

Annual General Meeting

Welcome address and minutes from
the AGM on 19 September 2019

Dr Nigel Wells

Clinical Chair of the Governing Body



Vale of York
Clinical Commissioning Group

Phil Mettam

Accountable Officer

An overview of 2019-20



The amazing and hardworking staff in our local health and care system joined forces across all sectors to respond to the COVID-19 pandemic.

Thank You!

To each and every one of our staff and our colleagues in primary care, secondary care, the voluntary sector and our local government partners.

National recognition for our work to engage and involve our stakeholders

‘Good’ rating from NHS England that recognised our work with patients, service users, rural communities, local authorities, the voluntary sector, local MPs and providers.





Vale of York
Clinical Commissioning Group

Simon Bell

Chief Finance Officer

Financial accounts 2019-20

- Plan £18.8million deficit, agreed with NHS England
- Spending controlled throughout 2019-20 in line with plan
- Additional resource allocated to allow the CCG to break-even at year-end
- Unqualified 'true and fair' and regulatory opinions from External Auditors
- Qualified VFM opinion
- Covid-19 impacts

2019-20 financial position

NHS partners across North Yorkshire and York collectively broke even for the first time in a number of years.



Dr Andrew Lee

**Executive Director for
Primary Care and
Population Health**

Improving access, availability and quality: our Primary Care Networks

- Providing patients with better access to a wider range of support and advice
- Community teams that support people in their own home.
- Expanded services available in GP practices
- Creation of new roles - Clinical Pharmacists, Social Prescribing Link Workers, First contact Physiotherapists, Physician Associates, Community Paramedics etc.

