarding Week 2022, the safeguarding partners have worked to extend the range of topics being covered this year. Whilst a number of the sessions are open only to professionals working in the safeguarding sector, the majority of the sessions are also open to the public. The week-long programme of over 40 sessions caters for members of the public who want to learn more about safeguarding. Click [here](#) to find out more and book



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## **Delay to Liberty Protection Safeguards**

The Government announced it will delay the implementation of Liberty Protection Safeguards (LPS). In an [evidence session](#) with the Health and Social Care Select Committee (HSCSC), Minister for Care Helen Whately said it was 'one of the difficult decisions in looking at priorities in the light of inflation and pressures on resources' and that 'the decision was not taken lightly at all'. They have said they intend to publish a summary of the consultation responses they received and do accept the need to move away from the current process and towards LPS



## Capacity Tracker- DHSC Mandatory Submission Reminder

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 June** and **14 June**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations will be enforced can be found through this [link](#). A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker please contact the national helpdesk on: 0191 691 3729

**NB:** North Yorkshire providers will see an additional survey on the Capacity Tracker this month. Unless you are a home taking part in a pilot being conducted by North Yorkshire Council there is no requirement to complete this.

## Need to know



## Guiding Principles for Delegated Healthcare Activity

Together with the Department of Health and Social Care (DHSC) and partners, Skills for Care has co-developed voluntary guiding principles to support person-centred, safe and effective delegation of healthcare activities to paid care workers, including personal assistants. Delegation has been happening for several years to enable people to have more choice and control, with an

opportunity to provide a better experience of care. To find out more please follow this [link](#).



## Using The Ambulance Service- Resources for Individuals with Learning Disability or Autism

The London Ambulance Service have coproduced new resources to support people with a learning disability or autistic people when using the ambulance service. Although designed by the London Ambulance Service, they are not London-specific.

The resources are designed to help people know what to expect when an ambulance arrives, including assessments by the paramedics, the inside of an ambulance and demystifying common concerns. They aim to reduce barriers to accessing the service so that people get the help they need.

You can use these proactively or in the event of someone needing an ambulance. They include an [easy read](#) document about what to do when an ambulance comes to help you and a social story about someone going to hospital by ambulance. There is also a video about travelling to hospital by ambulance which is available [without subtitles](#) and [with subtitles](#). [Find more resources on the London Ambulance Service](#)



## Data Security and Protection Toolkit (DSPT)- Don't Forget to Resubmit

For those care providers yet to complete the DSPT for 2022/23- the deadline to do so is **30 June 2023**. The DSPT is a self-completion assessment for providers showing what the requirements to demonstrate you are keeping people's information safe, and to protect your business from the risk of a data breach or a cyber-attack. It demonstrates compliance with GDPR/Data Protection Act/CQC KLOE's and is a requirement for all providers holding an NHS Standard contract, as well certain local authority contracts.

If you have previously completed you will need to review and resubmit.

There is local support available including training workshops guiding you through completing, and 1:1 support to providers in the North East and Yorkshire through an NHS England Team who can be contacted by emailing:

[england.dsptney@nhs.net](mailto:england.dsptney@nhs.net). There is also national support available through Digital Social Care which can be accessed through this [link](#).



## Continence Awareness Week: 19 June-23 June

The Bowel and Bladder Team at York and Scarborough NHS Foundation Trust are holding a series of [webinars](#) to mark Continence Awareness Week, which are available to all care providers in the York and Scarborough area. These cover topics including catheter care, bladder and bowel training, and continence products and alternatives. The team have also shared a [poster](#) focusing on how we can support continence for ourselves and those in our care.

One of the suppliers of continence products to our local area are also running a series of free to attend educational webinars. To register please follow this [link](#). Sessions taking place include: Prostate Cancer and Male Incontinence: Tackling the Taboo Together , Continence Assessment in Today's World and Dementia and Incontinence.

## Trusted Assessor Form Development- Briefing for Care Providers

Discharge colleagues York and Scarborough Teaching Hospitals NHS Foundation Trust will be attending this weeks Care Connected, to discuss the new Trusted Assessor Form which is currently being piloted across multiple wards at York, Scarborough and Bridlington hospitals.

We will also be holding a follow up engagement event at Malton Rugby Club on **Thursday 13 July 2.00-4.00** which will be a chance for providers to feedback their experiences of the new TAF, and suggest any further amendments you feel need to be made. We would encourage providers to take up this opportunity to shape the form to the needs of our sector. If you would like to attend please contact: [sam.varo@nhs.net](mailto:sam.varo@nhs.net) to reserve a place. If providers have any feedback of the new form they would like to share separately then please don't hesitate to do so

## Learning and Development Opportunities



**PCPLD Network**  
Palliative Care for People with Learning Disabilities

### **Webinar: The LeDeR Programme Explained... By People with a Learning Disability**

Annual LeDeR reports talk about how people with a learning disability and autistic people in England have died. In 2021, to make the LeDeR report easier to understand, King's College London worked with Kingston University's 'Staying Alive and Well' group (people with a learning



**Humber and North Yorkshire**  
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### **Adult Social Care Nurse Leadership Programme- Deadline This Week**

This programme is aimed at Registered Nurses working in a Social Care service. You will be in a leadership role such as head of care, team leader, care co-ordinator, registered manager or deputy manager with a clinical lead. It is

disability). Along with Learning Disability England, they are producing resources including a storytelling video and webinars. These will be useful for people working in the sector, as well as individuals and families.

The webinars, organised by the PCPLD Network, are free to attend and open to the public. To book your place please follow this [link](#).

designed to support delegates to understand their leadership style and the impact this has through undertaking a 360 appraisal, delegates will be allocated an independent mentor to further develop their leadership and management skills. The workshop sessions will be interactive with presentations, discussions and exercises that will support the development of knowledge. Each session will include an Action Learning Set which will enable real time discussion and generate ideas and potential resolutions to issues. Delegates will undertake a work based project to embed their learning.

The programme is costed but there are 20 free places available to organisations within North Yorkshire and York. For more information please follow this [link](#). The deadline for expressions of interest is **15 June 2023**.

## Further Information

### Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the



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### Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those



Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition. We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

**This bulletin is produced by York Health and Care Partnership**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)