

ANNUAL GENERAL MEETING

19 September 2019

The Main Hall, Priory Street Centre, York

ATTENDEES

Members of the public, stakeholders and CCG staff, including representatives from:

Defend Our NHS, York
Healthwatch York
Stroke Association
York LGBT Forum
York and Selby Division of Local Medical Committee
York Teaching Hospital NHS Foundation Trust

Council of Representatives

Dalton Terrace Surgery	Dr Chris Dunn-Jones
Elvington Medical Practice	Dr Tim Longmore
Escrick Surgery	Dr Janette Lenthall
Front Street Surgery	Dr Gordon Orr
Haxby Group Practice	Dr Mark Pickard
Helmsley and Terrington Surgeries	Dr Nick Wilson
Millfield Surgery	Dr Paula Evans
MyHealth	Dr Russell Saxby
Pickering Medical Practice	Dr James Coppack
Pocklington Group Practice	Dr Nigel Robinson
Posterngate Surgery	Dr Richard Stockley
Sherburn Group Practice	Dr Jocelyn Patel
Stillington Surgery	Dr Peter Jones
Tadcaster Medical Centre	Dr Andrew Inglis
Unity Health	Dr Richard Wilcox
York Medical Group	Dr Rebecca Field

Apologies

Beech Tree Surgery
Kirbymoorside Surgery

CCG

Dr Nigel Wells (NW)	Clinical Chair
Simon Bell (SB)	Chief Finance Officer
Michelle Carrington (MC)	Executive Director of Quality and Nursing / Chief Nurse
Phil Goatley	Lay Member and Audit Committee Chair
Julie Hastings	Lay Member and Chair of Primary Care Commissioning Committee, Quality and Patient Experience Committee and Remuneration Committee

Unconfirmed Minutes

Dr Andrew Lee
Phil Mettam
Michèle Saidman

Executive Director of Primary Care and Population Health
Accountable Officer
Executive Assistant

York Carers Centre

Lowra Kitchingman (LK)
Jess Tomori (JT)

Communications Officer
Lead for Young Adult Carers

Apologies

David Booker

Lay Member and Chair of Finance and Performance
Committee

Denise Nightingale

Executive Director of Transformation, Complex Care
and Mental Health

Welcome address and minutes of the previous Annual General Meeting – Dr Nigel Wells (NW)

NW welcomed everyone to the meeting advising that no questions had been submitted and noting there would be opportunity for discussion with the CCG team after the formal part of the meeting. He also explained that members of the public had the opportunity to submit questions to the regular Governing Body meetings.

NW referred to the minutes of the Annual General Meeting, held on 20 September 2018, which were agreed.

Primary Care

NW termed 2018/19 as a year of building foundations and partnerships. He highlighted developments in primary care and mental health services, introduction of the Yorkshire and Humber Care Record and collaborative successes, also noting connection of all GP practices to the NHS app. NW emphasised, particularly with regard to mental health services, partnership working and the need for collaborative working to progress.

Our Clinical Focus on Quality and Safety – Michelle Carrington (MC)

MC described areas of initiatives and improvement relating to quality and patient safety. She reported increases in sign up for research in primary care following the CCG's appointment of a Research and Development Manager, establishment of the Maternity Voices Partnership with a maternity survey that would inform service development and nomination of the 'React to Red' programme, which had achieved a 75% reduction in pressure ulcers in care homes, for Nursing Times and HSJ awards. MC also highlighted the Vale of York End of Life Strategy and End of Life Citizen Charter developed with partners.

York Carers Centre – Lowra Kitchingman (LK) and Jess Tomori (JT)

LK and JT described the support and services provided by the Carers Centre which received support from the CCG in terms of funding, administration and attendance at meetings. Access to services could be by self referral or referral by a professional and

a number of GP practices had recently been in direct contact with the Centre. The services were carer led to meet the varying needs and promote wellbeing. Transitional support for carers aged 16 and 17 included working with schools.

LK hoped the partnership working with the CCG would be further developed and referred to the potential for adopting such as the Leeds 'Yellow Card Referral' scheme whereby GPs made referrals to the Carers Service.

A Summary of the Annual Accounts – Simon Bell (SB)

SB reported that the CCG's planned position of a £14m deficit in 2018/19 had deteriorated by £6m and the outturn deficit had been £20m, excluding the Commissioner Sustainability Fund. He detailed the CCG's strategic intention of moving spend from acute services to primary care, mental health and community services.

