



immedicareTM
Care. Health. Life.

A guide for Care Home Managers

We are the leading provider of telemedicine services to Care Homes within the United Kingdom.

The UK elderly population is growing and the complexity of health requirements, particularly for residents in the care home sector is increasing.

Our aim is to create a sustainable model of care that can improve outcomes for your residents and provide a vital support link for your staff.



The hub is staffed 24/7 by a highly experienced multidisciplinary team comprising of clinical call handlers, nurses, therapists and paramedics, from a variety of backgrounds. The aim is to provide early intervention which can shorten the time from diagnosis to treatment for your residents. The team has full access to individuals' care records, allowing them to provide comprehensive clinical assessments, guidance on condition management, and ongoing monitoring. Our service is fully integrated within your local system and our clinical team will refer to your local providers as and when required.

Immedicare provides a valuable service to nursing and residential homes benefitting both staff and residents. The service allows all care home staff access to current expert clinical care advice and support at any time.

Keeping care home residents within surroundings that are familiar reduces anxiety. Immedicare is designed to work with your local services to help residents to live well. The service has been positively evaluated by care home staff, residents and the families of those in nursing and residential care homes.



How does this help your staff?

Your staff will be more reassured knowing that they have access to clinical support 24/7. Once an assessment has taken place, clinical responsibility for the patient lies with Immedicare until the case is closed or the patient is referred to a local healthcare professional. If a referral is required, the Immedicare team will make the necessary arrangements, freeing up your staff's time to care for your residents.

“ Telemedicine services provided at the digital care hub were outstanding. The telemedicine service provided remote video consultations between Airedale staff and patients in their own homes, care homes and in prisons. This service was available 24 hours a day 365 days a year.

CQC Report on Airedale NHS Foundation Trust, May 2016 ”

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