

## 19<sup>th</sup> April 2023

Topics covered in this session include:

- FreeStyle Libre Flash Glucose Monitoring Overview and Training
- COVID-19 Spring Booster Vaccinations
- Influenza Outbreak Planning
- Emergency Alert System
- Skills for Care April Update

# Emergency Alert System Test 23<sup>rd</sup> April 2023

A [new emergency alert system](#) has launched, allowing the Government and emergency services to send alerts directly to mobile phones when there is risk to life.

Alerts include details of areas impacted and instructions on how to respond. A UK-wide test takes place on **Sunday 23 April 3pm**

Some groups, including care providers, care home residents and others living or working in specialised settings, may choose to opt out to protect those who are easily distressed or confused. However, the Government recommends everyone participates to help keep individuals and communities safe.

Care providers can use this [toolkit](#) to share further details of the Emergency Alerts campaign.

It will be used to warn you in the event of emergencies, such as severe flooding. Emergency Alerts are sent to all compatible mobile phones within an area of risk. They don't track your location, need your phone number, or collect personal data. Only the government and the emergency services will be able to send them. If you don't have a mobile phone, you'll still be kept informed through other channels. If you get an Emergency Alert on your phone, you'll hear a loud, siren-like sound. A message on your screen will tell you about the emergency and how best to respond.

You can watch a short video [here](#)



## Public Health

### COVID-19 spring booster and first and second doses – reminder

Last month the Department of Health and Social Care published materials designed to increase awareness of the COVID-19 spring booster offer among eligible cohorts.

The resources include ‘Top up your immunity this spring’ graphics, with information on eligibility for the COVID-19 spring booster and materials alerting that the offer of a first and second dose of the COVID-19 vaccine will be changing during 2023.

Many people will no longer be eligible for these doses after 30 June. The [resources](#) are designed to encourage people to come forward in good time to get both doses before this date



If you're in one of the following groups, you can take up the **spring COVID-19 Booster offer**

Adults  
75 years  
and over

People aged 5-74  
with a weakened  
immune system

Residents  
in care  
homes

Please wait to be contacted  
by the NHS if you're eligible



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# Updated NYC Public Health COVID-19 Guidance

Reflects most recent changes in guidance

- Testing
- Isolation
- Outbreak management
- Admissions
- Who is eligible for Treatments (and thus testing) – Appendix 2

Continue to conduct risk assessments and support symptomatic staff to remain out of setting

PPE continues *covered on next slide*

**Ventilation**

Continue to report cases to us via unique URL to allow us to continue to support and prevent outbreaks

Flowchart has been developed to try and navigate changes – *page 5*



# Recommendations for risk-assessing mask wearing in social care settings- NYC Providers

## National COVID-19 Guidance

There remains a number of circumstances where it is recommended that care workers and visitors to care settings wear masks to minimise the risk of transmission of COVID-19. These are:

If the person being cared for is known or suspected to have COVID-19 (recommended Type IIR fluid-repellent surgical mask)

If the member of staff is a household or overnight contact of someone who has had a positive test result for COVID-19

If the care setting is in an outbreak – see section on outbreak management for further info

If a care recipient is particularly vulnerable to severe outcomes from COVID-19 (for example, potentially eligible for COVID-19 therapeutics) mask wearing may be considered on an individual basis in accordance with their preferences

Mask wearing may also be considered when an event or gathering is assessed as having a particularly high risk of transmission

If the care recipient would prefer care workers or visitors to wear a mask while providing them with care then this should be supported

Providers should also support the personal preferences of care workers and visitors to wear a mask in scenarios over and above those recommended in this guidance

As per the recommendations for standard precautions, type IIR masks should always be worn if there is a risk of splashing of blood or body fluids.

If masks are being worn due to an outbreak or risk assessment, consideration should be given as to how best to put this into practice while taking account of the needs of individuals and minimising any negative impacts

## Additional Local Recommendations

In addition to the National Recommendations we recommend that settings consider wearing masks when:

- Interacting with someone suspected/confirmed to have **ANY** infectious respiratory disease (e.g. flu)
- Circulating levels of respiratory infections are high in the community or in the setting
- If already experiencing high sickness absence rates, wearing masks as preventative measures to protect as part of business continuity
- When unable to keep indoor air clean (i.e. if no/poor ventilation, no HEPA filters/air filtration systems in place)
- If you are coughing/sneezing (N.B if staff member unwell they should be at home) **OR** just returned to work following absence for respiratory infection (e.g. days 5-10 following COVID-19 infection where no longer required to isolate)
- If you have been in close contact with someone with an infectious respiratory disease in the last few days

# Ventilation

Ventilation is an important IPC measure. Letting fresh air from outdoors into indoor spaces can help remove air that contains virus particles and prevent the spread of COVID-19.