SB explained the Auditor Opinions and their statutory responsibility to report to the Secretary of State under Section 30 of the Local Audit and Accounting Act 2014 due to the breach of financial duties. This led to the continuation of the CCG being under legal Directions. SB emphasised the plan to return to financial balance noting the £20m deficit was an improvement on the previous year. He also emphasised that improvement could be achieved without cutting services and noted the 2019/20 planned position was £18.8m deficit.

The CCG's Annual Report and Accounts for 2018/19 are available at:
<https://www.valeofyorkccg.nhs.uk/publications-plans-and-policies-1/>

Closing Remarks

In concluding the meeting NW expressed appreciation for attendance. He reiterated the financial challenges faced by the CCG but emphasised the focus on partnership working with patients and carers at the centre, and the aims of improving outcomes and services. Finally, NW highlighted the CCG's strategic priorities stressing the move to services being provided in the community.

Welcome address

Minutes of meeting 20 September 2018

Dr Nigel Wells

Clinical Chair of the Governing Body

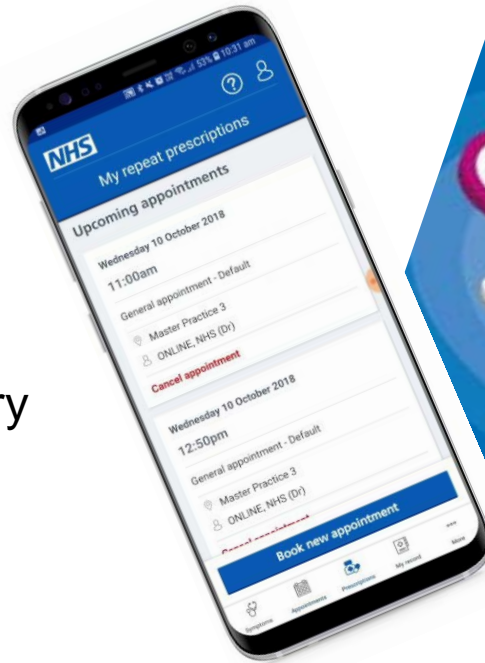
Primary care



Created 850 professional learning and development opportunities for our primary care clinicians



Worked with our primary care providers to improved access to their services in the evenings and at weekends



NHS App fully connected to all GP practices in Vale of York

Vale of York patients take the lead on digital GP services

Right information, right person, right time



Yorkshire & Humber Care Record



Digital Care Record

Enables clinical and care staff to access real-time health and care information across health and social care providers and between different IT systems.



Better decision making
and saving time



Linking clinical systems together

Securely and safely brings together a core of information from GPs, local hospitals, community healthcare, social services and mental health teams regardless of the system they use.



Joined up information
and seamless care



Improved intelligence

Using intelligence from large scale data sets to improve population health. Centralised data on patient health and wellbeing and on the services they use.



Better planning of
services, prevention or
improved management
of ill health



People actively involved in their health and wellbeing

View, control and contribute to their own health and wellbeing information by accessing Helm, Person Held Record.



More informed
decisions, improved self
care and management

Mental health



We pledged to invest £120,000 each year to improve child and adolescent mental health services.



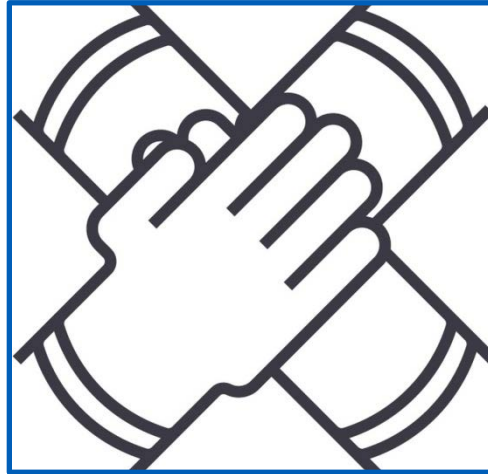
Monthly dementia clinics in York



With partners we now commission new mental health services for new and expectant mothers

Collaborative successes

With our partners we developed a new safeguarding arrangement to better protect children at risk of abuse or neglect, and to promote children's welfare.



