

31st May 2023

- North Yorkshire and York Winter Pressures Scoping
- Home Oxygen Service Take Over Session

Public Health

People urged to get a COVID-19 vaccine before offer ends on 30 June

[People who have not yet come forward for their COVID-19 vaccine are being encouraged](#) to get them before the offer ends on 30 June. [Appointments can be booked online, by calling 119, or people can visit walk-in vaccination sites open across the country.](#)

The Joint Committee on Vaccination and Immunisation has advised that the risk of serious illness with COVID-19 continues to be disproportionately greater in those from older age groups, residents in care homes for older adults, and persons with certain underlying health conditions.

The Department of Health and Social Care has published [a set of social media materials designed to increase awareness of the COVID-19 spring booster offer among eligible cohorts](#). Many people will no longer be eligible for these doses after **30 June**. The social media resources are designed to encourage people to come forward to get both doses before this date.



If you're in one of the following groups, you can take up the **spring COVID-19 Booster offer**

Adults
75 years
and over

People aged 5-74
with a weakened
immune system

Residents
in care
homes

Please wait to be contacted
by the NHS if you're eligible



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Winter Pressures in care homes

Wednesday 31 May 2023



Winter planning

- Multi disciplinary/multi agency group
- Looking at ‘marginal gains’ what can we do that will make a difference to the pressure we all face across the system.
- Rather than looking at this individually we bring the issues back to the group to identify how – as a system – we can support all sectors.

What we've done so far.

Working with A&E, YAS and our Local Area Coordinators

- How can we support people with social issues, who call for an ambulance
- Example of older man who required help to put money in the electricity meter – priority pathway to LAC.

A&E unsure what minor injuries/infections can be dealt with in Community Pharmacy.

- Shared list of pharmacy services
- Signposting people to pharmacy.

How can we support you?



What were the key pressures you faced last winter?

- What were the blockers – what causes them and how can we unblock them as a system?
- What needs to change?
- Who do we need to involve?
- How can you support reduction in winter pressures?

Some ideas.

- Staffing and staff off sick – how can we promote and increase the uptake of the COVID and flu vaccination? Targeted campaign.
- How do we check our IPC measures are as good as they should be? Evidence suggests these have lapsed.
- Visitors with obvious infections – what IPC measures do we ask of our visitors?
- Have we maintained hand washing? Do we still ask visitors to sanitise their hands?
- Do we need more information to go out to visitors about preventing the spread of infectious disease? What we expect of our visitors.

Some ideas.



To share any further ideas on how we can support winter pressures in your service, please contact:

Philippa.Press@york.gov.uk

or

dora.machaira@northyorks.gov.uk

A dark silhouette of the York skyline, featuring various buildings, a clock tower, and a church spire.

Working together to improve and make a difference

Guidance and Information Update

[Free personal protective equipment \(PPE\) scheme](#)

The provision of free PPE for all health, social care and public sector workers for coronavirus (COVID-19) infection control, between 1 April 2021 and 31 March 2024. Updated 'Estimated stock-out dates by PPE category' with current estimates.

A letter of thanks can be found [here](#) on behalf of Rob Webster, CEO Lead for West Yorkshire Health and Care Partnership and CEO for NHS West Yorkshire Integrated Care Board. It relates to the Board of NHS England [announcing](#) on the 18 May that the NHS would be stepping down from its level three incident (regionally led) response to COVID-19. This came one year after the national level four incident was stepped down and follows [The World Health Organisation's recent announcement](#) that COVID-19 is no longer a Public Health Emergency of International Concern. In his letter, Rob wants to reflect on what we have achieved together; and what you have lived through and overcome and to share his thanks openly.

Guidance and Information Update

The Department of Health and Social Care and Skills for Care, working closely with our sector partners, have recently published [voluntary guiding principles](#) to support person-centred, safe and effective delegation of healthcare activities to care colleagues. A delegated healthcare activity involves regulated healthcare professionals, including nurses, nursing associates or occupational therapists, delegating actions, often of a clinical nature, to paid care colleagues. These activities can include helping a person to manage their insulin administration, attending to wound care and overseeing mental health support.

Delegations of this nature have been happening for several years. The principles build on this work and can be adapted locally to complement existing best practice. Care colleagues are encouraged to review and adopt them in all eligible care settings in England.

Could your Care Home Benefit From an Oral Health Practitioner?