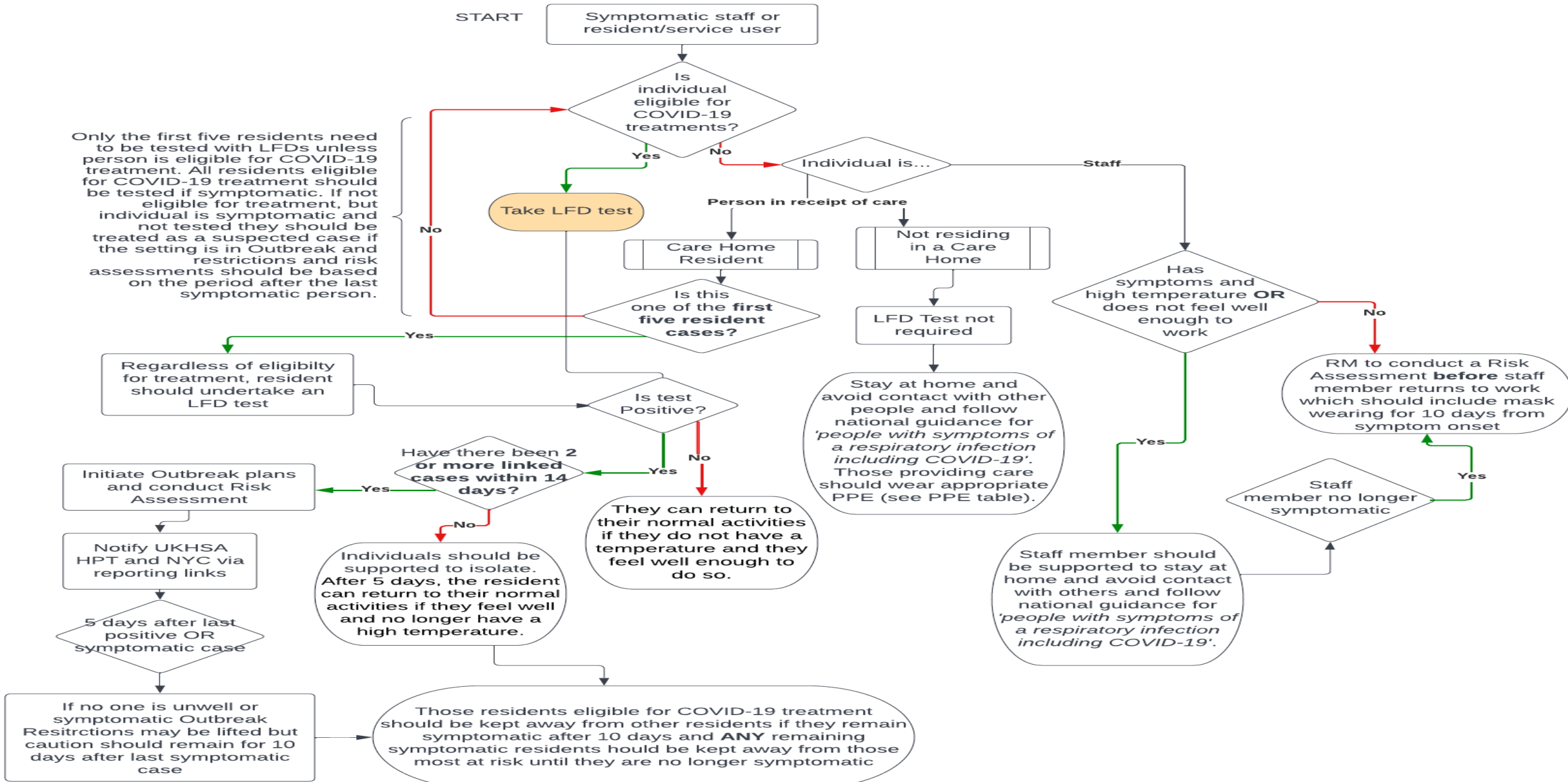
Rooms should be ventilated whenever possible with fresh air from outdoors after any visit from someone outside the setting, or if anyone in the care setting has suspected or confirmed COVID-19 **or any respiratory virus symptoms**.

The comfort and wishes of the person receiving care should be considered in all circumstances, for example balancing with the need to keep people warm. Rooms may be able to be repurposed to maximise the use of well-ventilated spaces, which are particularly important for communal activities.

Further information regarding ventilation can be found in Infection prevention and control: resource for adult social care and guidance on the ventilation of indoor spaces.

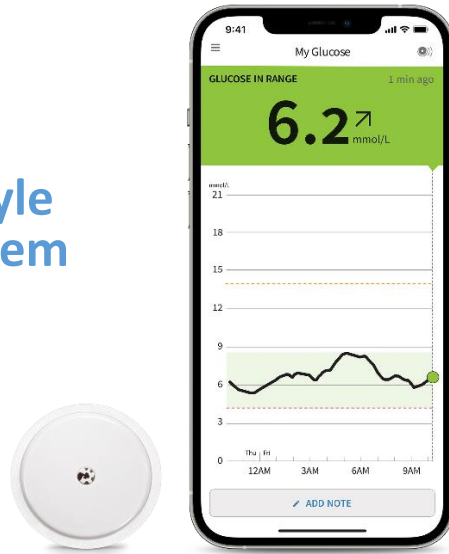
<https://www.gov.uk/guidance/ventilation-to-reduce-the-spread-of-respiratory-infections-including-covid-19>

- Ventilation is an effective measure to reduce the risk of some respiratory infections, by diluting and dispersing the pathogens which cause them. Open windows and vents more than usual – even opening a small amount can be beneficial.
- Opening high level windows is preferable to low level windows where there is a danger of creating draughts and causing discomfort. Where the room has multiple windows, it is usually possible to create a more comfortable environment by opening all windows a small amount rather than just one a large amount.
- Opening windows on different sides of a room will allow greater airflow. Where possible, opening external doors can improve ventilation. However, this may present security and safety issues, so would need proper consideration and risk assessment.
- In care establishments, removing window restrictors is not advised due to safety and security issues. Keeping internal doors open may increase air movement and ventilation rate. However, it is important that fire doors are not kept open, unless fitted with approved automatic closers. Internal doors should be kept closed if a client is being cared for in isolation where there is a risk of infection to others.

