



Monday 24 April 2023

## What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



## Community Pharmacy Bank Holiday Opening Times Rota - May 2023

Please find through this [link](#), the Humber and North ICB Community Pharmacy Bank Holiday opening times rota across the upcoming bank holiday periods. We would encourage providers to please review this so you can plan ahead and be aware where your nearest pharmacies will be over this period. Please note that rota's covering the North-East and North Cumbria and West Yorkshire ICBs will be added through this link once received for communities that border these areas.

## **Freestyle Libre Flash Glucose Monitoring Systems- Training and Support Available**

An increasing number of individuals in our care will be in receipt of Flash Glucose Monitoring equipment which allows monitoring of glucose levels without a finger prick test. For those settings with residents with the Freestyle Libre system, the manufacturer are offering bi-monthly training sessions available to staff which will guide through the basics of using the devices and interpreting the results. Further details and how to book can be found through this [link](#). For providers requiring additional support with these devices you can contact the customer care helpline **0800 170 1177** or by contacting [joseph.wheeler@abbott.com](mailto:joseph.wheeler@abbott.com)



## **Community Services (Specialist and Core) Across Whitby, Scarborough, Ryedale and Pocklington. New Single Point of Contact (SPOC) for Humber Teaching NHS Foundation Trust Community Services**

On 18 April 2023, the contacts for all GPs, patients, carers, social services, acute trusts and all other Community Service users in Whitby, Pocklington and Scarborough and Ryedale merged into a Single Point of Contact for the Trust's Community Services. This change will provide a SPOC for all neighbourhood care teams. The refined process will:

- Provide an improved service for both patients and staff, and a greater continuity of care
- Deliver increased referral efficiencies within a single referral protocol

The new SPOC will not impact provision of care. Existing patients receiving community care will be issued with the new SPOC information. Further information can be found through this [link](#). Contact details for the SPOC are as below.

**Tel: 01653 609609**

**Email: [hnf-tr.csspoc@nhs.net](mailto:hnf-tr.csspoc@nhs.net)**

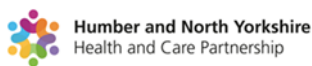


## Data Security and Protection Toolkit (DSPT)- Don't Forget to Resubmit

For those care providers yet to complete the DSPT for 2022/23- the deadline to do so is **30 June 2023**. The DSPT is a self-completion assessment for providers showing what the requirements to demonstrate you are keeping people's information safe, and to protect your business from the risk of a data breach or a cyber-attack. It demonstrates compliance with GDPR/Data Protection Act/CQC KLOE's and is a requirement for all providers holding an NHS Standard contract, as well certain local authority contracts.

If you have previously completed you will need to review and resubmit. There is local support available including training workshops guiding you through completing, and 1:1 support to providers in the North East and Yorkshire through an NHS England Team who can be contacted by emailing: [england.dsptney@nhs.net](mailto:england.dsptney@nhs.net). There is also national support available through Digital Social Care which can be accessed through this [link](#).

## Need to know



**Care Connected- Slides from the Meeting**

Thank you to everybody who joined last week's meeting of the Care Connected Forum. The slides from the meeting and full details of future sessions can be found through this [link](#). The forum is open to all care providers across North Yorkshire and York, and takes place every two weeks on Wednesday at 10.30-12.30. The next meeting will take place on **Wednesday 03 May**. These sessions are your chance to receive updates from across health and social care and to ask questions, share good practice and any burning issues and are shaped around the needs of our sector. For further information please contact: [sam.varo@nhs.net](mailto:sam.varo@nhs.net)



## COVID-19 Spring Booster Vaccinations

Rachel Ainger from the ICB's Medicines Management Team gave an update on the ongoing COVID-19 Spring Booster Vaccination Programme at last week's Care Connected.

- The vaccine will be offered to all residents of older age adult care homes
- Staff (unless in another eligible group such as being immunosuppressed) are not eligible this time
- Vaccination will be offered usually by PCN (GP practice) or community pharmacy provider
- There is no need to defer immunisation in individuals after recovery from a recent episode of suspected or confirmed COVID-19 infection. Vaccination can be offered if clinically well.
- Vaccine offered will be VidPrevtyn Beta (0.5mL mixed dose) OR Comirnaty Original/Omicron BA.4-5 (0.3mL dose)
- Consent for vaccination follows usual procedures

During care home outbreaks, vaccination of residents with confirmed COVID-19 can proceed, provided that individuals are clinically stable and infection control procedures can be maintained. These populations are likely to be highly vulnerable and this approach facilitates vaccination without the need for multiple visits

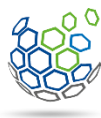
The VidPrevtyn Beta Vaccine contains squalene, an ingredient derived from fish. To date, no Covid-19 vaccine offered by the NHS to the public has contained any animal ingredient, including egg. Those giving consent for a vaccination as part of the Spring campaign should be asked about any religious or ethical dietary considerations before vaccination, in order that they receive the appropriate vaccine.



**Humber and North Yorkshire**  
Health and Care Partnership

## Menopause Awareness Training

This training is available to access free for all individuals working health and social care across Humber and North Yorkshire- Both those experiencing menopause and those playing a vital support role. The sessions focus on what menopause is, why and when it happens and ways of managing menopause. Participants will also gain confidence in having supportive conversations around menopause and how to get the right support together including the important role a partner, team or family member can play in supporting someone through menopause. For further information and to book your place please follow this [link](#).



**immedicare**<sup>TM</sup>  
Care. Health. Life.

## Immedicare Virtual Training Sessions

The below training opportunities are available through Immedicare during May. Please note you **must** have the Immedicare service in place to access this training. For further information please follow this [link](#).

- End of Life Care
- Diabetes
- Behavioural and Psychological Symptoms of Dementia
- Catheter Care
- UTI's
- Leg Ulcers

- Verification of Expected Death

## Learning and Development Opportunities

### Safer Employment – Effective References

**When:** Tuesday 25 April | 10:30 – 11:30

Detailed effective references are an important and undervalued part of safer recruitment and robust vetting. This webinar led by Skills for Care is aimed at those responsible for vetting and hiring decisions and/or safeguarding. It will cover an overview of the recently published 'Sharing effective references and conduct information: a better hiring toolkit' and how it fits within the safer employment model

For further information and to book your place, please follow this [link](#).



### Celebrating Nursing in Our Region

**When:** Friday 12 May 10.00-14.30 at Hilton York

International Nurses Day is on 12 May and Skills for Care are celebrating by recognising the hugely important role that nurses and nursing associates in social care play in the lives of people who draw on care and support.

As part of our celebrations, they are hosting a face-to-face event for the North East and Yorkshire region specifically for registered nurses and nursing associates. This is a fantastic opportunity to connect with other nurses in your region, share good practice and contribute to professional discussion and debate, as well as taking the time to recognise the contribution you make. The event will be attended by Deborah Sturdy, the Chief Nurse for Adult Social Care, who is keen to hear your views.

They will also be recognising and celebrating key nursing leaders with

an awards ceremony. Refreshments and a networking lunch is included. To book your place please follow this [link](#).

## Further Information

### Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net). This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.



Department  
of Health &  
Social Care

### Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition. We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

## Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)