NHS England want to facilitate wider engagement to improve health inequalities across the region. From September 2023 they will be funding 12 Oral Health Practitioners to work with care homes across the Yorkshire and Humber region one day per week for approximately 12 months. The Oral Health Practitioners would rotate every 12 weeks.

The Oral Health Practitioners are qualified dental nurses who have completed a level 4 apprenticeship and a Diploma as an Oral Health Practitioner which is awarded from the Royal Society of Public Health. They have trained in extended clinical roles and in behavioural change and motivational conversations. They are competent to provide oral and general health advice and interventions (blood pressure readings, alcohol awareness, weight management and diet, smoking cessation, improving exercise).

If you would like your care home to provide a placement opportunity to the Oral Health Practitioners, expressions of interest are invited. Please complete and return the [expression of interest form](#).

For further information, or submission of the expression of interest, please email Ellen Davison, Head of School of Dental Care Professionals: ellen.davison@nhs.net

Capacity Tracker Notice

We want to update you! The Team leading the adult social care provider data enforcement would like to say a BIG thank you for prioritising uploading your data to the capacity tracker each month.

Because Your Data Matters! As we said in our recent publication, [Care data matters](#): *the draft roadmap for improving how data in social care is collected, shared and analysed* – “data matters in social care. It matters for making sure people get the right care, for planning how care is organised and for joining up health and social care services around people. It can make lives better and, ultimately, can save lives”.

We would like to invite you to a webinar on **Friday 9 June at 2pm** to tell you what we have done so far and to hear from you how we can further support you with the process. We do understand that some of you may have concerns with provider data enforcement but through this session we hope to alleviate those concerns and give you some further information that we hope you will find useful.

The webinar will be held on Microsoft Teams. Please find the joining details below:

Microsoft Teams meeting

[Click here to join the meeting](#)

Meeting ID: 353 486 722 027 / Passcode: kcCkAw

[Download Teams](#) | [Join on the web](#)



Capacity Tracker
Insight for Care

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Capacity Tracker – Contract Tab

Capacity Tracker has recently reviewed the Contract Management functionality in the system and undertaken some improvements to enable a refreshed roll out.

North Yorkshire Council are piloting this and would ask all providers who are on North Yorkshire Councils New Approved Provider List (APL) complete the contracts tab in Capacity Tracker.

When a Provider declares they have a contract with **North Yorkshire Council**, an automated email is triggered to the council and we will review the declaration.

Contract Management Provider View

Care Homes Manage your care homes

Parent Organisation: All organisations... Ownership Type: All Ownership Types

NHS Region: All regions LA Region: All regions

Reset filters | Download XLS

Show 10 entries

Search: Cranberry

Care Home	Services	Provider Update	Contracts	Surveys	Care Quality
Cranberry Care Home (OX3 2RX) <small>Edit</small>	Services offered	Provider Update	Contracts	None	Care Quality

Edit Contracts for Cranberry Care Home

Provider Details Services Provider Update **Contracts** Surveys Care quality

Please select the organisations with which you have a valid contract.

- **No highlight** – select an organisation if you have a contract with the commissioner
- **Amber** – awaiting approval from the commissioning organisation
- **Green** – approved by the commissioning organisation
- **Black** – commissioner has declined and excluded this location from reselecting a contract with them

[Export as XLS](#)

Local Authorities

North East

Darlington Borough Council

Durham County Council
 Gateshead Metropolitan Borough Council
 Hartlepool Borough Council
 Middlesbrough Council
 Newcastle-upon-Tyne City Council
 North Tyneside Council
 Northumberland County Council
 Redcar and Cleveland Borough Council
 South Tyneside Council
 Stockton-on-Tees Borough Council
 Sunderland City Council

Yorkshire and The Humber

Barnsley Metropolitan Borough Council
 Calderdale Metropolitan Borough Council
 City of Bradford Metropolitan District Council
 City of Wakefield Metropolitan District Council

Sub ICBs

North West

NHS Cheshire and Merseyside ICB - 01F Halton

NHS Cheshire and Merseyside ICB - 01J Knowsley
 NHS Cheshire and Merseyside ICB - 01T South Sefton
 NHS Cheshire and Merseyside ICB - 01V Southport and Formby
 NHS Cheshire and Merseyside ICB - 01X St Helens
 NHS Cheshire and Merseyside ICB - 02E Warrington
 NHS Cheshire and Merseyside ICB - 12F Wirral
 NHS Cheshire and Merseyside ICB - 27D Cheshire
 NHS Cheshire and Merseyside ICB - 99A Liverpool
 NHS Greater Manchester ICB - 00T Bolton
 NHS Greater Manchester ICB - 00V Bury
 NHS Greater Manchester ICB - 00Y Oldham
 NHS Greater Manchester ICB - 01D Heywood, Middleton and Rochdale
 NHS Greater Manchester ICB - 01G Salford
 NHS Greater Manchester ICB - 01W Stockport
 NHS Greater Manchester ICB - 01X Tameside and