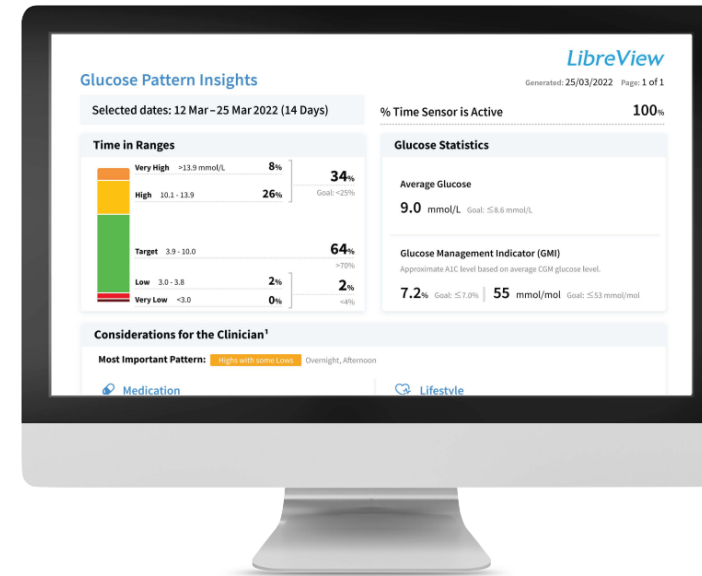


# The FreeStyle Libre 2 Flash Glucose Monitoring System

- The FreeStyle Libre 2 system



- LibreView software

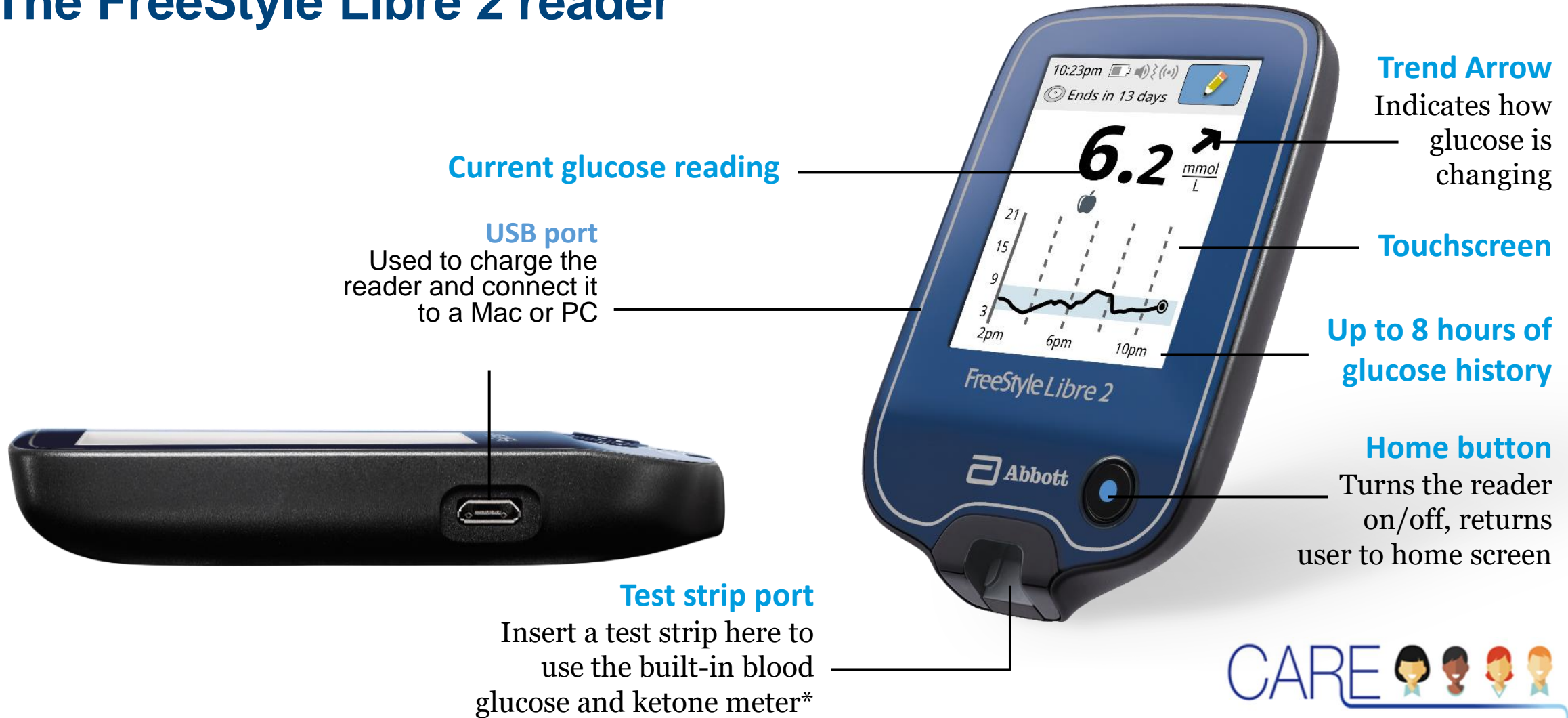


Images are for illustrative purposes only. Not actual patient data.

The LibreView website is only compatible with certain operating systems and browsers. Please check [www.libreview.com](http://www.libreview.com) for additional information. The FreeStyle LibreLink app is only compatible with certain mobile devices and operating systems. Please check the website for more information about device compatibility before using the app. Use of FreeStyle LibreLink requires registration with LibreView.



# The FreeStyle Libre 2 reader



Images are for illustrative purposes only. Not actual patient data.

\*The FreeStyle Libre 2 reader is designed to be used only with FreeStyle Optium blood glucose and blood ketone test strips and MediSense control solution.






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# NICE Diabetes Guidance 2022- Recommendations for Continuous Glucose Monitoring

FreeStyle Libre 2 

**isCGM/Flash**  
Intermittently scanned continuous glucose monitoring<sup>1</sup>



-  Simple, easy to use<sup>2</sup>, no finger pricking<sup>3</sup>
-  Minute-by-minute glucose readings
-  Optional Glucose Alarms
-  Comprehensive data providing insight driven changes to diabetes management
-  For a complete glycaemic picture, scan once every 8 hours

## Type 1 diabetes in adults NG17<sup>1</sup>

Offer a choice of **rtCGM** or **isCGM**, based on individual preferences, needs, characteristics, and the functionality of the devices available.

## Type 2 diabetes in adults NG28<sup>5</sup>

### For adults treated with insulin

#### Offer **isCGM**

- for eligible patients on multiple daily injections of insulin, as per NICE criteria.
- if the patient would otherwise need help from a care worker or healthcare professional to monitor their blood glucose.

Consider **rtCGM** as an alternative to isCGM if available for the same or lower cost.

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# Virtual Training sessions

- ❖ Currently run **two virtual training sessions a month** for District Nurses and Care Home staff. The link to register is: <https://app.livestorm.co/abbott-uk-sales-team/care-home-and-district-nurse-freestyle-libre-2-training-311?type=detailed>
- ❖ It will be either myself or my colleague Aasia running the session going through the **basics of application, scanning and interpretation of the scanned result.**
- ❖ If any members of staff would like to **trial a sensor**, we will direct them to a link where they can order a sensor to home.



