



Tuesday 10 January 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)

Supporting our Partners in Care- Quality Assurance and Improvement Team

Our Work During the COVID-19 Pandemic	Health and Social Care- Achieving Excellence Together Conference 2022	Quality Improvement Programmes
Partners in Care Prompt and Information Cards	Digital Care Initiatives	Partners in Care- Provider Engagement
North Yorkshire and York Post Covid Inter Care Home and Supported Living Summer Olympics	Training and Development	News for Care Providers
Care Home and Domiciliary Staff Area		

Across the North Yorkshire and York area, work to support the independent care sector in preventing and managing outbreaks of Covid-19 has helped consolidate and expedite collaboration between Health and Social Care colleagues to develop the offer of support to you, the people you support and staff.

As a result of learning from the last 2 ½ years, Humber and North Yorkshire Health and Care Partnership (HNYHCP), previously known as the Vale of York and North Yorkshire CCGs) & North Yorkshire County Council (NYCC) are working together on a pilot to deliver an integrated approach to quality assurance and quality improvement.

The pilot will run from May 2022 to 31 March 2023 and will see the NYCC Quality & Service Continuity Team and York Place Quality Nursing Team working as an integrated service led by Principal Nurse/ Head of Quality Improvement. The Quality Assurance and Improvement Team will see Quality Nurses, Quality Improvement Officers and Quality Assurance Officers working together, with a risk-based approach, to provide support and advice to providers across York & North Yorkshire (including Craven). By working as a single service, we will be able to ensure that the most appropriate support is provided by the most appropriate staff for the job.

This offer does not detract in any way from the proactive and innovative work that is already underway by providers. Colleagues across the independent care sector have and continue to work incredibly hard under great pressure to keep people and staff as safe as possible. It is hoped that by all Parties coming together they will

How Can We Support You Service? Quality Assurance and Improvement Team Website

We have recently updated our website to include further information on the offer of support available to all care providers across North Yorkshire and York through the Quality Assurance and Improvement- which has been formed by NHS Humber and North Yorkshire ICB and North Yorkshire County Council to work together as a single service to support delivery of high quality care, prevent harm, provide opportunities for collaboration and share best practice. The website bring together a range of resources and signposting information to support you and your staff. This includes:

- The Offer of the Quality Assurance and Improvement Team to all Providers
- How to Get Involved in Our Quality Improvement Initiatives (including React to Red, React to Falls, Identifying Deterioration of Residents/Stop and Watch and Improving Hydration)
- Information on Digital Care Initiatives (Including Immedicare, NHS Mail and the Tablets for Care Providers Scheme)
- A Comprehensive Training and Development Section
- News for Care Providers and Previous Issues of the Partners in Care Bulletin
- Resources for Nutrition and Oral Health
- Useful Links and Resources

[To Access Our Website Please Follow This Link](#)



Made with Care Recruitment Campaign

The Made With Care campaign is underway to encourage people with caring values and behaviours to join the adult social care sector. As part of this campaign, employers can access helpful resources like application and advert templates, promotional images and a jobs board to advertise your latest opportunities. To view the resources- please follow this [link](#).



Immedicare Virtual Training Sessions

All care homes who have the Immedicare service in place are able to access a range of virtual training sessions. The January timetable can found through this [link](#), and includes sessions covering:

- UTI's
- Diabetes Care
- Nutrition and Hydration
- Catheter Care
- Behavioural and Psychological Symptoms in Dementia
- PRN and Homely Remedies
- React to Red
- End of Life Care
- Verification of Expected Death
- Top 2 Toe

Sharing Effective References
and Conduct Information

A Better Hiring Toolkit

Better Hiring Toolkit Launch Event

When: Thursday 19 January 1.00-2.00

A virtual online session is being held to launch the Better Hiring Toolkit with expert speakers discussing how the social care sector can implement best practice recruitment. Further information on this new toolkit which is designed to provide an essential guide for care sector employers to make informed, safer recruitment decisions can be found through this [link](#). To register for the launch event you can do so through this [link](#).



Capacity Tracker- DHSC Mandatory Submission Reminder

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this window for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at **least once** during this period at a condition of registration. This month it will fall between **9 January and 16 January** (as the usual date of the 14th falls during the weekend). There are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations will be enforced can be found through this [link](#). A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker- Please contact the national helpdesk on: 0191 691 3729

Need to know

- 1** Choose an apprenticeship for your business or organisation.
- 2** Find an organisation that offers training for the apprenticeship you've chosen.
- 3** Check what funding is available for training and other costs to your organisation
- 4** Create an apprenticeship service account. After you've done this, you can choose a training provider to train your apprentice.
- 5** Advertise your apprenticeship - using your apprenticeship service account or give your training provider permission to do this for you.
- 6** Select your apprentice and make an apprenticeship agreement and commitment statement with them.

