

ANNUAL GENERAL MEETING

Thursday 21 September 2017

2pm to 3.05pm

Main Hall, Priory Street Centre, 15 Priory Street, York YO1 6ET

AGENDA

2.00pm	Attendees arrival	
2.05pm	Welcome address Minutes of the Annual General Meeting held on 27 September 2016	Dr Paula Evans Chair, Council of Representatives
2.20pm	Overview of achievements and successes in 2016-17	Dr Shaun O'Connell Joint Medical Director
2.30pm	Delivering quality healthcare services	Michelle Carrington Executive Director of Quality and Nursing
2.35pm	A summary of the 2016-17 Annual Accounts	Tracey Preece Chief Finance Officer
2.45pm	Q&A session Questions submitted in advance of the meeting	Keith Ramsay Lay Chair, Governing Body
3pm	Closing remarks	
3.05pm	Close	

The CCG's Annual Report and Accounts are available to view and download at:
<http://www.valeofyorkccg.nhs.uk/data/uploads/annual-report-2016-17-submitted-final.pdf>

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ANNUAL GENERAL MEETING

27 September 2016

The George Hudson Boardroom, West Offices, Station Rise, York

ATTENDEES

Members of the Public

Fiona Benson
Richard Benson
Jan Condie
Malcolm Law
Chris Mangham
Lesley Pratt

Stakeholders / Other Organisations

Carols Amaia	Age UK
Anna Bialkowska	Tang Hall Big Local
Marcus Collumb	Practice Manager
Steven Entwistle	Scrutiny Officer, City of York Council
Elly Fiorentini	BBC Radio
Sylvia Groves	MHAY
Anne Leonard	Defend Our NHS
Ruth Stockdale	MS Society
Donna Thornton	Ramsay Health
Richard Vanson	Nuffield Health
Gwen Vardigans	Defend Our NHS York
Anne Weerdon	MHAY

Governing Body Members

Dr Paula Evans	Chair, Council of Representatives
Keith Ramsay	CCG Lay Chair
Siân Balsom (Non-voting)	Manager, Healthwatch York
David Booker	Lay Member
Dr Emma Broughton	GP Member
Michelle Carrington	Chief Nurse
Helen Hirst	Interim Accountable Officer
Dr Tim Maycock	GP Member
Dr Shaun O'Connell	GP Member
Dr Andrew Phillips	GP Member, Interim Deputy Chief Clinical Officer
Tracey Preece	Chief Finance Officer
Sheenagh Powell	Lay Member and Audit Committee Chair

CCG – In attendance

Fiona Bell	Deputy Chief Operating Officer/Innovation Lead
Holly Firth-Davies	Communication Support Officer
Heather MacPherson-Lee	Corporate Affairs Support Officer
Kelly McGinty	Communications Officer
Michèle Saidman	Executive Assistant

Unconfirmed

Rachael Simmons
Mary Skelton
Tracy Wallis

Business and Assurance Coordinator
Business Support Manager
Health and Wellbeing Partnerships Co-ordinator

Governing Body Apologies

Dr Stuart Calder
Dr Arasu Kuppuswamy

GP, Council of Representatives Member
Consultant Psychiatrist, South West Yorkshire
Partnership NHS Foundation Trust – Secondary Care
Doctor Member

Louise Johnston
Dr John Lethem

Practice Manager Representative
Local Medical Committee Liaison Officer, Selby and
York

Rachel Potts
Sharon Stoltz

Chief Operating Officer
Director of Public Health, City of York Council

Welcome address and minutes of the previous Annual General Meeting – Dr Paula Evans (PE)

PE welcomed everyone to the meeting on behalf of the CCG member Practices.

PE referred to the minutes of the Annual General Meeting held on 3 September 2015 which were agreed. She highlighted a number of initiatives that had been piloted, evaluated and established in the past year from which patients were now benefitting.

In terms of the member Practices PE reported high levels of attendance at the monthly Council of Representatives meetings. These meetings performed the role of scrutinising the work of the CCG and there had been an increased level of engagement. PE also wanted to reassure the public that the patient experiences reported to GPs every day in their consulting rooms were at the heart of the Council of Representatives' discussions.

Overview of achievements and successes in 2015/16 – Dr Andrew Phillips (AP)

AP described a broad range of work informed by the CCG's mission statements, highlighting:

- Support for local GPs – investing to support Practices in the future
- Pioneering work – national recognition with partners as an 'Exemplar site' for approach to designing, commissioning and delivering integrated care services
- Two areas where the CCG had been initiators - Gluten free product prescribing and Personal Health Coaching
- Putting patients at the centre – development of innovative and efficient transport services and from 1 December 2016 integrated community equipment services
- Areas of good performance – cancer services and initiatives in the Emergency Department at York Hospital

AP emphasised the CCG's commitment to expand the model of integrated care across the footprint.

