

Agenda for the wheelchair service user forum

Tuesday 23 February 2021: 2.30-4pm via Zoom

People hosting and presenting:

- **Paula Middlebrook** - NHS Vale of York Clinical Commissioning Group
- **Pam Bolderson** - NHS Vale of York Clinical Commissioning Group
- **Kate Maud** - NHS North Yorkshire Clinical Commissioning Group
- **Victoria Binks** – NRS Healthcare
- **Rachel Cleary** - NRS Healthcare
- **Heather Gray** - NRS Healthcare
- **Paul Lawrence** - NRS Healthcare

Agenda:

1. Introductions – Paula Middlebrook (Chair)
2. Clinical reviews (NRS Healthcare and NHS Vale of York Clinical Commissioning Group)
3. Personal Wheelchair Budget (NRS Healthcare)
4. Quality and patient experience (NHS Vale of York Clinical Commissioning Group)
5. Update on NRS Healthcare during covid (NRS Healthcare)
6. Patient engagement strategy (NRS Healthcare)
7. Any other business

Next dates:

- Wednesday 19 May 2021 – 2-3.30pm
- Monday 18 October 2021 – 2-3.30pm