Priory Medical Group

Selby Town

South Hambleton and Ryedale

Tadcaster, Rural and Selby

West, Outer and North East York

York City Centre

York East

York Medical Group

Support and training for primary care

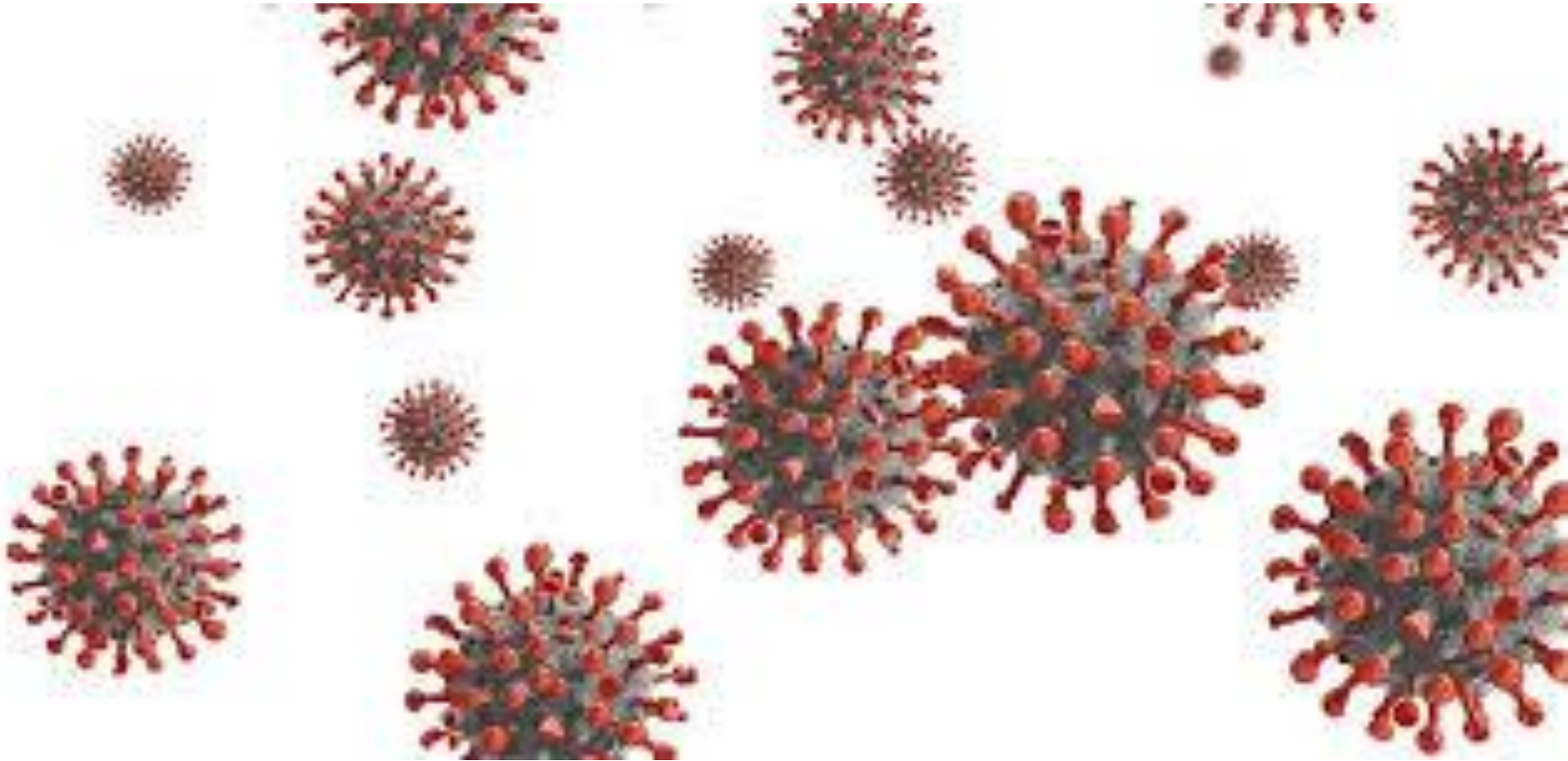


We created thousands of professional learning and development opportunities for our primary care clinicians

CCG support to primary care

- Supporting the continued development of **Primary Care Networks**.
- Ongoing work to **transform the urgent care system**, to make it clinically-led, resilient, & to deliver right care at the right time & place for patients.
- Facilitating local collaboratives to improve primary / community care cooperation, e.g. **York Health and Care Collaborative**, **Selby sub-ICS** and **Vale System group**.
- Developing **population health management** in order to address health inequalities & meet the health needs of our communities.
- Supporting **local innovation**, e.g. SHaR community IV pilot, Health Navigators, Dementia nurse pilot, etc.

Supporting the local health system during Covid-19



IT Solutions

150 tablets provided to care homes to enable remote GP consultation

Over 400 laptops delivered to PCNs

Offer of enhanced mobile and broadband packages for clinical staff


Funding for Ardens Software and support with rollout

Support for licencing costs for remote access solutions

RAIDR dashboards launched mid - June

Supported rollout of Electronic Prescribing Services and Electronic Repeat Dispensing to GP Practices

Introduction of EPaCCS (Electronic Palliative and Cancer Care System)



Worked with Public Health on **disease modelling** and improved analytics

Peppermill Court
National request to deliver a new service to support discharge. Completed in <3 weeks by effective multiagency working

Worked closely with NECS and PCNs to co-ordinate procurement and logistics for **laptop provision**

Primary Care Community Interface Group to enable multi-agency collaboration to provide enhanced community care for high risk patients

Collaboration

Developed new **Palliative care pathway** in collaboration with Hospice and Marie Curie

Discharge Steering Group with acute Trust/ CYC/ NYCC/ to support discharge arrangements

Joint work with LMC and NYCCG to harmonise guidance

Joint approach to promotion of **Dementia work** with PCNs

Practice and Community Nurses sharing roles and responsibilities to benefit of staff and patients

IAPT
practitioners
embedded
within GP
practices

Pilot with **Dementia
Forward nurse**
working with York
practices to support
diagnosis and provide
ongoing MDT input

**Covid-19
monitoring
service,
support hub
and swab site**

Supporting
development
of **York Health
and Care
Collaborative**

Service Transformation

'Total Triage'
model
covering
300,000
patients

**Medicines
updates and
support** to
practice
pharmacists

**Local enhanced
services** for
Enhanced Health in
Care Homes and
health checks for
people with severe
mental illness

Using
voluntary
sector for
**social
prescribing**

Joint comms with local authorities, LMC and NYCCG

Worked with local partners including Healthwatch, Carer's Centre, Maternity Voice Partnership