In collaboration with our acute provider we have engaged more people with diabetes and helped them to improve their own health and outcomes

Our clinical focus on quality and safety

Michelle Carrington

Executive Director of Quality and Nursing



Glucose monitoring systems



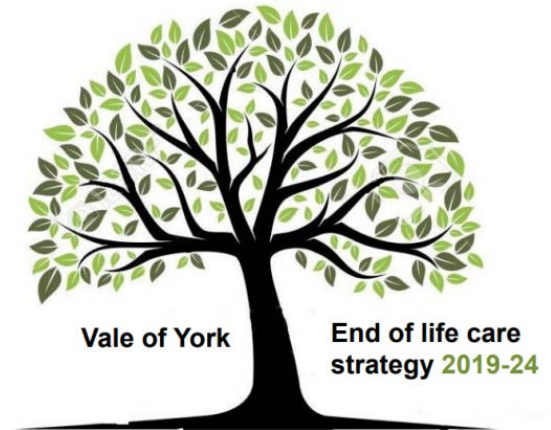
Infection control and prevention strategy



Local research successes



YORK AND DISTRICT
Maternity Voices
Working in partnership to improve maternity services



Each person is seen as an individual

Each person has fair access to care

Maximising comfort and wellbeing

Care is coordinated

All staff are prepared to care

Each community is prepared to care



End of life care is the total care of a person with an advanced, progressive or incurable illness. End of life care can last a few days, months or years, continuing for how ever long it is needed. Our vision is for everyone who needs end of life care to have access to high quality, responsive services that meet their needs, at the time and place where they are needed.

This charter was created in collaboration with our patients, community and their families and local professionals to represent what is most important to you for end of life care. Thank you to all those involved.



