



**Vale of York**  
**Clinical Commissioning Group**

Your Ref: VOY 1281

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NHS Vale of York CCG  
West Offices  
Station Rise  
York  
YO1 6GA  
Telephone: (01904) 555870

E-mail: [VoYCCG.FOI@nhs.net](mailto:VoYCCG.FOI@nhs.net)  
Website: [www.valeofyorkccg.nhs.uk](http://www.valeofyorkccg.nhs.uk)

Dear Sirs

### **Your Request for Information**

I am writing in response to your recent request that we received on 24 December 2020 in which you requested the following information under the Freedom of Information Act 2000.

### **Information Requested**

1. What platform are you currently using for video consultations? [This query was sent to NHS Vale of York CCG – the CCG does not provide video consultations. If the question refers to GP Practices in Vale of York CCG, they are using accuRx for video consultations.](#)
2. When was the platform in (1) procured? [The NHS Vale of York CCG did not procure this. The accuRx video consultations platform was provided to Vale of York GP Practices through the Humber Coast and Vale ICS. We believe it was first provided in May 2020 to support the NHSEI directive that Practices should operate a total triage model in the first wave of the Covid pandemic.](#)
3. Under what framework was the platform in (1) procured? [The CCG does not hold this information.](#)
4. What is the contract length for the platform in (1), including any extensions? [Our understanding is that the contract is currently up until end March 2021.](#)
5. Was the platform in (1) procured centrally (ie by NHSD) or locally (ie by your organisation)? [As accuRx was provided through Humber Coast and Vale ICS, procurement was central – it was not a locally run CCG procurement exercise.](#)

6. What was the pricing methodology of the platform in (1) - per patient, per appointment, per seat, other? If "other", please specify. [The CCG does not hold this information.](#)

7. How many organisations within the CCG (practices, PCNs, any others) are currently using the platform? [The CCG has 25 Practices that are currently licensed to use accuRx video consultations – however the number of Practices that are actively using the platform is lower.](#)

8. Prior to COVID-19, what platform was being used by the organisation for video consultations? [No video consultations were offered prior to Covid-19.](#)

9. Once the central contract for AccuRx ends, does your organisation plan to go out to the market via a framework? If yes, which framework will be used? If no, will AccuRx's contract be extended? [The CCG cannot comment at this stage on whether the current accuRx contract will be extended nationally or regionally. The CCG has not yet made any decision as to whether or not we will locally procure a video consultation service.](#)

## Response

[I can confirm NHS Vale of York Clinical Commissioning Group holds some of the information you have requested as per the above.](#)

The information we have provided to you is copyrighted to NHS Vale of York CCG and provided to you free of charge for your personal use or for other specific uses permitted in the Copyright Act. If however you wish to use the information we have provided for any commercial purposes including the sale of the information to a third party then, under the Regulations on the Re-use of Public Sector Information Regulations 2005, you must ask us for permission to do so in respect of each specific piece of such information. If we do grant such permission this may involve a licensing arrangement which may attract a fee. Should you wish to apply for permission for commercial re-use under the Regulations you should write to the Freedom of Information Manager to the address above.

If you have any concerns about the way your request has been handled; the operation of the Publication Schemes, the response received, or the 'exemption' decision, you should, in the first instance, contact me to try to resolve them. If you are not happy with the outcome, you can write to our Accountable Officer at the address above, within 40 days from the date of our response, to make a request for an internal review.

If you are not satisfied with the outcome of the internal review, you can then write to the Information Commissioner:

FOI/EIR Complaints Resolution  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline telephone: 01625 545 745

Please do not hesitate to contact me should you need any further assistance. You can find out more information about our Clinical Commissioning Group by visiting our website [www.valeofyorkccg.nhs.uk](http://www.valeofyorkccg.nhs.uk)

Yours sincerely

**Freedom of Information Team**  
NHS Vale of York Clinical Commissioning Group