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To NHS trusts, CCGs, STP/ICS in England

2 April 2020

Dear NHS provider

COVID-19 Home oxygen concentrators

As the coronavirus (COVID-19) pandemic continues to evolve, NHS colleagues are increasingly trying to order home oxygen concentrators for general installation, rather than for a named patient.

We would like to remind everyone that home oxygen concentrators are for named patients only. Should organisations want to obtain home oxygen concentrators, there is a process in place to do so.

All requests for home oxygen must be ordered by a registered healthcare professional by completing the required forms per named patient:

- home oxygen order form (HOOF)
- initial home oxygen risk mitigation form (IHORM)
- part A home oxygen order form.

The named patient will then sign a consent form.

Upon receipt of the request, the home oxygen provider company will supply all the equipment needed directly to the named patient's home address.

For more details of the general management or distribution of home oxygen supplies, please refer to Appendix 1: Good HOOF guide.

Yours sincerely

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