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**COVID-19 update**

**24 March 2020**

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**Attachments**

* COVID-19 – Notice under Regulation 3(4) of the Health Service Control of Patient Information Regulations 2002
* Additional information from NHSX to implement the Control of Patient Information Notice
* Information for healthcare professional use only - Formula product supplies
* Vulnerable Patients – The Role of General Practice during COVID-19
* Guidance and standard operating procedures - Coronavirus (COVID-19) and general practice
* Urgent and Emergency Musculoskeletal Conditions Requiring Onward Referral

**Covid-19 – Notice under Regulation 3(4) of the Health Service Control of Patient Information Regulations**

The Secretary of State for Health and Social Care has issued a Control of Patient Information (COPI) notice yesterday. The COPI regulation essentially allows the sharing, holding and processing of confidential patient information as part of the COVID19 response.  This notice applies to:

* all providers of healthcare
* all GP practices
* all Department of Health and Social Care arm's length bodies
* and local authorities.

Please make sure you are aware of, and act on, this published notice regarding information sharing during this COVID-19 pandemic.  One area not mentioned that will be important is to ensure clear plans are shared regarding decisions with patients about their advance care planning and DNAR discussions.

**Video consultations**

Please find attached links to resources for tutorials for video consulting from NHSE. Here is some information which you might find useful to circulate to primary care colleagues

**Resources to help with telephone and video consultations:**

Using video consultation <https://vimeo.com/386345738>

Quick telephone consult tips: <https://egplearning.co.uk/quick-telephone-consultation-tips-for-primary-care/>

Best webcam for video consults: <https://egplearning.co.uk/best-equipment-for-video-consultations/amp/#click=https://t.co/7aOhuGEsds>

Video consultation tips for GPs: <https://www.youtube.com/watch?v=MxIDHfHwDU0>

@AccuRx video in <5 mins: <https://www.youtube.com/watch?v=aryAqMqdHg0>

**Primary Care Bulletin – reminder to register and Webinar 5-6pm Thursdays**

The bulletin will be produced daily to keep you up-to-date with all the latest information and guidance on COVID-19.  [All the latest materials and guidance are available online](https://generalpracticebulletin.cmail19.com/t/d-l-mjthjc-jktlhjtdut-r/).

The webinar takes place every **Thursday 5-6pm** with a regular update and this will be made available online (in the link above) for those who can’t attend live.

**Spirometry**

The following link has advice from the Association for Respiratory Technology and Physiology.  It is primarily focused on secondary care spirometry but has useful information applicable to primary care. <https://www.artp.org.uk/News/artp-covid19-guidelines>

**PPE issue - contact**

We continue to escalate your concerns.  For all issues over and above BAU orders already in the system or where there is an emergency need for PPE, please use the National Supply Disruption Response unit (NSDR) to escalate.   This a 24 hours, 7 days a week monitored account which applies to all providers, regardless of whether or not you currently have an NHS Supply Chain account

Freephone number in the UK: 0800 915 9964

Direct line: 0044 (0) 191 283 6543

Email: [supplydisruptionservice@nhsbsa.nhs.uk](mailto:supplydisruptionservice@nhsbsa.nhs.uk)

**PPE guidance**

One of the NHS England links circulated yesterday is broken.  All of the information you need about PPE is available at <https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control>.

**IPC guidance**

Following many recent enquiries, please find below a link to PHE information which may be of use regarding IPC guidance, the use of FFP3 masks and the donning/doffing and disposal of PPE. <https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control>

**Free access to learning and CPD**

Thank you to Dr Shaun O’Connell for sending through the GPCPD and Headspace free training sources.

**GPCPD.com**

If you are not currently a GPCPD member, go to[gpcpd.com/login\_register](https://redwhale-gpupdate.cmail20.com/t/d-l-mjidjkl-yhjidluru-y/) and enter the activation code **RWGIFT**. If you are already a GPCPD member, go to [gpcpd.com/my-account](https://redwhale-gpupdate.cmail20.com/t/d-l-mjidjkl-yhjidluru-j/), choose the ‘Manage your membership/subscriptions’ and enter **RWGIFT** into the ‘Top up and upgrade codes’ box. For step-by-step video instructions of how to redeem the code go to [www.gpcpd.com/activate-your-code](https://redwhale-gpupdate.cmail20.com/t/d-l-mjidjkl-yhjidluru-t/).

**Headspace**

Three months free access to Headspace is now available for NHS workers. Email [Health@headspace.com](mailto:Health@headspace.com) for registration information.

**COVID-19 e-learning programme**

Health Education England e-Learning for Healthcare (HEE e-LfH) has created an [e-learning programme in response to the Coronavirus (COVID-19) global pandemic](https://www.e-lfh.org.uk/free-open-access-to-covid-19-e-learning-programme-for-entire-uk-health-and-care-workforce/) that is free to access for the UK health and care workforce, including those working in the NHS, the independent sector and social care.  The programme currently includes limited resources, but more content will be added in the coming days and weeks.

