Vale of York and North Yorkshire CCGs – Guidance on how to obtain urgently required End of Life medicines

Option 1

In hours – community pharmacy (CP) or dispensing doctors; Electronic or paper FP10
Widespread countywide stocks are held but stock cannot always be guaranteed so contact CP or GP practice in advance to confirm stock available

Option 2

In hours - GP practice - dispense from practice stock
Record in GP practice held and/or individual GP held register – for guidance on CD storage & record keeping contact nyccg.rxline@nhs.net or voyccg.rxline@nhs.net

Option 3

If Option 1 or 2 not possible then contact another local CP. If prescription is issued in hours but local CP has closed unexpectedly, try another CP.
If local pharmacies are closed but OOH service is operational, contact local OOH service to handover care.
Vocare OOH York, Scarborough, Malton, Selby, Whitby ***0300 123 1183***
OOH Harrogate ***01423 544235***
OOH Friarage, Northallerton ***01423 544225***
OOH Catterick ***01423 544230***

OOH

OOH – book patient in via Adastra – clinical care taken over by OOH doctor and supply enabled by patient specific direction or prescription

Back up option if all other options fail

In hours or OOH - if usual routes have been exhausted and there is no stock available, then the local hospital pharmacy can be contacted for supply. This is a last resort. Any hospital requests must be reported to CCG medicines management team as soon as is practical on nyccg.rxline@nhs.net or voyccg.rxline@nhs.net so that stock situations can be urgently reviewed.
Scarborough GH pharmacy – 9am to 8pm Mon – Fri , cut off 19:30, weekends/Bank hols 10-5 , cut off 4.30; Dispensary 01723 342248
York Hospital pharmacy – 8.45am to 5.15pm Mon – Fri , cut off 4.30, weekends/Bank hols 10-1.45, cut off 1.00; Dispensary 01904 725973
Out of hours pharmacy - York and Scarborough - contact on call pharmacist via switchboard
Harrogate Hospital Pharmacy - 8.30am to 7pm Mon-Fri; 9am to 2pm Sat / Sun / Bank hols.
On call pharmacists can also be contacted via the hospital switchboard

Urgent delivery to the patient must be made by:

Carer/relative, neighbour, friend

Community pharmacy delivery service

GP practice staff

Voluntary service

(DBS checked if CDs)

District nurse

Existing guidance and governance arrangements regarding medicines delivery apply and should be in place

CP & GP Stock list (NB OOH stocks may vary)

Morphine sulfate 10mg/1ml solution for injection ampoules
Morphine sulfate 5mg and 10mg modified-release tablets
Morphine sulfate 10mg/5ml oral solution
Midazolam 10mg/2ml solution for injection ampoules
Levomepromazine 25mg/1ml solution for injection ampoules
Hyoscine butylbromide 20 mg/ml injection ampoules
Hyoscine hydrobromide 1mg/72hour patch
Lorazepam 500micrograms and 1mg tablets
Haloperidol 500microgram capsules or tablets, as available
Haloperidol 1.5mg tablets
Haloperidol 5mg/ml injection ampoules

Authored and owned by NY & VoY CCG MM Teams, May 2020 in consultation with relevant providers