Unconfirmed

Questions from Members of the Public

Malcolm Law

Is the CCG intending to hold a public meeting to explain the Sustainability and Transformation Plans, imposed upon us by NHS England?

Response

HH responded that at the present time there was no intention of holding a public meeting specifically about the Sustainability and Transformation Plan (STP). She explained the establishment of 44 STP footprints across the country noting they were developing proposals to address the national financial challenge focusing on the finance and efficiency gap, the care and quality gap, and the health and wellbeing gap. NHS bodies, Local Authorities and partner organisations were developing comprehensive plans for submission by 21 October. Many of these plans were articulating current actions which, in many cases, had already engaged the public. For example HH referred to the integration pilots and the local initiatives for transformation of the health and social care system in the Vale of York. HH explained that discussions with the community had already informed the CCG's plans which were now featuring in the STP proposals. She further explained that as proposals took shape across the Humber, Coast and Vale STP footprint, the STP partners would be developing the case for change and this work would be a co-production effort with local people. HH emphasised that engagement would happen at many levels from detailed involvement in service redesign through to communication and sharing of initial plans and ideas.

Richard Vanson, Nuffield Health York Hospital

I ask this question on behalf of the not for profit collaboration across the local healthcare landscape with the best interests of supporting the CCG and its patients in mind.

We work closely with the CCG as a trusted partner and provider and consistently look to form part of the local healthcare solution and so with this in mind I wondered in the interests of both patient centred care and financial savings what the CCG's position is on recommending that GPs or medical secretaries actively ask patients if they have a private medical insurance policy? For those patients that have one could then be directed down that path, providing fast and efficient care whilst freeing up valuable money and resources for those without. Our statistics suggest that approximately 12% patients have a policy which could result in huge savings across the York area and improve waiting times for many patients. It seems like a logical way to make savings whilst providing a very patient centred service.

Response

HH advised that the CCG did not at the present time have a policy of asking whether patients had private medical insurance. Although this could be a controversial approach for a CCG, it may be appropriate for consideration in the current challenging financial position. If such a decision was taken it would be brought to the attention of members of the public.

Unconfirmed

A summary of the 2015-16 Annual Accounts – Tracey Preece (TP)

TP presented the summary of the CCG's position in respect of key statutory financial duties, noting that the Annual Report and Annual Accounts were on the CCG website at <http://www.valeofyorkccg.nhs.uk/data/uploads/publications/update-june-16/annual-report-and-accounts-2015-16.pdf> and available on request.

The statutory duties had been achieved with the exception of the requirement for expenditure not to exceed income and for 1% planned revenue surplus. This had resulted in the CCG receiving an unqualified audit opinion on the Annual Accounts from its external auditors, Mazars, but a modified regularity opinion and qualified (adverse) value for money conclusion.

TP described the 2015/16 programme costs in respect of acute services, mental health and learning disability services, community services, other services (including continuing health care and funded nursing care), primary care and primary care commissioning. In respect of the 2015/16 running costs, reported in terms of pay and non pay, TP noted that the underspend in this area had partly offset the overspend on services.

TP reported that the Financial Plan for 2016/17 had set out a planned deficit of £13.3m supported by QIPP delivery of £12.2m; this was £7m worse than in 2015/16. She explained that for 2015/16 the CCG was rated 'inadequate' by NHS England in three of the five assessment domains – "Well-led", "Finance" and "Planning" – and was now subject to Legal Directions put in place by NHS England. The CCG was working with PwC and NHS England to develop a financial recovery plan to return the organisation to financial sustainability in the short and medium-term. All possible actions were being taken to recover and stabilise the financial position.

Closing Remarks- Keith Ramsay (KR)

KR reiterated the CCG's vision to achieve the best health and wellbeing for the local population but highlighted the challenges posed by the system. He noted that as a commissioner the CCG was working with the five "pillars" – primary care, acute care, mental health, social care and the voluntary sector – to address these challenges.

KR expressed appreciation to the speakers at the meeting; to CCG colleagues including the Council of Representatives and GP community for their support of the CCG's work; and to members of the public both for attending the AGM and other meetings.

In conclusion KR explained that Phil Mettam, currently Accountable Officer at NHS Bassetlaw CCG, would take up post as NHS Vale of York CCG Accountable Officer on 3 October noting that he had already been actively involved since his appointment in August. KR expressed sincere appreciation to Helen Hirst for her support during her five months as Interim Accountable Officer.

Unconfirmed