Regular updates on social media platforms
Facebook
Instagram
Twitter

Patient and public surveys to inform health needs assessment

Communication

Regular email updates to Primary Care

Public messages

Dedicated Covid-19 online resource for GPs with FAQs



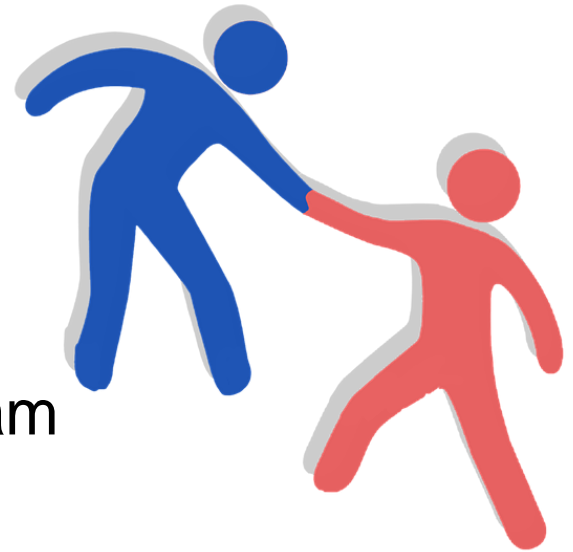
Supporting system resilience

Training

- Delivered to 100% of all care homes both face to face and virtually in hand washing and the safe use of PPE.
- PPE, IPC, COVID-19 specific messages, catheter care, sepsis awareness, falls prevention, React to Red, Nutrition and Hydration, huddles to support primary care work loads.

Support

- Palliative care teams
- Involvement in Project ECHO offering support to care homes
- Linking with the York Integrated Care Team and support to care home teams
- Direct support to practice pharmacists





Vale of York
Clinical Commissioning Group

Michelle Carrington

**Executive Director for
Quality and Nursing**



World Patient Safety Day 17 September 2020

Children and young people



**Expert Perinatal
Mental Health
service established**

Main areas of focus

leadership and governance, joint commissioning, coproduction and quality.



Baby Theo

Using patient stories for change



End of life care

Increased investment in hospice care and to enhance the support offered to children and young people who require End of life care in their own homes.

Safeguarding children

Development of guidance for Child Protection Medicals

Bi-weekly meetings with police and local authority partners in City of York and North Yorkshire to review activity levels and agree responses to identified risks and problems

Development of 'Safeguarding at a distance' guidance for primary care

Guidance for management of Initial and Review Health Assessments

Weekly bulletins for safeguarding practitioners to keep them informed of new developments and guidance

Extending working hours of team to offer greater support to practitioners and partner agencies

Weekly meetings with safeguarding practitioners from both ICSs and 'Hot Spot' reporting to NHS E/I

Agreed plans for restoration and recovery of LAC health assessments

Delivery of remote safeguarding training for primary care

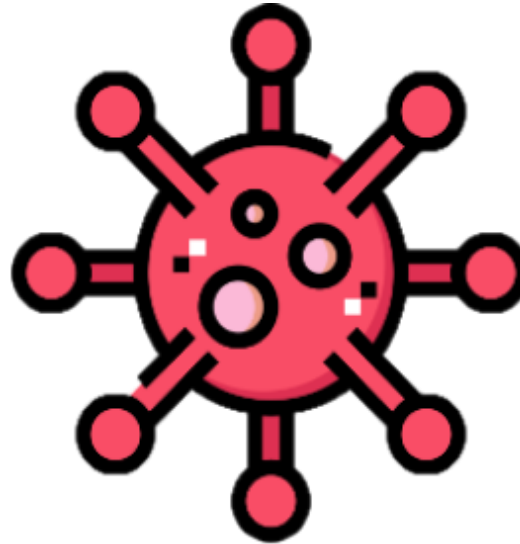
Participation in daily dial-ins with National Network of Designated Healthcare Professionals - useful to identify emerging themes

Inclusion of safeguarding/LAC risks on corporate risk registers

Work with HDFT LAC team to identify and support children placed out of area who were not receiving statutory health assessments