# Flexible training and support for you

FreeStyle *Libre 2* 



## Bespoke local support

-  **Educational Events**  
In person or virtual training sessions
-  **Product education**  
All product training provided
-  **LibreView set up**  
Support with account set-up & care teams
-  **Data interpretation training**  
Training on report analysis & remote consultations
-  **Pathway implementation support**  
Tailored support making process easier for you
-  **Medical education meetings**  
Non-promotional education delivered by diabetes specialist nurses

## Tailored central support

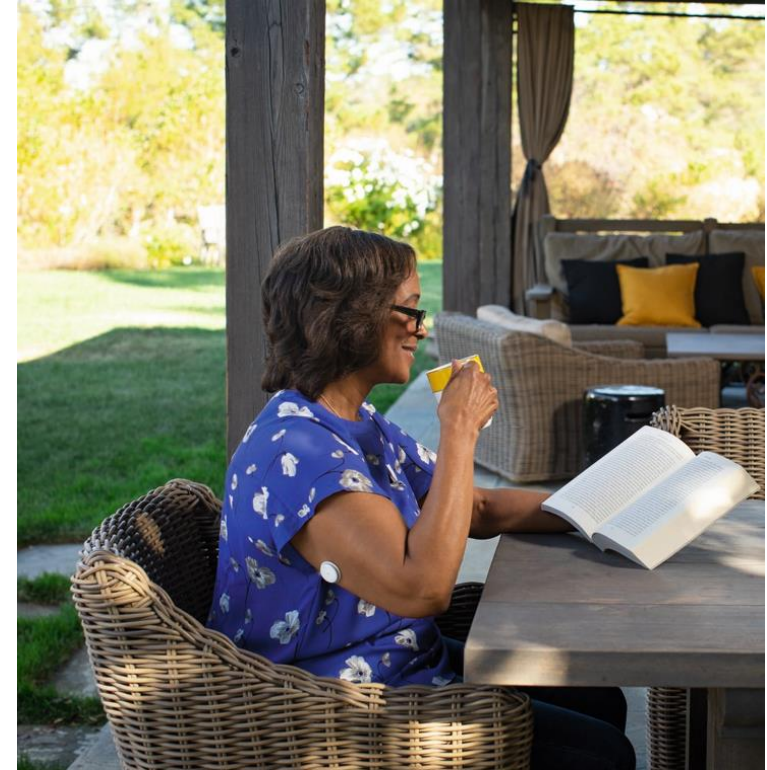
-  **FreeStyle Academy**  
Certified bite-sized learning modules (each taking 10-15 minutes to complete)
-  **Tutorial Videos**  
30+ tutorial and educational videos
-  **On demand webinars**  
Topics such as Understanding Time in Range and spotlight on hypoglycaemia
-  **Flash glucose monitoring courses**  
Interactive and workshop based educational courses tailored to skill levels
-  **Web-based educational resources**  
Including podcasts, case studies, training resources and more
-  **Independent educational resources**  
Independent training resources by EDEN and DTN-UK

Easy to choose the options that fit into your busy schedule



## Abbott Customer Careline

- Telephone – 0800 170 1177  
Mon-Fri 8:00am-8:00pm  
Sat 9:00am-5.00pm
- Email – [adchelpuk@abbott.com](mailto:adchelpuk@abbott.com)



## Contact Details

- Email: [joseph.wheeler@abbott.com](mailto:joseph.wheeler@abbott.com)

# Covid vaccination – Spring Boosters

- To be offered to all residents of older age adult care homes
- Staff (unless in another eligible group eg immunosuppressed) not eligible this time
- Vaccination will be offered usually by PCN (GP practice) or community pharmacy provider
- There is no need to defer immunisation in individuals after recovery from a recent episode of suspected or confirmed COVID-19 infection. Vaccination can be offered if clinically well.
- Vaccine offered will be VidPrevtyn Beta (0.5mL mixed dose) OR Comirnaty Original/Omicron BA.4-5 (0.3mL dose)
- Consent for vaccination follows usual procedures