**Useful resources**

* Healthwatch is building up a lengthy list of links to information about coronavirus, and its effects on different health conditions and on a variety of other topics, plus updates regarding organisations in North Yorkshire. <https://healthwatchnorthyorkshire.co.uk/coronavirus-links/>
* The CCG publishes public facing information on its website and social media channels.  The web link is <https://www.valeofyorkccg.nhs.uk/coronavirus-covid-19-information/>
* The link to the CCG’s clinical updates is available on RSS at <https://www.valeofyorkccg.nhs.uk/rss/home/infections-and-microbiology/covid-19/>
* NHS England’s latest bulletin summarises many national resources. Go to <https://www.england.nhs.uk/email-bulletins/general-practice-bulletin/>
* The dedicated NHS England and NHS Improvement COVID-19 web page is <https://www.england.nhs.uk/coronavirus/primary-care>.
* The RCGP website has links to useful resources: <https://www.rcgp.org.uk/policy/rcgp-policy-areas/covid-19-coronavirus.aspx>
* GP Rammya Mathew in Islington shares a suite of resources at <https://drive.google.com/drive/folders/19nzcxWxCXD2DBFVsG3JiwJHskP1oLRWa> Thank you Dr Paula Evans!
* National Autistic Society – guidance and helpline for parents’, young people and staff: [https://www.autism.org.uk/services/nas-schools/vanguard/news/2020/march/coronavirus-(covid-19)-advice.aspx](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.autism.org.uk%2Fservices%2Fnas-schools%2Fvanguard%2Fnews%2F2020%2Fmarch%2Fcoronavirus-(covid-19)-advice.aspx&data=02%7C01%7CAAllard%40ncb.org.uk%7C7d078078e21d4611dba808d7cb45bcbd%7Cadc87355e29c4519954f95e35c776178%7C0%7C0%7C637201372684920098&sdata=X0p0IpfwmQXowcaQVRflamskU%2FNmdKpAYqUIn6RYxjI%3D&reserved=0)
* Mencap - Easy Read guide to Coronavirus: [https://www.mencap.org.uk/sites/default/files/2020-03/Information%20about%20Coronavirus%20ER%20SS2.pdf](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.mencap.org.uk%2Fsites%2Fdefault%2Ffiles%2F2020-03%2FInformation%2520about%2520Coronavirus%2520ER%2520SS2.pdf&data=02%7C01%7CAAllard%40ncb.org.uk%7C7d078078e21d4611dba808d7cb45bcbd%7Cadc87355e29c4519954f95e35c776178%7C0%7C0%7C637201372684920098&sdata=S5Q3Tzb8p6P6AOsa%2BeDPP8PQceazwG2xEK6T65DQ%2Fng%3D&reserved=0)
* Young Minds - Talking to your child about Coronavirus and 10 tips from their Parents Helpline to support family wellbeing: [https://youngminds.org.uk/blog/talking-to-your-child-about-coronavirus/](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fyoungminds.org.uk%2Fblog%2Ftalking-to-your-child-about-coronavirus%2F&data=02%7C01%7CAAllard%40ncb.org.uk%7C7d078078e21d4611dba808d7cb45bcbd%7Cadc87355e29c4519954f95e35c776178%7C0%7C0%7C637201372684930090&sdata=hCT6wVcFSacio7qNOvk6eX8YRRm0uKSOa4QvPTitEMg%3D&reserved=0)
* Carers UK - Guidance for carers: [https://www.carersuk.org/help-and-advice/health/looking-after-your-health/coronavirus-covid-19](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.carersuk.org%2Fhelp-and-advice%2Fhealth%2Flooking-after-your-health%2Fcoronavirus-covid-19&data=02%7C01%7CAAllard%40ncb.org.uk%7C7d078078e21d4611dba808d7cb45bcbd%7Cadc87355e29c4519954f95e35c776178%7C0%7C0%7C637201372684940084&sdata=RPeTq3k0bpsI1zGIjDqchzAvM%2F7CO2FZ16o%2BrlK4Kns%3D&reserved=0)
* Covibook – an interactive resource designed to support and reassure children aged 7 and under, designed to help children explain and draw the emotions that they might be experiencing during the pandemic: [https://www.mindheart.co/descargables](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.mindheart.co%2Fdescargables&data=02%7C01%7CAAllard%40ncb.org.uk%7C7d078078e21d4611dba808d7cb45bcbd%7Cadc87355e29c4519954f95e35c776178%7C0%7C0%7C637201372684940084&sdata=H2glY%2Bfie1Tk3b6lnXcKEmKtZs%2Bf%2BCSQIydH2LaaCgI%3D&reserved=0)

Thank you

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**My emails are written in Arial, point 12 font and in black. Where possible I use plain English. I also work flexibly and send emails out of hours – either early in the morning or late at night. Unless an urgent response is specified please reply at a time that suits you.**

