

SUSPECTED COLD CHAIN FAILURE

1. Check temperature on both thermometers immediately



2. Check data log if available. If temperature reads as within range on data loggers no further action required



3. Change stand-alone thermometer batteries



4. Use vaccines from back up fridge



5. Review any recent fridge activity. If potential reason for temperature change apparent reset the thermometer



6. Re check in 15 minutes . Record action in temperature log



Out of range refer flow chart to 'cold chain failure'



Within range re-check in 1 hour



If stable no action required

Contact Details for Vaccine suppliers

These are the numbers all checked and correct as of August 2017 but they can change during Flu season or as new vaccines are introduced.

In order to get up to date information on vaccine suppliers look at the individual vaccine in the online green book and the phone numbers for suppliers are on the last few pages of each vaccine

<https://www.gov.uk/government/collections/immunisation-against-infectious-disease-the-green-book#part-2:-the-diseases,-vaccinations-and-vaccines>

Manufacturer	Vaccines	Telephone No.
AstraZeneca UK Ltd	Fluenz Tetra (FluMist)	08451 390000
GlaxoSmithKline	Infanrix/IPV; Infanrix/IPV Hib; Menitorix; Priorix; Rotarix; Boostrix; Bexsero; Fluarix Tetra	08081 009997 0800 221441
Pfizer (formerly Wyeth)	Prevenar 13,	0800 089 4033 01304 616161, 01234 248632 – (Movianto UK)
Baxter Healthcare	Neisvac C	01635 206060 / 01635 206161 / 01635 206140
Masta (MSD)		01748 828871
Sanofi Pasteur MSD	MMR VaxPRO; Pediacel; Repevax; Revaxis; Gardasil; Influenza Vaccine (Split Virion BP)	08000 855511 0845 372 7101 Stability data: 01628 587693
SSI (Based in Denmark)	BCG, PPD 2TU, PPD 10TU	0045 32683268 Generic email: serum@ssi.dk Stability data: QA-temperatur@ssi.dk