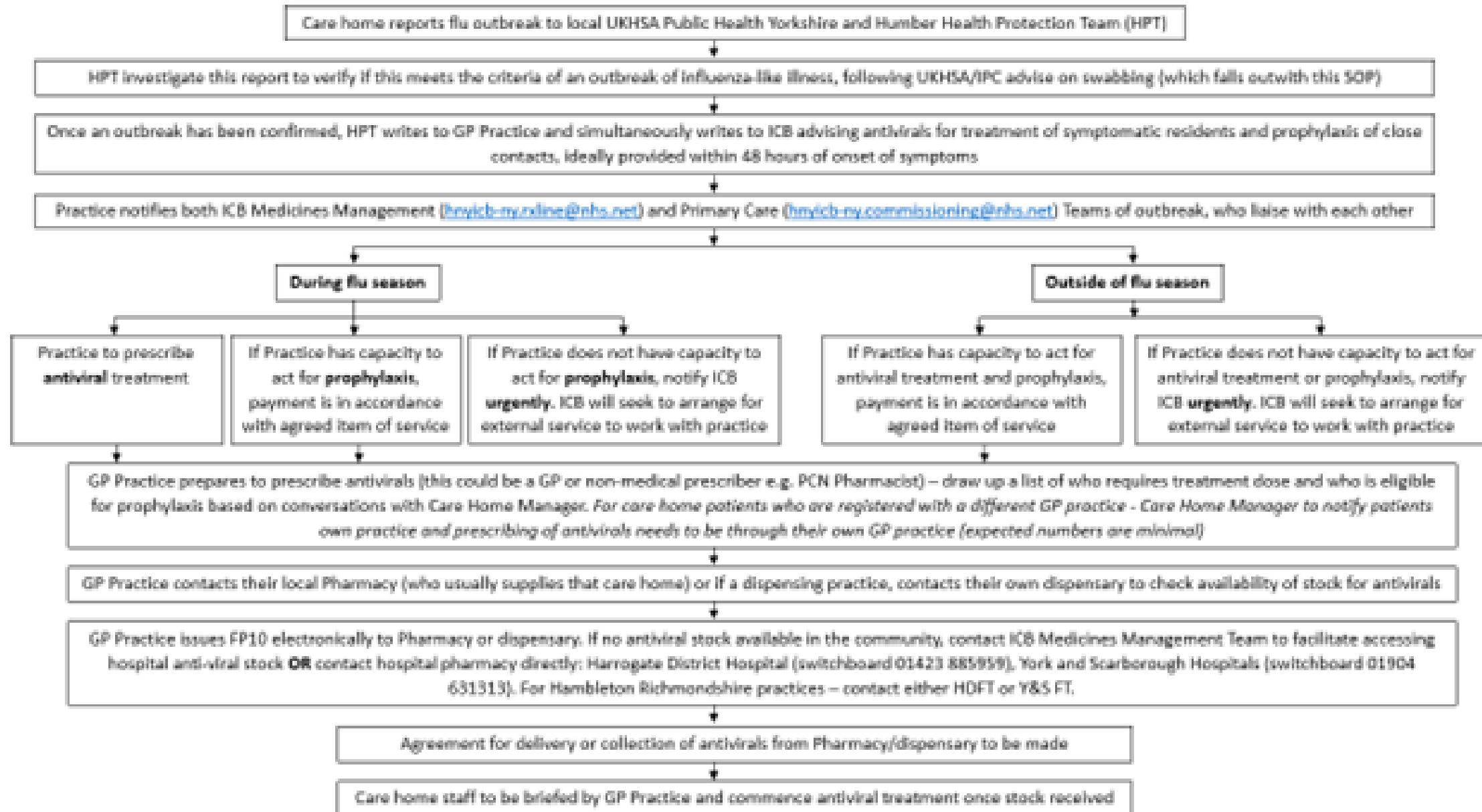
## Covid Vaccination - Continued

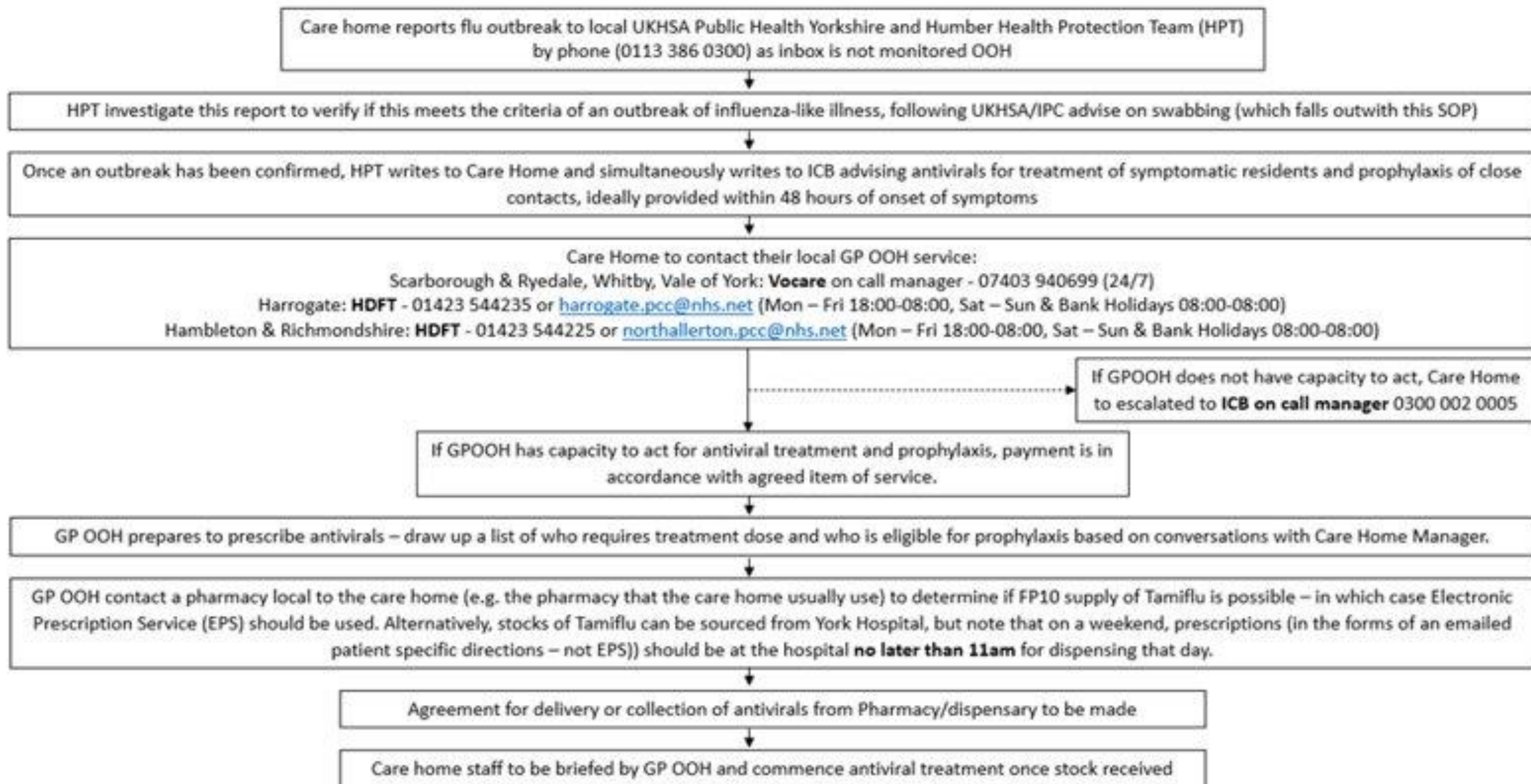
- Care home covid vaccinations to be delivered between **3<sup>rd</sup> April – 28<sup>th</sup> May**
- During care home outbreaks, vaccination of residents with confirmed COVID-19 can proceed, provided that individuals are clinically stable and infection control procedures can be maintained. These populations are likely to be highly vulnerable and this approach facilitates vaccination without the need for multiple visits.
- VidPrevtyn Beta contains squalene, an ingredient derived from fish. To date, no Covid-19 vaccine offered by the NHS to the public has contained any animal ingredient, including egg. Those giving consent for a vaccination as part of the Spring campaign should be asked about any religious or ethical dietary considerations before vaccination, in order that they receive the appropriate vaccine.



# Managing Flu Outbreaks in Care Homes - Antivirals

- New, revised proposals for how to obtain antivirals when a flu outbreak has been declared in a home (UKHSA has advised that antiviral treatment is required)
- Flowchart to guide staff re contacting GP practice or GP OOH (during OOH period)
- Aim to make the process smoother for all parties





# Information and Guidance Updates

## Care workforce pathway for adult social care: call for evidence

The Department of Health and Social Care (DHSC) has launched [a call for evidence](#) to guide the development of a new care workforce pathway for adult social care.

Over the coming months, DHSC will communicate with people who work in and draw on adult social care to co-develop a pathway setting out the skills, knowledge and behaviours care colleagues need to deliver high-quality, personalised, compassionate care and support. The call for evidence runs for eight weeks and closes 11.45pm on **31<sup>st</sup> May 2023**.

## Coronation toolkit

The Coronation website includes an interactive map, which is designed to encourage people to add their own [Coronation Big Lunches](#), street parties, [Big Help Out](#) plans and other Coronation activities so others in the local community can find out about events near them. It also includes information for getting involved, a toolkit including templates, a playlist, recipes, and designs.