Vale of York

End of Life Citizen Charter

Better outcomes for patients, their families, carers and staff

A summary of the Annual Accounts

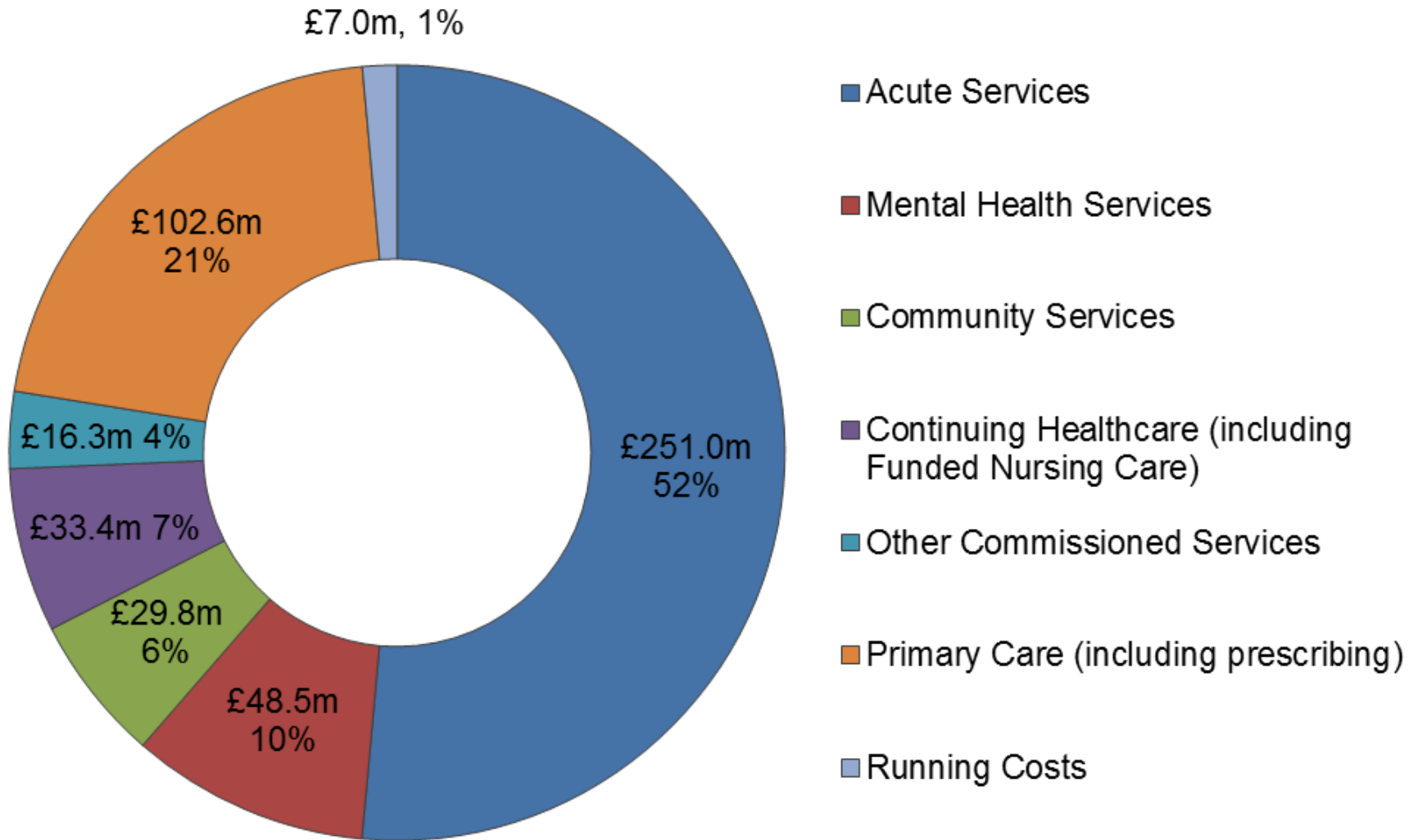
Simon Bell

Chief Finance Officer

Financial performance

Planned deficit (agreed with NHS England)	£14m
Deterioration	£6m
Out turn deficit (before Commissioner Sustainability Fund)	£20m
Continuation of legal directions (renewed)	

2018-19 spend by area



Total spend - £488.0m

Auditor opinions

Financial Statements Opinion The CCG's external auditors, Mazars, issued an unqualified opinion on the basis our accounts are prepared, in all material respects, in line with the financial Reporting framework applicable to the CCG and that they give a true and fair view of the CCG's financial position as at 31 March 2019 and of its financial performance for the year then ended.	Unqualified
Governance Statement	No matters to report
Consistency of consolidation data to financial statements	Consistent
Other information published alongside the financial statements	Consistent
Regularity Opinion Mazars' opinion was that 'Income and expenditure has, in all material respects, been applied for the purposes intended by Parliament except for the failure to meet the statutory duty for expenditure not to exceed income in year.	Modified
Value for Money Opinion The auditors were 'not satisfied that, in all significant respects, the CCG put in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources for the year ended 31 March 2019'. This opinion related to the financial position and work with system partners.	Adverse
Exercise of Statutory Reporting Powers Mazars issued a report to the Secretary of State under Section 30 of the Local Audit and Accountability Act 2014 for the breach of financial duties.	Matters to report

York Careers Centre

Jess Tomori

Lead for Young Adult Carers

Lowra Kitchingman

Communications Officer



Carer [noun]

/ˈkeərə(r)



[1] Cares (unpaid) for family or friends who have a disability, illness or who need support in later life:

Washing bodies. And laundry. And dishes.

Keeping appointments. And records. And tempers.

Giving medicine. And time. And hugs.

Filling forms. And fridges. And silences.

Dealing with doctors. And nurses. And pharmacists.

And social workers. And benefits agencies.

And care workers. And a lack of sleep.

[2] Needs support to manage a life of their own.

Who we are



We support the health and wellbeing of unpaid carers in York; anyone who cares for someone close to them, because of their health

- A local, independent charity commissioned by City of York Council
- Network member of national Carers Trust
- Carers can self register or be referred by a professional



Our service



- Information, advice and support – responding to individual carer need
- Carers Assessments of Need
- Community hubs, groups and activities
 - Specific groups for different caring roles such as mental health
- Young carer support service (age 5-18)
- Young adult carer service (age 18-25)
 - Work with schools and further education
- Advice workers for benefits, rights, community care
- Carer Awareness training for professionals
- Carer Friendly Employers scheme for organisations to support carers in their workforce



Our partnership: NHS Vale of York CCG



- Funding
- Carers Action Group
 - The voice of carers direct to commissioners
 - CCG and healthcare news delivered first hand to carers
- Carer Awareness Training for professionals
 - Tuesday 1 October 1.30 to 4pm sam.varo@nhs.net
- Enabling our service to reach carers



York Carers Centre Open Event

Wednesday 25 September from 3 to 4.30pm

Denham Room, York CVS

For anyone who would like to know more about free support for carers in York

www.yorkcarerscentre.co.uk

Closing remarks

Nigel Wells

Clinical Chair of the Governing Body

