



Tuesday 09 May 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



Dying Matters Awareness Week: 8-14 May 2023

The Dying Matters campaign aims to create an open culture that talks about death and where people feel able to listen and support those who are planning for end of life, who are dying and who have been bereaved. The aim is to break

the stigma around death, to challenge preconceptions and to normalise public openness around death and dying. Did you know:

- Less than half of adults have made a will
- Around 30% of people have let someone know their funeral wishes
- Only 7% of us have written down wishes about the care we would want if we couldn't make decisions
- Only 25% of us have asked a family member about their end of life care wishes

There are a number of resources as well as quizzes, planning ahead tools and episodes of the Dying Matters Podcast available through this [link](#) for you to access in your service and share amongst teams.



Smiling Matters at Amarna House

Maureen Hole, Sam Varo and Hannah Davies from the ICB recently visited Amarna House in York to present the team with the oral health prize resource box as winners of our World Oral Health Day Quiz Competition in March. The box contained a range of different equipment, resources, tips and ideas to support staff in continuing to deliver high quality and personalised oral care for their residents. We are looking forward to being back at the home in the coming weeks to deliver refresher training to staff.

We know oral health is a really important and intimate part of the care teams across our area deliver day, and crucial to helping those in their care maintain their dignity and prevent disease and wider associated health risks. There are a wide range of resources available through our [website](#) to support you and your setting including mouth assessment tools, guidance for managers and comprehensive training session which may be helpful to show to staff.



Humber and North Yorkshire Health and Care Partnership

Free Sessions on Managing our Money, Menopause and Mental Health in May

Colleagues working in health and care across Humber and North Yorkshire are invited to book a place on a series of free online health and wellbeing events planned for this month. Places are available for the following sessions:

- [Managing your menopause symptoms at work](#) – **Thursday 18 May 2023, 1-2pm**
- [Grounding for good mental health](#) – **Friday 19 May 2023, 1-2.30pm**
- [Menopause awareness at work – training for colleagues and line managers](#) – **Wednesday 24 May 2023, 12-1pm**
- [Managing money through your different life stages](#) – **Thursday 25 May 2023, 12.30-1.30pm**

You can book your place using the links for each event above or [visit the HNY BookWhen website](#) where you can browse details of all upcoming events.



Capacity Tracker

Capacity Tracker- DHSC Mandatory Submission Reminder

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 May** and **15 May**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations will be enforced can be found through this [link](#). A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker- Please contact the national helpdesk on: 0191 691 3729

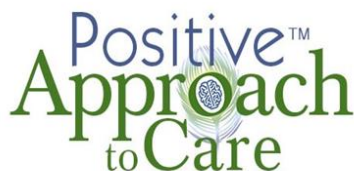
NB: North Yorkshire providers will see an additional survey on the Capacity Tracker this month. Unless you are a home taking part in a pilot being conducted by North Yorkshire Council there is no requirement to complete these

Need to know



ICB Funded Tablet Scheme for Care Providers- Survey

We are currently reviewing our funded tablet scheme launched by the former Vale of York and North Yorkshire CCG's at the start of the pandemic- to provide Samsung Tab A devices for providers to support video calls with families/virtual consultation and MDT's with health services/access to training. As health professionals and families have now been able to enter care settings again for some time, and we know many providers now have their own tablet devices we are conducting a review of this scheme to determine the future of this scheme. If your service currently have a tablet as part of this scheme we would be very grateful if you would be happy to complete a brief survey to help inform this review, and to ensure we capture where these are still being really used and valued. **To access the survey please follow this [link](#).**



Positive Approach to Care™ (PAC™)- Training for Staff Working with People Living with Dementia

The Positive Approach to Care™ concept is designed to support people living with dementia by equipping both formal and informal carers with specific skills aimed at increasing understanding of what it is like to live with dementia. Tees, Esk and Wear Valleys NHS Foundation Trust are facilitating a number of sessions open to care staff taking place in both the Hambleton and Richmondshire, and Scarborough, Ryedale and Whitby Areas. For more information please follow the below links.

