

**Review of CSU Service Specifications
September 2014**

Item 10a

SERVICE SPECIFICATION	REVIEWED BY:	STATUS AS AT 23 rd SEPTEMBER 2014	COMMENTS
Business Intelligence	Chief Nurse, Head of Contracts.	Pending finalisation	Specific detail reference to support for Integrated Governance solution TBA.
Communications and Engagement	Deputy Chief Operating Officer.	Final draft agreed.	Agreed.
Corporate Services	Strategic Planning and Integrated Assurance Lead, Policy and Assurance Manager.	Pending finalisation	Specific detail reference to support for Subject Access Requests TBA.
Information Management and Technology, (IM&T)- Corporate IM&T, Information Governance IM&T Strategy and GP IM&T)	Chief Finance Officer, Policy and Assurance Manager.	Pending finalisation	Pending final agreement.
Medicines Management	Governing Body Member-GP Lead, Senior Innovation and Improvement Manager.	Final Draft Agreed	Agreed.
Procurement	Chief Finance Officer.	Pending finalisation	Pending final agreement.
Quality	Chief Nurse.	Final Draft Agreed	There is no separate SLA for the provision of Quality & Assurance services. Services will be managed through delivery of an agreed work plan. Agreed.
Quality: Infection Prevention and Control	Chief Nurse.	Final Draft agreed	Agreed.
Quality: Patient Relations & Complaints Management	Chief Nurse.	Final Draft Agreed	Agreed.
Quality: Research and Development	Chief Nurse.	Final Draft Agreed	Agreed.

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Quality: Serious Incidents and Investigation	Chief Nurse.	Final draft agreed	Agreed.
SDA (RSS and Referral Management and Choice)	Chief Nurse.	Final draft agreed.	Agreed.
SDA DoS/ 111	Senior Innovation and Improvement Manager.	Final draft agreed.	Agreed.
SDA Individual Funding Requests	Chief Nurse.	Pending finalisation	Specific detail reference to support for Subject Access Requests TBA.
SDA Programme Management	Deputy Chief Operating Officer.	Final draft agreed	Agreed.
SDA: Clinical Networks	Deputy Chief Operating Officer.	Final draft agreed	Agreed.
Workforce and Human Resources	Chief Nurse, Strategic Planning and Integrated Assurance Lead, Policy and Assurance Manager.	Pending finalisation	Specific detail reference to support for Subject Access Requests TBA.