London

NHS North Central London ICB - 93C

NHS North East London ICB - A3A8R
 NHS North West London ICB - W2U3Z
 NHS South East London ICB - 72Q
 NHS South West London ICB - 36L

South West

NHS Bath and North East Somerset, Swindon and Wiltshire ICB - 92G
 NHS Bristol, North Somerset and South Gloucestershire ICB - 15C
 NHS Cornwall and The Isles Of Scilly ICB - 11N
 NHS Devon ICB - 15N
 NHS Dorset ICB - 11J
 NHS Gloucestershire ICB - 11M
 NHS Somerset ICB - 11X

Provider can export a status report of contracts

A	B	C	D	E
OrgType	OrgName	IsConfirm	IsExclude	Created
LA	Darlington Borough Council	No	No	2023-05-05
LA	North Yorkshire County Council	No	No	2023-05-05
SubICB	NHS Cheshire and Merseyside ICB - 01F Halton	No	No	2023-05-05
SubICB	NHS North Central London ICB - 93C	No	No	2023-05-05

Free Sessions on Menopause, Men's Health and Unconscious Bias this Summer

Colleagues working in health and care across Humber and North Yorkshire are invited to book a place on a series of free online health, wellbeing and inclusion events planned for the summer months. Places are available for the following sessions:

- [Who is driving your psychological car?](#) – Monday 12 June 2023, 10.30am-12noon
- [Menopause awareness at work – training for colleagues and line managers](#) – Wednesday 14 June 2023, 5-6pm (July session on Tuesday 11 July 2023, 3-4pm and August session on Thursday 17 August 2023, 11am-12noon)
- [Men's health](#) – Thursday 15 June 2023, 12.30-1.30pm
- [The natural menopause masterclass with Karen Newby](#) – Tuesday 27 June 2023, 1-2pm
- [Unconscious bias interactive workshop with Enact Solutions](#) – Thursday 13 July 2023, 12-3pm (limited places)

You can book your place using the links for each event above or visit the HNY BookWhen website where you can browse details of all upcoming even

Cultural Differences

Toolkit – British Culture

When induction a new staff who are from another area of North Yorkshire or maybe an international worker how do you support this as part of your induction? We would like to hear from you.

Contact Julie Toman with any tools you may use Julie.toman@northyorks.gov.uk

Digital Updates

[Care Data Matters](#), the draft roadmap for improving how social care data is collected, shared and analysed, is ultimately about saving and enhancing lives.

Those of you with questions and concerns about provider data enforcement are invited to attend a webinar on [Friday 9 June at 2pm](#). This session, held over Microsoft Teams by Department of Health and Social Care colleagues, will seek to alleviate concerns, provide updates on progress and allow attendees to ask questions.

The Department for Health and Social Care ([DHSC](#)) [has released a new guidance framework](#) which sets out what good digital working looks like for care providers and councils with responsibility for adult social care in England. The framework has been developed in collaboration with Partners in Care and Health and other stakeholders through a series of workshops and interviews with providers, councils and national membership organisations. The guidance encourages safe practice of technology in care settings so the right technology can be used to benefit local people. It is an aspirational framework designed to be used by councils and care providers of all sizes and types of service, including both Care Quality Commission (CQC) registered and non-registered providers.

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Data Security and Protection Toolkit (DSPT)- Don't Forget to Resubmit

For those care providers yet to complete the DSPT for 2022/23- the deadline to do so is **30 June 2023**. The DSPT is a self-completion assessment for providers showing what the requirements to demonstrate you are keeping people's information safe, and to protect your business from the risk of a data breach or a cyber-attack. It demonstrates compliance with GDPR/Data Protection Act/CQC KLOE's and is a requirement for all providers holding an NHS Standard contract, as well certain local authority contracts.

If you have previously completed you will need to review and resubmit. There is local support available including training workshops guiding you through completing, and 1:1 support to providers in the North East and Yorkshire through an NHS England Team who can be contacted by emailing: england.dsptney@nhs.net. There is also national support available through Digital Social Care which can be accessed through this [link](#).