Agreed processes between primary care, both local authorities and legal teams for management of adult health medicals for prospective adoptive/foster carers

Working with NHS E to ensure information about local domestic abuse resources is available at testing sites



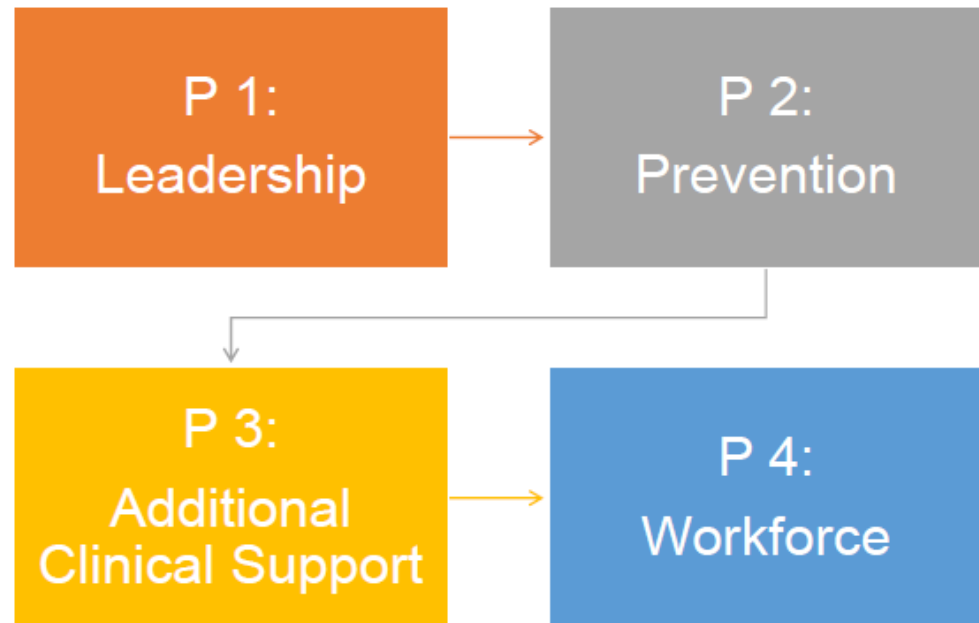
Older people



Our Partners in Care

- 82 care homes
- 161 domiciliary care and assisted living
- Exploratory tool to understand contributory factors in the outbreak of Covid-19 in care homes

Enhanced offer to care homes



Older people

Infection prevention and control - COVID specific training and testing

- 100% of care homes trained = 401 staff from all care settings
- 874 tests taken at local Pillar 1 test site plus many more in care settings

Digital support

- Tablet devices for virtual consultations issued to 73 care settings
- NHS mail and secure LA mail provided to 127 of 143 care providers
- Capacity Tracker embedded by 78 / 80 providers



**Nursing
Times
Awards
2019
Finalist**

Looking after our people

Enabling home working at short notice and keeping up levels of engagement

Growing for the future

Effective and safe recruitment practices
Making the NHS the best place to work

Belonging in the NHS

Risk assessments
Facilitating flexible working
Talent Management opportunities

New ways of working and delivering care

Aligning opportunities across place and the system making the most of talent and skills

Our staff safety and wellbeing

Denise Nightingale

**Executive Director for
Transformation
(Complex Care and
Mental Health)**

Children's mental health



Commissioned by TEWV. Self-help advice, support and online counselling for 10-18 year olds

<https://www.kooth.com/>

Selby Mental Health Support Teams

Schools based advice and early intervention service with pilot funding to 2022 to meet NHS Long Term ambitions to improve access for children and young people

The Go-To

For healthy minds in North Yorkshire

North Yorkshire County Council area signposting tool for children and young people

<https://www.thegoto.org.uk/>

Whole Pathway Commissioning Group

Works across health, education and social care in North Yorkshire and York to review and set the direction for future commissioning. Aims to ensure plans for children and young people's emotional and mental wellbeing services are developed across the whole system.

Children's mental health



£1million capital funding from NHS England into City of York Council's new short breaks service to facilitate intensive therapeutic short breaks for children within the scope of the Transforming Care Project.



Art therapy development through the voluntary sector.

