



Vale of York
Clinical Commissioning Group

Your Ref: VOY 1214

9 September 2020

NHS Vale of York CCG
West Offices
Station Rise
York
YO1 6GA
Telephone: (01904) 555870

E-mail: VoYCCG.FOI@nhs.net
Website: www.valeofyorkccg.nhs.uk

Dear Sirs

Your Request for Information

I am writing in response to your recent request that we received on 4 August 2020 in which you requested the following information under the Freedom of Information Act 2000.

Information Requested

Telephony System

1. What is your current telephony system?
2. How many users of the telephony system?
3. When is the contract up for renewal?
4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?
5. The email address of the primary contact for this contract?
6. Current annual spend?

The CCG does not separately contract for the provision of the telephony system we use on our two sites. For the West Offices site the telephony system is part of the building rental arrangements with City of York Council and cannot be separately identified. For our Amy Jonson Way site the telephony system is part of the overall IT support from our commissioning support service provider North of England Commissioning Support.

Mobile phone contracts

1. Who is your current mobile phone provider? [KCOM](#) and [Everything Everywhere](#).
2. How many mobile connections? [In 2019/20 we had 82 and 4 respectively](#).
3. When is the contract up for renewal? [N/A Rolling contract](#)
4. How long do you contract for (24 or 36 months)? [Unable to provide this level of detail at this time](#)
5. The email address of the primary contact for this contract? Valeofyork.contactus@nhs.net
6. Current annual spend? [In 2019/20 it was £20,596.95 and £509.07 respectively](#).

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) Do you procure through the G-Cloud framework? [N/A as on a rolling contract](#)

Response

[I can confirm NHS Vale of York Clinical Commissioning Group holds the information you have requested as per the above.](#)

The information we have provided to you is copyrighted to NHS Vale of York CCG and provided to you free of charge for your personal use or for other specific uses permitted in the Copyright Act. If however you wish to use the information we have provided for any commercial purposes including the sale of the information to a third party then, under the Regulations on the Re-use of Public Sector Information Regulations 2005, you must ask us for permission to do so in respect of each specific piece of such information. If we do grant such permission this may involve a licensing arrangement which may attract a fee. Should you wish to apply for permission for commercial re-use under the Regulations you should write to the Freedom of Information Manager to the address above.

If you have any concerns about the way your request has been handled; the operation of the Publication Schemes, the response received, or the 'exemption' decision, you should, in the first instance, contact me to try to resolve them. If you are not happy with the outcome, you can write to our Accountable Officer at the address above, within 40 days from the date of our response, to make a request for an internal review.

If you are not satisfied with the outcome of the internal review, you can then write to the Information Commissioner:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline telephone: 01625 545 745

Please do not hesitate to contact me should you need any further assistance. You can find out more information about our Clinical Commissioning Group by visiting our website www.valeofyorkccg.nhs.uk

Yours sincerely

Freedom of Information Team
NHS Vale of York Clinical Commissioning Group