- [Hambleton and Richmondshire](#)
- [Scarborough, Ryedale and Whitby](#)



Saint Catherine's

Caring for you at Hospice and Home

Palliative Care Education Session for Care Providers (Scarborough, Ryedale and Whitby Area)

When: Thursday 22 June 9.30-16.30 at St Catherine's Hospice

St Catherine's Hospice will be hosting a comprehensive study day designed for all those working within care providers in the Scarborough, Ryedale and Whitby patch. This open for both registered nurses and care staff. For more information please follow this [link](#).



Humber Teaching
NHS Foundation Trust

Tissue Viability Skills Workshop Training (Scarborough, Ryedale and Whitby Area Registered Nurses)

When: Wednesday 12 July 09.30-16.30 in Scarborough.

Following three very successful study days in 2022, Humber Teaching NHS Foundation Trust are holding these skills workshops again for 2023 which are

open to any registered nurses working within care providers in the Scarborough, Ryedale and Whitby area. These will be a repeat of last years events with additional sessions around foot health and soft cast application

For more information and to book your place please follow this [link](#).



2023 North Yorkshire and York Care Provider Olympics- Registration Now Open

NHS Humber and North Yorkshire ICB in collaboration with partners have launched the 2023 North Yorkshire and York Care Provider Olympics on the success of last years event which saw over 600 individuals participate. The competition is open to care homes and supported living settings across the area to host their own Olympic style event to compete with other providers to compete for our Olympic title. This is your chance to get residents and staff up and moving to promote the health benefits of physical activity to those in your care. Throughout the initiative we will be sharing great practice, ideas and learning across the sector as well as resources and guidance to support physical activity in your settings. For further information and to register your service please follow this [link](#).



Care Connected- Slides from the Meeting

Thank you to everybody who joined our meeting of the relaunched Care Connected Forum last week. The slides from the meeting and full details of future sessions can be found through this [link](#). The forum is open to all care providers

across North Yorkshire and York, and takes place every two weeks on Wednesday at 10.30-12.30. The next meeting will take place on **Wednesday 17 May**. These sessions are your chance to receive updates from across health and social care and to ask questions, share good practice and any burning issues and are shaped around the needs of our sector. For further information please contact: sam.varo@nhs.net

Learning and Development Opportunities

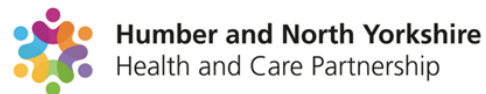
Digital Skills Framework for the Adult Social Care Sector Launch

When: Thursday 16 May 10.00-11.30

Skills for Care and The Digitising Social Care Programme (a joint NHS/DHSC unit) invite you to the launch of the updated Digital Skills Framework.

The Digital Skills Framework is a free resource to support the development of digital skills across the adult social care workforce. It's structured around seven themes and aims to help employers and individuals working in adult social care to plan their learning and choose the right digital skills training for their needs. You'll hear from those who have been involved in the development of the framework and employers who are already using it in the workplace.

For more information and to register your place please follow this [link](#).



Humber and North Yorkshire
Health and Care Partnership



Adult Social Care Nurse Leadership Programme

This programme is aimed at Registered Nurses working in a Social Care service. You will be in a leadership role such as head of care, team leader, care co-ordinator, registered manager or deputy manager with a clinical lead. It is designed to support delegates to understand their leadership style and the impact this has through undertaking a 360 appraisal, delegates will be allocated an independent mentor to further develop their leadership and management skills. The workshop sessions will be interactive with presentations, discussions and exercises that will support the development of knowledge. Each session will include an Action Learning Set which will enable real time discussion and generate ideas and potential resolutions to issues.

Delegates will undertake a work based project to embed their learning.

The programme is costed but there are 20 free places available to organisations within North Yorkshire and York. For more information please follow this [link](#). The deadline for expressions of interest is **15 June 2023**.

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.



Department
of Health &
Social Care

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition. We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the

outstanding work undertaken everyday
by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact sam.varo@nhs.net