# Information & Guidance Updates

## Update regarding the temporary COVID-19 free DBS check for councils and Social Care employers

The temporary COVID-19 free Disclosure and Barring Service (DBS) check arrangement will come to an end on **11<sup>th</sup> May**. This date is subject to change until the legislation is laid.

The COVID-19 free DBS check was introduced as a temporary emergency measure to support employers to urgently recruit large numbers of Health and Social Care staff into COVID-19 related roles. Given that the need to recruit into COVID-19 roles has significantly reduced, there is no longer a need for these checks to be free at the point of application.

<https://www.gov.uk/government/publications/dbs-update-service-applicant-guide/dbs-update-service-applicant-guide>

<https://www.gov.uk/guidance/dbs-check-requests-guidance-for-employers>

## Infection Prevention Control Bulletins

The latest Bulletins from the Community Infection Prevention and Control Team focus on: **‘Safe management of blood and body fluid spillages’** and **‘Safe management of sharps and inoculation injuries’**. Please follow the links below to view the Bulletin for each setting:

- [Care Home Bulletin](#)
- [Domiciliary Care Bulletin](#)

We're slightly down on last two months but higher than Dec/Jan.

88% of Care Homes Completed During the Window (Versus 93% in March)

85% of Domiciliary Provider Completed During the Window (Versus 88% in March)

[Adult social care provider information provisions: guidance for providers on data collection - GOV.UK](https://www.gov.uk/guidance/adult-social-care-provider-information-provisions)  
([www.gov.uk](https://www.gov.uk))

See [Adult social care provider information provisions](https://www.gov.uk/guidance/adult-social-care-provider-information-provisions): data enforcement for guidance on DHSC's enforcement powers.

## Community Services (Specialist and Core) Across Whitby, Scarborough, Ryedale and Pocklington.

### New Single Point of Contact (SPOC) for Humber Teaching NHS Foundation Trust Community Services

On **18 April 2023**, the contacts for all GPs, patients, carers, social services, acute trusts and all other Community Service users in Whitby, Pocklington and Scarborough and Ryedale will merge into a Single Point of Contact for the Trust's Community Services.

This change will provide a SPOC for all neighbourhood care teams. The refined process will:

- Provide an improved service for both patients and staff, and a greater continuity of care
- Deliver increased referral efficiencies within a single referral protocol

**The new SPOC will not impact provision of care. Existing patients receiving community care will be issued with the new SPOC information. Further information can be found through this [link](#). Contact details for the SPOC are below**

Tel: 01653 609609

Email: [hnf-tr.csspoc@nhs.net](mailto:hnf-tr.csspoc@nhs.net)





## Community Pharmacy Bank Holiday Opening Times Rota - May 2023

Please find through the link below, the Humber and North ICB Community Pharmacy Bank Holiday opening times rota - May 2023. <https://northyorkshireccg.nhs.uk/pharmacy-opening-times-in-north-yorkshire-and-york-may-bank-holiday/>

Please note that rota's covering the North-East and North Cumbria and West Yorkshire ICBs will be added through this link once received for communities that border these areas.





## Dementia Forward- Online Dementia Awareness Training

Dementia Forward is the leading dementia charity for York and North Yorkshire. We provide support, advice and information to anybody affected by dementia across the county, and have developed a comprehensive range of services; all with people living with dementia at their heart.

They are offering a free online education session on **Wednesday 26 April** for people living with dementia as well as their friends and family. For further information please follow this [link](#).



## BD Bodyguard Syringe Driver Training- Vale of York Providers

A series of further training sessions have been scheduled which are aimed at care home nurses in the Vale of York area which will cover:

- When it is appropriate to use a syringe driver
- The advantages of using a syringe driver
- Be aware of commonly used medicines and diluents
- Practical experience of setting up a syringe driver

For further information and to book your place please follow this [link](#).

Detail of training available to settings in other areas can be found through the below links

- [Scarborough and Whitby \(St Catherine's Hospice/Project ECHO\)](#)
- [Harrogate \(Harrogate District NHS Foundation Trust\)](#)

# Training Opportunities

## Strength-Based Approaches Webinars: Humber and North Yorkshire

Do you want to find out more about how strength-based ways of working can improve outcomes for the people you support? Adult Social Care staff across Humber and North Yorkshire to attend a 3-hour webinar training session which will explore how to work in a strength-based way and provide person-centred care to ensure better lives for individuals who require support.

The training will be delivered by Leeds City Council's Adults and Health Organisational and Workforce Development Team, in partnership with Skills for Care and Health Education England and will cover:

- What is a strength-based approach?
- Strength-based approaches and the Law / policy
- Better lives for people in Humber and North Yorkshire
- Person-centred care
- Community strengths
- Language and communication
- Achieving goals
- Potential barriers to this way of working



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# Strength-based Approaches Webinars: Humber and North Yorkshire

This is an opportunity for Adult Social Care staff across Humber and North Yorkshire to attend a webinar training session exploring the principles and practical applications of strength-based approaches.

There are two different sessions aimed at different groups of staff:

## Strength-based Approaches: General Awareness for Frontline Staff

This introductory session will explore what a strength-based approach is and how staff can apply this person-centred way of working to ensure better lives for individuals they support.

Find out more and book a place [here](#).

## Strength-based Approaches: Planning, Reporting and Recording Outcomes for Social Workers

This training is specifically targeted at Social Work colleagues and will explore how to plan, implement and record practical, strength-based solutions with an individual.

Find out more and book a place [here](#).

If you have any questions, please contact [AHOWDTrainingCalendar@leeds.gov.uk](mailto:AHOWDTrainingCalendar@leeds.gov.uk).

# Digital

## Masterclass: Data Access - what can GP Connect do for you?

Are you an adult social care provider? Are you currently using or thinking about using GP Connect?

In this session, care providers who are utilising GP Connect to access data share their expertise. This includes discussing how to access GP records for people in your care and the parameters of what data is available to you and how to make best use of it.

[Thursday 20 April, 2 - 3:30pm](#)

## Review and republish Data Security and Protection Toolkit for Social Care

[Tuesday 25<sup>th</sup> April 2-3pm](#)

The Data Security and Protection Toolkit (DSPT) is an online self-assessment tool to help adult social care providers in England to store and share information safely. Because things change, you need to review and republish your toolkit every year so that it reflects your current data and cyber security arrangements. This webinar is for care providers who have published before, and are reviewing and republishing their DSPT. It will cover what has changed within the Toolkit for 2022/23, as well as how to:

- Login to your DSPT account
- Review your DSPT Complete to at least Standards Met
- Publish your DSPT standard
- Access free, official support from the Better Security, Better Care programme.