Home Oxygen Service Take Over Session

Ian Burrows, Clinical Adviser
Baywater Healthcare

Training and Resources

IPC Bulletin for Care Homes- Updated Care Home Infection Prevention and Control Policies

A new set of Community Infection Prevention and Control Policies for Care Home settings is now available. There has been a comprehensive review to ensure the policies reflect national IPC guidance. The most significant change is the inclusion of 'Quick reference guides' for many policies to facilitate timely access to key points. The full suite of policies can be downloaded free of charge through this [link](#) or are available to purchase in hard copy format. Details of the significant changes to the policies can be found through this [bulletin](#).

Many providers will have had hard copies policy folders of these policies funded via the ICB or North Yorkshire Council in 2021. A reminder for those who still have the folders to please review and replace with the new policies where appropriate.



Come dance with Care Provider Services

July 2023 is Good Care Month and we want to celebrate this by getting everyone moving whilst have a jolly good time. We have asked all our care services to hold a party, dance session or disco between 10th July – 16th July. We are creating a timetable of events so any NYC staff, family or friends of the individuals who use our services can come and join in.

- Hold your own event, and take pictures or short videos and send into us at socialservices.contractingunit@northyorks.gov.uk. Deadline for pictures and videos is Friday 21st July 2023. We will show the best ones in care connected and your service could be a 'Come dance with NYC' winner.
- Please ensure you gain consent from a staff member before filming and you review your publicity consent forms for the individuals who use your services in regards to filming. Keep any videos to a 10-15 second length so they can be sent via e-mail.
- If you want to get some more exercise to music ideas, take a look at [Join the Movement | Sport England](#) there are some great exercise ideas and free classes to join including NHS sitting exercises.
- There's also more ideas on 'ways to move' on [Home - We Are Undefeatable](#).



Open Floor

- Updates
- Good news stories
- Questions
- Suggestion for Care Connected T/O



let's talk

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Dates for Your Diary

- **01 June- 14 July North Yorkshire and York Care Provider Olympics**
- **10 July- 16 July Come Dance with Care Provider Services (North Yorkshire Council)**

Key Contacts

North Yorkshire Council website [Home | North Yorkshire Council](#)

Dedicated email address for care providers: SocialServices.Contractingunit@northyorks.gov.uk

Quality Team: HASQuality@northyorks.gov.uk

North Yorkshire Partnership website: [Care Connected | North Yorkshire Partnerships \(nypartnerships.org.uk\)](http://CareConnected|NorthYorkshirePartnerships(nypartnerships.org.uk))

NYC Approved Provider Lists for Adult Social Care – FAQs, Webinars can be found [here](#)

Public Health dph@northyorks.gov.uk

Service Development: HASservicedevelopment@northyorks.gov.uk

Training available NYC, PHE & NYSAB:

<https://safeguardingadults.co.uk/> & <https://www.nypartnerships.org.uk/phtraining>

Workforce

Make Care Matter www.makecarematter.co.uk



Key Contacts and Information

CYC website - <https://www.york.gov.uk/AdultSocialCare> – main York Council website

<https://www.york.gov.uk/ShapingCare> - NEW! Market Position Statement for all providers to view

York Provider Bulletin is circulated to providers on a regular basis and when there is important information to share

Please direct all written communication to our shared mailbox: AllAgeCommissioning@york.gov.uk
. If you require further assistance please contact All Age Commissioning on Tel: 01904 55 4661

Key Contacts Adult Social Care

NHS Humber and North Yorkshire ICB: sam.varo@nhs.net

iCG: John Pattinson johnpattinson@independentcaregroup.co.uk To join the iCG [click here](#)

ICG: DSPT Support clairebunker@independentcaregroup.co.uk

Heather Bygrave- Relationship Team Manager Immedicare hbygrave@immedicare.co.uk

Dreams Team - dreamsteam@eastriding.gov.uk

Skills for Care: Angela.Thompson@skillsforcare.org website:[Home - Skills for Care](#)

Training available

IPC [Home - Infection Prevention Control](#)

NHS Humber and North Yorkshire ICB- [Training and Development Opportunities](#)

Workforce

Skills for Care <https://www.skillsforcare.org.uk/Recruitment-retention/Recruitment-and-retention.aspx>

Department of Health & Social Care <https://www.adultsocialcare.co.uk/home.aspx>

The DHSC social care reform [Homepage -](#)

Workforce wellbeing resource finder: [Wellbeing resource finder](#)