Skills for Care Apprenticeship Employer Support Pack

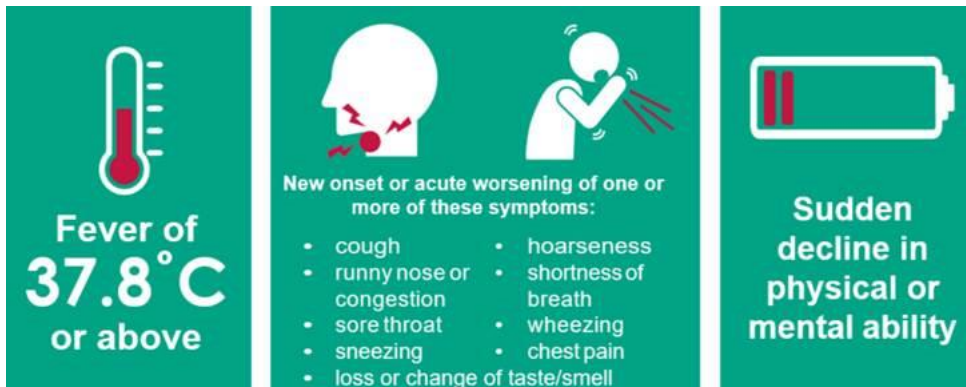
In partnership with the Department for Education, Skills for Care's new apprenticeship employer support pack is now available. This guide shows you the progression routes into an adult social care career, and how apprenticeships can be used to support professional development and a long-term career in the sector. To view the guide please follow this [link](#).



Individual Employer and Personal Assistant Surveys

Together with NHS England and Improvement- Skills for Care running two surveys to find out more about individual employers and personal assistants. Knowing more about this part of the workforce will mean that they and the Government can better support individual employers and those that support them plan for the future. They're looking to hear directly from people involved in employing their own support or currently employed as a personal assistant. Share your views by completing the relevant anonymous survey.

- [Personal Assistant Survey](#)
- [Individual Employer Survey](#)



Reminder of Suspecting Potential Influenza Outbreaks in Care Homes

Influenza is currently circulating in the community, with an increased number of cases and outbreaks seen in care homes in recent weeks. A [Poster](#) is available showing when providers should contact the Health Protection Team for suspected outbreaks of influenza. We would encourage providers please report early so that testing can be arranged if you become aware of a possible outbreak. Your local Health Protection team can be contacted on phe.yorkshirehumber@nhs.net or **0113 386 0300**

Learning and Development Opportunities



Free Bitesize Cervical Cancer Prevention Awareness Sessions

To mark Cervical Cancer Prevention Week (Monday 23rd January – 29th January 2023), Humber and North Yorkshire Cancer Alliance is supporting Jo's Cervical Cancer Trust campaign to raise awareness of NHS Cervical



City of York Council Training Opportunities- Workforce Development Unit

There are a wide range of e-learning and physical training opportunities available through the City of York Council's Workforce Development Unit- which are available free of charge to all health

Screening by offering free bitesize cervical cancer prevention awareness sessions.

We want everyone to have the support and facts they need to feel comfortable to access cervical screening. That's why we've put together a bitesize session to teach people about:

- The signs and symptoms of cervical cancer
- Human Papillomavirus (HPV) and the HPV vaccination programme
- What happens at a cervical screening test
- Hints, tips and experiences that will help women and people with a cervix feel more able to book a test

Sessions are open to anyone living or working in Humber and North Yorkshire. To reserve your place visit our Eventbrite booking page. For any queries please contact hny.cancerchampions@nhs.net

and social care staff in York. A list of training available can be found through this [link](#) which includes:

- Dementia Awareness for Adult Social care
- STOMP- Stopping Over Prescribing in People with a Learning Disability
- End of Life Care Training
- Strokes
- Positive Behaviour Support
- Preparing for CQC Inspections
- Person Centred Approaches
- Moving and Handling
- Care Certificate
- Leadership Styles

To access this training you will need to register for an account through the MyLO platform which can be accessed through this [link](#).

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#). For York Hospital please send to yhstr.s2s@nhs.net or for Scarborough Hospital to freya.oliver@york.nhs.uk. This will allow the Trust to continuously



Department
of Health &
Social Care

**Get Nominating- Chief Nurse
for Adult Social Care
Awards**

receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Last year, Deborah Sturdy (Chief Nurse for Adult Social Care England, Department for Health and Social Care) launched an awards programme which are an opportunity to recognise the outstanding contribution made by social care staff. The awards are designed to celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues.

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition. We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sam.varo@nhs.net