## Legacy Nursing Mentor for Social Care Job Opportunity

Band 6 £33,706 to £40,588 per Annum, Pro-rata for part time 12 Month Fixed Term Contract Up to 37.5 hours per week- Monday to Friday Flexible working opportunities, Full Time, Part Time, Job-Share Considered

**Do you want a rewarding opportunity that makes the most of your experience? Do you want to inspire the next generation newly qualified Registered Nurses?**

Legacy Nurse Mentors are experienced nurses, usually in late career, who provide coaching, mentoring and pastoral support to nurses who are at the start of their careers or who are returning to practice. You will be helping newly qualified or returning to practice nursing workforce in adult residential nursing homes across the North Yorkshire and York area by imparting your knowledge, skills and experience through coaching and supporting them in the early stages of their career. You will be able to work flexibly within residential nursing homes across North Yorkshire and York to mentor and coach colleagues as well as work from home. This role will be key in supporting newly qualified colleagues to stay and stay well. You will need to be confident in building relationships and collaborating with others.

You will be providing coaching and mentoring, and we will provide training for someone with the right skills and behaviours for this role. You will demonstrate empathy and patience, be passionate about your profession and be able to provide pastoral support to others. We can all reflect on the importance of Mentors and role models in our own careers, and this is an opportunity to have that kind of influence on the incoming generation as they set out on a career in Social Care. The post will be hosted by York and Scarborough Teaching Hospitals NHS Foundation Trust on behalf of the Humber and North Yorkshire Health and Care Partnership. For further information, and to apply for this position [please click here](#)

If you would like a discussion regarding this post please email [Nichola.Greenwood1@nhs.net](mailto:Nichola.Greenwood1@nhs.net). Closing Date: **Midnight 1 May 2023**





# Updated Good and Outstanding toolkit

**Later in 2023, the Care Quality Commission (CQC) will be updating their inspection process to utilise the ‘single assessment framework’.**

**We’ve created an updated version of our inspection toolkit to support you in understanding these changes and preparing for your next inspection.**

The toolkit based around the current framework will continue to be available alongside this until the changes are brought in by the CQC.

Understanding what Good and Outstanding care looks like can help you achieve success in your inspections and ensure you are continuously providing high quality care.

**<https://www.skillsforcare.org.uk/Support-for-leaders-and-managers/Good-and-outstanding-care/Inspection-toolkit.aspx>**

# New training resources to help support personal relationships

**We have launched a new package of training materials to help develop the skills and knowledge needed to support people who draw on services with personal relationships.**

The trainer materials include PowerPoint slides which are supported by a training facilitator guide, lesson plan and learner handouts and worksheets.

They compliment our 'Supporting personal relationships guide' and are focused on enabling social care providers to offer support in a way that respects peoples' choices and values whilst keeping them safe.

[Find out more](#)





# Next steps to put People at the Heart of Care

On Tuesday 4 April, the Government published the policy paper, [Next steps to put People at the Heart of Care](#) which sets out the next steps for implementing the proposals set out in the [People at the Heart of Care](#) white paper, published in December 2021.

## **Some of the key activities include:**

- partner with you, or form part of your project team on tenders and bids
- improving access to care and support
- recognising skills for careers in care
- digital transformation in adult social care
- personalising care through stronger data
- improving transparency and accountability
- supporting people to remain independent at home
- driving innovation and improvement
- joining up services to support people and carers



# Care workforce pathway for adult social care

**Skills for Care is working in partnership with DHSC on a call for evidence to inform the development of a new care workforce pathway for adult social care.**

**The pathway will reflect the skills, behaviours and expertise needed to deliver high-quality, personalised, compassionate care and support.**

We would like your views on the [care workforce pathway](#), what it should include, how it should be set out and how we can support people working in care, and social care employers, to use it.

The call for evidence online survey is now available to complete on the DHSC website. It's open to everyone and closes at 23:45 on 31 May 2023

**[Complete the survey](#)**





# Digital leadership programme

**The Digital leadership programme is a national development between Skills for Care and The National Care Forum for both new and experienced managers of adult social care services.**

The learning programme will support managers to gain the underpinning skills and knowledge of digital leadership that can be practically applied when implementing technology in a care service.

The four-day programme is delivered virtually over a six-week period and the objectives of the programme are:

- The digital basics
- Leadership and transformational change
- Co-production
- Using data to create change

[Find out more](#)



# Moving up programme: new cohort available



**The Moving Up programme is aimed at Black, Asian and minority ethnic leaders who want to develop themselves and progress in their career at all levels.**

The programme has had a significant impact on the participants who've taken part over the last 11 years. More than ever before, it's important to offer opportunities and support to those from diverse backgrounds who wish to fulfil their career goals.

The programme is delivered through blended learning – a combination of self-learning modules and live online sessions.

Registrations now open for a new cohort beginning on Wed 3 May 2023.

**Find out more and register for a place now**  
**[www.skillsforcare.org.uk/movingup](http://www.skillsforcare.org.uk/movingup)**



# New LGBTQ+ learning framework

## **New learning framework for knowledge, skills and values for working affirmatively with LGBTQ+ people in later life.**

This learning framework aims to provide a base for identifying the insights, knowledge, understanding and skills that the social care workforce need to help them work affirmatively, inclusively and effectively with individuals from gender and sexually diverse communities.

The framework is intended to be used by social care employers, employees, training providers, regulator, commissioners, policy makers and others to build their own knowledge of LGBTQ+ issues, to support colleagues' understanding, and to create learning programmes which will allow teams to better support LGBTQ+ people in later life.

[www.skillsforcare.org.uk/LGBTQFramework](http://www.skillsforcare.org.uk/LGBTQFramework)



## Celebrating nurses in your region

**International Nurses Day is on 12 May and as part of our celebrations, we're running a series of face-to-face events across England, specifically for registered nurses and nursing associates working in a social model of care.**

This is a fantastic opportunity to connect with other nurses in your region, share good practice and contribute to professional discussion and debate.

The event will be attended by Deborah Sturdy, the Chief Nurse for Adult Social Care, who is keen to hear your views.