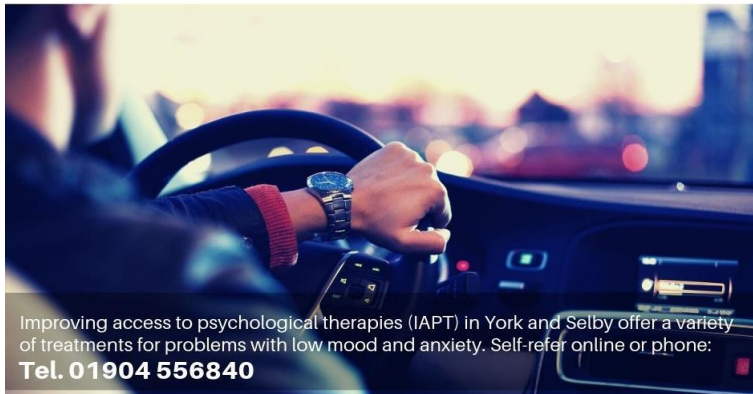
Adult mental health



The opening of Foss Park.
Exceptional facilities designed for
modern day mental health care.

We've got your back...

When you need to get back on track.



Improving access to psychological therapies (IAPT) in York and Selby offer a variety
of treatments for problems with low mood and anxiety. Self-refer online or phone:

Tel. 01904 556840

Significant improvements in both
access times and recovery rates
in IAPT services. During the year
the service based itself alongside
a number of member practices,
providing greater access for
patients and professionals.

Adult mental health



Dementia specialist nurse working in practices to support integrated approaches between general practice and Dementia Forward.



Access to Early Intervention for Psychosis is now delivering well beyond the national target.

NHS Continuing Healthcare



We achieved significant improvements in NHS Continuing Healthcare decisions completed within 28 days of referral.

We met all our targets for assessing more people outside a hospital setting enabling people to have a period of recuperation and recovery in the community before determining their long term healthcare and support needs.

We implemented personalised support plans and training across the system so people who were eligible for Fast Track Pathway funding received more personalised end of life care.

Personal health budgets

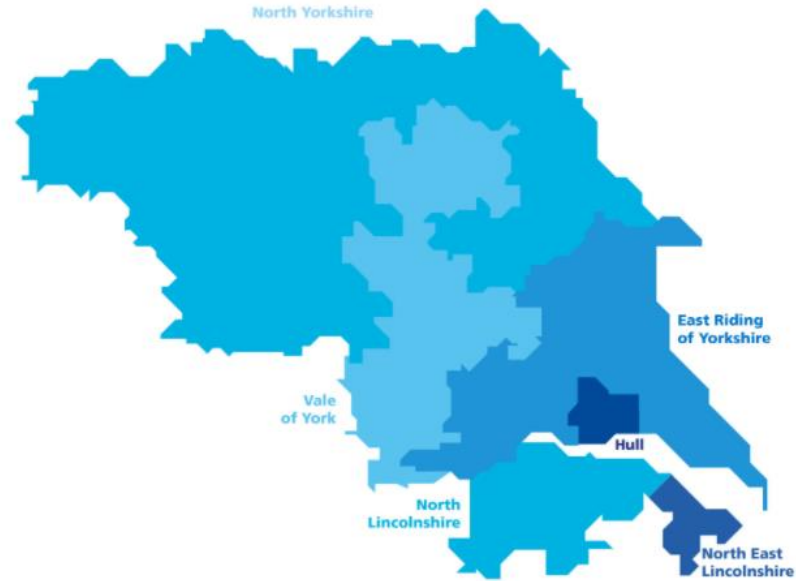
We increased the number of people who had a personal health budget by five fold to give more people more choice and control over their care.

The CCG was selected as a mentor site to support other CCGs across the country to offer personal health budgets as the default delivery model for NHS Continuing Healthcare.



Dr Nigel Wells

**Future clinical
transformation**



We've played an important role during the development of the Humber, Coast and Vale Integrated Care System (ICS) which is ensuring closer collaboration of the local NHS, councils and other important health and care partners.

Vale of York voice via CCG leadership contributions to the strategic direction of the ICS and hyper-local place-based developments (York and Selby).

Thank you