[Find out more and book here](#)







# Upcoming webinar...



## Safer employment – Effective references

**Tuesday 25 April | 10:30 – 11:30**

**Detailed effective references are an important and undervalued part of safer recruitment and robust vetting.**

This webinar is aimed at those responsible for vetting and hiring decisions and/or safeguarding.

It will cover an overview of the recently published 'Sharing effective references and conduct information: a better hiring toolkit' and how it fits within the safer employment model.



**[Register for the webinar now](#)**



# NEW: Recorded webinars

## Providing evidence to the CQC

This webinar provides insight into how other adult social services gather and share evidence with the CQC including how to manage and maintain robust evidence and who to involve in the process.



## New CQC inspection

During this webinar, you'll gain insight into the new CQC Single Assessment Framework, and you'll hear from managers and directors of other services on the CQC changes and what they are doing to be ready for the new inspection focus



# Supporting the development of leadership skills guide

**Skills for Care supports the development of leadership skills in adult social care at all levels.**

**Whether you're a leader looking to develop your own skills, or are planning the development of future leaders within your organisation, we're here to help.**

We've created a guide which brings together the support we offer to develop the leadership skills of your workforce at different levels.

This includes structured learning in the form of learning programmes and qualifications, practical support such as tools and resources, and making connections through networking and relationship building.



[View the guide](#)

# Come dance with Care Provider Services

July 2023 is Good Care Month and we want to celebrate this by getting everyone moving whilst have a jolly good time. We have asked all our care services to hold a party, dance session or disco between 10<sup>th</sup> July – 16<sup>th</sup> July. We are creating a timetable of events so any NYC staff, family or friends of the individuals who use our services can come and join in.

- Hold your own event, and take pictures or short videos and send into us at [socialservices.contractingunit@northyorks.gov.uk](mailto:socialservices.contractingunit@northyorks.gov.uk). Deadline for pictures and videos is Friday 21<sup>st</sup> July 2023. We will show the best ones in care connected and your service could be a 'Come dance with NYC' winner.
- Please ensure you gain consent from a staff member before filming and you review your publicity consent forms for the individuals who use your services in regards to filming. Keep any videos to a 10-15 second length so they can be sent via e-mail.
- If you want to get some more exercise to music ideas, take a look at [Join the Movement | Sport England](#) there are some great exercise ideas and free classes to join including NHS sitting exercises.
- There's also more ideas on 'ways to move' on [Home - We Are Undefeatable](#).



COME DANCING WITH  
NORTH YORKSHIRE COUNCIL  
10TH - 16TH JULY 2023

CARE   
CONNECTED





## **2023 North Yorkshire and York Care Provider Olympics 01 June-14 July**

**Coming Soon to a Care Setting Near You!  
Time to Start Getting in Shape  
Keep Your Eyes Peeled for Further Information**



# Open Floor

- Updates
- Good news stories
- Questions
- Suggestion for Care Connected T/O



**let's talk**

CARE   
**CONNECTED**

## Dates for your Diary

**23<sup>rd</sup> April 2023 – Emergency Alert Test**

**26th April 2023 - Falls Summit to register [click here](#)**

**30th April 2023, 8pm – 2nd May 2023, 8pm - RCN Nurses Industrial Action**

**12<sup>th</sup> May 2023 – Celebrating Nursing in our region click [here](#) for more info**

### **Skills for Care - Digital Leadership Programme**

The Digital leadership programme Skills for Care and The National Care Forum for both new and experienced managers of adult social care services. To find out more please follow this [link](#)



# Key Contacts

North Yorkshire Council website [Home | North Yorkshire Council](#)

**Dedicated email address for care providers:** [SocialServices.Contractingunit@northyorks.gov.uk](mailto:SocialServices.Contractingunit@northyorks.gov.uk)

Quality Team: [HASQuality@northyorks.gov.uk](mailto:HASQuality@northyorks.gov.uk)

North Yorkshire Partnership website: [Care Connected | North Yorkshire Partnerships \(nypartnerships.org.uk\)](http://CareConnected|NorthYorkshirePartnerships(nypartnerships.org.uk))

NYC Approved Provider Lists for Adult Social Care – FAQs, Webinars can be found [here](#)

Public Health [dph@northyorks.gov.uk](mailto:dph@northyorks.gov.uk)

Service Development: [HASservicedevelopment@northyorks.gov.uk](mailto:HASservicedevelopment@northyorks.gov.uk)

**Training available** NYC, PHE & NYSAB:

<https://safeguardingadults.co.uk/> & <https://www.nypartnerships.org.uk/phtraining>

## Workforce

Make Care Matter [www.makecarematter.co.uk](http://www.makecarematter.co.uk)



## Key Contacts and Information

CYC website - <https://www.york.gov.uk/AdultSocialCare> – main York Council website

<https://www.york.gov.uk/ShapingCare> - NEW! Market Position Statement for all providers to view

*York Provider Bulletin* is circulated to providers on a regular basis and when there is important information to share

Please direct all written communication to our shared mailbox: [AllAgeCommissioning@york.gov.uk](mailto:AllAgeCommissioning@york.gov.uk)  
. If you require further assistance please contact All Age Commissioning on Tel: 01904 55 4661

# Key Contacts Adult Social Care

NHS Humber and North Yorkshire ICB: [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

iCG: John Pattinson [johnpattinson@independentcaregroup.co.uk](mailto:johnpattinson@independentcaregroup.co.uk) To join the iCG [click here](#)

ICG: DSPT Support [clairebunker@independentcaregroup.co.uk](mailto:clairebunker@independentcaregroup.co.uk)

Heather Bygrave- Relationship Team Manager Immedicare [hbygrave@immedicare.co.uk](mailto:hbygrave@immedicare.co.uk)

Dreams Team - [dreamsteam@eastriding.gov.uk](mailto:dreamsteam@eastriding.gov.uk)

Skills for Care: [Angela.Thompson@skillsforcare.org](mailto:Angela.Thompson@skillsforcare.org) website:[Home - Skills for Care](#)

## Training available

IPC [Home - Infection Prevention Control](#)

NHS Humber and North Yorkshire ICB- [Training and Development Opportunities](#)

## Workforce

Skills for Care <https://www.skillsforcare.org.uk/Recruitment-retention/Recruitment-and-retention.aspx>

Department of Health & Social Care <https://www.adultsocialcare.co.uk/home.aspx>

The DHSC social care reform [Homepage -](#)

Workforce wellbeing resource finder: [Wellbeing resource finder](#)